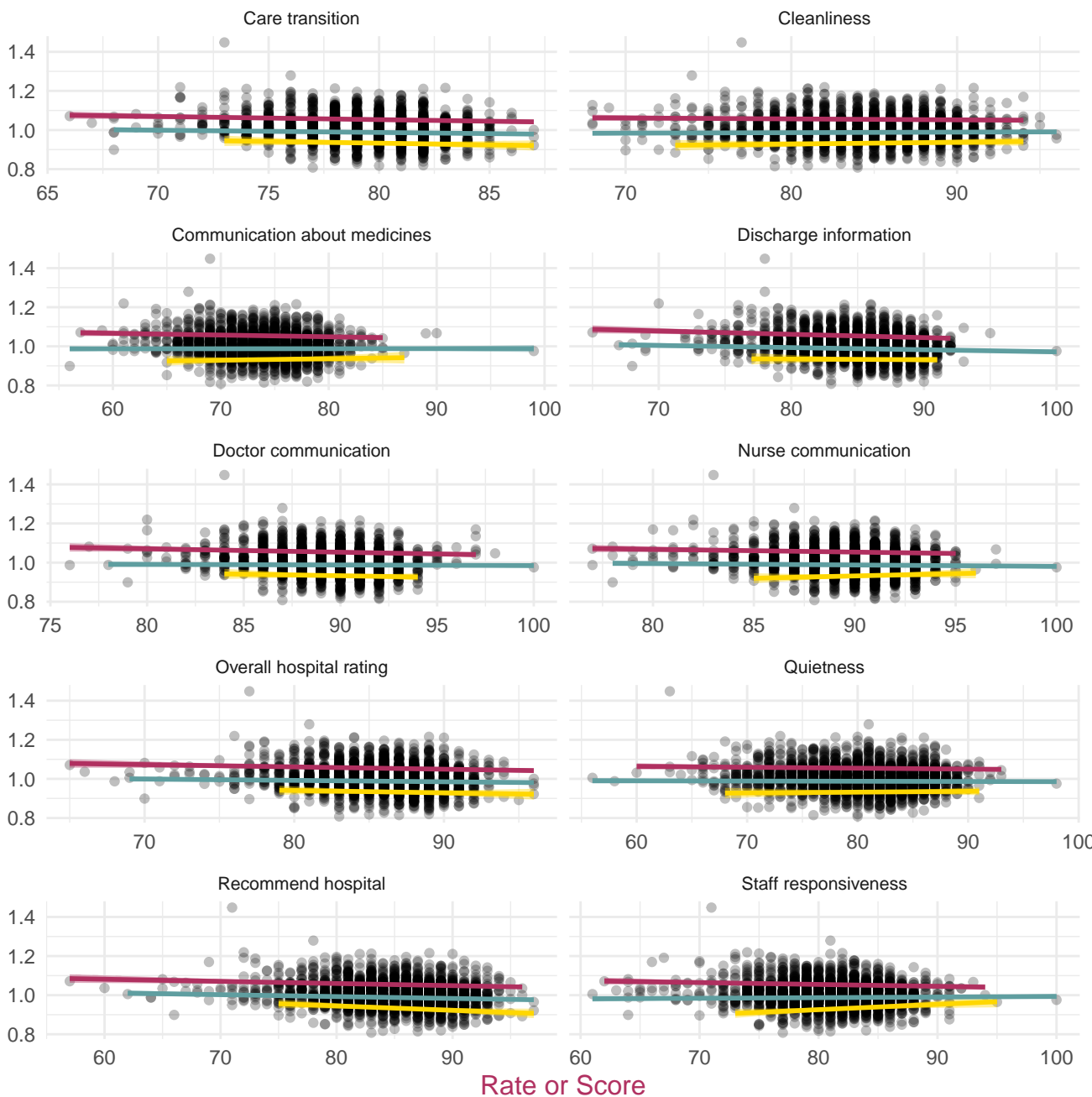


Relationship of Excess Readmission Ratio and pneumonia-related hospital readmissions to each patient satisfaction metric

Predicted Pneumonia-related Readmissions



Pneumonia-related Readmission Compared to National Average    Better   Same   Worse