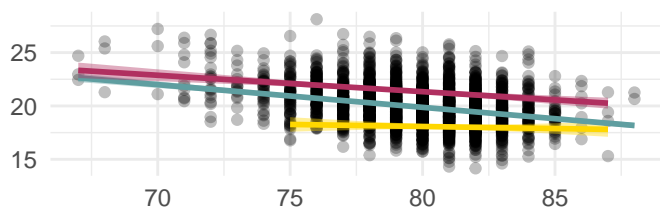


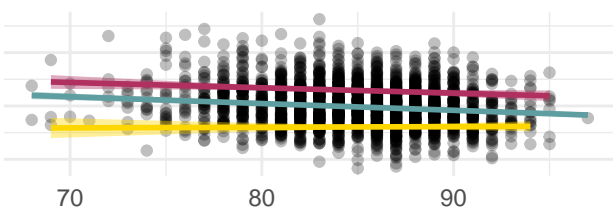
Relationship of Predicted Readmission Rate heart failure related hospital readmissions to each patient satisfaction metric

Predicted heart failure related Readmissions

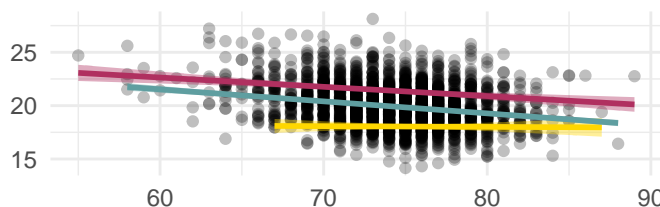
Care transition



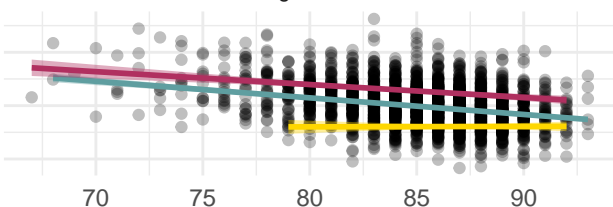
Cleanliness



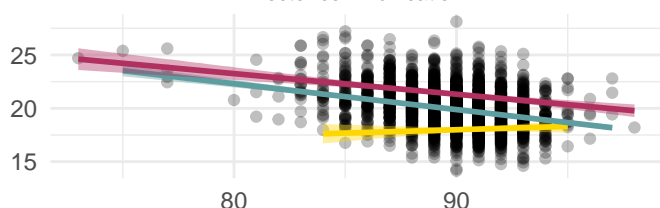
Communication about medicines



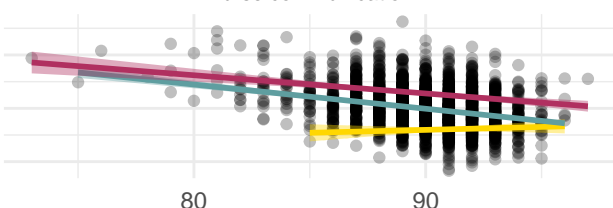
Discharge information



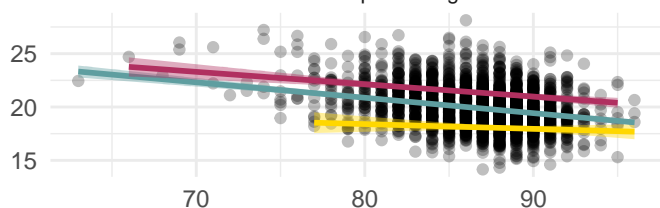
Doctor communication



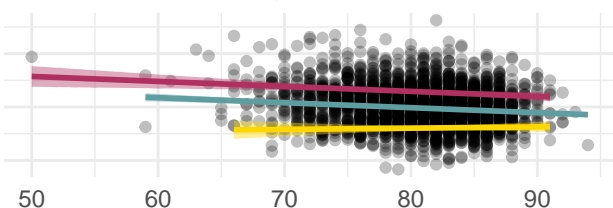
Nurse communication



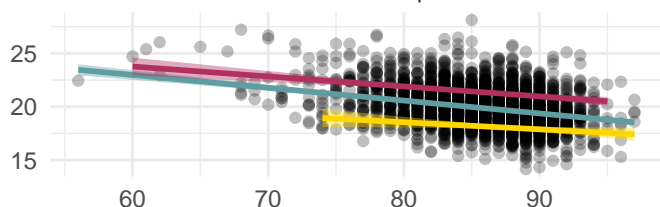
Overall hospital rating



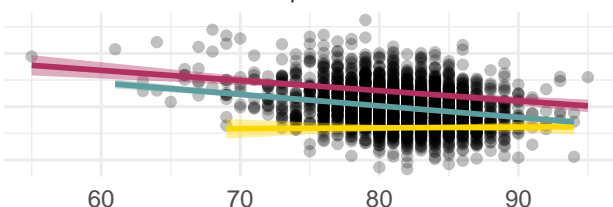
Quietness



Recommend hospital



Staff responsiveness



Rate or Score

Heart failure related Readmission Compared to National Average

Better Same Worse