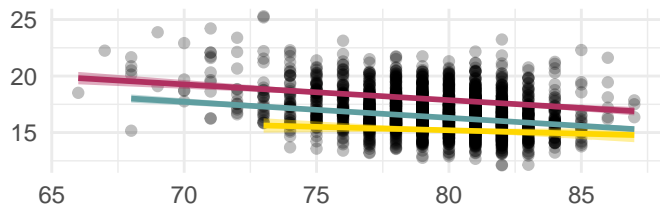


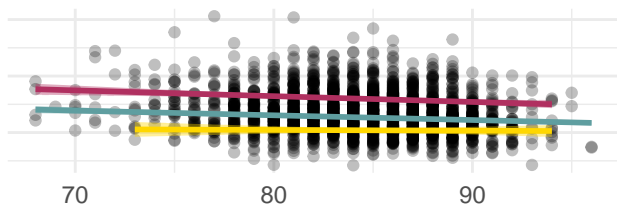
Relationship of Predicted Readmission Rate pneumonia-related hospital readmissions to each patient satisfaction metric

Predicted Pneumonia-related Readmissions

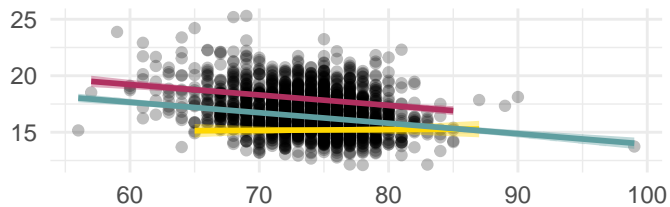
Care transition



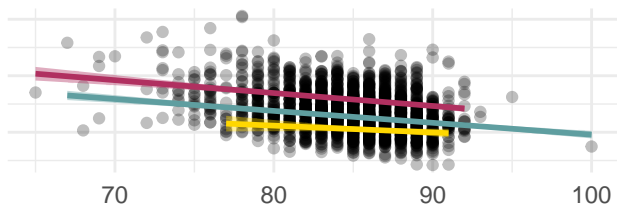
Cleanliness



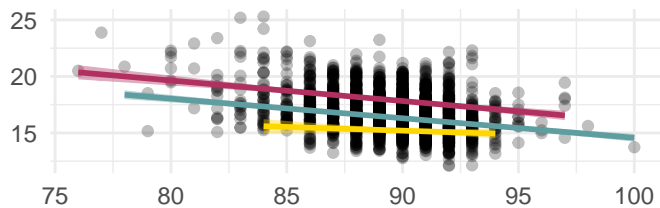
Communication about medicines



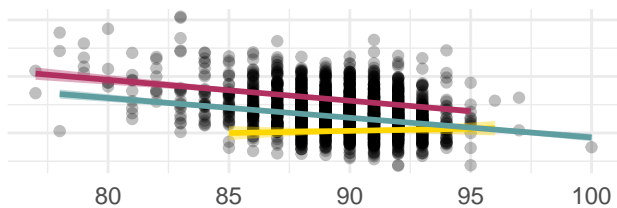
Discharge information



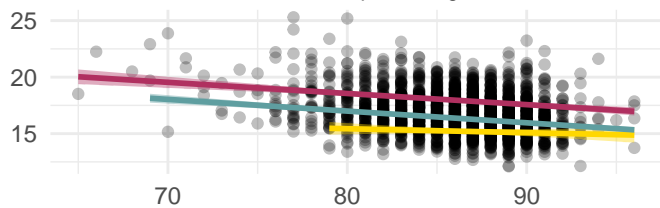
Doctor communication



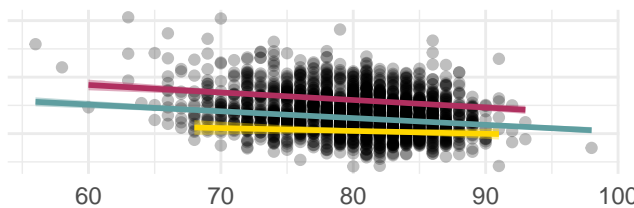
Nurse communication



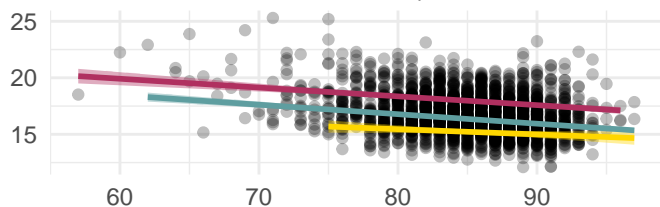
Overall hospital rating



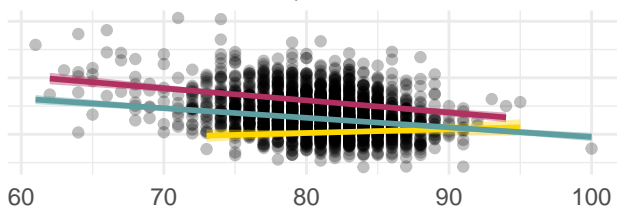
Quietness



Recommend hospital



Staff responsiveness



Rate or Score

Pneumonia-related Readmission Compared to National Average

Yellow Better Teal Same Maroon Worse