Kyle Short

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QUALIFICATIONS PROFILE

Motivated professional with a recently completed B.S. in computer science and an A.S. in computer science. Aspires to bring technical education and experience to challenging **Software Developer** role.

- **Software**: Academic training and hands-on experience in full stack software development. Experience in designing and developing web applications for end-users.

- **Programming**: Knowledgeable in multiple programming languages and scripts.

- **Projects**: Implements Agile methodologies and tools to plan and complete projects.

- **Support**: Provides quick and efficient technical support to customers. Able to troubleshoot a range of software issues with advanced problem-solving skills.

- **Communication**: Strong verbal and written communication skills, proficient in American Sign Language.

Core Technologies:

Programming:	C#, C++, HTML, CSS, JavaScript, SQL
Software & Tools:	SQL Server, ASP.Net, Visual Studio, Git

EDUCATIONAL BACKGROUND

Bachelor of Science in Computer Science | Western Oregon University, Monmouth, OR, June 2020

Associate of Science in Computer Science | Chemeketa Community College, Salem, OR, June 2018

Honors & Awards: Dean's List, Chemeketa Community College • President's List, Chemeketa Community College

EXPERIENCE HIGHLIGHTS

Open Dental Software, Salem, OR

Software Support Technician, August 2019 – Present

- Provide software support to 30+ customers each day via telephone.
- Consistently ranked in the top three for daily support calls and significantly reduced issue ticket times.
- Received over 400 positive customer surveys with zero negative reviews.

Best Buy, Salem, OR

Mobile Sales Associate, June 2017 – September 2019

- Sold mobile products and services and managed customer accounts.
- Ranked in the top 1% of the company in warranty sells for three consecutive months.

Additional Experience

Service Consultant (January 2016 – September 2016) • Capitol Toyota, Salem, OR

Rental Car Manager (January 2016 – September 2016) • Capitol Toyota, Salem, OR

PROJECTS

Game and Hang, Western Oregon University

- Developed a model-view-controller (MVC)-based web application with ASP.Net that allows end-users to host and sign up for game events.