



सत्यमेव जयते

**MINISTRY OF COMMUNICATIONS & INFORMATION TECHNOLOGY
GOVERNMENT OF INDIA**



GOOD GOVERNANCE WEEK, 2015

INDIA HABITAT CENTRE, NEW DELHI, 28 DECEMBER 2015

REPORT COMPILED BY:



GOOD GOVERNANCE WEEK, 2015

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DIGITAL INDIA FOR GOOD GOVERNANCE

Digital India is a flagship programme of the government. It aims to transform India into a digitally empowered society and knowledge economy. It is being coordinated by DeitY and implemented by all concerned departments and agencies across the nation. Digital India centers on 3 key vision areas of (i) infrastructure as a utility to every citizen, (ii) governance and services on demand, and (iii) digital empowerment of citizens. The thrust of the initiative is articulated in terms of nine pillars.

This umbrella programme covers multiple government ministries and departments. It weaves together a large number of ideas and thoughts into a single, comprehensive vision so that each of them is seen as part of a larger goal. Each individual element stands on its own, but is also part of the larger picture. Digital India is to be coordinated by DeitY and implemented by the entire government.



Narendra Modi
(Prime Minister)

E-Governance is an essential part of our dream of Digital India. The more technology we infuse in governance, the better it is for India.



Ravi Shankar Prasad
(Minister of Communications
& Information Technology)

Digital India is more for the poor and underprivileged. It aims to bridge the gap between the digital haves and have-nots by using technology for citizen.

OVERVIEW OF GOOD GOVERNANCE CELEBRATIONS, 2015

A week-long celebration of Good Governance was kicked off on 25-Dec-2015. It included a cleanliness drive on the lines of the Swachch Bharat Abhiyan, during which the focus was on de-cluttering the work space and putting in efforts to ensure cleanliness and hygiene, and also the disposal of old files as per rules/ regulations.

The celebrations included a national event organized at India Habitat Centre, Delhi, which was inaugurated on 28-Dec-2015 by Shri Ravi Shankar Prasad, Hon'ble Minister of Communications & Information Technology. The event saw active participation of all three departments under Ministry of Communications and Information Technology – Department of Electronics and Information Technology (DeitY), Department of Telecommunications (DoT), Department of Posts (DoP), and their agencies.

Speaking on the occasion, Shri Ravi Shankar Prasad reiterated the commitment of the government towards implementing the Digital India programme to help transform India into a truly digitally empowered society and knowledge economy. He gave away awards for the best performing states/ union territories and districts during Digital India Week held earlier during 1-7 July, 2015. The states of Chhattisgarh, Himachal Pradesh, Meghalaya, and 77 districts across 29 states/ UTs bagged these awards.

The event saw 23 products, initiatives and e-services being launched and dedicated to the nation. Over a thousand attendees occupied the main auditorium, packed to capacity, and two other halls connected with live feed from the main hall. The event was also webcast live with advance notification to 600 districts across the length and breadth of the country.

The programme began at 2:00 PM with a short film highlighting the role played by BSNL during the Chennai floods of December 2015, in maintaining uptime and in providing services free of charge for 7 days. The focus then shifted to the dais and the dignitaries. The nearly 150-minute long event was graced by the chief guest, Shri Ravi Shankar Prasad, Hon'ble Minister of Communications and IT, for its entire duration. Accompanying him on the dais were Shri J.S. Deepak (Secretary, DeitY), Smt. Kavery Banerjee (Secretary, DoP), Shri Peeyush Agarwal (Member - Technology, DoT), Dr. Ajay Kumar (Additional Secretary, DeitY), Dr. A. B. P. Pandey (DG, UIDAI), and Smt. Caralyn Khongwar Deshmukh (President & CEO, NeGD).

After the traditional lighting of the lamp, the event ran its planned schedule in the following order:

1. Welcome address by Additional Secretary, DeitY
2. Screening of a short film on the importance of good governance, the role of ministry of communications and IT in leveraging ICTs for the cause and propagation of good governance, and the strong focus on the Digital India initiative
3. Digital launches/ unveiling/ announcements/ dedication to the nation of initiatives/ projects/ e-services of DoT, accompanied by short curtain-raiser films
4. Address by Member (Technology), DoT
5. Digital launches/ unveiling/ announcements/ dedication to the nation of initiatives/ projects/ e-services of DoP, accompanied by short curtain-raiser films
6. Address by Secretary, DoP
7. Digital launches/ unveiling/ announcements/ dedication to the nation of initiatives/ projects/ e-services of DeitY, accompanied by short curtain-raiser films
8. Address by Secretary, DeitY
9. Distribution of awards related to Digital India Week held in July 2015
10. Keynote address by Hon'ble Minister of Communications and IT
11. Vote of thanks by President & CEO, NeGD

The event was coordinated and managed by NeGD on behalf of DeitY.

PRODUCTS AND E-SERVICES LAUNCHED AND DEDICATED TO THE NATION

DEPARTMENT OF TELECOMMUNICATIONS (5)

(1) INAUGURATION OF WI-FI HOTSPOTS AT HAR KI PAURI, HARIDWAR AND DARGAH SHARIF, AJMER

An early harvest programme under Digital India is the provision of public Wi-Fi spots, addressing which BSNL and its industry partners have already deployed 500+ hotspots and expect to deploy another 2500 by March 2016. The hotspots at Har Ki Pauri and Dargah Sharif will help religious devotees connect with their families while visiting the Holy sites.

(2) DEDICATION OF 10 LAKH NEXT GENERATION NETWORK CAPACITY CONNECTIONS TO THE NATION

Next Generation Network (NGN) is the Internet Protocol (IP)-based, state of the art, new telephone technology that handles multiple types of traffic (such as voice, data, and multimedia) and other types of packet-switched communication services. BSNL is expeditiously replacing the network of landline local exchanges with this IP-based switching system, under which 1 million (10 lakh) lines are now already migrated.

(3) ANNOUNCEMENT OF THE COMPLETION OF THE INSTALLATION OF ADDITIONAL TOWERS IN LEFT WING EXTREMISM (LWE) AFFECTED AREAS OF MADHYA PRADESH AND UTTAR PRADESH (EAST)

BSNL and its industry partner have installed towers at several LWE-affected locations in 10 states under the plan approved by Union Cabinet in August 2014, most of which were otherwise not served by private telecom service providers. This initiative now includes 16 towers in Madhya Pradesh and 78 towers in Uttar Pradesh (East).

(4) ANNOUNCEMENT OF PAN INDIA FREE INCOMING ROAMING FACILITY FOR MTNL CUSTOMERS

From 1-Jan-2016, initially for a period of 6 months, MTNL customers can receive incoming calls free-of-cost when roaming outside their home circles on either MTNL or BSNL networks, anywhere in India.

(5) DEDICATION OF TIER-3 DATA CENTRE IN MTNL MUMBAI TO THE NATION

MTNL, in technical collaboration with IIT Bombay, now offers next-generation tier-3 data centres (DCs) at Worli and Belapur in Mumbai. These DCs have redundancy in each and every critical component and are being utilized for Mumbai City Surveillance Project. The indigenous technology has several firsts, including the fastest fabric to support DCs with 9 ms latency.

DEPARTMENT OF POSTS (3)

(1) LAUNCH OF RURAL ICT PROJECT AND HANDING OVER OF SOLAR-POWERED, BIOMETRIC HAND-HELD DEVICES WITH CONNECTIVITY

All 1.3 lakh rural post offices shall be connected under the Rural ICT project which aims to improve the quality of service, provide value-added services, assist in driving financial inclusion of unbanked rural population while rolling out more citizen-centric services. As part of the efforts on the rural front, 6 branch postmasters from Bihar, Rajasthan and Uttar Pradesh circles, were handed-over rural ICT hardware (handheld devices) which will connect them to the India Post central data centre.



(2) DEDICATION OF 12000TH CORE BANKING SOLUTION (CBS) POST OFFICE TO THE NATION

India Post is already the 2nd largest CBS network in the country and is set to achieve pole position soon. The number of accounts and cash certificates migrated to India Post CBS is 31.28 crores with a total outstanding balance of Rs. 4 lakh crores. The total number of CBS post offices crossed the magical figure of 12,000 on 28-Dec-2015 with onboarding of Kumhrar sub post office (Patna).

(3) DEDICATION OF 251ST ATM POST OFFICE TO THE NATION

As part of the India Post CBS initiative, the 251st post office ATM was commissioned at Gole Dak Khana, Delhi, on 28-Dec-2015.

DEPARTMENT OF ELECTRONICS & INFORMATION TECHNOLOGY (15)

(1) LAUNCH OF NATIONAL CENTRE FOR GEO-INFORMATICS (NCOG)

NCoG will be one of its kind GIS platform (for sharing and collaborating in respect of GIS data sources, location based analytics, and decision support system) serving the central and state government ministries and departments across the country. The NCoG has been approved as an independent business division of Media Lab Asia, a DeitY organization.

(2) ANNOUNCEMENT OF SETTING UP OF NIC DATA CENTRE AT BHUBANESWAR

NIC provides ICT support to the government in all ministries and departments at the centre and the states/ UTs. NIC has set up national data centres (NDCs) to meet the increasing demand and expectations driven by an explosion in the number of e-governance projects and initiatives. The NDC at Bhubaneswar, Odisha, is being set up as a state-of-the-art tier-3 cloud-based DC, with 99.882% availability and 24x7 support.

(3) INITIATING RFP FOR EMPANELMENT OF PRIVATE CLOUD SERVICES PROVIDERS

Industry partners (private players) are a critical group of stakeholders in the Digital India initiative. This RFP is a step towards involving them in the initiative as well as leveraging their capabilities and infrastructure for cloud services (on demand), while optimizing ICT spending of the government.

(4) LAUNCH OF EPAYMENT PORTAL FOR ONLINE GOVERNMENT PAYMENTS AND RECEIPTS

The launched portal ins a secure electronic receipt portal which provides a convenient way to pay government taxes, bills, and fees online. It is compatible with smartphone and tablets as well.

(5) LAUNCH OF DIGILOCKER MOBILE APP

DigiLocker, a platform for issuance and verification of documents and certificates in a digital way towards paperless governance, is now also available as a mobile app which can be downloaded from Google Play.

(6) TRANSFER OF TEXT TO SPEECH (TTS) TECHNOLOGY IN 9 INDIAN LANGUAGES

DeitY has been promoting research in the domain of Indian regional languages through initiatives such as the Technology Development of Indian Languages (TDIL) programme. TDIL has funded research in the country's premier technology institutes such as the IITs to develop regional language tools to make technology accessible to every Indian. As part of this initiative, the TTS consortium led by IIT Madras has developed 9 language TTS systems. The partnership between the consortium and Firsttouch was facilitated by TDIL formalized through an MoU between IIT Madras and OSLabs Technology India. TDIL has agreed to transfer this technology to Firsttouch (credited with enabling a smooth transition from feature phones to smartphones amongst the non-English speaking market by making the user interface intuitive and easy to use), which undertook the transfer on 28-Dec-2016. The 9 languages are: Hindi, Bengali, Marathi, Malayalam, Tamil, Telegu, Gujaratii, Odia and Assamese.

(7) LAUNCH OF DIGITAL INDIA E-NEWSLETTER

This e-newsletter will showcase monthly achievements and progress status of Digital India projects and activities. The inaugural issue carried messages of Hon'ble Minister and Secretary, DeitY. This newsletter

(8) LAUNCH OF OLABS FOR SCHOOLS

Online Labs (Olabs) is a module that provides students the ease and convenience of conducting experiments and learning activities over the internet. At present, it offers over 150 experiments across Physics, Chemistry, Biology, Mathematics and English. It has been developed by Amrita Viswa Vidyapeetham and CDAC, representatives of which were given certificates for helping take the initiative to CBSE schools.

(9) SPECIAL MANPOWER DEVELOPMENT PROGRAM (SMDP) FOR CHIPS TO SYSTEM DESIGN

SMDP was announced during the first Good Governance Day celebrations in 2014 with a vision to make India a design destination for high-end very large scale integration (VLSI). During the national event 2015, ten projects leading to proof-of-concept product development were approved at ten mentoring institutes to give students an opportunity to work on product development. The selected institutes are IIT Delhi, IIT Kanpur, IIT Kharagpur, IISc. Bangalore, IIT Bombay, IIT Madras, IIT Guwahati, IIT Roorkee, CEERI Pilani and VNIT Nagpur. Each project is further sub-divided for implementation by 50 participating institutions.

(10) LAUNCH OF INFORMATION SECURITY EDUCATION AND AWARENESS (ISEA) PHASE-II PROGRAMME

The Internet Security Education and Awareness (ISEA) project, approved at an outlay of Rs. 96.08 crores, addresses the greater enterprise and awareness issues related to cyber-security, and aims to build capacities in the area of information security, with provisions for training government personnel, and creating awareness amongst government users, general users and also academic users (at school and college levels).

(11) ANNOUNCEMENT OF SETTING UP OF NEW STPI CENTRES

Software Technology Parks of India (STPI), an establishment under DeitY, promotes the development and export of software and software services including IT-enabled services. Eight new STPI centres covering Bihar (Darbhanga, Bhagalpur), Odisha (Angul, Jajpur, Koraput, Sambalpur) and Uttar Pradesh (Meerut, Gorakhpur) will be set up with an estimated cost of Rs. 78 Crores which would be borne by STPI from its own internal accruals.

(12) INDIA BPO PROMOTION SCHEME (IBPS)

To generate employment and enable a balanced growth of information technology & information technology enabled services (IT/ITES) sector in each state, the government has approved the IBPS under Digital India. This will promote BPO/ITES operations of 48,300 seats across the country, including small towns and rural areas. The project has an outlay of about Rs.493 crores and will be implemented up to March 31, 2017.

(13) NORTH EAST BPO SCHEME

Planned with a budget outlay of Rs. 50 Crore, the scheme aims to incentivize setting up of 5,000 seats BPO/ITES operations in North-East Region. This would generate employment for around 15,000 persons. 100 BPO seats at Guwahati are being operationalized.

(14) "ICT CENTRE ON TACTILE GRAPHICS" AT IIT DELHI



DeitY has sponsored an R&D project "ICT Centre on Tactile Graphics" at IIT Delhi. Under the project, the NCERT Mathematics textbook was converted into tactile graphic format using image-processing techniques for visually impaired persons. In India, this is the first such endeavour where mathematics textbook containing diagrams will be available for visually impaired persons. The set of six volumes of Mathematics textbook was created as proof-of-concept under the project. The first sample of was handed over to NCERT and a visually-impaired student.

(15) TRANSFER OF TECHNOLOGY FOR DIGITAL PROGRAMMABLE HEARING AID (DPHA)

Under a DeitY-sponsored project, DPHA, an application-specific integrated circuit, has been developed by Centre for Development of Advanced Computing (CDAC). CDAC transferred the technology for behind-the-ear type of DPHA to Best Hearing Solution (Delhi), and Kerala State Electronics Development Corporation Limited (Kerala).



The digital versions of the curtain-raiser flyers/ brochures and films created for the 23 new products and e-services, are available on the Digital India portal at:

www.digitalindia.gov.in/content/brochures-new-products-eservices-and-other-initiatives

and

www.digitalindia.gov.in/content/videos-launches-new-products-and-services .

KEY MESSAGES BY MEMBERS OF THE DAIS (IN ORDER OF AGENDA)

WELCOME ADDRESS BY ADDITIONAL SECRETARY, DEITY

Sh. Ajay Kumar, Additional Secretary, DeitY, talked about the new Digital India initiative of the government and its key vision areas for transforming India into a digitally empowered society and knowledge economy. He conveyed that since the last year, lakhs have participated in Digital India programme.



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e-Transactions in 2015 have risen to 55 crores per month from 29 crores per month in 2014.

He highlighted that the number of e-transactions in 2015 have increased to 55 crores every month from 29 crores in 2014 and that the vision of the government is that e-services should reach on and all, including the last man. He stressed upon the need for all central ministries and departments, state governments, local governments, academia and the industry/ private sector to collaborate and participate in making Digital India a reality and a success. He announced that 6 new initiatives under digital infrastructure, 6 new digital services, 4 new services under digital empowerment and 5 new programmes for industry promotion have been readied for launch and dedication to the nation by Hon'ble Minister. He congratulated the states and districts that were selected for awards based on the exemplary work carried out during Digital India Week (July 2015).

He apprised the Hon'ble Minister that the event was being webcast across states and union territories (UTs) using NIC infrastructure. He shared his hope that the event and the awards would inspire all those connected with Digital India to rededicate themselves to the goal of P2G2 (Proactive Pro-People Good Governance).

ADDRESS BY MEMBER (TECHNOLOGY), DOT

Shri Peeyush Agarwal, Member (Technology), DoT, conveyed that the progress made by DoT in the last one year has been phenomenal and that DoT has been striving towards effective and efficient governance for the benefit of the citizens. He mentioned that DoT has come up with policies and guidelines on spectrum sharing and trading which would help in improving the quality of service and in reducing call drops.

He announced that National Optical Fibre Network (NOFN) project has been re-conceptualized as Bharat Net and is aligned to the concept of digital village.



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NOFN project has been re-conceptualized as Bharat Net and is aligned to the concept of digital village.

He shared that forward from the various implementations under the National Telecom Policy earlier in the year, work is on to bring in the remaining policy initiatives including the redefinition of broadband as 2MBPS (as opposed to the current definition at 512KBPS). He also mentioned that as part of Good Governance, his department is trying to bring transparency in its operations. Recognizing the future landscape where machine to machine communication would be very common, DoT has contributed to the efforts of the government in formulating policies, standards and guidelines in this area and had released the National Telecom M2M roadmap in May 2015.

ADDRESS BY SECRETARY, DOP

Smt. Kavery Banerjee, Secretary, DoP conveyed that her department has been working on a massive IT modernization programme keeping in view the objectives of the Digital India initiative. One of the aims is digitizing and networking all the 1,55,000 post offices in India and bringing all the products on a single common database platform. She informed that over 27,000 departmental post offices have already been networked and this has created the single largest wide area network (WAN) in the country. She also informed that her department is looking forward to completing the rollout of core banking and core insurance across all departmental post offices, and setting up 1000 (post-office) ATMs in the next 3 months. She mentioned that the first lot of handheld solar-powered biometric devices are being given to postmasters on a pilot basis in 3 circles of Bihar, Rajasthan, and Uttar Pradesh, to enable postal and financial transactions in rural branch post offices. These mobile devices will also upload the transactions to the India Post data centre, facilitating real-time track-and-trace, authentication of transactions, and reconciliation of data.



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This will help improve the service quality, and enable value additions to be provided, help add more and more citizens in schemes for financial inclusion, and rollout more citizen-centric services particularly in rural, remote and unbanked areas.

Smt. Banerjee also informed that rural post offices would not only provide traditional postal services but also include third-party services like online utility bill payments, mobile and DTH recharge, online train ticket booking and other services currently being provided by common service centers (CSCs). The aim is to complete the project in 1,30,000 branch rural post offices by March 2017. The department further aims to rollout mobile and internet banking for its savings bank customers in 2016.

ADDRESS BY SECRETARY, DEITY

Shri J.S. Deepak, Secretary, DeitY, shared that it was a matter of great pride for his department that 15 out of the 23 launches by Hon'ble Minister on the occasion were from DeitY, and extended hearty congratulations to all his team members and digital partners.

He stated that in a country like India, if services are to reach the last citizen, then digital governance has to be the medium of choice. Like oxygen, he said, digital governance (or the need for it) is felt most when it is absent, as it is taken for granted when present. He emphasized that digital governance takes time and needs to be nurtured slowly. Given the high rate of growth of internet penetration in India and the positive correlation between internet penetration and GDP growth, he was optimistic that Digital India initiatives would contribute to the GDP growth.



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Like Oxygen, Digital Governance is felt most when absent, as it is taken for granted when present.

He stated that the push of Digital India over the last 12 months has contributed to the big leap that e-commerce transactions, smartphone penetration, Aadhaar enrolment (“a unique tool that is wholly Indian”), digital literacy, and rollout of citizen-centric applications (such as Jeevan Pramaan, DigiLocker, eSign, e-registration in hospitals, and direct benefits transfer for subsidies using Aadhaar authentication) have taken in the country. He acknowledged the challenges posed by aspects and concerns such as last mile connectivity, limitations placed on the use of Aadhaar, scaling up of operations for pilot programmes, onboarding of departments, etc.

He pointed out that CSCs have the potential to deliver e-services in the remotest corner of the country and hence the government is planning to increase the number of CSCs from 1.42 lakhs to 2.0 lakh plus. The government is also leveraging the mobile platform for delivering services to the citizens, especially in respect of “last mile connectivity” at village-level. He also mentioned that vis-à-vis the services/products launched today or dedicated to the nation, the basic objective would be to now scale them up to take them to the masses so that Digital India truly delivers, and reiterated that an important aspect of scaling up was language localization (which, when implemented for all the 22 official languages would digitally empower a large cross section of the populace).

Emphasizing that electronic (and cashless) financial transactions were a tangible measure of the scale of digital inclusion, Secretary, DeitY, called upon the participants and audience to chase an aspirational goal of enabling cashless transactions for at least 90% of all government payments and receipts by the time the next Good Governance celebrations take place in 2016. Secretary added that DeitY has developed a facilitative framework which any government department can onboard to expeditiously make its citizen-facing front-end electronic wrt payments.

Recalling Hon'ble Prime Minister's address during the inauguration of DIW in July 2015, whereupon cyber-security breaches were referred to as a "bloodless war", Secretary, DeitY, touched upon the importance of creating awareness about cyber threats and shared that it is for ensuring that networks and cyberspace remain safe for Indian netizens, that the National Cyber Security Coordination Centre has been set up.

He concluded by extending thanks to the extended Digital India team of the government (in respect of stakeholders both within and outside the government) and calling upon for work to go on to make Digital India a "living reality".

KEYNOTE ADDRESS BY HON'BLE MINISTER

Shri Ravi Shankar Prasad, Hon'ble Minister of Communications and Information Technology, extended "shubh-kaamna" (good wishes) to the award winners and called upon them to make their services/ products/ solutions even better. He observed that India is changing digitally and Good Governance is an integral part of Digital India. He conveyed that all departments under his ministry have started to work in the right direction. He reiterated that Good Governance meant Effective, Efficient, Easy and Economical governance.

Giving some examples of Good Governance being brought about by use of digital technology, Hon'ble Minister talked about the rural BPO landscape with 48,000 seats, e-speed post which has been judged as best courier in 8 states, hand held devices to be provided to 30,000 rural post masters, and Bharat Net which is expanding the optical fibre network at a frantic pace.

Detailing his vision of digital revolution, he underscored that Digital India would explode with the help of Common Service Centers, rural BPOs and rural Post Offices. He informed that government would soon create the necessary Special Purpose Vehicle (SPV) and all states would be involved.



Outlining the broad architecture of Digital India, Hon'ble Minister pointed out that it is a collaborative effort of DeitY (which is the nodal department for providing digital services), DoT (which is providing infrastructure), Postal Department, electronic manufacturing and state services. He emphasized that cooperation of all stakeholders is needed to make Digital India a success, and that the success should find its way to gram panchayats. He called for a competition among collectors to take e-services to the sub-district and village level.

Referring to the compendium of e-services published as part of the Good Governance Day kit, he asked that there be efforts to select the best services in states/ UTs, recognize/ award such services, and replicate them in other states/ UTs with the government playing the role of facilitator.

SELECT QUOTES AND ANNOUNCEMENTS



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A new world is emerging. This world wants governance. This world wants delivery. Good Governance quest is taking place by its own force.

You can see how people are showing/ exhibiting their talent on the ground. Are we ready to walk with them and take their talent forward?

If Shri Atal Bihari Vajpayee's government was known for national highways, Shri Narendra Modi's government would be known for information highways.

4 Es are integral to Good Governance: Efficient, Effective, Easy, Economical Governance!

BSNL has moved from operating loss to operating profits for the first time in the last 5 years. BSNL revenue 27,000 crore which is the highest in the last 5 years.

Even today, the postman provides a reliable "Know Your Customer (KYC)" mechanism. By March 2016, we plan to handover handheld devices to around 30,000 post offices.

India Post Payment Bank will start operations in March 2017.

All the launches today by DeitY are all game-changing services.

“Digital Village”, a plan under formulation, will be a test for the District Collectors (DCs). We will acknowledge the effort of that DC who proactively selects a block for the Digital Village plan.

Common Services Centers (CSCs), Rural BPOs, Rural Post Offices, have to work together as the cutting edge for digital spread.

I call upon you (DMs and DCs) to promote domestic electronic manufacturing in your respective areas.

India is changing digitally with frantic pace and speed.

It is important for all IT people to be conscious of the need and the obligation for cyber-security.

I will be happy if there is a competition amongst districts in a state as to which DC/DIO has encouraged how many gram panchayats to come on the digital platform—this is my expectation.

VOTE OF THANKS BY PRESIDENT & CEO, NEGD

Smt. Caralyn Khongwar Deshmukh, President & CEO, NeGD, thanked Hon'ble Minister for gracing the occasion and for his leadership and guidance, and also extended thanks to all the members of the dais, representatives of BSNL, MTNL, Posts, GCs of DeitY, NIC, STPI, Cert-IN, CDAC, STQC, NIELIT, SAMEER, CCA, NIXI, CSC, MyGov, MMP leaders, officials from other ministries and departments, industry partners (NASSCOM, FICCI, CII, MAIT and others), faculty and representatives of the academia, media friends, officers of DeitY, NeGD and the creative agencies involved in the event.



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...usher in a Digital India where there would be no digital divide, where equal opportunities would be available for all citizens, and where government services would be available at the fingertips of citizens.

- President & CEO, NeGD, giving the Vote of Thanks

WEBCAST LINK: [HTTP://WEBCAST.GOV.IN/DEITY/NEGD/](http://webcast.gov.in/deity/NEGD/)

AWARD WINNING STATES AND DISTRICTS

Digital India Week (DIW), in July 2015, was celebrated across the nation to inform, educate and engage the audience at points of digital presence such as common services centers (CSCs), post offices, schools and panchayats etc; connect citizens through digital campaigns and social media; and popularize the concept and potential of e-services. The events touched about 1.22 crore Indians who were made aware about the services being delivered through Digital India. Exemplary work was done by all the states/UTs and districts to spread awareness about Digital India at grass-root levels. Awards were instituted to appreciate the good work done during DIW.

3 BEST PERFORMING STATES

1 st	Chhattisgarh	
2 nd	Himachal Pradesh	
3 rd	Meghalaya	

BEST PERFORMING DISTRICTS PER STATE/UT

	State/ Union Territory	District	Rank
1	Andhra Pradesh	Anantapur	1
		Srikakulam	2
		West Godavari	3
2	Arunachal Pradesh	Namsai	1
		Kurung Kumey	2
		East Siang	3
3	Assam	Baksa	1
		Darrang	2
		Kamrup	3
4	Bihar	Saran	1
		Gopalganj	2
		Purnia	3
5	Chandigarh	Chandigarh	1
6	Chhattisgarh	Kondagaon	1
		Korea	2
		Gariaband	3
7	Delhi	West Delhi	1
8	Goa	South Goa	1
9	Gujarat	Sabarkantha	1
		Navsari	2
		Narmada	3
10	Haryana	Panchkula	1
		Jind	2
		Sirsa	3
11	Himachal Pradesh	Sirmaur	1
		Shimla	2
		Una	3

12	Jammu and Kashmir	Kupwara	1
		Poonch	2
		Baramulla	3
13	Jharkhand	Giridih	1
		Ranchi	2
14	Karnataka	Chikkamagaluru	1
		Bengaluru	2
		Kolar	3
15	Kerala	Alappuzha	1
		Kasaragod	2
		Kannur	3
16	Madhya Pradesh	Ashok Nagar	1
		Dewas	2
		Dindori	3
17	Maharashtra	Jalna	1
		Nanded	2
		Raigad	3
18	Manipur	Bishnupur	1
		Imphal East	2
19	Meghalaya	North Garo Hills	1
		East Garo Hills	2
		South West Khasi Hills	3
20	Mizoram	Lunglei	1
		Champhai	2
		Mamit	3
21	Nagaland	Phek	1
		Wokha	2
		Kiphire	3
22	Punjab	Shri Muktsar Sahib	1
		Ludhiana	2
		Patiala	3

SELECT MOMENTS FROM THE AWARDS FOR THE BEST PERFORMING DISTRICTS



23	Rajasthan	Jhunjhunu	1
		Baran	2
		Banswara	3
24	Tamil Nadu	Salem	1
		Pudukkottai	2
		Dharmapuri	3
25	Telangana	Nizamabad	1
		Mahabubnagar	2
		Warangal	3
26	Tripura	Khowai	1
		Sepahijala	2
		Gomati	3
27	Uttar Pradesh	Muzaffarnagar	1
		Shravasti	2
		Meerut	3
28	Uttarakhand	Haridwar	1
29	West Bengal	Malda	1
		Purulia	2
		Jalpaiguri	3

ORGANIZERS AND AUDIENCE: A COLLAGE



ABOUT NATIONAL E-GOVERNANCE DIVISION

National e-Governance Division (NeGD) is an autonomous business division within Media Lab Asia, Department of Electronics and Information Technology (DeitY), Government of India. NeGD has been mandated to support DeitY in various programme management aspects of the Digital India and eKranti initiatives including strategic planning and capacity building; development of standards, policies and guidelines; awareness and communication; evaluation and assessment; and citizen engagement through physical and digital/ social platforms. NeGD is also responsible for implementing some projects under Digital India.

BEHIND THE SCENES, GOOD GOVERNANCE CELEBRATIONS, 2015

Guided and led by the senior leadership at DeitY, Team NeGD under President & CEO, NeGD, walked that extra mile during the festive season and long weekend leading up to the national event of 28-Dec-2015 in arranging the logistics of the event under challenging timelines. Significant time and effort went into coordinating the launch of several digital products, platforms and services; production of films on Digital India and the launches; preparation and publication of the Digital India kits and newsletter; compilation of the compendium of e-services across states and UTs; invitations and logistics for award winners invited to the event; etc. NeGD, remains committed to energizing digital governance.