

## Welcome to the Immigration Office website

You have booked an **appointment** before March 18, 2020 or the **validity** of your temporary residence permit or your fictional certificate is about to **expire**.

Please register [here](#)

You are in possession of a residence permit, a toleration, a border crossing certificate, a certificate according to § 84 paragraph 2 of the Residency Act (AufenthG) or a passport collection certificate, and your current certificate has expired or is about to expire.

Please register [here](#)

**You have registered online or want to pick up an electronic residence permit (eAT):** You will receive a letter or an invitation to an appointment as soon as possible.

**Please apply in person only in urgent emergencies or if you have an appointment.**

**Am I an emergency customer?**

Your case is considered an emergency if you have to travel **for urgent personal or professional reasons**. Please note that vacation trips are not considered an urgent, personal reason.

**You are not an emergency customer and have not received an appointment.**  
Please read our [FAQ](#) and register online

**Stay healthy!**