Simarjit Khataytu

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EDUCATION

Bachelor's in Management and Information Systems, University of Washington, Bothell, WA (GPA 3.7)
Minor in Business Administration

Relevant Coursework: Computer Programming I, II, and III (Java), Software Engineering Introduction, Business of Technology, Information Management & Analysis, Operations & Project Management, Business Development Lab, Programming Theory and Applications, Database System

SKILLS

Strong: Date Structures, Cloud Infrastructure, DevOps, Virtualization, Cloud Security, Automation, Business Analysis and Consulting, Project Execution & Management, Product Development, Customer-oriented, Change Management, Strategic Planning, Mitigation Plan Development, Apple certified iOS & Mac OS troubleshooting and hardware repair.
Programming/Languages: Java, Java Script, CSS, Ruby, Django, SQL, Node.js, Express
Design & IDE Tool: Visual Studio, Xcode, IntelliJ, VMware, AWS
Systems: Windows, Linux, macOS, iOS
Prior Experience: Basecamp, Project/Product Life Cycle, SDLC, Agile/Scrum Methodologies, Waterfall Methodology.

PROFESSIONAL CERTIFICATE

IBM Full Stack Cloud Developer Professional Certificate   *March 2023*
AWS Certified Cloud Practitioner   *February 2023*

PROJECTS

Serverless Personal Portfolio on AWS   *March 2023*

- Developed a personal Portfolio Web application using JavaScript, AWS Lambda, and AWS API Gateway.
- Utilized the serverless architecture to reduce infrastructure costs and increase scalability
- Implemented a responsive design using CSS frameworks such as Bootstrap and Materialize
- Integrated with various APIs such as Github, LinkedIn, and Twitter to display relevant information and projects
- Deployed the application on AWS S3 for hosting and CloudFront for content delivery
- Secured the application with AWS Identity and Access Management (IAM), and implemented HTTPS using amazon Certificate Manager (ACM)

Crypto Tracker on AWS   *February 2023*

- Designed and developed a user-friendly interface for tracking cryptocurrency prices and trends using React.js
- Hosted the application on AWS using the Amplify for backend hosting, API, database, and storage service
- Configured AWS AppSync to handle integration from third-party APIs such as CoinGecko and CryptoCompare and integrated DynamoDB for database storage
- Utilized Amazon S3 for file storage, improved application performance, availability, and security by leveraging Amazon Cognito

PROFESSIONAL WORK EXPERIENCE

Mehar Logistics LLC.

Logistics Manager   *January 2021 – Present*

- Managed 50+ drivers, and logistics operations, coordinating with carriers and dispatchers to ensure timely delivery of freight using transportation management software and CRM
- Streamlined logistics operations and increased efficiency by implementing process improvements and automation tools
- Utilized business intelligence tools to analyze logistics to data and drive decisions-making, resulting in cost saving and increased customer satisfaction
- Collaborated with cross-functional teams and utilized projects management software tools to manage projects, track progress, and communicate updates

Apple Inc.
Technical Expert / IOS Mentor   *September 2021 – April 2023*
- Utilized software/hardware expertise to support customers
- Mentor and develop Tier 1 Technical Specialists by providing constructive feedback and recognition
- Lead workshops focused on category improvement for Tier 1 Technical Specialists

Business Lead Intern   *January 2020 – June 2020*
- Create and nurture relationships with potential and existing clients
- Support internal and external teams to represent technical solutions to customers
- Generate new leads and build relationships, connecting over the phone or through in-store workshops and events.
- Promoting internal software and MDM and helping customer adapt to technology and demonstrating features

Specialist   *November 2019 – September 2021*
- Experience in consultative selling, with the ability to listen to customer needs and provide tailored solutions
- Ability to work collaboratively with cross-functional teams, including product marketing, retail, and channel partners, to achieve sales goals and objectives
- Hight level of resilience, adaptability, and resourcefulness, with the ability to thrive in a fast-paced environment

Marketing Solutions Inc.
Consultant Intern   *September 2021 – February 2022*
- Provide the onboarding process and hiring procedure for the new hires
- Created a structure and presented recommendations based on the issue tree, logic tree, and additional analysis
- Develop and implement an annual budget

Mayuri Inc.
Operations Specialist   *January 2019 – December 2019*
- Prioritized stakeholders changing demands to execute on the ambiguous ask; effectively dealt with change in scope triangle in a timely manner and ensured successful project closing
- Planned 5 new product development cycles from inception to implementation and recommended cost-effective strategies to increase efficiency
- Present weekly written project status to leadership and other stakeholders encompassing any changes in budget estimation, scheduling, and resource planning