Manual Testing

Scenario 1

Use Case
1. Select a vehicle model;
2. Select a dealer in the map;
3. Confirm the selected dealer;
4. Confirm the selected vehicle and choose a motorization;
5. Choose a date and time;
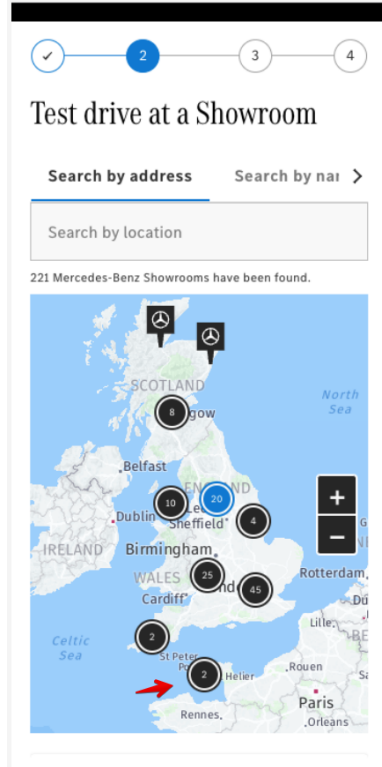6. Fill in personal information;

Technical details
- IOS 16
- Safari v16.5
- Market: United Kingdom
- Date: 07/07/2023
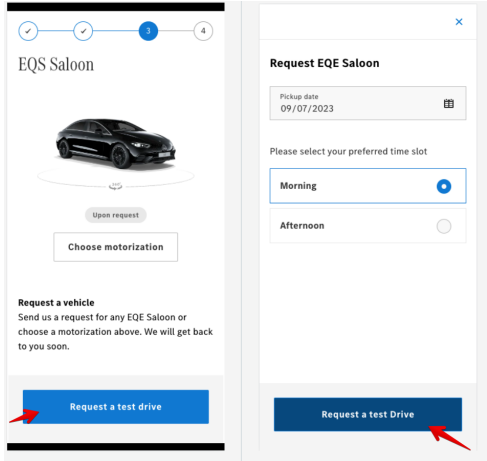- Environment: Production

Version:
- Latest released: 6.0

Bugs

ID	01
Reporter	Karina Skrypnik
Title	Showrooms map shows irrelevant locations to user

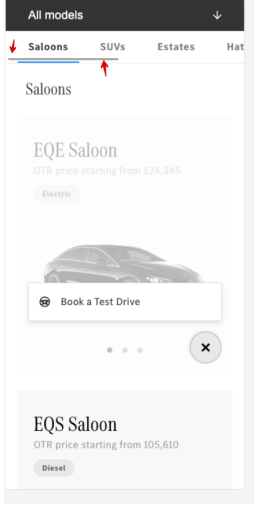| Description	STR
	1. Select a vehicle model and click "Book a test drive"
	2. Observe default locations on the map
Actual Result	Even though user's location is UK, showrooms in France are also displayed
Expected Result	Showrooms located in United Kingdom should be displayed
Priority	Major
Device	IOS 16, Safari v16.5

ID	02
Reporter	Karina Skrypnik
Title	Layout of Request a test drive button is not consistent across the screens
Description	STR
	1. Select a vehicle for test drive

	2. Choose Showroom and click "Select Showroom"
	3. On Step 3, observe layout of "Request a test drive" button
	4. Click on "request a test drive" button and on the popup, observe layout of "request a test drive" button
Actual Result	1. "Request test drive" button is dark blue on one screen, but it is light blue on another.
	2. Different case - on one it's "request test drive", on another "request test Drive"
Expected Result	Button's layout should be consistent throughout the flow
Priority	Low
Device	IOS 16, Safari v16.5

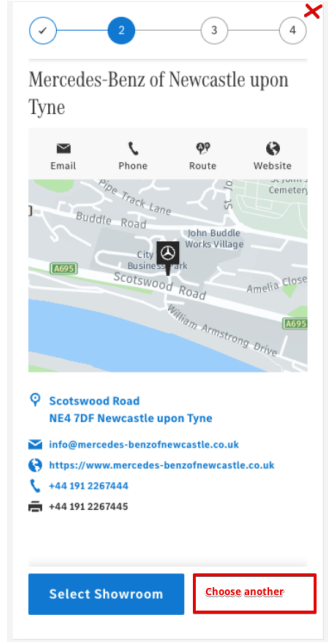| ID	03
Reporter	Karina Skrypnik
Title	Email validation doesn't work on contact form
Description	STR
	1. Proceed the book a test drive flow until you see a screen with "Your details" form

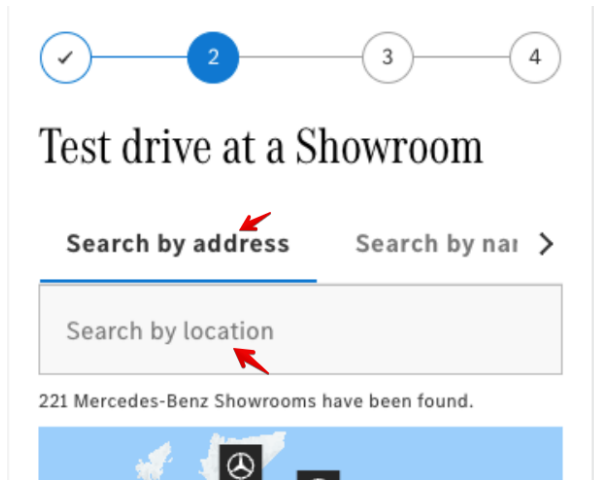|	2. Fill in the form and in the email field, enter "tobiassterling.com"
Actual Result	If invalid email is entered, there's no validation error displayed
Expected Result	There should be validation on email field
Priority	Major
Device	IOS 16, Safari v16.5

ID	04
Reporter	Karina Skrypnik
Title	Horizontal scroll on Vehicle type section
Description	STR 1. Open initial screen where user has to choose the car for a test drive
Actual Result	There's a horizontal scroll on vehicle type

section

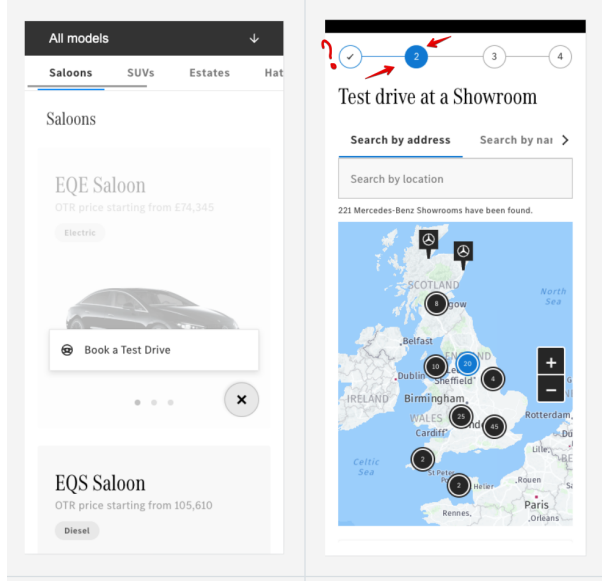|	
Expected Result	There shouldn't be a horizontal scrollbar
Priority	Major
Device	IOS 16, Safari v16.5

ID	05
Reporter	Karina Skrypnik
Title	Selected showroom - No Cancel or Back button
Description	STR 1. Select a car for test drive 2. On screen "Test drive at showroom" choose any showroom 3. Observe the showroom details screen
Actual Result	There's no Back or Cancel button on the Showroom details screen. User has only one option which is "Select Showroom"
Expected Result	There should be either a Back or Cancel button

Priority	Critical
Device	IOS 16, Safari v16.5

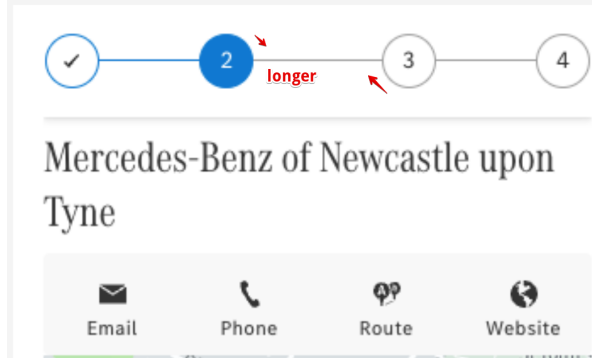|	
ID	06
Reporter	Karina Skrypnik
Title	Different titles - Search by Location in title and Search by Address in placeholder
Description	

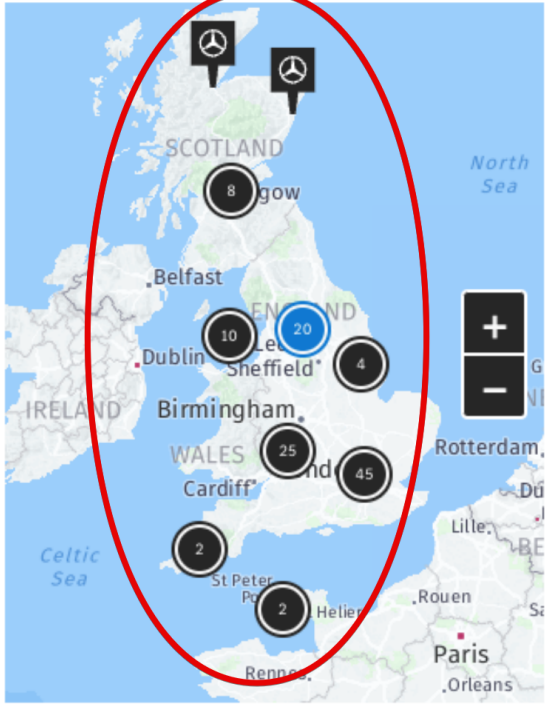| Actual Result	
Expected Result	In placeholder we might use "Enter address"
Priority	Minor
Device	IOS 16, Safari v16.5

ID	07
Reporter	Karina Skrypnik
Title	Missing "Steps" section on the first screen
Description	STR 1. Open screen with vehicle choice
Actual Result	There's no Step 1 on the flow and once a user chooses a vehicle, they are taken right to Step 2.

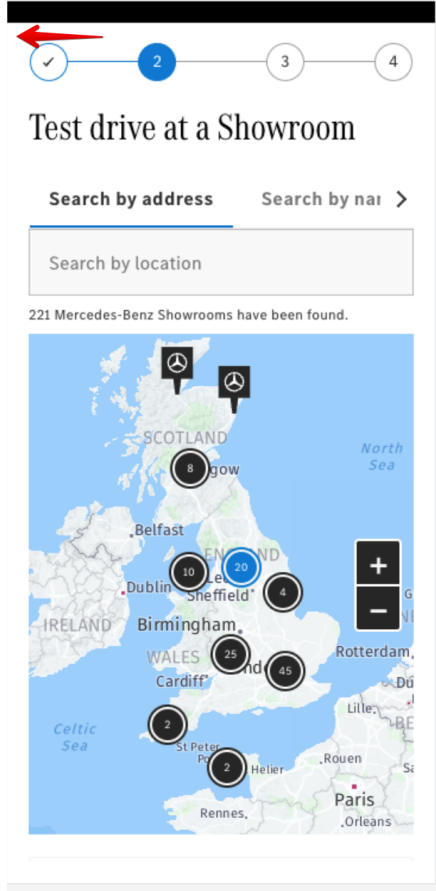|	
Expected Result	Screen where user chooses a vehicle should be "Step 1" and there should be a tab with those steps at the top
Priority	Minor
Device	IOS 16, Safari v16.5

ID	08
Reporter	Karina Skrypnik
Title	Uneven distance between "1 2 3 4"
Description	1. Proceed to Step 2 when you see Steps progress bar 2. Observe distance between steps
Actual Result	Distance between "2 and 3" is bigger than "1 and 2", "3 and 4"

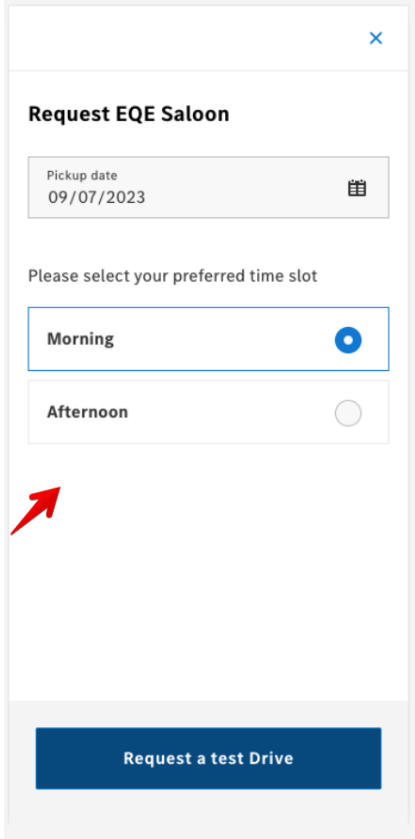|	
Expected Result	Distance between steps should be equal
Priority	Minor
Device	IOS 16, Safari v16.5

ID	09
Reporter	Karina Skrypnik
Title	Discrepancy between number of Saloons found on the map and on the description below
Description	STR 1. Choose a vehicle for test drive 2. When map is opened, observe how many Showrooms are displayed on the map and the number displayed below the map
Actual Result	Description says: "221 Mercedes Benz Showrooms have been found" while on the map total amount of Showrooms is 118

	221 Mercedes-Benz Showrooms have been found.
Expected Result	Number of Showrooms on the map should be the same as in description below
Priority	Major
Device	IOS 16, Safari v16.5

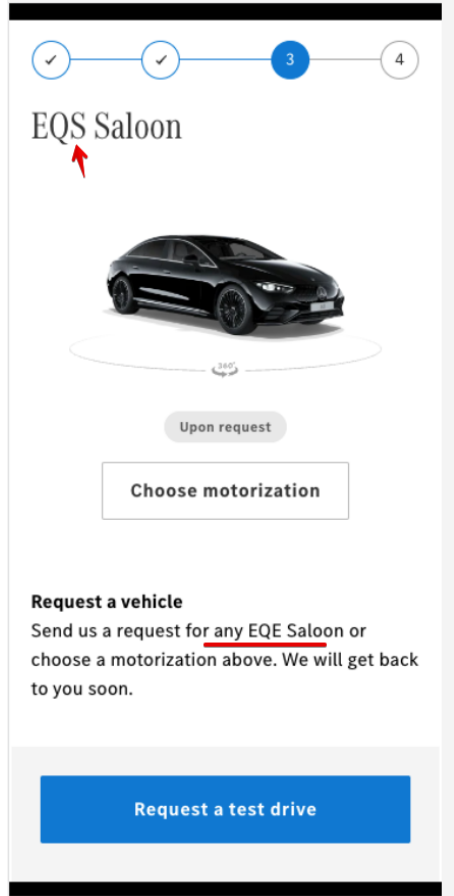|	
ID	10
Reporter	Karina Skrypnik
Title	No way of getting back to model selection
Description	STE 1. Choose vehicle for test drive 2. Proceed to map 3. Observe the screen with the map
Actual Result	There's no Back button, user cannot go back to choosing a vehicle

Expected Result	There should be back button
Priority	Critical
Device	IOS 16, Safari v16.5

ID	11
Reporter	Karina Skrypnik
Title	Your preferred time slot doesn't have Evening option
Description	
Actual Result	1. There are only Morning and Afternoon options 2. There are no time slots displayed for each option

Expected Result	1. There should also be Evening options 2. Morning 9h00 - 12h00 3. Afternoon 14h00 - 16h00 4. Evening 16h00 - 18h00
Priority	Major
Device	IOS 16, Safari v16.5

ID	12
Reporter	Karina Skrypnik
Title	EQS saloon but in description it's EQE saloon
Description	STR 1. On vehicle choice screen, choose EQE Saloon 2. Proceed with the flow till the Step 3 (where you need to choose

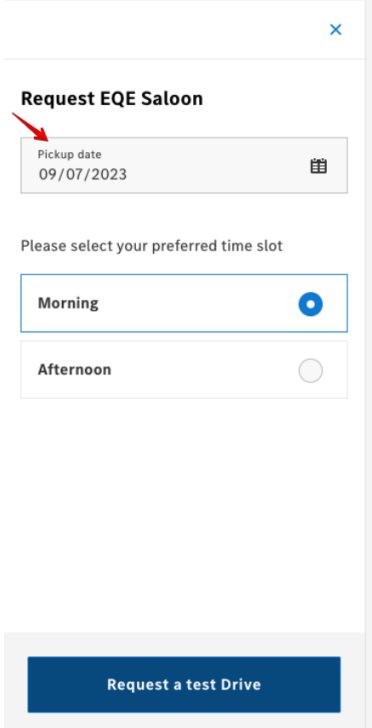|	
	motorization) 3. Observe the title
Actual Result	Incorrect title is displayed - user chose EQE Saloon but title is saying "EQS Saloon"
Expected Result	Title should say "EQE Saloon"
Priority	Critical
Device	IOS 16, Safari v16.5

Enhancements

1. Select the showroom. Location - if a user enabled Location on their device, it might a good idea to automatically fill their Location and search the closest Showroom.
2. Button "request a test drive" doesn't end user journey, it proceeds to another step. Better name buttons "Proceed" or "Next" until user reached the final step. And only then show "Request a test drive" button

3. When the user chooses a vehicle and is redirected to the map, the title on the page says "Test drive at Showroom". It doesn't really sound okay. Maybe it's be better to change it "Choose a Showroom" so that user gets an idea what this screen is about

Unclear requirements

ID	13
Reporter	Karina Skrypnik
Title	Map - Why is 20 blue?
Description	Cannot say for sure if it's a bug or not because it's a screenshot, but it's not clear why "20" is blue on the location map.
Actual Result	
Expected Result	
Device	IOS 16, Safari v16.5

ID	14
Reporter	Karina Skrypnik
Title	Pickup date is confusing
Description	Not quite clear if the screenshots provided are displaying the whole flow or not.
Expected Result	If the user has chosen 09/07/2023 - then there's no issue. If this date 09/07/2023 is what user sees when they open the popup: 1. Date is incorrect - it should show 07/07/2023 2. If it automatically shows the earliest pickup date and there's no option to pick a car on 07/07 and 08/08, then the label should say "Earliest pickup date". It's confusing for me why I see 09/07/2023

Device	IOS 16, Safari v16.5

Scenario 2

Use Case
1. Navigate to the search page;
2. Filter vehicles by vehicle type –EQB;
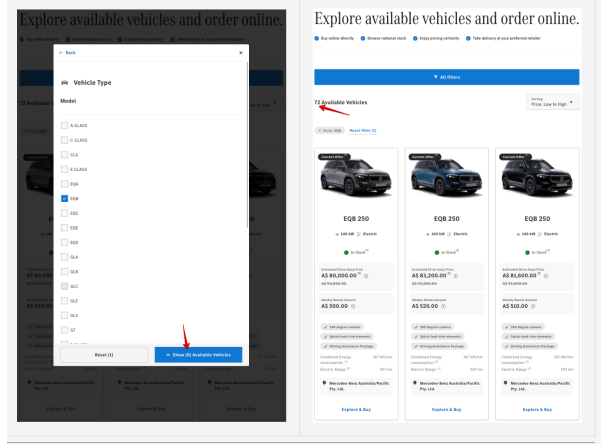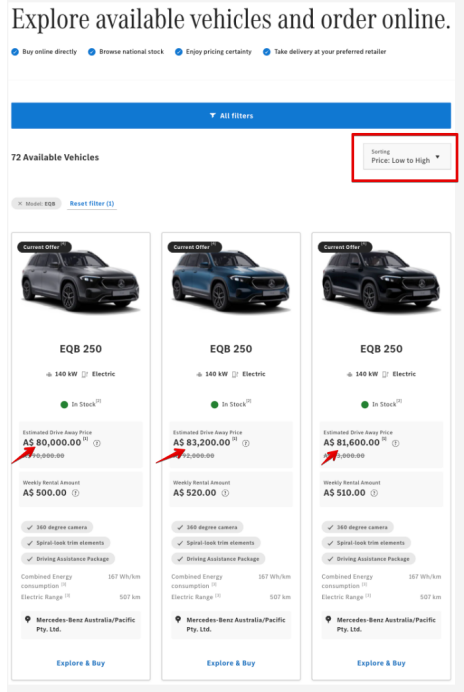3. Observe the results

Technical details
● iPad Pro 12''
● Chrome v114.0.5735.198
● Market: Australia
● Date: 07/07/2023
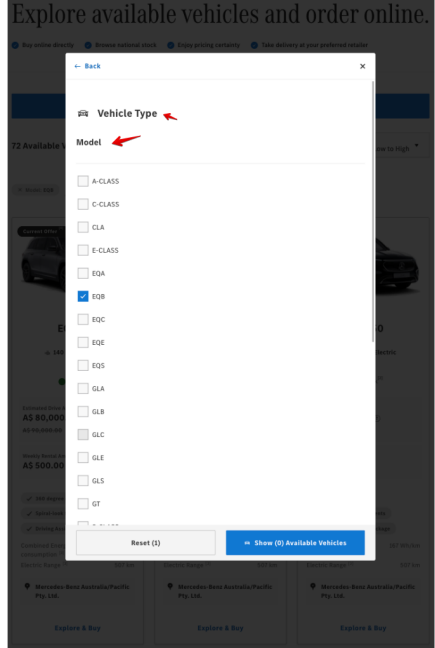● Environment: Production

Version:
● Latest released: 8.246

Bugs

ID	15
Reporter	Karina Skrypnik
Title	Incorrect filter results - says "0" but results page shows "72"
Description	STR 1. Navigate to Search page 2. Filter by Vehicle Type - EQB 3. Observe button "Show {} Available Vehicles 4. Click on button "Show {} Available Vehicles" and see amount of results
Actual Result	On Filter page it says "0 available vehicle" but on results page it says "72 available vehicles"
Expected Result	When choosing a filter, it should display the correct number of results. In this case it should say "Show 72 available vehicles"
Priority	Critical
Device	ipadPro 12, Chrome v114.0.5735.198. Build 8.246

ID	16
Reporter	Karina Skrypnik
Title	Default sorting on results page is incorrect
Description	STR 1. Navigate to Search page 2. Filter by Vehicle Type - EQB 3. Observe the results page default sorting
Actual Result	Default sorting is Price: Low to High but it's not applied - cars are sorted randomly
Expected Result	Sorting should work, in this case cars should be sorted by Price: Low to High
Priority	Critical
Device	ipadPro 12, Chrome v114.0.5735.198. Build 8.246

ID	17
Reporter	Karina Skrypnik
Title	Incorrect Filter name

Description	STR
	1. Navigate to Search page
	2. Open Filters and click on "Vehicle type"
Actual Result	Filter "Vehicle type" shows Models. There's no option to choose vehicle type
Expected Result	Vehicle types filter should contain the following options: Coupe, Hatchback, SUV, Cedan.
	There should be a separate filter called Models with options like "A-Class. GLC, EQB etc"
Priority	Major
Device	ipadPro 12, Chrome v114.0.5735.198. Build 8.246