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## KATARZYNA SOCHON

For the past 6 years I have been working as a specialist customer service representative at Blizzard Entertainment Ltd.

My current role focuses primarily on addressing customer concerns related to technical and administrative aspects of Blizzard products and services.

Throughout the years in customer service I developed excellent communication skills and flexibility required to be valuable team player excelling in fast-paced and comprehensive support. Participation in multiple support projects, including launches of new products or services, gave me ability to work under pressure, analyze and solve complex problem as part of daily tasks and face unexpected challenges on a regular basis. All my former and current positions were stepping stone towards building excellent interpersonal and relationship building skills.

At this time, I am looking for new challenges, environments and opportunities to continue development of my current set of skills along with a chance to expand that portfolio with new ones.