



Receiving Vehicle Inspection Tickets

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Every time drivers are stopped by the highway patrol or at a state scale and given a citation, the ticket is reported to the DOT. These citations raise the company's Safety Measurement System score. The SMS is a record of:

- Unsafe Driving (speeding)
- Fatigued Driving (Hours-of-Service)
- Driver Fitness (medically qualified)
- Controlled Substances and Alcohol
- Vehicle Maintenance
- Cargo Related (unsecured loads)
- Crash Indicator (recordable)

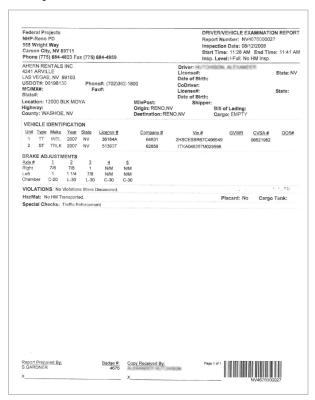
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This information is publicly available, so it is important that our score remains in the acceptable range.

To improve the company's SMS score, the Compliance Manager can dispute incorrect citations. To do this:

- Drivers must give the tickets to their Branch / Service Manager
- Branch /Service Managers must scan and email all citations to the Compliance Manager.

Example citation:



Revision History

Rev.	Date	Change Description & Section	Approver/Contributor/Writer
001	Aug 27, 2008	Initial Release.	Abby Rotstein
002	Sept 27, 2012	Updated information	Pete Vilotti