



Useful Phrases and Quick Responses

- Excuse me.
- Where do we differ?
- Specifically what did I say or do that makes you say that?
- Please clarify that for me.
- I need your help.
- I would like to help: however...
- Why do you ask?
- That's an interesting question. A question I find equally interesting is ... (to divert interrogations)
- I prefer not to answer that.
- That may be/could be.
- I can see how you might think that way.
- I have a concern.
- In order for me to ... I need ...
- If you do/don't, then ... (consequence)
- It's unfortunate you feel that way/I'm sorry you feel that way.
- What do you mean by that?
- Can I count on you?