

# KENDRA STAVER

Santa Clara, CA 95051

Phone: (408) 431-2895 | Email: staverkendra@gmail.com

LinkedIn: <https://www.linkedin.com/in/kendra-staver> | GitHub: <https://github.com/kstaver>

Portfolio: <https://kendra-staver-portfolio.herokuapp.com/>

Full Stack Web Developer with a background in Technical Support, Education, and Mathematics. Proven ability in solving problems efficiently and paying attention to detail in all previous professions.

## Technical Skills

**Languages:** JavaScript, React, CSS3, HTML5, Java, C++

**Applications:** Git, Visual Studio Code, GitHub, Heroku, MySQL Workbench, Insomnia

**Databases:** MySQL, MongoDB, Apollo GraphQL

**Workplace:** Slack, Office 365, Zoom, Discord, Google Workplace

## Education

**Certificate in Full Stack Web Development:** University of California Berkeley, Berkeley, CA

Aug. 2021 - Jan. 2022 | | React | JavaScript | HTML5 | CSS3 | MySQL | MongoDB | jQuery | Express | Node | Bootstrap | Apollo GraphQL

**Associates of Science in Computer Science:** De Anza College, Cupertino, CA

Aug. 2019 - Dec. 2020 | | C++ | Java | Data Structures and Abstractions with Java | Computer Architecture | Discrete Mathematics | x86 Processor Assembly Language

**Bachelor of Arts in Mathematics:** University of California Santa Cruz, Santa Cruz, CA

Sept. 2008 - Dec. 2013 | | Linear Algebra | Calculus | Vector Calculus | Number Theory | Real Analysis | Topology | | Minor in S.T.E.M. Education

## Projects

**Brew Finder | Repo:** <https://github.com/kstaver/brew-finder> | **Site:** <https://asecord92.github.io/brew-finder/>

- BrewFinder is a web API that lets you search for breweries by city using the Google Maps API and a third party brewery API and database called Open Brewery DB.
- Integrated the Google Maps API into the main script file. Helped design the layout for the web page. Cleaned up leftover comments and removed unwanted code.
- Visual Studio Code, JavaScript, HTML5, CSS3, Github, Google Maps API

**Book of Faces | Repo:** <https://github.com/kstaver/Book-Of-Faces> | **Demo:** [https://youtu.be/N2pCil\\_Sdf4](https://youtu.be/N2pCil_Sdf4)

- An example of a back end for a social networking API. This example stores users, posts, comments, friends, and reactions. The stored data can then be edited or deleted.
- Primary programmer and designer. This was a homework assignment.
- Visual Studio Code, JavaScript, HTML5, CSS3, Github, Insomnia, MongoDB

**Google Book Search | Repo:** <https://github.com/kstaver/Google-Book-Search> | **Deployment:** <https://google-book-search-v2.herokuapp.com/>

- A full stack MERN application that uses Heroku, Apollo GraphQL, and MongoDB to access and store data obtained via Google Books API.
- Primary programmer and designer. This was a homework assignment.
- Visual Studio Code, React, MongoDB, Apollo GraphQL, Express, Node, CSS3

## Relevant Experience

### **Technical Support Specialist 1** **Stanford University**

Jan. 2019 – March 2019  
Stanford, CA

First line of contact for technical support for Stanford University and SLAC. Provided exceptional customer service over the phone and via email. Scored only 4's and 5's out of 5 on customer surveys. Maintained strong communication between the field team and call center to ensure that tickets were resolved in both an efficient and timely manner.

### **Helpdesk Specialist** **Katerra Inc.**

April 2018 - July 2018  
Menlo Park, CA

Adaptable and flexible. Started as the single technical support specialist at the main hub for a major worldwide construction company, but due to a sudden departure of a staff member, had to adapt to take on a new role while continuing the role of a technical support specialist. Learned how to become flexible by both monitoring the ticketing system, working on tickets, creating purchase orders for all locations, communicating with vendors, shipping hardware, and managing the main IT inventory spreadsheet.

### **Technical Support Specialist 1** **Berkshire Hathaway Homestates Company**

Jan. 2017 - Feb. 2018  
San Francisco, CA

Collaborated with other departments on resolving tickets and other company wide problems as they came up. Identified security threats and vulnerabilities in the domain and successfully led a team through a major domain restructure. Designed PowerShell scripts to help expedite the process of removing objects in ADUC that were no longer in service.

### **Technical Support Specialist** **Varsity Technologies**

July 2016 - Jan. 2017  
San Francisco, CA

Provided remote technical support for 40+ nonprofit organizations and schools. Covered everything from deployment/deprovisioning to repairing assets such as laptops, chromebooks, and macbooks.

## Additional Experience

### **Mathematics Instructor** **BASIS ISV Private School**

July 2015 - May 2016  
San Jose, CA

Taught pre-algebra to 100 students, ranging from ages 10-11, over the course of one academic year. Supported students who were struggling which led to them scoring the highest in mathematics in their national exams.

### **Mathematics Tutor** **Mathnasium**

Feb. 2014 - July 2015  
Sunnyvale, CA

Delivered over 1040 hours of tutoring sessions to a variety , which helped support and empower student confidence and knowledge.