

KENDRA STAVER

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Portfolio: <https://www-kendra-staver-com.onrender.com>

Full Stack Web Developer with a background in Technical Support, Education, and Mathematics. Proven ability in solving problems efficiently and paying attention to detail in all previous professions.

Skills

Languages: JavaScript, CSS, HTML, Java, C++

Frameworks and Libraries: React, Node.js, Express.js, jQuery

Databases: MySQL, MongoDB

Other: Apollo GraphQL, Insomnia, GitHub, Git Bash

Projects

Brew Finder | **Repo:** <https://github.com/kstaver/brew-finder> | **Site:** <https://asecord92.github.io/brew-finder/>

- BrewFinder is a web API that lets you search for breweries by city using the Google Maps API and a third party brewery API and database called Open Brewery DB.
- Integrated the Google Maps API into the main script file. Collaborated with my team on the design of the web page. Improved codebase by utilizing clean code principles.
- JavaScript, HTML5, CSS3, GitHub, Google Maps API

Book of Faces | **Repo:** <https://github.com/kstaver/Book-Of-Faces> | **Demo:** https://youtu.be/N2pCil_Sdf4

- An example of the back end for a social networking API. This API stores users, posts, comments, friends, and reactions. The stored data can then be edited or deleted.
- JavaScript, HTML5, CSS3, GitHub, Insomnia, MongoDB

Google Book Search | **Repo:** <https://github.com/kstaver/Google-Book-Search> | **Deployment:**

<https://google-book-search-v2.herokuapp.com/>

- A full stack MERN application that uses Heroku, Apollo GraphQL, and MongoDB to access and store data obtained via Google Books API. Any user can search for books based on titles, authors, or keywords. To save the books to a curated list the user would have to create an account and sign in.
- React, MongoDB, Apollo GraphQL, Express, Node, CSS3

Experience

Teacher's Assistant

Sept 2022 - Present

Trilogy Education - 2U

Remote

Assist the instructor with technical and administrative tasks. Support students' mastery of learning objectives in an effective and engaging manner during class. Engage with students via the class' slack domain and within office hours. Ensure all intellectual, material, student engagement, and classroom management preparation is completed prior to class sessions in order to deliver an effective class experience.

Professional Development

Apr 2019 - Sept 2022

Career Break

San Francisco Bay Area

Furthered my education in order to make a career change from technical support to developer.

- Acquired an AS in Computer Science from De Anza College

- Completed University of California Berkeley Coding Bootcamp with a specialization in Full Stack Web Development

Technical Support Specialist 1
Stanford University

Jan 2019 – March 2019
Stanford, CA

First line of contact for technical support for Stanford University and SLAC. Provided exceptional customer service over the phone and via email. Scored only 4's and 5's out of 5 on customer surveys. Maintained strong communication between the field team and call center to ensure that tickets were resolved in both an efficient and timely manner.

Helpdesk Specialist
Katerra Inc.

April 2018 - July 2018
Menlo Park, CA

Started as the single technical support specialist at the main hub for a major worldwide construction company, but due to a sudden departure of a staff member, had to adapt to take on a new role while continuing the role of a technical support specialist. Learned how to become flexible by both monitoring the ticketing system, working on tickets, creating purchase orders for all locations, communicating with vendors, shipping hardware, and managing the main IT inventory spreadsheet.

Technical Support Specialist 1
Berkshire Hathaway Homestates Company

Jan 2017 - Feb 2018
San Francisco, CA

Collaborated with other departments on resolving tickets and other company wide problems as they came up. Identified security threats and vulnerabilities in the domain and successfully led a team through a major domain restructure. Designed PowerShell scripts to help expedite the process of removing objects in ADUC that were no longer in service.

Technical Support Specialist
Varsity Technologies

July 2016 - Jan 2017
San Francisco, CA

Provided remote technical support for 40+ nonprofit organizations and schools. Covered everything from deployment/deprovisioning to repairing assets such as laptops, chromebooks, and macbooks.

Mathematics Instructor
BASIS ISV Private School

July 2015 - May 2016
San Jose, CA

Taught pre-algebra to 100 students, ranging from ages 10-11, over the course of one academic year. Supported students who were struggling which led to them scoring the highest in mathematics in their national exams.

Education

Certificate in Full Stack Web Development: University of California Berkeley, Berkeley, CA
Aug 2021 - Jan 2022 | | React | JavaScript | HTML5 | CSS3 | MySQL | MongoDB | jQuery | Express | Node | Bootstrap | Apollo GraphQL | Heroku

Associates of Science in Computer Science: De Anza College, Cupertino, CA
Aug 2019 - Dec 2020 | | C++ | Java | Data Structures and Abstractions with Java | Computer Architecture | Discrete Mathematics | x86 Processor Assembly Language

Associates of Arts in Enterprise Security Professional: De Anza College, Cupertino, CA
Aug 2014 - Mar 2016 | | Ethical Hacking | Network Security | Data Communication | Internet Concepts and TCP/IP Protocols | Windows 7 Administration

Bachelor of Arts in Mathematics: University of California Santa Cruz, Santa Cruz, CA
Sept 2008 - Dec 2013 | | Linear Algebra | Calculus | Vector Calculus | Number Theory | Real Analysis | Topology | Abstract Algebra | Minor in S.T.E.M. Education