KENDRA STAVER

Santa Clara, CA 95051
Phone: (408) 431-2895 | Email: staverkendra@gmail.com
LinkedIn: https://www.linkedin.com/in/kendra-staver | GitHub: https://github.com/kstaver
Portfolio: https://kendra-staver-portfolio.herokuapp.com/

Full Stack Web Developer with a background in Technical Support, Education, and Mathematics. Proven ability in solving problems efficiently and paying attention to detail in all previous professions.

TechnicalSkills

Languages: JavaScript, React, CSS3, HTML5, Java, C++
Applications: Git, Visual Studio Code, GitHub, Heroku, MySQL Workbench, Insomnia
Databases: MySQL, MongoDB, Apollo GraphQL
Workplace: Slack, Office 365, Zoom, Discord, Google Workplace

Education

Certificate in Full Stack Web Development: University of California Berkeley, Berkeley, CA
Aug. 2021 - Jan. 2022 | | React | JavaScript | HTML5 | CSS3 | MySQL | MongoDB | jQuery | Express | Node | Bootstrap | Apollo GraphQL

Associates of Science in Computer Science: De Anza College, Cupertino, CA
Aug. 2019 - Dec. 2020 | | C++ | Java | Data Structures and Abstractions with Java | Computer Architecture | Discrete Mathematics | x86 Processor Assembly Language

Bachelor of Arts in Mathematics: University of California Santa Cruz, Santa Cruz, CA
Sept. 2008 - Dec. 2013 | | Linear Algebra | Calculus | Vector Calculus | Number Theory | Real Analysis | Topology | | Minor in S.T.E.M. Education

Projects

Brew Finder | **Repo:** https://github.com/kstaver/brew-finder | **Site:** https://asecord92.github.io/brew-finder/
- BrewFinder is a web API that lets you search for breweries by city using the Google Maps API and a third party brewery API and database called Open Brewery DB.
- Integrated the Google Maps API into the main script file. Helped design the layout for the web page. Cleaned up leftover comments and removed unwanted code.
- Visual Studio Code, JavaScript, HTML5, CSS3, Github, Google Maps API

Book of Faces | **Repo:** https://github.com/kstaver/Book-Of-Faces | **Demo:** https://youtu.be/N2pCil_Sdf4
- An example of a back end for a social networking API. This example stores users, posts, comments, friends, and reactions. The stored data can then be edited or deleted.
- Primary programmer and designer. This was a homework assignment.
- Visual Studio Code, JavaScript, HTML5, CSS3, Github, Insomnia, MongoDB

Google Book Search | **Repo:** https://github.com/kstaver/Google-Book-Search | **Deployment:** https://google-book-search-v2.herokuapp.com/
- A full stack MERN application that uses Heroku, Apollo GraphQL, and MongoDB to access and store data obtained via Google Books API.
- Primary programmer and designer. This was a homework assignment.
- Visual Studio Code, React, MongoDB, Apollo GraphQL, Express, Node, CSS3

Relevant Experience

Technical Support Specialist 1   Jan. 2019 – March 2019
Stanford University   Stanford, CA
First line of contact for technical support for Stanford University and SLAC. Provided exceptional customer service over the phone and via email. Scored only 4's and 5's out of 5 on customer surveys. Maintained strong communication between the field team and call center to ensure that tickets were resolved in both an efficient and timely manner.

Helpdesk Specialist   April 2018 - July 2018
Katerra Inc.   Menlo Park, CA
Started as the single technical support specialist at the main hub for a major worldwide construction company, but due to a sudden departure of a staff member, had to adapt to take on a new role while continuing the role of a technical support specialist. Learned how to become flexible by both monitoring the ticketing system, working on tickets, creating purchase orders for all locations, communicating with vendors, shipping hardware, and managing the main IT inventory spreadsheet.

Technical Support Specialist 1   Jan. 2017 - Feb. 2018
Berkshire Hathaway Homestates Company   San Francisco, CA
Collaborated with other departments on resolving tickets and other company wide problems as they came up. Identified security threats and vulnerabilities in the domain and successfully led a team through a major domain restructure. Designed PowerShell scripts to help expedite the process of removing objects in ADUC that were no longer in service.

Technical Support Specialist   July 2016 - Jan. 2017
Varsity Technologies   San Francisco, CA
Provided remote technical support for 40+ nonprofit organizations and schools. Covered everything from deployment/deprovisioning to repairing assets such as laptops, chromebooks, and macbooks.

Additional Experience

Mathematics Instructor   July 2015 - May 2016
BASIS ISV Private School   San Jose, CA
Taught pre-algebra to 100 students, ranging from ages 10-11, over the course of one academic year. Supported students who were struggling which led to them scoring the highest in mathematics in their national exams.

Mathematics Tutor   Feb. 2014 - July 2015
Mathnasium   Sunnyvale, CA
Delivered over 1040 hours of tutoring sessions to a variety , which helped support and empower student confidence and knowledge.