Product Registration Best Practices

- Intuitive, easy designDigital-first to make it easier for
- consumers to interact

 Fewer fields for higher convers
- Fewer fields for higher conversion ratesCollect basic information before
- detailed information
 Reward customers/consumers with answers to their questions about product registration

Product Registration Pain Points

- Cumbersome, high-effort product registration (difficult forms, mail forms, etc)
- Asking for too much or too-detailed information (low conversion rates)
- Inflexible experience

Low-fidelity wireframe 1

Product Registration Form

Customer Information Name Value E-mail Value Phone number Value Address Value **Product Information Product Name** Value Product ID/Number Value Purchase Date Value Purchased From Select Value ~ Opt in for communication Read our T&Cs Register

On Register:

Product Registration Form

Success! Thanks for registering your product, Your Name!

You will receive an e-mail confirming your registration.

View our product and warranty FAQ here.

Low-fidelity wireframe 2

Product Registration Form

Customer Information

Name

Value E-mail Value Phone number Value Address Value **Product Information** Product Select Value ~ **Product Quantity** Value Purchase Date Value Purchased From Select Value

Opt in for communication

Register

Read our T&Cs

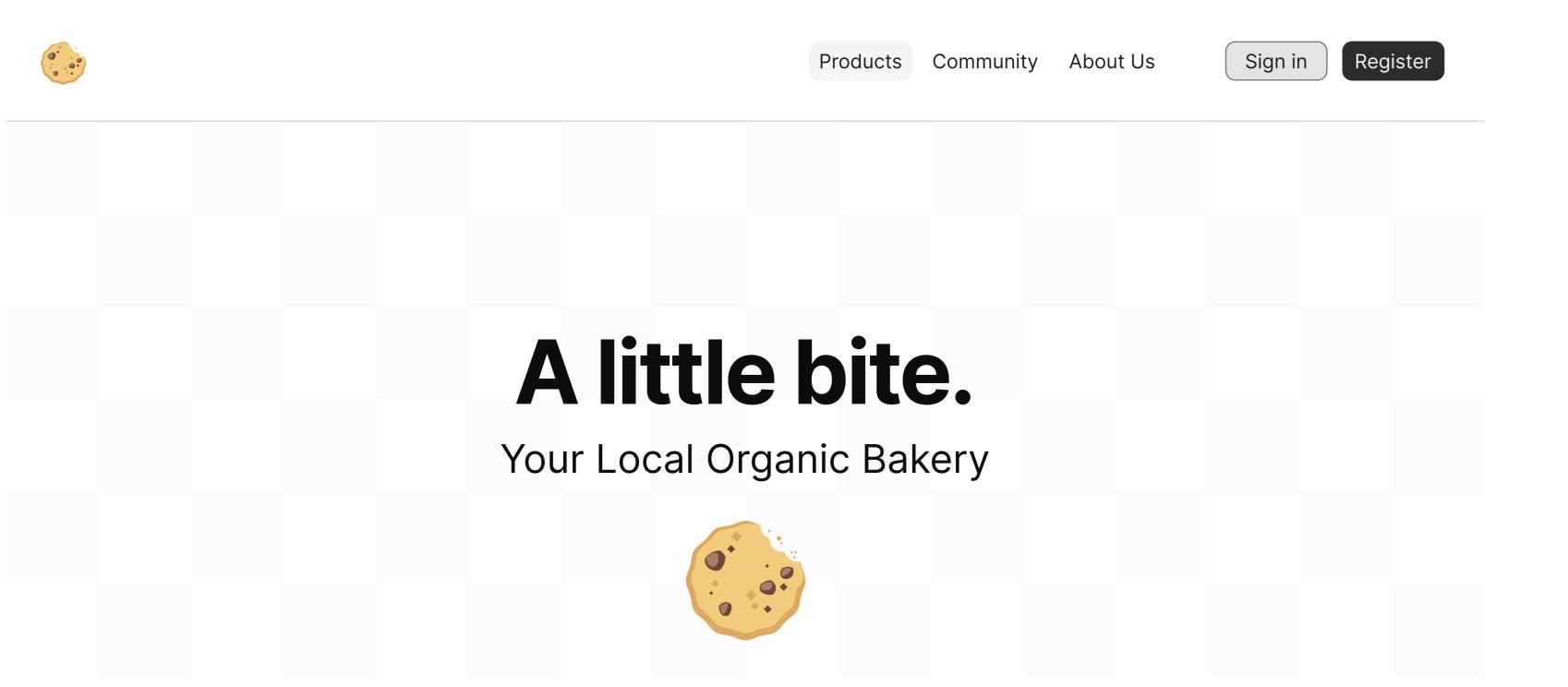
On Register:

Product Registration Form

Success! Thanks for registering your product, Your Name!

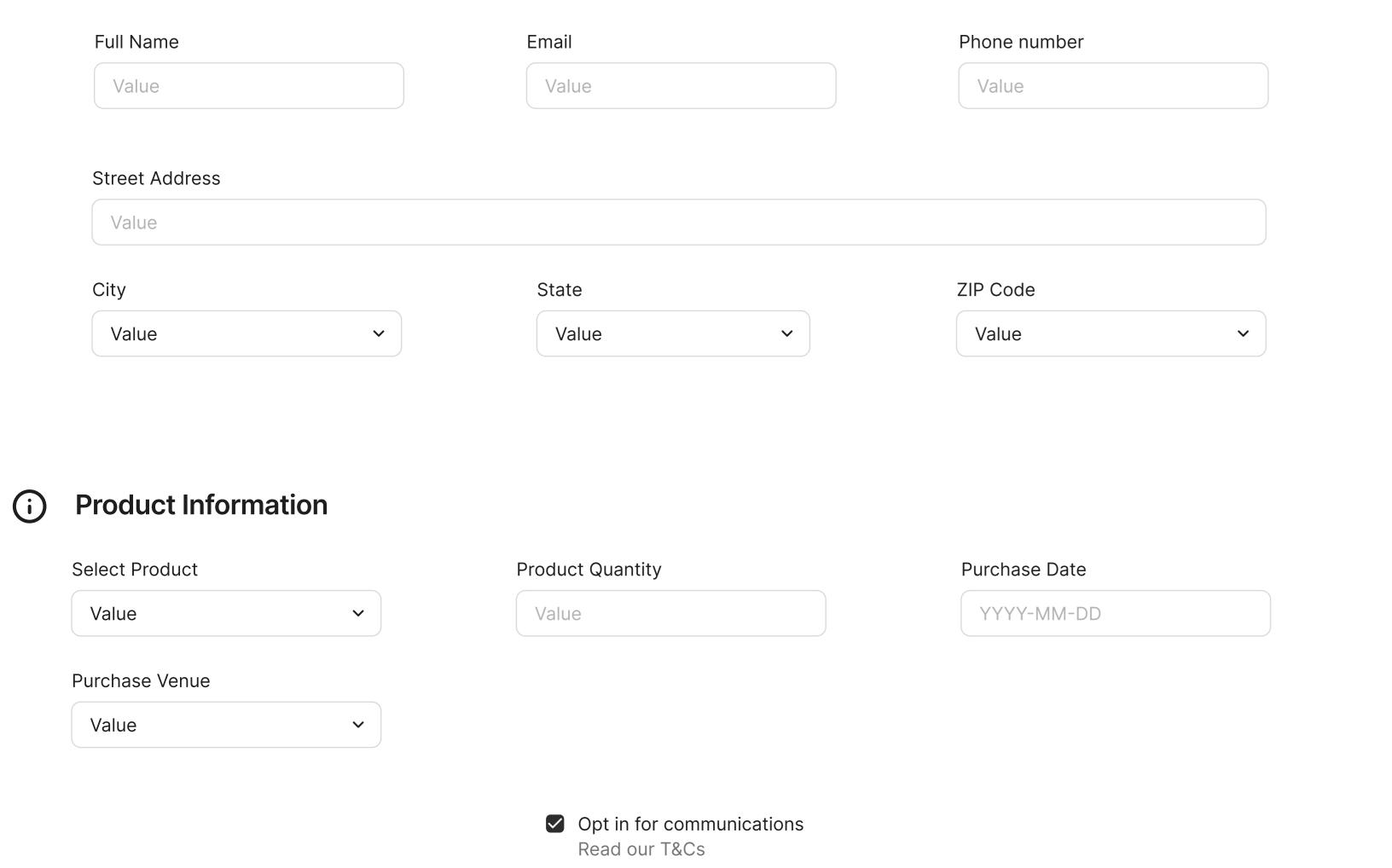
You will receive an e-mail confirming your registration.

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Product Registration Form

(i) Customer Information



Register Product







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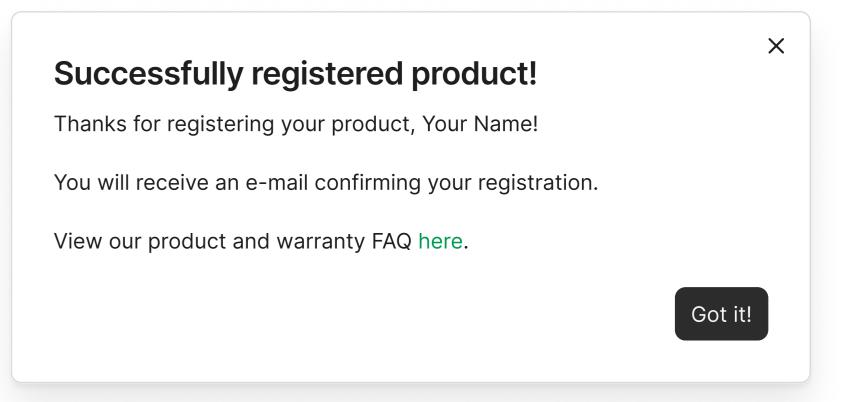
Products Community About Us

Sign in F

A little bite.

Your Local Organic Bakery







On Register:

