

Sauce & Spoon Proje

Task
1. Milestone: Tablet Installation
1.1 Research tablet vendors.
1.2 Select tablet vendor
1.3 Sign Contract with Vendor
1.4 Order Tablets
1.5 integrate Tablets with POS Software
2. Milestone: Electrical Power
2.1 Find electricians
2.2 Get quotes
2.3 Sign Contract
2.4. Schedule Work
3. Milestone: Website Design
3.1 Research vendors
3.2 Select vendor
3.3 Draw up Contracts
3.4 Determine design
3.5 Upload to site
4. Milestone: Training
4.1 Training Prep
4.2Hold Staff Meeting to Advise of Project
4.2 Determine Small Group to be Trained
4.3. Train Small Group of Waitstaff
4.4 Small Group Trains Rest of Waitstaff
5. Milestone: Test
5.1 Schedule a Sunday Morning at North Location
5.2 Invite Friends and Family
5.3 Provide Customer Satisfaction Surveys
5.4 Analyze Results
6. Milestone: Modifications (if needed)

7. Milestone: Launch

ct Plan

Notes	Start Date	Due Date	Duration
Milestone			
	5/8/23	5/15/2023	7
	5/15/2023	5/16/2023	1
	5/16/2023	5/19/2023	3
Ten days from oder date to receiving.	5/19/2023	5/29/2023	10
If POS version is 3.0 or later, this will take a few hours. If not, then it will take 3 days.	5/29/2023	6/1/2023	3
Milestone			
	6/1/2023	6/8/2023	7
	6/8/2023	6/11/2023	3
	6/11/2023	6/14/2023	3
	6/14/2023	6/15/2023	1
Milestone			
	6/15/2023	6/22/2023	7
	6/22/2023	6/23/2023	1
	6/23/2023	6/26/2023	3
	6/26/2023	7/10/2023	14
	7/10/2023	7/11/2023	1
Milestone			
	7/11/2023	7/18/2023	7
	7/18/2023	7/19/2023	1
	7/19/2023	7/20/2023	1
	7/20/2023	7/23/2023	3
	7/23/2023	7/25/2023	2
Milestone			
	7/25/2023	7/26/2023	1
	7/26/2023	7/27/2023	1
	7/27/2023	7/28/2023	1
	7/28/2023	7/30/2023	2
Milestone			

Milestone			
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Task Brainstorm

Task

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1.1 Research tablet vendors.

1.2 Select tablet vendor

1.3 Sign Contract with Vendor

1.4 Order Tablets

2. Milestone: Electrical Power

2.1 Find electricians

2.2 Get quotes

2.3 Sign Contract with Electrician

2.3 Schedule Work

3. Milestone: Website Design

3.1 Research vendors

3.2 Select vendor

3.3 Draw up Contracts

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3.5 Upload to site

4. Milestone: Training

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7. Milestone: Launch

Notes	Estimated Duration (Days)	<i>Optimistic</i>	<i>Most Likely</i>
	0		
	7		
	0		
	3		
	10		
	3	4	4
	0		
	7		
	3		
Check with electrician on whether mornings or afternoons	3		
	0		
	0		
	7		
	0		
	3		
	14		
	0.5	10	14
	1		
	7		
	1		
	1		
	0		
	1		
	1		
	1		
	2		
	0		
	0		

<i>Pessimistic</i>	Confidence Rating (H/M/L)	Known Dates
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4 H

21 M

Additional Resources

Title	Link	Date Added
Everything You Need to Know	https://www.nccusa.com	08/31/2023
Technology Rollout	https://qsrautomations.c	08/31/2023
Best Uses for Tablets at Your Restaurant	https://www.business.co	9-17-2023
Platform: 4 Simple Steps to Success	https://www.revolutiono	9-17-2023
Best Practices for Your Digital Menu	https://www.barandresta	9-17-2023

Notes

What is the plan to update tablet hardware when the time comes?

Identify who will perform training and which employees need training.

Quality and Evaluation

Quality Standards		Quality Standards	
Category		Criteria/Description	
Average ticket time		and delivering it to the table	
Check out time		or debit card at the table	
Technical issues		Any technical issues with the tablet	
Order Accuracy		customer ordered	
Average wait time		the lobby to be seated	









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Survey Questions

Quality Standards	
Criteria/Description	Evaluation Questions

Evaluation Indicators

Survey Question

Question Type	Question Answer Options (depends on		
	Option #1	Option #2	Option #3

question type)

Option #4

Option #5