



# KEVIN TERRY

Front End Software Engineer at commercetools

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Site: <https://admiring-blackwell-66f2f6.netlify.app/>

## Professional Experience

June 2021 - Present

### Front End Software Engineer commercetools

- Developed templates for our users to build discounts more efficiently in the UI
- Built an export feature for customers to receive a PDF, CSV, or TSV file of their dashboard
- Refactored class components into functional components to modernize the codebase and reduce future tech debt
- Helped with transitioning the codebase from JavaScript to TypeScript for type introspection during development
- Write unit(RTL) and e2e(Cypress) tests that integrate with CircleCI for effortless continuous deployment

November 2019 - June 2021

### Senior Technical Support Engineer(Promoted to Senior in Oct 2020) Kustomer

- Built a Dashboard using React Hooks that pulls from Kustomer's API and cuts tasks down by 30 minutes for our Technical Support Team
- Mentor new hires to get them up to speed on the platform and API documentation

July 2020 - August 2020

### Volunteer | Front End Engineer FightPandemics

- Built out the front end for the private message and notification features
- Integrated accessibility into the platform for users with disabilities

August 2018 - September 2019

### Support Services Analyst Dollar Tree

- Set up the BIOS for new computers, fixed network switches, wireless switches, patch panels, back office and point-of-sale issues and Aruba access points

July 2016 - August 2018

### Social Media/Critical Response Line Associate Lyft

- Wrote SQL queries identifying correlations between ride types and customer complaints that drive down agents' Net Promoter Scores
- Analyzed trends from incoming tickets, monitoring for issues that required press escalations
- Identified loopholes in the driver application process

## Key Skills

- JavaScript
- React
- TypeScript
- React Testing Library
- Cypress
- GraphQL
- Prisma