

Morgan L. Wright

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Professional Summary

Motivated retail sales associate with 5 years' experience in in-person store sales for fashion and lifestyle brands. Skilled at customer interaction, merchandising, and point-of-sale transactions. Seeking to transition into remote sales.

Core Competencies

- In-Store Customer Service
 - Product Knowledge
 - Upselling
 - Visual Merchandising
 - Inventory Management
 - POS Systems
 - Client Follow-Up
 - Store Promotions
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Professional Experience

Sales Associate

UrbanStyle Fashions | Columbus, OH | May 2019 – Present

- Consistently met monthly sales goals in fast-paced retail environment
- Upsold accessories and promotional items to increase average order value
- Provided post-sale support and resolved customer issues
- Trained 3 new staff in customer service best practices

Cashier & Stock Assistant

TrendMart | Columbus, OH | Sep 2017 – Apr 2019

- Assisted customers with product selection and purchases
- Managed stock and updated sales displays

Education

A.A. Business, Columbus State Community College

Technical Skills

POS Systems | MS Office

Languages

English (native)