Kaori Thier

Software Developer

Kaori Thier kthier.com www.linkedin.com/in/kthier github.com/kthier

WORK EXPERIENCE

Alder Creek Canoe and Kayak, Portland Oregon - Manager

May 2010 - 2012

Managed three locations in the Portland area. Maintained a strong working knowledge of kayaking related products. Customer Service and deescalation.

Netflix, Hillsboro, Oregon – Customer Service Representative and Tech Support

May 2009 - May 2010

As a customer service representative, this was a fast paced, high volume inbound call center.

Sea Kayak Georgia, Tybee Island, Georgia - *Merchandiser, Kayak Guide,* & *Instructor*

2006-2007

Maintained a strong working knowledge of kayaking related products. I provided basic instruction reading the weather, tides, maneuvering the boat, and general water safety while giving tours of local waterways, barrier islands, and fauna.

Rec Arts LLC, Savannah, Georgia - Manager

2000-2006

Maintained a strong working knowledge of recreational related outdoor products. Scheduling. Maintaining awareness of market trends in the outdoor retail industry, seasonal changes, and monitoring what local competitors were doing. Managed price integrity, audits and conducted price changes.

SKILLS

C#

Visual Studio

JavaScript

Bootstrap

GitHub

jQuery

SQL

HTML5

CSS

Adobe Photoshop

Exceptional Customer Service

Merchandising and Display

Employee Management

Buyer

Quality Control

New Product Introduction

Budgeting/Record Keeping

Problem Solving

Inventory and Pricing Controls

Computer/POS Scanning Use

Can Lead and Follow

EDUCATION

Tech Academy, Portland, Oregon

2017 - 2018

Clark College, Vancouver, Washington - Associates of the Arts -AA

2014 - 2016

Savannah College of Art and Design, Savannah, Georgia – *Architecture – M. Arch*

1999 - 2003

Volunteering

ChickTech Portland - December 2017 - present

"ChickTech is a national non-profit organization that engages women and girls in the technology industry, while working to envision and create a better technology culture for all. Our current focus is facilitating hands-on technology-centric workshops to empower, support, and increase the confidence of women and girls. Through our events, we build community, empower participants to see themselves as leaders, and provide networking and mentoring opportunities in the rapidly growing high tech industry."

Mentor - January 2015 - present

I am a mentor to two artists. One is an established artist here in Portland and the other is a young emerging artist in Kentucky. I provide professional advice, high-fives, critiques, help with portfolio building, and leads to secure projects.

I was a practicing professional artist from 1996 – 2010. I was featured at Pepsi Headquarters, had solo shows at several art galleries throughout the East coast of the United States, featured in Hong Kong, and was also published in several well known art publications. I am still an artist at heart but taking a long break.

PTO Board Member - September 2016 - present

I serve as the Secretary on the PTO for my child's elementary school. The Parent Teacher Organization works with parents and faculty to organize and facilitate events both during and after school hours that serve to enrich our children's educational experiences and build a stronger community. Some of the programs PTO helps support include: carnivals, book fairs, field day, bazaars, teacher appreciation events, school store, dances, and many fundraiser events.

FAVORITE QUOTE

If somebody offers you an amazing opportunity but you are not sure you can do it, say yes – then learn how to do it later!

Richard Branson~