

<b>Overview</b>	<ul style="list-style-type: none"> <li>❑ Customer facing professional with high energy, who assumes ownership and accountability for results. Assesses and plans strategies for managing risk. Highly organized and productive.</li> <li>❑ Strong creative and analytical problem solver, active listener, excellent written and verbal communicator, presenter, facilitator, negotiator and motivator, highly collaborative between groups, with experience gained in law enforcement communications which developed the ability to be effective in high pressure situations</li> <li>❑ Project Management Professional (PMP)-certified, RFP (request for proposal) preparation and vendor/system integrator and contract management, Statement of Work development, COTS (Commercial Off The Shelf) systems, business intelligence, and enterprise application integration</li> <li>❑ Business development expertise. Entrepreneur with experience scaling web advertising/free internet service, PayBar.com, to 270,000 subscribers in 1999-2000. Former president of niche software company that provided postal presorting software for high volume first class mass mailers (telecoms and energy utilities).</li> </ul>
<b>Software Lifecycle Standards</b>	<ul style="list-style-type: none"> <li>❑ ISO/IEC/IEEE 12207 Systems and Software Engineering--Life Cycle Processes</li> <li>❑ ISO/IEC/IEEE 29148:2011 Systems and software engineering -- Requirements engineering</li> <li>❑ IEEE 1012-2012 - Standard for System and Software Verification and Validation</li> </ul>
<b>Clients</b>	<ul style="list-style-type: none"> <li>❑ Jun 2014 – Date: University of Idaho, Coeur d’Alene, ID; Proj Mgr/Business Dev</li> <li>❑ Feb 2013 – May 2013: 2ND Watch, Liberty Lake, WA; Proj Mgr/App Dev</li> <li>❑ May 2012 – Feb 2013: Avista Utilities, Spokane, WA; Proj Mgr/App Dev</li> <li>❑ Jul 2011 – Sep 2011: California Independent System Operator, Folsom, CA; Proj Mgr/App Dev</li> <li>❑ Jun 2008 – May 2009: Next IT, Spokane, WA; Proj Mgr/App Dev</li> <li>❑ Apr 1995 – Sep 2008: cQuence LLC; President/Project and Product Mgr (Customers: NYNEX, New York; GTE/Verizon, multiple locations in US; Pacific Bell, West Sacramento, CA; Sempra Energy, San Diego, Cam; Southern California Gas, Monterey Park, CA)</li> <li>❑ Jan 1999 – Dec 2002: Admail West, Sacramento, CA; Proj Mgr</li> <li>❑ Jan 1999 – Dec 2002: Sacramento Municipal Utility District (SMUD), CA; Proj Oversight Mgr</li> <li>❑ Nov 1999 – Dec 2001: PayBar.com; President (Customers: Engage Media, AdSmart, and others)</li> <li>❑ Aug 1999 – May 2000: California State University, Sacramento, CA; Adjunct Professor</li> <li>❑ Apr 1995 – Jan 1999: State of California, Sacramento and San Diego, CA; Proj Oversight Analyst (Agencies: Board of Accountancy, Departments of Corrections, Food and Agriculture, Information Technology, Motor Vehicles, Transportation(CalTrans), and Franchise Tax Board)</li> <li>❑ Mar 1992 – Apr 1995: Contract application programmer/analyst, various companies</li> </ul>
<b>Certifications</b>	<p>Project Management Institute – Project Management Professional-PMP (Cert# 70409070)</p> <p>Amazon Web Services, Business and Technical Professional Accreditation (2013)</p> <p>Udacity Data Analysis Certificate (May 2015)</p>
<b>Education</b>	1992, MS, Computer Science (3.6 GPA), California State University, Sacramento, CA,
<b>Continuing Ed</b>	2014-2015: Udacity Nanodegree in data analysis / data science (Python/ggplot, statistical analysis, machine learning)
<b>Affiliations</b>	<p>2012-2015, 1990 – 2004: Member, IEEE Computer Society</p> <p>2012-2015: Member, Project Management Institute, and Inland Northwest Chapter</p> <p>2014-2015: North Idaho IT Professional Association, Community Committee Chair</p>