

KYLE P. TOMANELLI

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EDUCATION AND CERTIFICATIONS

Cisco Certified Networking Associate (CCNA): Routing and Switching | December 2019

AWS Certified Systems Architect Associate (AWS CSAA) | Currently Pursuing

Hunter College – New York, NY

Bachelor of Arts in Computer Science | Currently Attending

TECHNICAL SKILLS

Programming Languages: Java, JavaScript, Node.js

Operating Systems: Windows, MacOS, Linux

Frameworks and Technologies: HTML/CSS, Git, WordPress, AWS

Networking: Cisco Routing/Switching, TCP/IP, VLANs, Firewalls, Cisco Meraki, NAT, DHCP, EIGRP, OSPF, BGP, Spanning Tree, WAN

Management Applications: Active Directory, Group Policy, Citrix, VMWare, G-Suite, JAMF, MS Intune, Snipe-IT

EXPERIENCE

Revel – Brooklyn, NY

2/2020 – 3/2020

IT Administrator

- Manage onboarding/offboarding of employees by creating/disabling accounts.
- Configure and manage new hardware via Microsoft Intune and JAMF.
- Ensure all assets are properly accounted for via Snipe-IT
- Assist in procurement and buildout of Zoom conference rooms
- Assist in set-up of Cisco Meraki devices for VPN between warehouses and HQ

Pathway Systems Design LLC – Amityville, NY/Brooklyn, NY

08/2015 – 2/2020

IT Field Technician/Helpdesk Technician

- Provide technical & IT support for healthcare facilities & providers including NYU-Winthrop Hospital & Kingsbrook Jewish Medical Center
- Configure phones for new users, iPhone & Android
- Efficiently make use of IT ticketing systems such as Track-It, Altiris, & Frontrange Heat
- Troubleshoot electronic medical record systems(EMR) & other applications used throughout facilities
- Assist in equipment deployment projects as well as EMR deployment and go-lives (eg. Soarian, Epic)
- Image/deploy computers & other equipment
- Ensure PCs are properly encrypted via Dell Data Protection/Sophos Encryption/Symantec End Point Encryption, as well as up-to-date with current antivirus definitions
- Maintain & troubleshoot computer peripherals such as printers & scanners
- Set up and configure mobile devices with applications such as AirWatch, Good, and BES
- Assist networking team with deployment and configuration of networking hardware such as Cisco Switches and Palo Alto firewall
- Configure Solarwinds alerts to notify when nodes are down, or running low on space
- Create and maintain documentation for past technical issues

Independent Support Services – Hauppauge, NY

07/2014 – 04/2016

Support Staff/Job Coach

- Assist individual with autism through daily activities
- Maintain professional relationship & communication with the individual's family
- Deliver supportive feedback to foster a positive experience & outlook on daily activities for the individual

RELATED SKILLS

- Exceptional technical support skills developed through various professional experiences
- Flexible team player who thrives in a fast-paced work environment
- Efficiently multitasks & meets deadlines
- Solution oriented & first-rate professionalism
- Sets & achieves quantifiable goals both professionally & personally