

<input checked="" type="checkbox"/>	Tick whichever is applicable	Purchase Order Ref	SLA Visit count of e.g., 1 of 4
	P.O. NO		
	CF / AMC / SLA		
	ON-DEMAND		
	WARRANTY		
	SERVICE PROJ		
	India Services Reference :IN2016-115		

**Schneider Electric**  
Schneider Electric Systems India Pvt Ltd  
(Formerly Invensys India Pvt Ltd)

## SERVICE CALL REPORT / MINUTES OF MEETING COVER SHEET

CUSTOMER NAME & ADDRESS	DETAILS REQUIRED	DATE	TIME
V.V.F India Limited	Call logged On	13-May-16	11:33 AM
V-41, MIDC industrial Area,Taloja	Site IN	13-May-16	10.00 am
Raigad	Site OUT	16.May-16	
Maharashtra -410208	Time Spent (Incl. Travel)		Hours

S.NO	OBSERVATION & ACTION TAKEN	Action By	Comment/ Date etc.
1	SE Engineer Mr. MLV SAIRAM reported at site and performed the below activities.		
2	SE Engineer attended the WP03 hanging problem, Restored the old backup to that WP03 station and brought station online.	SE	
3	Took the Symantec backup of A1AW01, started the FCP Image Update from 3.8 to 830330. FCP letterbugs are as follows: A1CP03, A1CP04, A1CP05, A2CP05, A2CP06 have been upgraded to new version.	SE	
4	Followed by FCM100ET have been Upgraded from 1.38 to 1.63 , The letterbugs of FCM are as follows: A11100,A11200 ,A11300, A11400, A12100,A12200 have been Upgraded to new version.	SE	
5	Followed by FBM's have been Upgraded as FBM211, FBM242,FBM237,FBM217 from 1.25C to 1.40D have been Upgraded.	SE	
6	Tried Image Update for ZCP270 but the CP showing EE Updating and holding, The new Image is not Updating. The letterbugs are as follows: A1CP01,A1CP02(Not Updating) A2CP01, A2CP02,A2CP03,A2CP04 (Not Updating, Plant Running).	SE	
7	ICCPRT File of the Following FCP's i.e A1CP01, A1CP02, A1CP03,A1CP04, A1CP05 has been taken.		
8	A1AW01 Symantec Backup has been taken to External Hard Disk after Completion of the Update activity.	SE	

Signing off	For Schneider Electric Systems India Pvt Ltd	Customer	<b>Call Resolved</b> <input checked="" type="checkbox"/> Tick whichever is applicable	
			YES	NO
Signature				
Name	MLV SAIRAM	SACHIN LOHAR		
Date	16-05-2016	16-05-2016		
SESIP/LDSO/002 dt 04-May-2016 Service Call Report Page 1 of 1				

AICPOS14.05.16

FBM Type	FBM Name	OLD version	New Version
① 242	AIC513	1.25C	1.40DL ✓
② 211	AIC501	1.25C	1.40D → 1.40R
③ 217	AIC503	1.25C	1.40DL ✓
④ 217	AIC504	1.25C	1.40DL ✓
⑤ 237	AIC505	1.25C	1.40DL ✓
⑥ 237	AIC506	1.25C	1.40DL ✓
⑦ 242	AIC508	No Eprnm	1.40DL ✓
⑧ 242	AIC512	1.25C	1.40DL ✓
⑨ 242	AIC514	No Eprnm	1.40DL ✓
⑩ 242	AIC515	1.25C	1.40DL ✓
⑪ 242	AIC516	No eprnm	1.40DL ✓
⑫ 242	AIC507	No eprnm	1.40DL ✓
⑬ 242	AIC511	1.25C	1.40DL ✓
⑭ 237	AIC521	— offline	—

AICP01 - FCM-100E (A11100)

① 211	— A11136 →	1.25C	—	1.40DL
② 217	— A11135 →	1.25C	—	1.40DL ✓
③ 237	— A11118 →	1.25C	—	1.40DL ✓
④ 237	— A11128 →	1.25C	—	1.40DL ✓
⑤ 237	— A11127 →	1.25C	—	1.40DL ✓
⑥ 237	— A11123 →	1.25C	—	1.40DL ✓
⑦ 237	— A11126 →	1.25C	—	1.40DL ✓
⑧ 237	— A11125 →	1.25C	—	1.40DL ✓
⑨ 237	— A11124 →	1.25C	→	1.40DL ✓
⑩ 237	— A11122 →	1.25C	→	1.40DL ✓

①

14.05.16

A11200 - FCM100E

SR.No.	FBM TYPE	FBM NAME	OLD VERSION.	NEW VERSION
1	211	A11217	1.25C	1.40DL ✓
2	211	A11216	1.25C	1.40DL ✓
3	242	A11232	1.25C	1.40DL ✓
4	242	A11231	1.25C	1.40DL ✓
5	242	A11228	FAIL	
6	242	A11227	1.25C	1.40DL ✓
7	242	A11226	1.25C	1.40DL ✓
8	242	A11225	1.25C	1.40DL ✓
9	242	A11224	1.25C	1.40DL ✓
10	242	A11223	1.25C	1.40DL ✓
11	242	A11222	1.25C	1.40DL ✓
12	242	A11221	1.25C	1.40DL ✓
13	221	A11215	1.25C	1.40DL ✓
14	211	A11214	1.25C	1.40DL ✓
15	211	A11213	1.25C	1.40DL ✓
16	211	A11212	1.25	1.40DL ✓
17	211	A11211	1.25	1.40DL ✓
18	211	A11208	1.25	1.40DL ✓
19	211	A11207	1.25	1.40DL ✓
20	211	A11206	1.25	1.40DL ✓
21	211	A11205	1.25	1.40DL ✓
22	211	A11204	1.25	1.40DL ✓
23	211	A11203	1.25	1.40DL ✓
24	233	A11233	1.25	1.40DL ✓
25				
26				
27		AICP-01 + A11100		
28		FCM NAME		
29	100E	A11100	1.38 EE back	1.63 ✓
30			1.38 EE Main	1.63 ✓
31				
32	100E	A11200	1.38 EE back	1.63 ✓
33			1.38 Main	1.63 ✓
34				
35	100E	A11300	1.38 EE back	1.63 ✓
36			1.38 Main	1.63 ✓
37				
38	100E	A11400	1.52 EE back	1.63 ✓
39			1.52 Main	1.63 ✓
40				
41	100E	A12100	1.38 EE back	1.63 ✓
42			1.38 Main	1.63 ✓
43				
44	100E	A12200	1.38 EE back	1.63 ✓
45			1.38 Main	1.63 ✓
46				
47				

## AICPO1 - A11300

SR.No.	FBM TYPE	FBM NAME	OLD VERSION	NEW VERSION
1	242	A11327	1.25C	1.40D ✓
2	242	A11326	1.25C	1.40D ✓
3	242	A11325	1.25C	1.40D ✓
4	242	A11324	1.25C	1.40D ✓
5	217	A11323	1.25C	1.40D ✓
6	217	A11322	1.25C	1.40D ✓
7	242	A11321	1.25C	1.40D ✓
8	242	A11318	1.25C	1.40D ✓
9	242	A11317	1.25C	1.40D ✓
10	242	A11316	1.25C	1.40D ✓
11	242	A11315	1.25C	1.40D ✓
12	242	A11314	1.25C	1.40D ✓
13	242	A11313	1.25C	1.40D ✓
14	242	A11312	1.25C	1.40D ✓
15	242	A11311	1.25C	1.40D ✓
16	242	A11308	1.25C	1.40D ✓
17	242	A11307	1.25C	1.40D ✓
18	217	A11306	1.25C	1.40D ✓
19	217	A11305	1.25C	1.40D ✓
20	217	A11304	1.25C	1.40D ✓
21	217	A11303	1.25C	1.40D ✓
→ 22	AICPO1	- A11400		
23	211	A11403	1.25C	1.40DL ✓
24	217	A11405	1.25C	1.40DL ✓
25	237	A11404	1.25C	1.40DL ✓
26	242	A11406	1.25G	1.40D ✓
27	211	A11407	1.40R	1.40D 1.40RL (Already)
28	237	A11408	1.40N	1.40D 1.40NL (Already)
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# A1CP02 - A12100

SR.No.	FBM TYPE	FBM NAME	OLD VERSION	NEW VERSION
1	242	A12134	1.25C	1.40DL
2	242	A12133	1.25C	1.40DL
3	242	A12132	1.25C	1.40DL
4	242	A12131	1.25C	1.40DL
5	211	A12124	1.25C	1.40DL
6	211	A12123	1.25C	1.40DL
7	211	A12122	1.25C	1.40DL
8	211	A12121	1.25C	1.40DL
9	237	A12118	1.40H	1.40H (Already)
10	237	A12117	1.25C	1.40DL
11	217	A12115	1.25C	1.40DL
12	217	A12114	1.25C	1.40DL
13	242	A12113	1.25C	1.40DL
14	217	A12112	1.25C	1.40DL
15	217	A12111	1.25C	1.40DL
16	224	A12108	NA	NA
17	237	A12106	1.25C	1.40DL
18	211	A12105	1.25C	1.40DL
19	211	A12103	1.25C	1.40DL
20	211	A12104	1.25C	1.40DL
21	211	A12116	1.25C	1.40DL
22	211	A12135	1.25C	1.40DL
23	217	A12136	1.25C	1.40DL
24	242	A12137	1.25	1.40D
25	<del>242</del>			
26	A1CP02 →	A12200		
27				
28	211	A12203	1.25C	1.40DL
29	211	A12204	1.25C	1.40DL
30	211	A12205	1.25C	1.40DL
31	237	A12206	1.25C	1.40DL
32	237	A12207	1.25C	1.40DL
33	237	A12208	1.25C	1.40DL
34	217	A12211	1.25C	1.40DL
35	242	A12212	1.25C	1.40DL
36	211	A12215	1.25C	1.40DL
37	211	A12216	1.25C	1.40DL
38	211	A12221	1.25C	1.40DL
39	211	A12222	1.25C	1.40DL
40	211	A12223	1.25C	1.40DL
41	211	A12224	1.25C	1.40DL
42	211	A12225	1.25C	1.40DL
43	211	A12226	1.25C	1.40DL
44	211	A12227	1.25C	1.40DL
45	211	A12228	1.25C	1.40DL
46	211	A12231	1.25C	1.40DL
47	237	A12232	1.25C	1.40DL

48 237 → A12233 → 1.25C → 1.40DL

49 237 → A12236 → 1.25C → 1.40DL

50 237 → A12234 → 1.25C → 1.40DL

51 237 → A12235 → 1.25C → 1.40DL

52 211 → A12217 → 1.40R → 1.40R (Already)

53 211 → A12218 → 1.25C → 1.40DL

Date: 16.05.16

AICP-04

SR.No.	FBM TYPE	FBM NAME	OLD VERSION	NEW VERSION
1	211	AIC401	1.25	1.40D ✓
2	211	AIC402	1.25	1.40D ✓
3	211	AIC403	1.25	1.40D ✓
4	211	AIC404	1.25	1.40D ✓
5	211	AIC405	1.25	1.40D ✓
6	217	AIC406	1.25	1.40D ✓
7	217	AIC407	1.25	1.40D ✓
8	217	AIC408	1.25	1.40D ✓
9	217	AIC411	1.25	1.40D ✓
10	217	AIC412	1.25	1.40D ✓
11	217	AIC413	1.25	1.40D ✓
12	217	AIC414	Offline	
13	217	AIC415	1.25C	1.40D ✓
14	217	AIC416	Offline	
15	237	AIC417	1.25B	1.40D ✓
16	237	AIC418	1.25B	1.40D ✓
17	242	AIC421	1.25	1.40D ✓
18	242	AIC422	1.25	1.40D ✓
19	242	AIC423	1.25	1.40D ✓
20	242	AIC424	1.25	1.40D ✓
21	242	AIC425	1.25	1.40D ✓
22	242	AIC426	1.25	1.40D ✓
23	242	AIC431	1.25	1.40D ✓
24	242	AIC427	1.25	1.40D ✓
25	242	AIC428	1.25	1.40D ✓
26	242	AIC432	Offline	
27	242	AIC433	Offline	
28	242	AIC434	Offline	
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