



## VVF INDIA LIMITED

### CUSTOMER FEED BACK FORM FOR ELECTRICAL DEPARTMENT FOR THE YEAR 2016-17

Please Rate for mentioned parameters regarding our Service.

Where ever your assessment is 3 or below, please provide details enabling us to focus & improve.

The rating grades : Very Good - 5, Good - 4, Average - 3, Fair - 2, Poor - 1.

S. No.	Plant / Department	Parameters			Average rating	Remarks	Signature
		Response to Service call	Quality of Service	Co-operation			
1	Soap Plant	5	4	4	4.33		(Narpat) Patel
2	Powder Plant	4	4	3.8	3.93		(Ranjay) Mahale
3	Noodle Plant	5	5	5	5		(Narraj) Sharma
4	DFA Plant	5	5	5	5		(R. Wadkar)
5	Mechanical Department	4	4	4	4		(Raphul) Marjoli
6	Instrument Department	4	3.8	3.5	3.76		(Mohit) Gogia
7	Admin Department	5	4	4	4.33		(Ajay) Sharma
8	Security Department	5	5	5	5		(Rakesh) Sharma

Average → 4.41