Employee Name : SANTOSH GOREGAONKAR

Manager's Name : V. R. Krishnan Goalsheet Of Year: 2017-2018

KRA Category : Business

KRA Weightage: 15
KRA Description: Reporting of Export orders to Finance for Forex Cover. / Data Support / Oil Booking Circulate

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
Statement updating all orders with required details including expected date of shipment and expected date of payment to be received (tentative) with assumed foreign currency rate-to take timely decisions on forex cover.	Days			5	4	3	2	1
Preparation of Report of Outstanding export orders (with break up of partial shipments, short closed contracts) at the end of the month for the treasury Department.	Days			6	5	4	3	2
Oil booking circulate to concern	Days			5	4	3	2	1

KRA Category : Process
KRA Weightage : 30
KRA Description : Processing Sales Contracts in the system

Key	Unit	KPI Weightage	Value	(1)	(2)	(3)	(4)	(5)
Performance				Unsatisfactory	Needs	Good Solid	Superior	Outstanding
Indicator (KPI)				Performance	Improvement	Performance	Performance	Performance
description					·			
Sales Contract to be	Days			5	4	3	2	1
entered in the system								
with input from the						1		
Sales Inquiry after						1		
confirming the specs,						1		
shipping marks,						1		
packaging, shipment						1		
schedule, incoterms,						1		
payment term,						1		
commission etc.								
Communication of	Days			5	4	3	2	1
Sales contract to						I	I	
various concerned						1		
departments through						1		
email by sending soft						1		
copy of the PO to EXIM						1		
& dispatch team and						1		
filing the PO.								
Amending Sales	Days			5	4	3	2	1
Contract/creating a new						1		
sales contract as and						1		
when there are						1		
changes in orders from						1		
the customer along with release of amended						1		
PFI. Communication of						1		
the amendments sent						1		
to concerned						1		
departments.						1		
Deletion of old Sales	Days			5	4	3	2	1
contract from system	1,-			ľ	'	ľ	ľ	l ·
with approval from						I	ĺ	
concerned managers to						I	ĺ	
avoid duplication. Filing						I	I	
the Sales Contracts for						I	ĺ	
the future review.						I	ĺ	
Reporting pending	Days			7	6	5	4	3
po.ting ponding	1,-			l ·	ľ	ľ	Ι΄	ľ

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
order statement with all required details to reporting head and respective assistant managers & also ensuring unused pending orders are closed in the system with their approval.								

KRA Category : Customer KRA Weightage : 40

KRA Description : Customer service / Order Execution

Key	Unit	KPI Weightage	Value	(1)	(2)	(3)	(4)	(5)
Performance				Unsatisfactory	Needs	Good Solid	Superior	Outstanding
Indicator (KPI)				Performance	Improvement	Performance	Performance	Performance
description				. Grionnanco	provomon	T GITGITHALIGO	1 Girormanico	1 Gironnanoo
Processing orders in	Days			5	4	3	2	1
the system for	Days			5	4	3	²	!
Tarmesh,								
Fujian/Upcity,IQL,								
Opsonin Pharma,								
Wania Enterprises,								
ATG, Multyway								
Motorways, Richard								
Pieris, Oleon, Unioleon,								
Unisynth, VVF LLC,								
Polyrheo, BASF,								
Vikudha, Brenntag,							I	
Dipol, Distribudora, Panache Organics, HBI							I	
trade, Compania Hulera							I	
Tornel, Associate							I	
motorways, Kemimac,								
Look Chemicals, Tricon								
dry Chemicals, Reuse								
Trading, Petrochem								
Lanka, Maltby SA.								
Sending Order	Days			7	5	4	3	2
acknowledgement to the customer, Informing								
customer about								
material availability and								
shipment schedule,								
Inform shipment status								
to the customer, Take								
BL draft approval from								
the customer as and								
when needed, Send								
copy documents to								
customer after shipment, Inform								
courier tracking details								
to the customers.								
Following up with the	Days			5	4	3	2	1
customer for opening							I	
the LC and payment							I	
							I	
Follow-up with finance	Days			5	4	3	2	1
for Original LC,	· .						I	
Advance Payment and							1	
payment confirmation.							I	
I am ready to take	Days			5	4	3	2	1
additional	Days				7	ľ	 	'
responsibilities of any							I	
few customers.							I	
					1	1		

KRA Category : People KRA Weightage : 15

KRA Description: Preparing proforma invoice(PFI) for the orders required by the customer to facilitate Advance payments, LC Opening and acknowledged PI treated as Purchase Order.

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
Preparation of proforma invoices as and when required by the customer for opening L/C or for remitting advance payment	Days			5	4	3	2	1
Communication of the amendments sent to concerned Customers.	Days			5	4	3	2	1

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Individual Development Plan (WI.CHR.03 F.NO. 1)

Employee Name	Manager's name	Employee ID	Year
SANTOSH GOREGAONKAR	V. R. Krishnan	10000110	2017-2018

Please discuss your strengths and work related weaknesses with your manager and identify your training needs. Your development will happen through the following ways:

Part A: Development through Instructor led training in Classroom

	Name of program	Faculty	Days	Please explain why the training is needed
No				
1	Training on ISO 9001 & 15000 **	ASHOKRAO PATIL	1	This is mandatory
2	Environment Health and Safety *	Sunil Katekari	1	This is mandatory
3	Prevention of Sexual Harassment *		1	This is mandatory
4	Effective Communication Skills	Charles Carvalho	2	
5	The Super Manager	Amit Sanas	2	
6	Six Thinking Hats		1	
7	Art of Charm	Anant Pednekar	1	

^{*}Mandatory for all employees to attend this program

If you need a program that is not mentioned above, please use the space below. Please note this program may be offered if at least 20 people request for it.

No	Topics required	No. of Days	Internal faculty name
1			
2			

Note: Part B and Part C are to be filled by only AGM and above employees.

^{**}Mandatory for employees working at locations covered by the certifications

Part B: Development through developmental relationships

No	Relationship	Name of leader	Number of Meetings planned	Target date	Program Completed	Reviews
1	Coaching through leader in own function for functional inputs					
2	Coaching through leader in own function for functional inputs					

Part C: Development through action learning projects

Project Title	
Review date	
Target end date	
Project scope	
Project exclusions	
Project deliverables (Target at rating 3: good solid performance)	
What is the employee expected to learn from this project	
Reviewer(s) name	
Project Status	
Project Status Comments	