

KRA Category : Business
KRA Weightage : 40 _

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
Zero Breakdown of running equipments at 109 & 109B	Text			NA	NA	Zero complain	NA	NA
Store inventory reduction by 50%	Text			NA	NA	50% reduction	NA	NA

KRA Category : Process
KRA Weightage : 20 _

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
Follow up of safety practices at work place.	Text			NA	NA	Zero accident of Maint team	NA	NA
Maintain all statutory requirement	Text			NA	NA	zero slippage	NA	NA

KRA Category : Customer
KRA Weightage : 20 _

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
Zero complain of maintenance at Sion	Text			NA	NA	Zero complain	NA	NA

KRA Category : People
KRA Weightage : 20 _

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
To enhance Effective time management and execution through class room training as in IDP sec-A	Text			NA	NA	31.12.16	NA	NA
To enhance Strengths based team building through coaching & mentoring as in IDP sec-A	Text			NA	NA	31.03.17	NA	NA