

KRA Category : Customer
KRA Weightage : 20 _

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
MAINTENANCE & REPAIR OF PUMPS	Text			NA	NA	Nil Stoppage of Work	NA	NA
FABRICATION OF PUMP COVERS	Text			NA	NA	Nil Stoppage of Work	NA	NA

KRA Category : People
KRA Weightage : 20 _

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
Completion of IDP of self	Text			NA	NA	100% completion by 31/1/2017	100% completion by 31/12/2016	NA

KRA Category : Process
KRA Weightage : 20 _

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
MAINTENANCE OF VALVES & PIPELINES	Text			NA	NA	Nil Stoppage of Work	NA	NA
MAINTENANCE OF STEAM TRACING PIPE LINES	Text			NA	NA	Nil Stoppage of Work	NA	NA
MAINTENANCE OF RECORDS OF MAINTENANCE ACTIVITIES FOR CHECKING	Text			NA	NA	100% availability dring inspection	NA	NA

KRA Category : Business
KRA Weightage : 40 _

Key Performance Indicator (KPI) description	Unit	KPI Weightage	Value	(1) Unsatisfactory Performance	(2) Needs Improvement	(3) Good Solid Performance	(4) Superior Performance	(5) Outstanding Performance
UNINTERRUPTED MAINTENANCE OF THE TANK FARM	Text			NA	NA	Nil Stoppage of Work	NA	NA
ALL TANKS WEILDING WORK	Text			NA	NA	No stoppage of work due to leaking tanks	NA	NA
STOP VALVE LEAKAGES	Text			NA	NA	Zero loss / wastage of Product	NA	NA