Employee Name : PRATIK PATILManager's Name : PRATIK PATIL

Goalsheet Approval Date: 21-Nov-2016

KRA Category : Process KRA Weightage : 20 \_

| Key Performance Indicator (KPI) description  | Unit | KPI Weightage | Value | (1)<br>Unsatisfactory<br>Performance  | (2)<br>Needs<br>Improvement           | (3)<br>Good Solid<br>Performance         | (4)<br>Superior<br>Performance           | (5)<br>Outstanding<br>Performance |
|--|------|---------------|-------|---------------------------------------|---------------------------------------|--|--|-----------------------------------|
| Ensure completion of<br>protocols as soon as<br>the batch is finished<br>(within one day for<br>acids & alcohols, five<br>days for glycerin) | Text |               |       | Random audits compliance below 80%    | Random audits compliance below 90%    | Random audits should<br>comply above 90% | Random audits should<br>comply above 95% | Random audits should comply 100%  |
| Ensure entries of batch<br>reports in SAP as soon<br>as the batch is<br>complete (before 5<br>days)  | Text |               |       | Random audits<br>compliance below 80% | Random audits<br>compliance below 90% | Random audits should<br>comply above 90% | Random audits should comply above 95%    | Random audits should comply 100%  |
| Visit plant, ware house<br>& sampling point at<br>least 5 times in ayear&<br>submit abnormality<br>report iid any                            | Text |               |       | No visits                             | Only one visit                        | 2 to 5 visits                            | More than 5 visits                       |                                   |
| Check & counter sign final batch protocols   | Text |               |       | Random audits<br>compliance below 80% | Random audits<br>compliance below 90% | Random audits should comply above 90%    | Random audits should comply above 95%    | Random audits should comply 100%  |

KRA Category : Business KRA Weightage : 40 \_

| Key Performance Indicator (KPI) description Check and ensure that the revised sampling plan is followed  | Unit | KPI Weightage | Value | (1) Unsatisfactory Performance  Random audits should compliance below 80% | (2) Needs Improvement  Random audits should compliance below 90% | (3) Good Solid Performance  Random audits should comply above 90% | (4) Superior Performance  Random audits should comply above 95% | (5) Outstanding Performance  Random audits should comply 100% |
|--|------|---------------|-------|---|--|---|---|---|
| Check if we are doing<br>unwanted analysis or if<br>the plant or internal<br>customer is demanding<br>useless analysis.<br>Report atleast 4<br>implementations per<br>year | Text |               |       | 0 implementations   | 1 implementations  | 2 implementations   | 3 implementations   | 4 implementations   |
| Take proper decision in time ( either with your own common sense or by consulting with siniors ) and do not cause un necessary delay or non actions.                       | Text |               |       | Random audits should<br>compliance below 80%                              | Random audits should<br>compliance below 90%                     | Random audits should<br>comply above 90%                          | Random audits should<br>comply above 95%                        | Random audits should comply 100%                              |
| All glasswaare<br>breakages are to be<br>registered  | Text |               |       | Random audits should compliance below 80%                                 | Random audits should compliance below 90%                        | Random audits should comply above 90%                             | Random audits should comply above 95%                           | Random audits should comply 100%                              |
| All instrument spares<br>breakages are to be<br>registered   | Text |               |       | Random audits should compliance below 80%                                 | Random audits should compliance below 90%                        | Random audits should comply above 90%                             | Random audits should comply above 95%                           | Random audits should comply 100%                              |

KRA Category : Customer KRA Weightage : 20 \_

| Key                                      | Unit | KPI Weightage | Value | (1)                   | (2)                   | (3)                  | (4)                  | (5)                  |
|--|------|---------------|-------|-----------------------|-----------------------|----------------------|----------------------|----------------------|
| Performance                              |      |               |       | Unsatisfactory        | Needs                 | Good Solid           | Superior             | Outstanding          |
| Indicator (KPI)                          |      |               |       | Performance           | Improvement           | Performance          | Performance          | Performance          |
|  |      |               |       | 1 CHOIIIance          | Improvement           | 1 CHOITIGHOC         | 1 Chomianoc          | 1 Chomianoc          |
| description                              | -    |               |       |                       |                       |                      |                      |                      |
| Communicate properly<br>to the concerned | Text |               |       | Random audits should  | Random audits should  | Random audits should | Random audits should | Random audits should |
| department if any                        |      |               |       | compliance below 80%  | compliance below 90%  | comply above 90%     | comply above 95%     | comply 100%          |
| deviation of results                     |      |               |       |                       |                       |                      |                      |                      |
| obtained. No delays                      |      |               |       |                       |                       |                      |                      |                      |
| should occur .                           |      |               |       |                       |                       |                      |                      |                      |
| Ensure that all inputs of                | Text |               |       | Random audits should  | Random audits should  | Random audits should | Random audits should | Random audits should |
| analysis ( reagents &                    |      |               |       | compliance below 80%  | compliance below 90%  | comply above 90%     | comply above 95%     | comply 100%          |
| standard solutions are                   |      |               |       |                       |                       |                      |                      |                      |
| with correct quality and                 |      |               |       |                       |                       |                      |                      |                      |
| strength ) are ok and                    |      |               |       |                       |                       |                      |                      |                      |
| chemists follow the                      |      |               |       |                       |                       |                      |                      |                      |
| SOPs correctly.  Distribute the works    | Text |               |       | Random audits should  | Random audits should  | Random audits should | Random audits should | Random audits should |
| evenly to all members                    | rext |               |       | compliance below 80%  | compliance below 90%  | comply above 90%     | comply above 95%     | comply 100%          |
| in the shift and ensure                  |      |               |       | compliance below 6070 | compliance below 5070 | comply above 3070    | comply above 3070    | comply 100%          |
| that all pending jobs are                |      |               |       |                       |                       |                      |                      |                      |
| listed neatly with                       |      |               |       |                       |                       |                      |                      |                      |
| necessary details.                       |      |               |       |                       |                       |                      |                      |                      |
| Any abnormal / non                       | Text |               |       | Random audits should  | Random audits should  | Random audits should | Random audits should | Random audits should |
| routine sample came to                   |      |               |       | compliance below 80%  | compliance below 90%  | comply above 90%     | comply above 95%     | comply 100%          |
| the lab to be treated                    |      |               |       |                       |                       |                      |                      |                      |
| specially and has to                     |      |               |       |                       |                       |                      | ĺ                    |                      |
| inform the seniors                       |      |               |       |                       |                       |                      | ĺ                    |                      |
| either verbally ( during                 |      |               |       |                       |                       |                      | ĺ                    |                      |
| general shift hours ) or                 |      |               |       |                       |                       |                      | ĺ                    |                      |
| through log book.                        |      |               |       |                       |                       |                      |                      |                      |

KRA Category : People KRA Weightage : 20 \_

| Key<br>Performance<br>Indicator (KPI)<br>description                                   | Unit | KPI Weightage | Value | (1)<br>Unsatisfactory<br>Performance | (2)<br>Needs<br>Improvement        | (3)<br>Good Solid<br>Performance      | (4)<br>Superior<br>Performance        | (5)<br>Outstanding<br>Performance |
|--|------|---------------|-------|--------------------------------------|------------------------------------|---------------------------------------|---------------------------------------|-----------------------------------|
| Ensure that there is no accident / incident in lab.                                    | Text |               |       | More than one incidence              | one incidence                      |                                       |                                       |                                   |
| Ensure that all chemists use PPEs whenever needed                                      | Text |               |       | Random audits compliance below 80%   | Random audits compliance below 90% | Random audits should comply above 90% | Random audits should comply above 95% | Random audits should comply 100%  |
| No arrogant behaviours<br>/ non cooperation /<br>quarrelling with other<br>departments | Text |               |       | 2 to 5 instances                     | Upto 2 instances                   | No instances                          |                                       |                                   |
| Ensure IDP of yourself<br>and chemists working<br>with you are complete                | Text |               |       | 25% compliance                       | 50% compliance                     | 100% compliance                       |                                       |                                   |
| Appreciate your team members for their good performances                               | Text |               |       | No instances of appreciation         | Upto three instances               | More than than three instances        |                                       |                                   |