**Example 2 on VVF Leadership Competencies**:

**H2 plant caloric shutdown**, even though it symbolizes a yearly overhauling venture of 4 days, it entails long planning along with perfect combination of teamwork and skills. In the month of May 2016 and Dec 2016 I was assigned to look after Caloric shutdown activities involving servicing of 21 Valves of highly specific application and critical functionality. **"Shutdowns are reverse clock games and every passing second is crucial"**. Moreover, H2 plant start-up procedure is tedious and time consuming, which enforces service departments not to put delay in their respective service activities. Front lining H2 Caloric shutdown activities in all verticals was an opportunity for me to exhibit my leadership skills in dimensions such as **teamwork, Customer Orientation, Result orientation.**

**1) Teamwork, Developing self & team**: Before this shutdown, the valves were serviced by Mr. Gawli, Sr. Supervisor instrumentation and I never had a chance to take part in leading H2 caloric shutdown. However, this time valve servicing was assigned to me and Mr. Nikam, we both first pre-studied the SOPs, deliberated planning for 4 days of shutdown, hired external manpower for unloading valves, cleaning and overhauling and installation of valves. Our team (Overall 8) comprised of technicians, helpers and skilled workmen. Since the servcing involved many technical glitches, we had pre-planned expert's visit from OEM Mascot valves to assist us on site, which sped up proces and built up accuracy and reliability. We also consulted Mr. sachin Lohar & Mr prashant Pathak, Mr Gawli, for their suggestions, maintaining upwards communication and briefing them about shutdown status.

**2) Customer Orientation**: The backbone of any service activity is user satisfaction, religiously following this proverb, we asked process shift incharge to keep check on our activities openly. Mr. Satish was called for validating Valve passing and operation for all 21 Valves.

**3) Result orientation**: After encountering damage in a spring of 2 actuators, we replaced them with the spare ones, the servicing and installation of all 21 valves was completed in 1 day advance.