Employee Name : Jayesh Menon Manager's Name : Jayesh Menon Goalsheet Of Year: 2017-2018

KRA Category : Business

KRA Weightage : 25 KRA Description : Goal Setting and IDP Guidelines

| Key Performance Indicator (KPI) description | Unit  | KPI<br>Weightage | Value | (1) Unsatisfactor y Performance | (2)<br>Needs<br>Improvement | (3)<br>Good Solid<br>Performance | (4)<br>Superior<br>Performance | (5)<br>Outstanding<br>Performance | Midyear<br>Review<br>Status | Employee<br>Comments  |
|---|-------|------------------|-------|---------------------------------|-----------------------------|----------------------------------|--------------------------------|-----------------------------------|-----------------------------|---|
| Minimum 4 goals<br>(KRAs) and<br>Maximum 5  | Units | 30               | 87.62 | < 60.46                         | 61.33 to 83.24              | 84.12 to 92                      | 92.88 to 113.03                | 121.79                            | Completed                   | with products<br>including tablets,<br>USBs, and laptop<br>bags.[5][6][7] As of<br>April 2017, the<br>company was<br>valued at \$11.6<br>billion.[8]  |
| Old private-sector banks                    | Text  |                  |       | 2500.10/12.52                   | NIL                         | 0/0                              | 48.260radian                   | 360}                              | Needs Attention             | On 26 May 2014,<br>Flipkart announced<br>that it has raised<br>\$210 million from<br>Yuri Milner's DST<br>Global and its<br>existing investors<br>Tiger Global,<br>Naspers and<br>Iconig Capital.[55] |

**KRA Category : Process** 

KRA Weightage : 30 KRA Description : Guidelines for Goal Setting

| Key<br>Performance<br>Indicator<br>(KPI)<br>description   | Unit   | KPI<br>Weightage | Value  | (1)<br>Unsatisfactor<br>y<br>Performance | (2)<br>Needs<br>Improvement | (3)<br>Good Solid<br>Performance | (4)<br>Superior<br>Performance | (5)<br>Outstanding<br>Performance | Midyear<br>Review<br>Status | Employee<br>Comments  |
|---|--------|------------------|--------|--|-----------------------------|----------------------------------|--------------------------------|-----------------------------------|-----------------------------|---|
| Four categories of<br>goals (KRAs) –<br>Business,<br>Customer,<br>Process, People<br>one repeated if 5<br>KRAs are chosen | Weight |                  | 154.23 | < 106.42                                 | 107.96 to 146.52            | 148.06 to 161.94                 | 163.48 to 198.96               | 214.38                            | Needs Attention             | Flipkart is an<br>electronic<br>commerce<br>company<br>headquartered in<br>Bengaluru, India. It<br>was founded in   |
| Shared goal is not<br>a separate<br>category but is<br>mentioned in either<br>of the categories<br>listed above           | Value  |                  | 99.45  | < 68.62                                  | 69.62 to 94.48              | 95.47 to 104.42                  | 105.42 to 128.29               | 138.24                            | Completed                   | Flipkart was<br>founded on 2007<br>by Sachin Bansal<br>and Binny Bansal ,<br>both alumni of the<br>Indian Institute   |
| Axis Bank   | Date   |                  |        | 07/Jun/2017                              | 12/Jul/2017                 | 18/Aug/2017                      | 19/Oct/2017                    | 21/Dec/2017                       | Needs Attention             | October 2007 by<br>Sachin Bansal and<br>Binny Bansal (no<br>relation).[4] Flipkart<br>has launched its<br>own product range<br>under the name<br>"DigiFlip" |

KRA Category : Customer

KRA Weightage : 20 KRA Description : Products and services

| Key                                       | Unit     | KPI       | Value | (1)  | (2)                  | (3)                                  | (4)              | (5)         | Midyear         | Employee                                       |
|---|----------|-----------|-------|--|----------------------|--------------------------------------|------------------|-------------|-----------------|--|
| Performance                               |          | Weightage |       | Unsatisfactor                              | Needs                | Good Solid                           | Superior         | Outstanding | Review          | Comments                                       |
| Indicator<br>(KPI)                        |          |           |       | y<br>Performance                           | Improvement          | Performance                          | Performance      | Performance | Status          |  |
| description                               |          |           |       |  |                      |                                      |                  |             |                 |  |
| HDFC Bank<br>merged with Times            | Text     |           |       | The private sector<br>banks are split into | \$^gta\$#vice_city + | by financial<br>regulators in India, | Nil              | 3.4422      | Needs Attention | In October and<br>November 2011,               |
| Bank in February<br>2000. This was the    |          |           |       | two groups                                 |                      | old and new.                         |                  |             |                 | Flipkart acquired the websites                 |
| first merger of two                       |          |           |       |  |                      |                                      |                  |             |                 | Mime360.com[14]                                |
| private banks in<br>the New               |          |           |       |  |                      |                                      |                  |             |                 | and<br>Chakpak.com.[15]                        |
| Generation Private<br>Sector Banks        |          |           |       |  |                      |                                      |                  |             |                 | Later, in February<br>2012, the company        |
| category.[15] In                          |          |           |       |  |                      |                                      |                  |             |                 | revealed its new                               |
| 2008, Centurion<br>Bank was acquired      |          |           |       |  |                      |                                      |                  |             |                 | Flyte Digital Music<br>Store.[16] Flyte, a     |
| by HDFC Bank.                             |          |           |       |  |                      |                                      |                  |             |                 | legal music downl                              |
| HDFC Bank Board<br>approved the           |          |           |       |  |                      |                                      |                  |             |                 |  |
| acquisition of<br>CBoP for 95.1           |          |           |       |  |                      |                                      |                  |             |                 |  |
| billion INR in one                        |          |           |       |  |                      |                                      |                  |             |                 |  |
| of the largest<br>mergers in the          |          |           |       |  |                      |                                      |                  |             |                 |  |
| financial sector in<br>India.[16]         |          |           |       |  |                      |                                      |                  |             |                 |  |
| The equity shares                         | Days     |           |       | 21   | 14                   | 7                                    | 5                | 2.20        | Needs Attention | In early July 2014,                            |
| of HDFC Bank are<br>listed on Bombay      |          |           |       |  |                      |                                      |                  |             |                 | it was also highly<br>speculated that          |
| Stock Exchange<br>and the National        |          |           |       |  |                      |                                      |                  |             |                 | Flipkart was in<br>negotiations to             |
| Stock Exchange of                         |          |           |       |  |                      |                                      |                  |             |                 | raise at least \$500                           |
| India. Its American<br>Depository Shares  |          |           |       |  |                      |                                      |                  |             |                 | million, for a likely<br>listing in the US for |
| are listed on NYSE<br>and the Global      |          |           |       |  |                      |                                      |                  |             |                 | 2016.[56]                                      |
| depository receipt                        |          |           |       |  |                      |                                      |                  |             |                 |  |
| are listed on the<br>Luxembourg Stock     |          |           |       |  |                      |                                      |                  |             |                 |  |
| Exchange where two GDRs                   |          |           |       |  |                      |                                      |                  |             |                 |  |
| represent one                             |          |           |       |  |                      |                                      |                  |             |                 |  |
| equity share of<br>HDFC Bank              |          |           |       |  |                      |                                      |                  |             |                 |  |
| The private-sector<br>banks in India      | Ratio    |           |       | 6:7  | 74:9                 | 100:5                                | 89:10            | 4:7         | Needs Attention | offered DRM-free<br>MP3 downloads.             |
| represent part of                         |          |           |       |  |                      |                                      |                  |             |                 | But it was shut                                |
| the Indian banking<br>sector that is made |          |           |       |  |                      |                                      |                  |             |                 | down on 17 June<br>2013 as paid song           |
| up of private and                         |          |           |       |  |                      |                                      |                  |             |                 | downloads did not                              |
| public sector<br>banks.The "private-      |          |           |       |  |                      |                                      |                  |             |                 | get popular in India<br>due to the advent      |
| sector banks" are<br>banks where          |          |           |       |  |                      |                                      |                  |             |                 | of free music<br>streaming                     |
| greater parts of                          |          |           |       |  |                      |                                      |                  |             |                 | sites.[17][18][19]                             |
| share or equity are<br>not held by the    |          |           |       |  |                      |                                      |                  |             |                 |  |
| government but by<br>private share        |          |           |       |  |                      |                                      |                  |             |                 |  |
| holders.                                  |          |           |       |  |                      |                                      |                  |             |                 | 16 1 221181                                    |
| Banking in India<br>has been              | Units    |           | 99.99 | < 68.99                                    | 69.99 to 94.99       | 95.99 to 104.99                      | 105.99 to 128.99 | 138.99      | On Track        | After its 2014 Big<br>Billion Sale,            |
| dominated by<br>public sector banks       |          |           |       |  |                      |                                      |                  |             |                 | Flipkart carried out<br>a second Big           |
| (since the 1969)                          |          |           |       |  |                      |                                      |                  |             |                 | Billion Sale.[20]                              |
| when all major<br>banks were              |          |           |       |  |                      |                                      |                  |             |                 | Where it is<br>reported that they              |
| nationalised by the<br>Indian government. |          |           |       |  |                      |                                      |                  |             |                 | saw a business<br>turnover of \$300            |
| However, since                            |          |           |       |  |                      |                                      |                  |             |                 | million in gross                               |
| liberalisation in government              |          |           |       |  |                      |                                      |                  |             |                 | merchandise<br>volume.[21]                     |
| banking policy in<br>the 1990s, old and   |          |           |       |  |                      |                                      |                  |             |                 |  |
| new private sector                        |          |           |       |  |                      |                                      |                  |             |                 |  |
| banks have re-<br>emerged. They           |          |           |       |  |                      |                                      |                  |             |                 |  |
| have grown faster<br>& bigger over the    |          |           |       |  |                      |                                      |                  |             |                 |  |
| two decades since                         |          |           |       |  |                      |                                      |                  |             |                 |  |
| liberalisation using<br>the latest        |          |           |       |  |                      |                                      |                  |             |                 |  |
| technology, providing                     |          |           |       |  |                      |                                      |                  |             |                 |  |
| contemporary                              |          |           |       |  |                      |                                      |                  |             |                 |  |
| innovations and<br>monetary tools and     |          |           |       |  |                      |                                      |                  |             |                 |  |
| techniques. The Nedungadi                 | Weight   |           | 99.99 | < 68.99                                    | 69.99 to 94.99       | 95.99 to 104.99                      | 105.99 to 128.99 | 138.99      | Needs Attention | On 29 July 2014,                               |
| Bank was the first                        | g        |           |       |  |                      |                                      |                  |             |                 | Flipkart announced                             |
| private sector bank<br>in India which was |          |           |       |  |                      |                                      |                  |             |                 | that it raised \$1<br>billion[57] from         |
| founded in 1899 by<br>Rao Bahadur T.M.    |          |           |       |  |                      |                                      |                  |             |                 | Tiger Global<br>Management LLC,                |
| (Thalakodi                                |          |           |       |  |                      |                                      |                  |             |                 | Accel Partners,                                |
| Madathil) Appu<br>Nedungadi in            |          |           |       |  |                      |                                      |                  |             |                 | and Morgan<br>Stanley Investment               |
| Kozhikode, Kerala.                        |          |           |       |  |                      |                                      |                  |             |                 | Management and<br>a new investor               |
|   |          |           |       |  |                      |                                      |                  |             |                 | Singapore                                      |
| <u></u>                                   | <u> </u> |           |       |  |                      |                                      | <u></u>          | <u></u>     | <u></u>         | sovereign-wealth<br>fund GIC.[58]              |
|   | -        |           |       |  |                      |                                      | -                | -           | -               | 14   |

KRA Category : People KRA Weightage : 25

KRA Description: HDFC Bank:: HDFC (housing development financial corporation) Bank Limited is an Indian banking and financial services company headquartered in Mumbai, Maharashtra. It has 84,325 employees[6] and has a presence in Bahrain, Hong Kong and Dubai.[7] HDFC Bank is India's largest private sector lender by assets.[8] It is the largest bank in India by market capitalization as of February 2016.[9] It was ranked 69th in 2016 BrandZ Top 100 Most Valuable Global Brands.[10]

| Key<br>Performance  | Unit       | KPI<br>Weightage | Value | (1)<br>Unsatisfactor | (2)<br>Needs | (3)<br>Good Solid | (4)<br>Superior   | (5)<br>Outstanding | Midyear<br>Review     | Employee<br>Comments  |
|---|------------|------------------|-------|----------------------|--------------|-------------------|---|--------------------|-----------------------|---|
| Indicator<br>(KPI)  |            |                  |       | y<br>Performance     | Improvement  | Performance       | Performance   | Performance        | Status                |   |
| description   |            |                  |       |                      |              |                   |   |                    |                       |   |
| In 1994 HDFC Bank was incorporated, with its registered office in Mumbal, India. Its first corporate office and a full service branch at Sandoz House, Worli was inaugurated by the then Union Finance Minister, Mammohan Singh. As of June 30, 2017, the Bank's distribution network was at 4,727 branches and 12,220 ATMs across 2,666 cities | Date       | 20               |       | 09/May/2017          | 06/Jul/2017  | 10/Aug/2017       | 24/Oct/2017   | 14/Mar/2018        | Nearing<br>Completion | They worked for<br>Amazon.com, and<br>left to create their<br>new company<br>incorporated in<br>October 2007 as<br>Flipkart Online<br>Services Pvt.<br>Ltd.[9]              |
| /towns_[11] HDFC Bank provides a number of products and services which includes Wholesale banking, Retail banking, Treasury, Auto (car) Loans, Two Wheeler Loans, Personal loans, Loan Against Property and Credit Cards_[12]   | Percentage |                  |       | 48.362               | 85           | 66.40             | 145.005   | 69.96              | Completed             | The first product they sold was the book Leaving Microsoft To Change The World to a customer from Hyderabad.[10][11] [12] Flipkart now employs more than 33,000 people.[13] |
| The latest entry in the league is 'Project AI, [13] under which HDFC Bank, over the next few weeks, would deploy robots at select bank branches. These robots will offer options such as cash withdrawal or deposit, forex, fixed deposits and demat services displaying on the screen to persons coming into the branch, [14]                  | Text       |                  |       | %&GF++G@\$           | na           | N>A               | HDFC Bank<br>merged with Times<br>Bank in February<br>2000. | 24/07/2015         | On Track              | Flipkart was<br>founded on 2007<br>by Sachin Bansal<br>and Binny Bansal,<br>both alumni of the<br>Indian Institute  |

## 123456

Individual Development Plan (WI.CHR.03 F.NO. 1)

| Employee Name | Manager's name | Employee ID | Year      |
|---------------|----------------|-------------|-----------|
| Jayesh Menon  | Jayesh Menon   | 123456      | 2017-2018 |

Please discuss your strengths and work related weaknesses with your manager and identify your training needs. Your development will happen through the following ways:

## Part A: Development through Instructor led training in Classroom

| Name of Faculty Days Please explain Program Communications of Status |  |
|--|--|
|--|--|

| No | program                               |                   |   | why the training is needed |                    |  |
|----|---------------------------------------|-------------------|---|----------------------------|--------------------|--|
| 1  | Training on ISO 9001 & 15000 **       | ASHOKRAO<br>PATIL | 1 | This is mandatory          | Completed          |  |
| 2  | Environment<br>Health and<br>Safety * | Sunil Katekari    | 1 | This is mandatory          | Needs<br>Attention | On 6 October 2014,<br>Flipkart sold products<br>worth ?6.5 billion<br>(US\$100 million) in |
| 3  | Prevention of Sexual Harassment *     |                   | 1 | This is mandatory          | On Track           |  |
| 4  | Effective<br>Communication<br>Skills  |                   | 2 |                            |                    |  |
| 5  | Getting Things<br>Done                |                   | 1 |                            |                    |  |
| 6  | The Super<br>Manager                  | Amit Sanas        | 2 |                            |                    |  |
| 7  | Six Thinking<br>Hats                  |                   | 1 |                            |                    |  |
| 8  | Art of Charm                          | Anant Pednekar    | 1 |                            |                    |  |

<sup>\*</sup>Mandatory for all employees to attend this program

If you need a program that is not mentioned above, please use the space below. Please note this program may be offered if at least 20 people request for it.

| No | Topics required          | No. of Days | Internal faculty name                          | <b>Employee Comments</b>  |
|----|--------------------------|-------------|--|---|
| 1  | New private-sector banks | 10.00       | jaywant.pawar@vvfltd.c<br>om?Jaywant Pawar     | reputation for good<br>customer service<br>suffered because of<br>technical problems, and |
| 2  | Old private-sector banks | 5.679       | khushroo.forbes@vvfltd<br>.com?Khushroo Forbes | and shoes and 25,000<br>television sets within<br>hours of opening its<br>discounted sale |

Note: Part B and Part C are to be filled by only AGM and above employees.

## Part B: Development through developmental relationships

| No | Relationship  | Name of leader | Number of<br>Meetings planned | Target date | Program Status  | Employee<br>Comments                   |
|----|---|----------------|-------------------------------|-------------|-----------------|--|
| 1  | Coaching through leader in own function for functional inputs | Mr.Manish      | 8                             | 28/Mar/2018 | Needs Attention | kljjjjjjjjjjjjjjjjjjjjjjjjjjjjjjjjjjjj |

<sup>\*\*</sup>Mandatory for employees working at locations covered by the certifications

| 2 | Mentoring<br>through leader in         | Mr.Sandip | 4.5 | 15/Dec/2017 | On Track | tyyyyyyyyyyyyy<br>yyyyyyyyyyyyy |
|---|--|-----------|-----|-------------|----------|---------------------------------|
|   | own function<br>for <b>behavioural</b> |           |     |             |          | Јуууууууууууууу  <br>Јууууі     |
|   | inputs inputs                          |           |     |             |          |                                 |

## Part C: Development through action learning projects

| and people get accustomed to making purchases online.[45]<br>Flipkart projects its |
|--|
| On Track   |
|  |
|  |

| Question                                 | Employee's Comments                          | Manager's Comments |
|--|--|--------------------|
| 1) What went well in the last quarter?   | On November 2012, Flipkart became one        |                    |
|  | of the companies being probed for alleged    |                    |
|  | violations of FDI regulations of the Foreign |                    |
|  | Exchange Management Act, 1999[48][49]        |                    |
| 2) What could have been better?          | The \$700 million fund raised by Flipkart    |                    |
|  | added new investors—Baillie Gifford,         |                    |
|  | Greenoaks Capital, Steadview Capital, T.     |                    |
|  | Rowe Price Associates and Qatar              |                    |
|  | Investment Authority—on company's            |                    |
|  | board.Its existing investors DST Global,     |                    |
|  | GIC, ICONIQ Capital and Tiger Global also    |                    |
|  | participated in this latest financing        |                    |
|  | round.[65]                                   |                    |
| 3) What support or resource you require? | In October 2013, it was reported that        |                    |

| Question | Employee's Comments                       | Manager's Comments |
|----------|---|--------------------|
|          | Flipkart had raised an additional \$160   |                    |
|          | million from new investors Dragoneer      |                    |
|          | Investment Group, Morgan Stanley Wealth   |                    |
|          | Management, Sofina SA and Vulcan Inc.     |                    |
|          | with participation from existing investor |                    |
|          | Tiger Global.[52][53][54]                 |                    |