KAITLIN SIMPSON
UX/UI Professional

ktsimpson.com
linkedin.com/in/kt-simpson-ux/
ktsimpson11@gmail.com
(860) 326-9257

DESIGN EXPERIENCE

● **UX Researcher & Design Lead | Xcel Energy Center**
Remote | 06/2021 - 08/2021

Particpated in design research, rapid prototyping and design documentation for large-scale arena servicing 20,000 customers. Managed CMS research and lead team in iterative design process, developing fully interactive prototype. Participated in user research and testing involving 90+ participants.

● **Lead Product Designer & Developer | Fear? Not! Nation**
Remote | 03/2021 - 06/2021

Particpated in design research, information architecture strategization, rapid prototyping, and web development. Lead team in iterative design process and developed mid and hi-fidelity, interactive prototypes for usability testing. Developed and launched final client site via Wix.

● **UX Researcher & Designer | MentalMatch**
Remote | 09/2020 - 11/2020

Conducted user interviews on 8+ subjects and participated in human-centered design process to develop possible solution to a socio-behavioral problem. Lead team in producing behavioral archetypes, journey map, and mid-fidelity prototype.

WORK EXPERIENCE

● **Computer Lab Technician | DePaul University**
Chicago, IL | 09/2018 - Present

Managed fleet of 40+ printers for DePaul University's Loop campus. Regularly troubleshot printer and lab computer problems and applied fixes. Reimaged computer operating systems and performed hardware maintenance as necessary.

● **Library Associate | Portage District Library**
Portage, MI | 10/2016 - 04/2018

EDUCATION

● **DePaul University**
Master of Science, Human-Computer Interaction
Honors: Upsilon Pi Epsilon

● **Western Michigan University**
Bachelor of Arts, English (Creative Writing)
Additional: Japanese, Psychology
Honors: Lee Honors College, Phi Beta Kappa

SKILLS

Design

Illustration
Interaction Design
Visual Design

Tools

Figma/FigJam
Invision
Mural
Miro
Bootstrap
HTML/CSS
JavaScript
R Studio
SPSS
Adobe Photoshop
Adobe XD
Axure RP

UX Methods

Affinity Diagramming
Behavioral Archetypes
Contextual Inquiry
Data Analysis
Journey Mapping
Personas
Rapid Prototyping
Sketching
Storyboarding
Storytelling
Usabililty Testing
User Interviews
Wireframing

Languages

English
Japanese (Limited working proficiency)