Kathleen Welch

Delivery Manager & Full Stack Developer (Student)

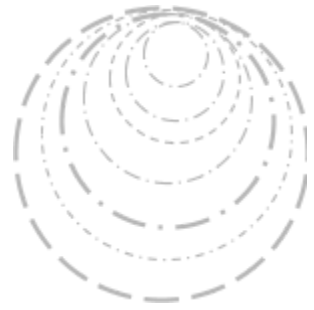415-819-2172   San Francisco,CA

ktywelch   ktywelch@gmail.com

SUMMARY

Having worked in the Information Technology field for over 15 years I have worked in many different environments, from big corporations to start-ups. I am a self-motivated professional who likes to solve problems. I have a passion for usability and user experience and would like to combine technical knowledge to achieve the company goal of "Doing Now what the Patient needs Next". My programming skills include languages and tools such as NodeJS, HTML5, MySQL, PostgreSQL, Python, Perl, Nginx, Apache server configuration, Hyper-converged infrastructure, Linux system administration and Networking.

SKILLS

Front End

Javascript   Bootstrap   Bulma

Backend End

PHP   Python   MySql   MongoDB

CMS

Drupal

Tools

Git   SVN   Jenkins   VSCode
Postman   Jira   Confluence   AWS
AZURE   Kubernetes   Docker
RadpidAPI   RestfulAPI

EXPERIENCE

Solution Delivery Lead PHC Informatics

Genentech

📅 June 2016 - present 📍 South San Francisco, CA

Genentech is a biotechnology company dedicated to pursuing groundbreaking science.
✦ As solution delivery lead of a team in Personalized Health Care we developed a stand alone data ingestion system designed to abstract and normalize real world data from various hospital systems and patient medical records that could be used for research and data analysis.
✦ Worked on proof of concept projects that uses wearable technologies that could help more patients participate in clinical trials improving health and outcomes.
✦As an account manager worked with various organizations so they could effectively utilize the Roche Science Infrastructure.
✦ As Business Systems Support contributed to success of multiple projects: Including physically moving a Data Center, Installation and expansion of HADOOP infrastructure and implementation of new Identity and Access Management

WHAT I AM PROUD OF

🎯 **My Commitment to Delivering Solution**
I am willing to leave my comfort zone, ask questions, involve experts and take calculated decisions to deliver the solution for the user. I'm not afraid to do what is needed to provide a working solution!

That I am Team Player
I enjoy working closely with others especially when determining direction and developing solutions. Teams make the product and the project stronger and more resilient while allowing team members to learn and grow.

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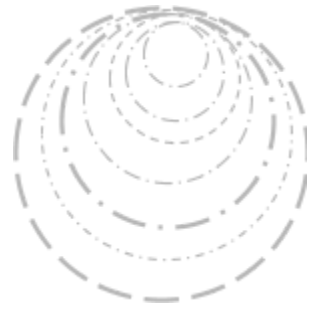
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EXPERIENCE

Global Services Product Manager
EMC²
📅 Sept. 2010 - Dec. 2015 📍 Santa Clara, CA

EMC² is a technology company that specializes in data storage, backup and recovery systems. As a Dell company is committed to transforming businesses, shaping the future of innovation and developing technologies to drive human progress.
✦ As Global Services Manager worked with the development engineers to ensure product supportability through design review and releases management, ensuring training and KB development for the support team.
✦Technical Resolution Manager responsible for managing interactions between customers, partners, and technical stakeholders in order to drive the resolution for critical customer situations.
✦ Manager of technical support team for the Data Domain product line, managing twelve support engineers, ensuring support goals were met and the team members had development opportunities

Release Manager and Senior Systems Engineer
DeviceAnywhere/Mobilecomplete
📅 Oct. 2008 - Sept. 2010 📍 San Carlos, CA

DeviceAnywhere/Mobilecomplete was a software as a service company providing a testing platform for app developers to enable testing of applications across multiple devices and carriers.
✦ Design and implemented release management that improved system uptime and provided consistent system delivery.
✦ Worked in conjunction with team members to manage all the servers, networks and services used by the company and the software engineers.

Manager Systems Engineering
Visage Mobile
📅 Nov. 2005 - Oct. 2008 📍 San Francisco, CA

Visage Mobile was a company that provided MVNO services to provide customized phone services.
✦Review technology enhancements with the Architecture and Product Development teams to determine how best to strategically deploy new technologies when applicable.
✦ Confer with the network and operations staff to security policies to ensure compliance validated by SAS 70 audits.
✦Design, write and implement Visual Basic, Perl, PHP scripts to improve overall operations.

WHAT I AM PROUD OF

🏆 **Many of my teammates and direct reports have amazing careers.**
There is nothing more rewarding than having your team members grow and move on to rewarding careers. It is something I really believe in taking care of the people who are on the team.

EDUCATION

Cisco Systems
CCDP , CCNP

UC Berkeley Extension
MERN Full Stack Bootcamp

University of San Francisco
BS Information Systems Management