Matthew Kazan, Kevin Zyskowski

Professor Savage

CS5170 Human-Centered Interaction for AI

18 November 2024

Resumatic – Feedback Plan

Feedback will be gathered using user testing sessions, surveys, and semi-structured interviews. User testing sessions will be conducted remotely, where participants will upload their résumés, interact with the tool, and use its features to tailor their résumés to job postings. Observations will focus on task completion time, navigation challenges, and feature usage frequency. Screen recordings will document these sessions for detailed analysis. Surveys administered after testing will include Likert-scale and open-ended questions to measure usability, satisfaction, and perceived effectiveness. Sample questions include: "On a scale of 1 to 5, how easy was it to navigate the tool?" and "What features did you find most helpful or frustrating?" Semi-structured interviews with selected participants will provide deeper insights into their experiences and expectations, exploring areas such as résumé-building practices, tool usability, and suggestions for improvement.

Feedback will be analyzed to identify usability issues, assess the tool's relevance, and prioritize improvements. Quantitative survey data and usage logs will highlight trends, while qualitative feedback from interviews will uncover recurring themes. Identified challenges, such as navigation difficulties or unclear feedback, will guide iterative refinements to the prototype.