Persona

Will N. Lyten

Faculty Advisor/Department Liason

63   *"...and then I said -- Are you sure about that, let's look it up just to be certain"*

"More and more students come to me with financial problems and we need to review the records to see what can be done."

Scenario

This is limited to faculty use of a student's accounts receivable information, likely infrequently.

Access to Student Financial Information

The faculty adviser, seeking to assist a student, needs to verify the student is current with his accounts and does not have an account hold for other reasons. The faculty adviser would logon and identify the student. Authorization determines the scope of information available.

The faculty adviser could learn among other things: (a) the student was under financial pressure, (b) student finance is not a factor in the student's performance, or (c) the student has other priorities that do not permit increased enrollment. The system would have been able to provide information to help advisors reverse the trend of students reducing their academic load or dropping out.

Fees

Other information provided to the faculty adviser suggests the student has not paid the laboratory fee. The faculty adviser could log onto KSA and learn if that specific charge has been paid.

Employment

The student is a department employee; the faculty adviser needs to know if the student is being paid and if so whether the student is using those funds to pay his debt to the university. The faculty advisor could log onto KSA for this information.

Withdrawal

The student is attending class but the department receives a notice of withdrawal. The faculty advisor could check KSA to see if this results from lack of payment.

Objectives

- To provide information that could be used to advise the student, to better assess the student's financial situation that may be effecting academic performance.
- To verify information received from another source such as a withdrawal notice.

Concerns

- The Family Education Rights and Privacy Act (FERPA)and the implementing regulations require access to student records be limited to educational purpose. The interpretation is, however, unclear. Likely any interpretation could be implemented with the authorization capability being implemented in Kuali. A legal interpretation and universities policies would provide guidance on permissible uses and the resulting authorization implementation.

KSA Rating: 2

One ———————————————— Many
Student Accounts

Few ———————————————— All
Connected systems

None ———————————————— Expert
Accounting

Low ———————————————— High
Student services

None ———————————————— Exceptional
Customer service