

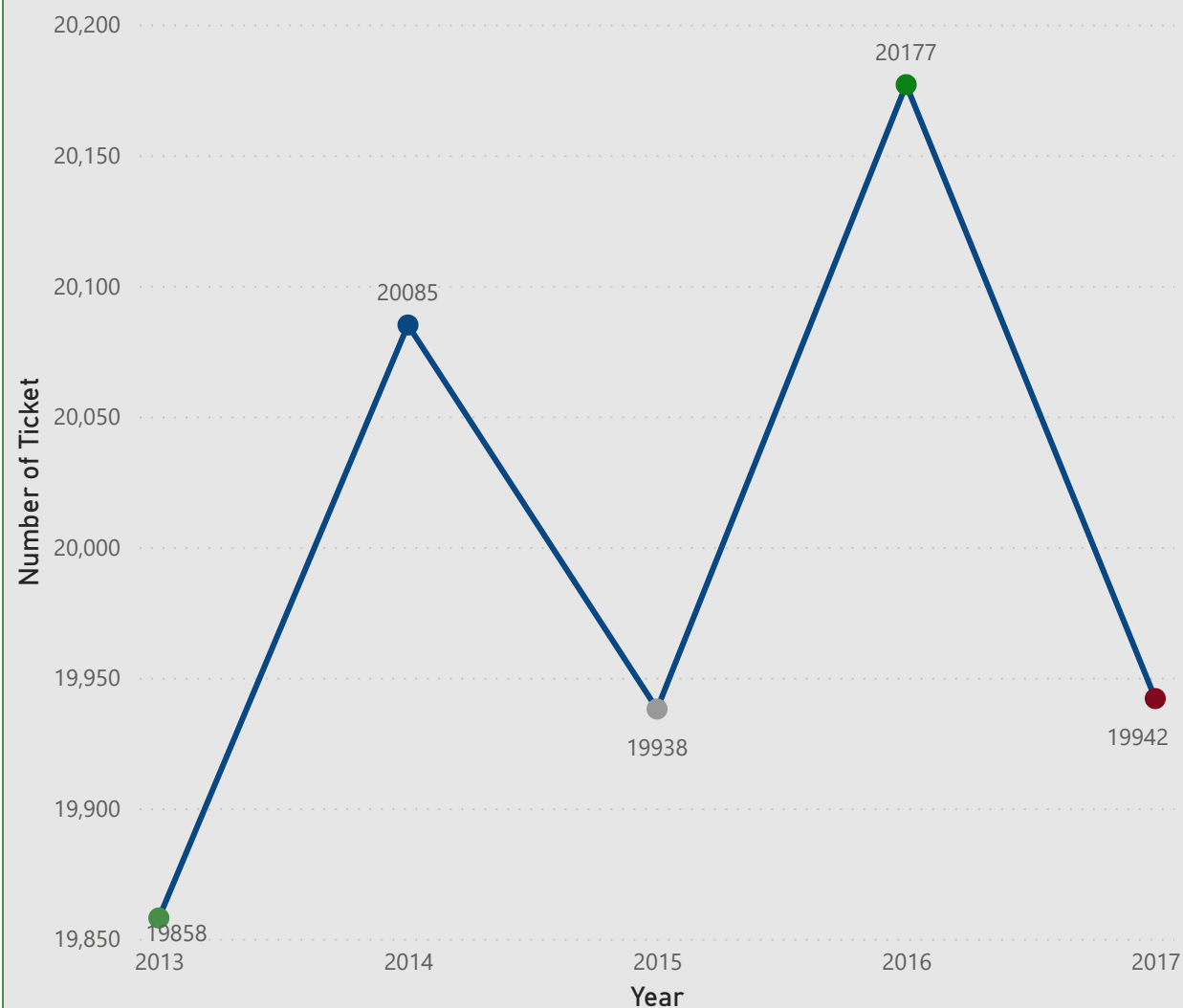
ABC Company

IT Help Desk Performance & Customer Satisfaction (2013-2017)

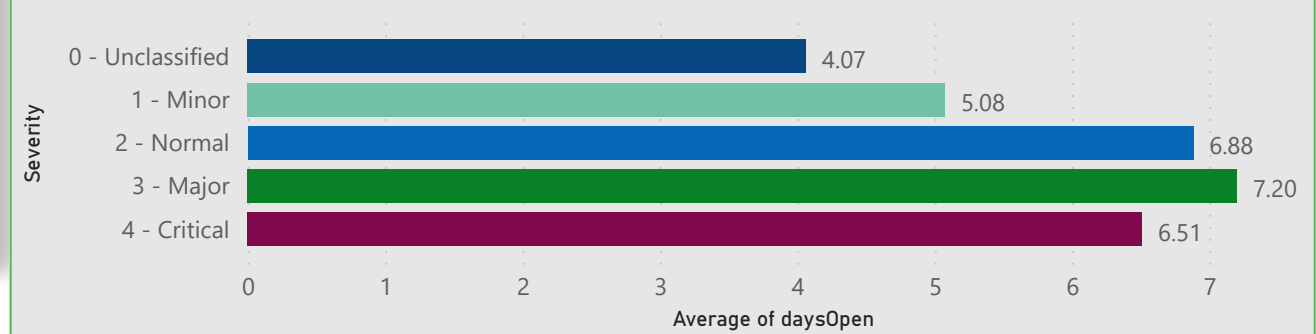
100K

Total Tickets Count

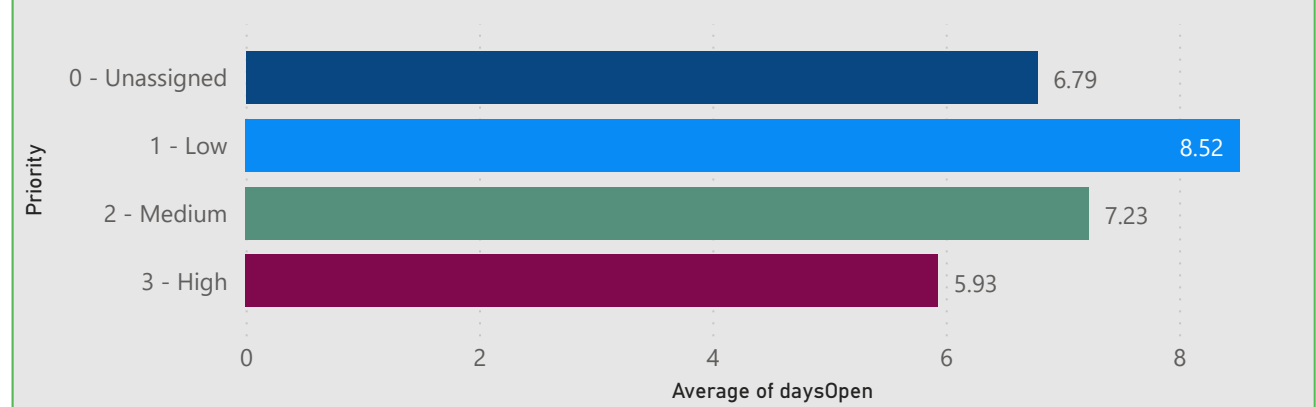
Number of Ticket By Year (2013-2017)



Average Ticket Open Days By Severity



Average Ticket Open Days By Priority



Average Ticket Open Days Vs. Satisfaction (Among Rated)

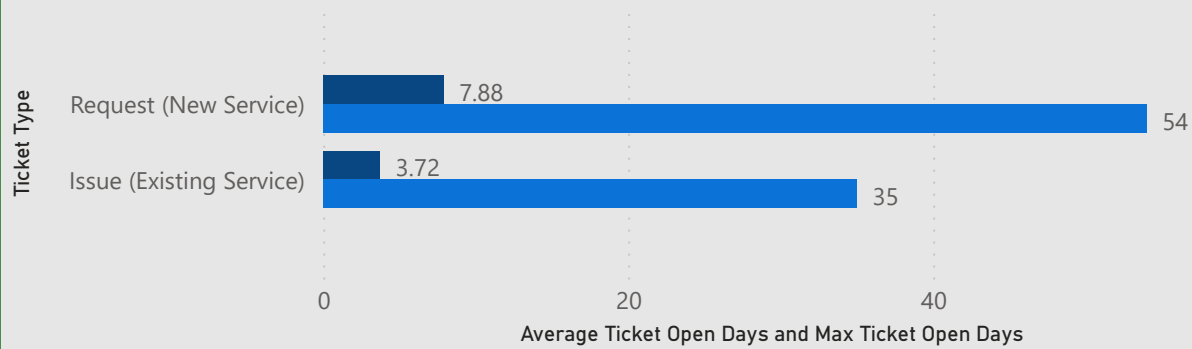


ABC Company

IT Help Desk Performance (2013-2017) -Continue...

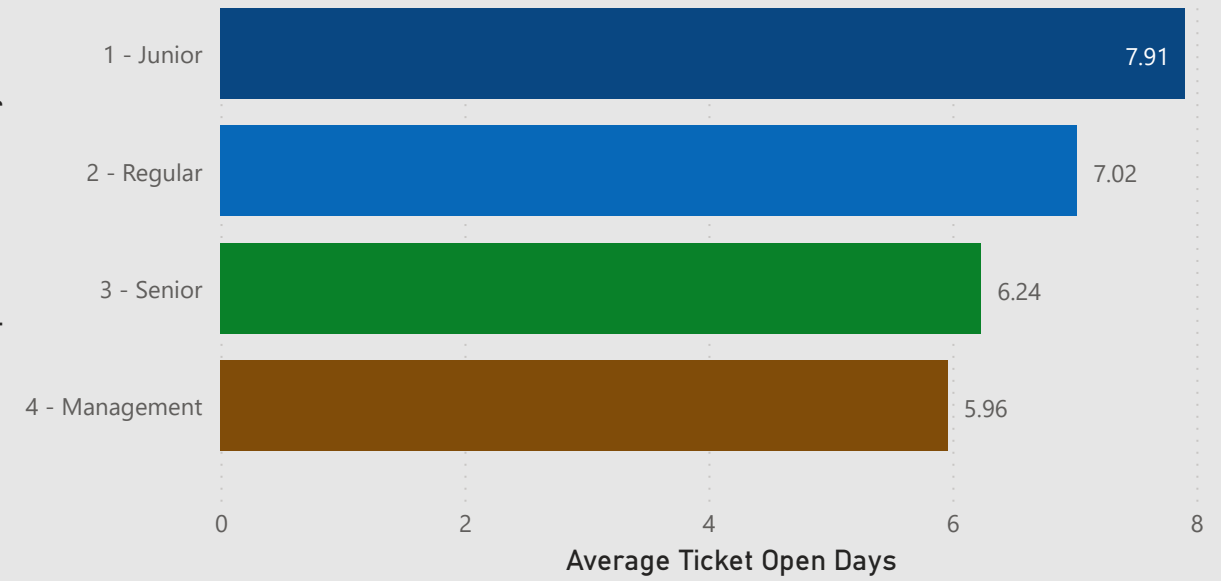
Average and Max Ticket Open Days for New and Existing Service

● Average Ticket Open Days ● Max Ticket Open Days

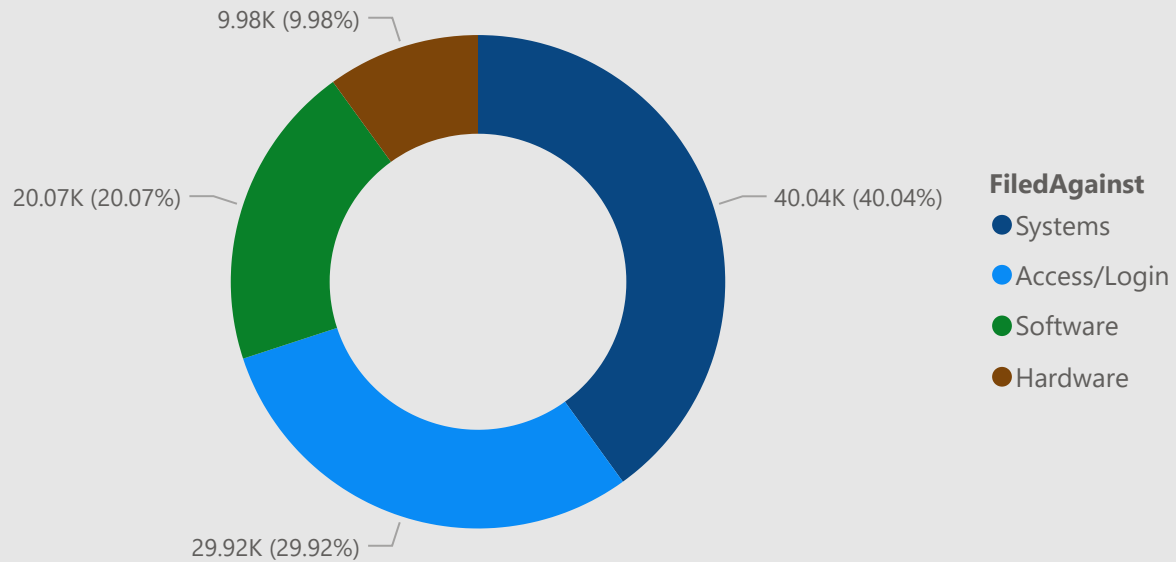


Average Ticket Open Days by Requestors' Seniority

Requestors' Seniority

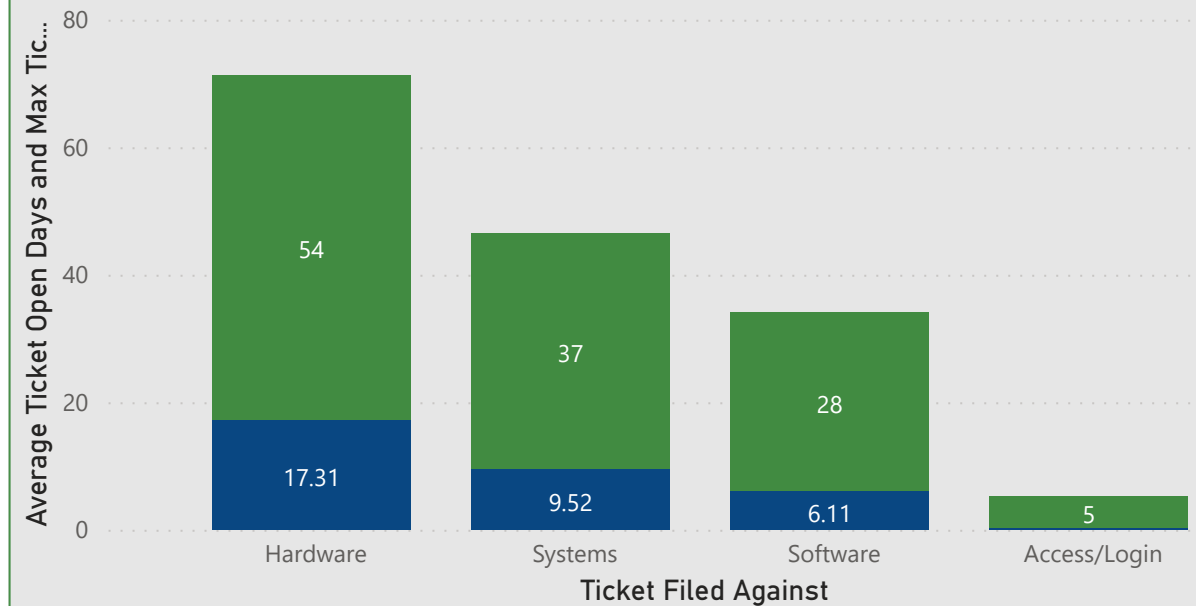


Count of ticket by FiledAgainst



Average Ticket Open Days and Max Ticket Open Days by Ticket Filed Against

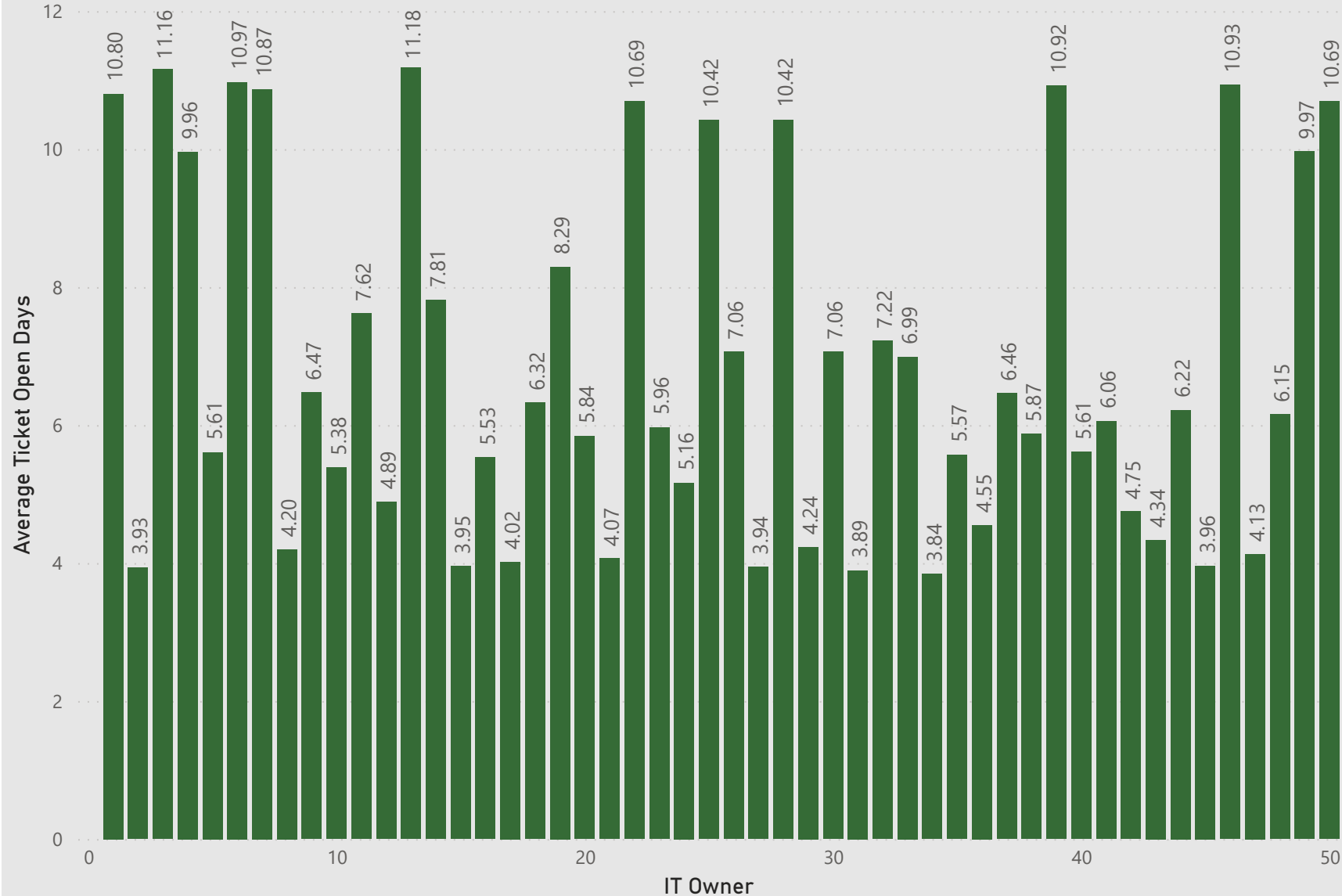
● Average Ticket Open Days ● Max Ticket Open Days



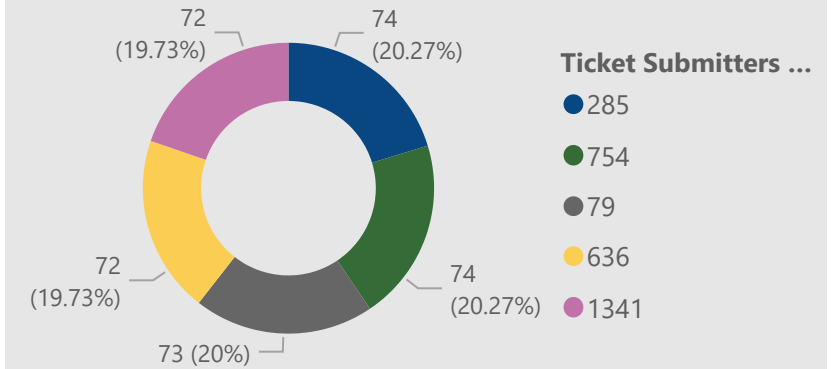
ABC Company

IT Help Desk Performance (2013-2017) -Continue...

Average Ticket Open Days By IT Owner



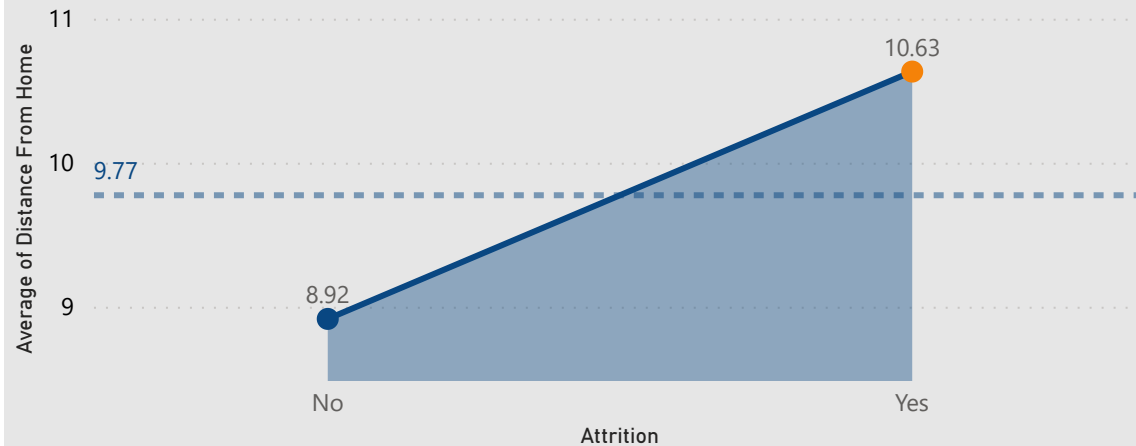
Top Five Ticket Submitters (2013-2017)



ABC Company

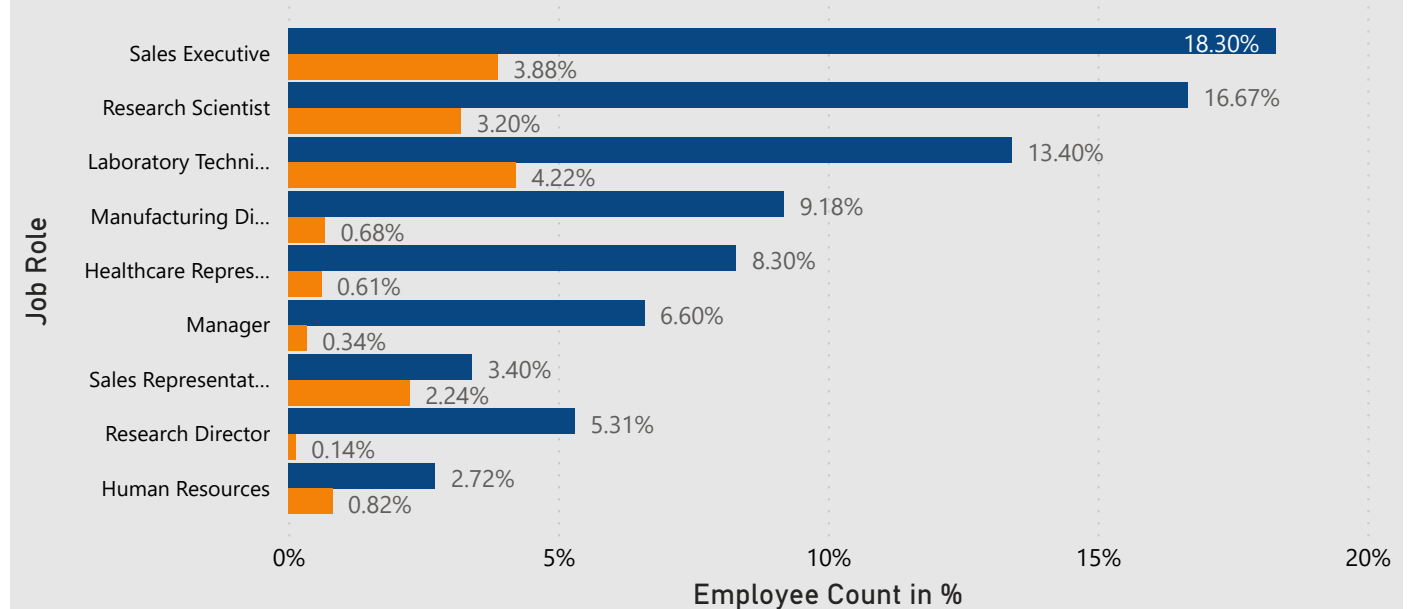
Employee Attrition (2013-2017)

Attrition Vs. Average Distance From Home



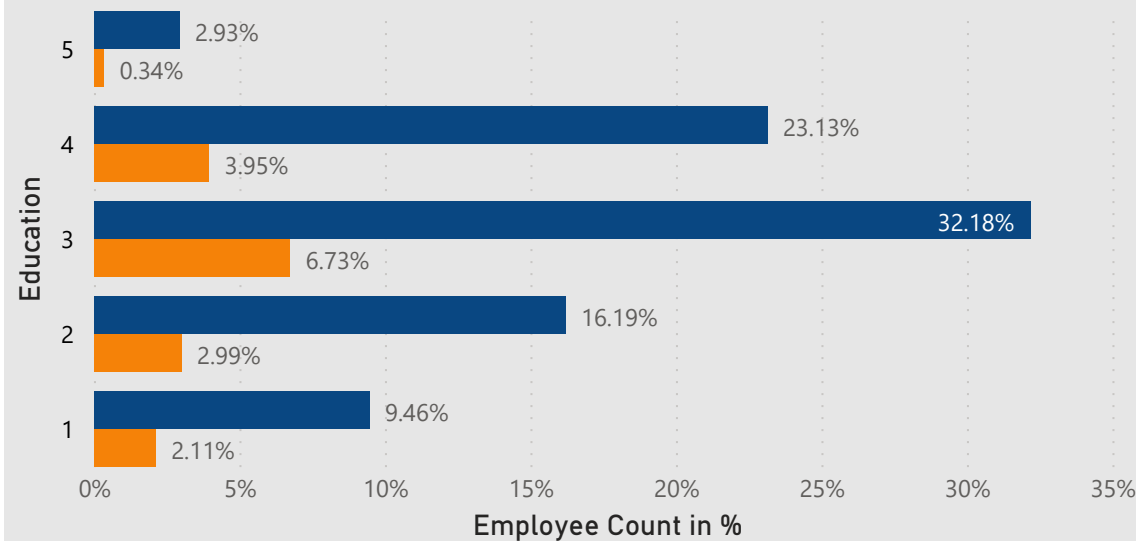
Attrition Vs. Job Roles

Attrition ● No ● Yes

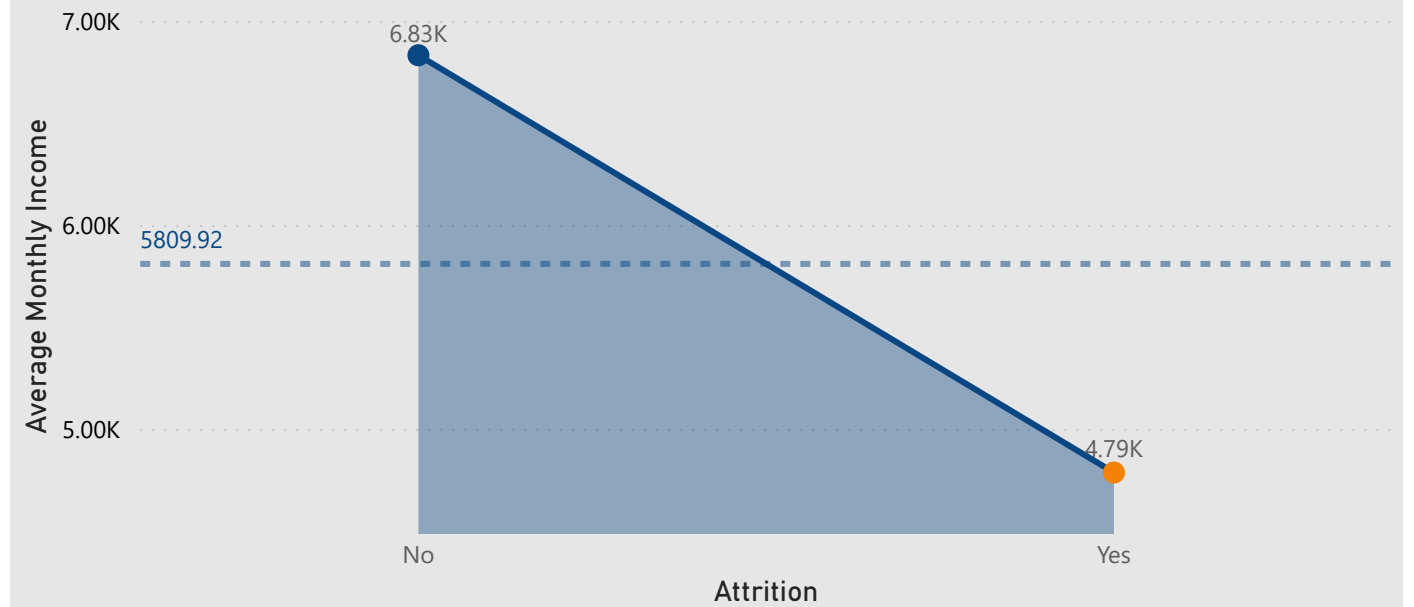


Attrition Vs. Education

Attrition ● No ● Yes



Attrition Vs. Average Monthly Income

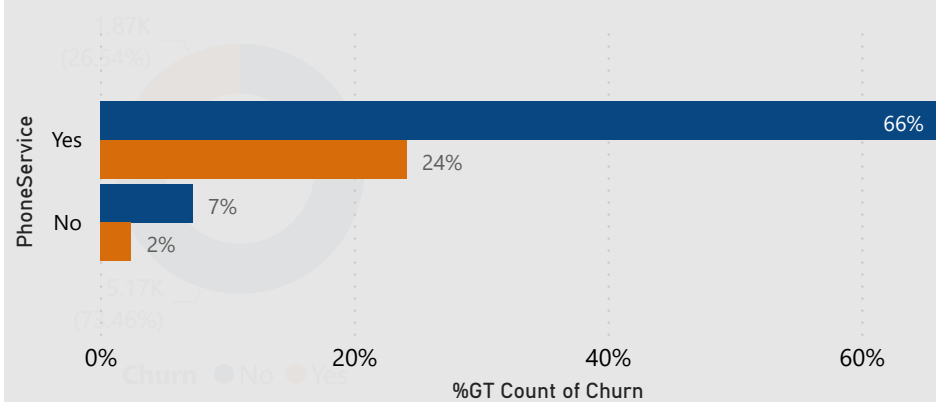


ABC Company

Customer Churn (2013-2017)

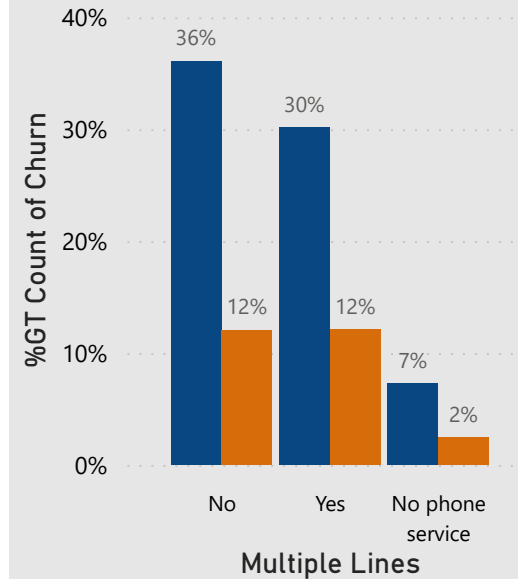
Phone Service & Customer Churn

Churn ● No ● Yes



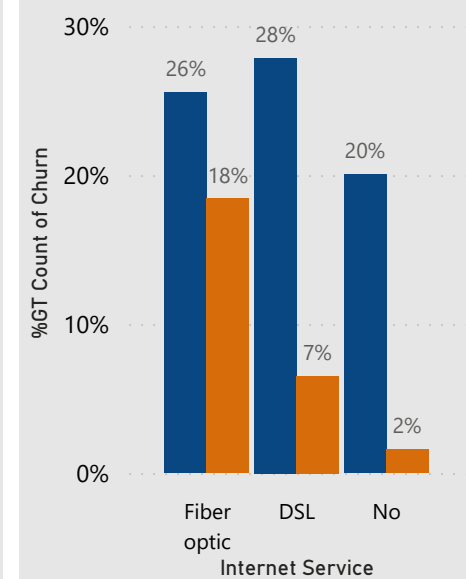
Multiline Services & Customer Churn

Churn ● No ● Yes



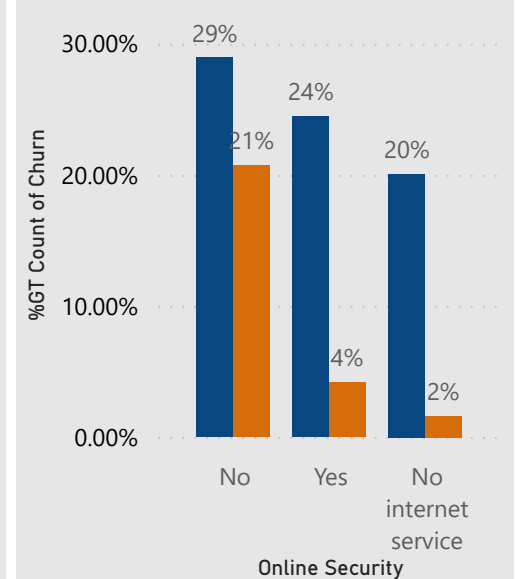
Internet Service & Customer Churn

Churn ● No ● Yes



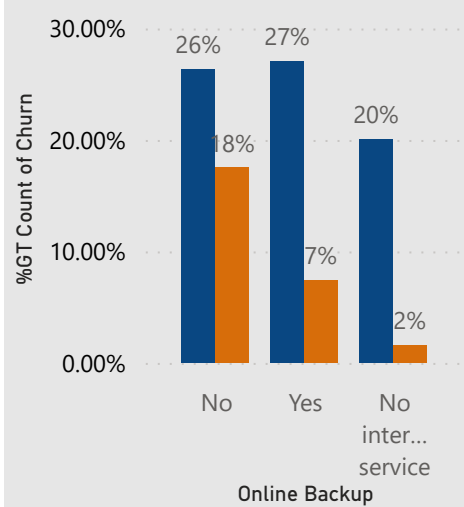
Online Security Service & Customer Churn

Churn ● No ● Yes



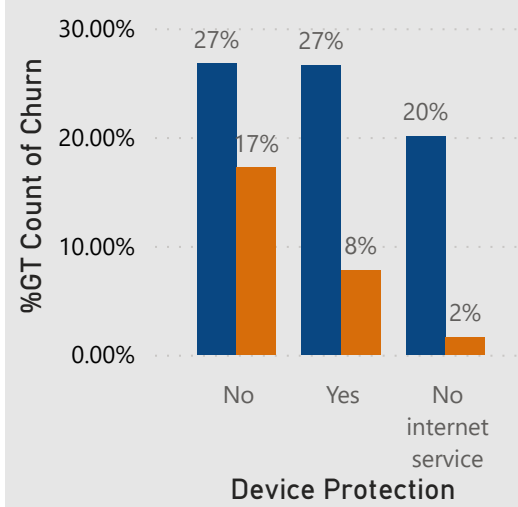
Online Backup Service & Customer Churn

Churn ● No ● Yes



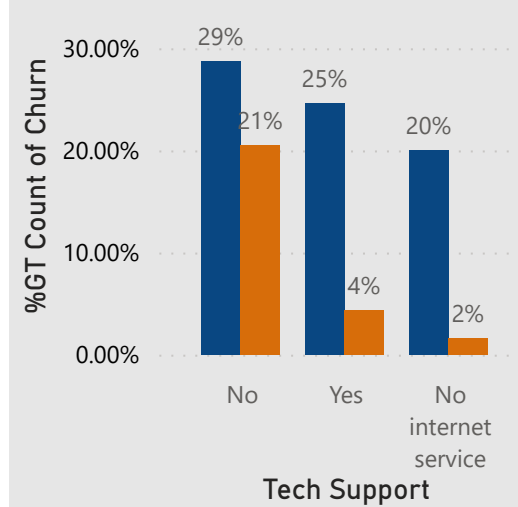
Device Protection Service & Customer Churn

Churn ● No ● Yes



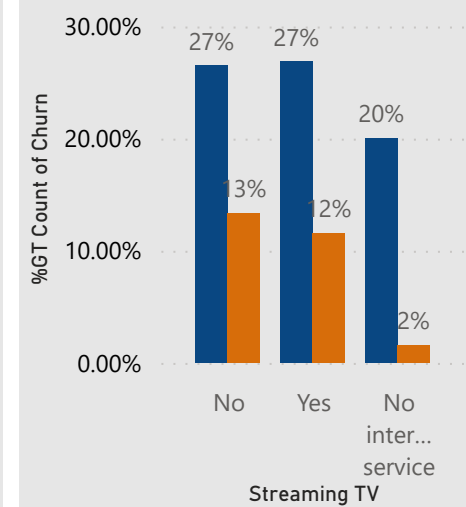
Tech Support Service & Customer Churn

Churn ● No ● Yes



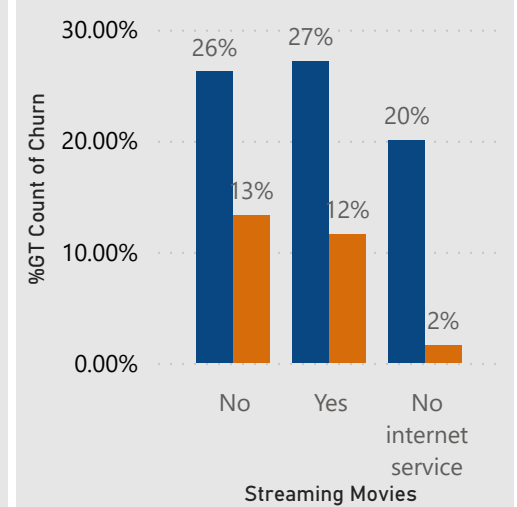
TV Streaming Service & Customer Churn

Churn ● No ● Yes



Movie Streaming Service & Customer Churn

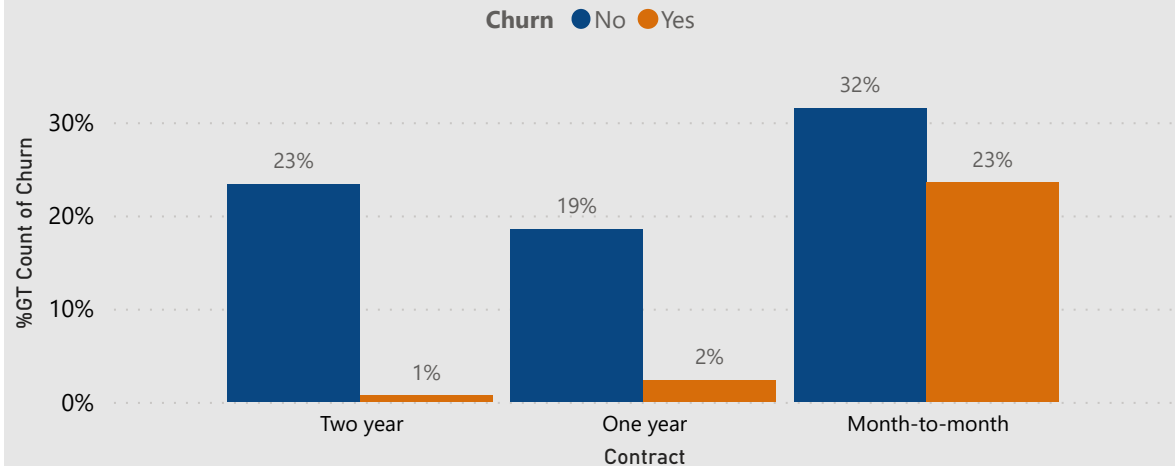
Churn ● No ● Yes



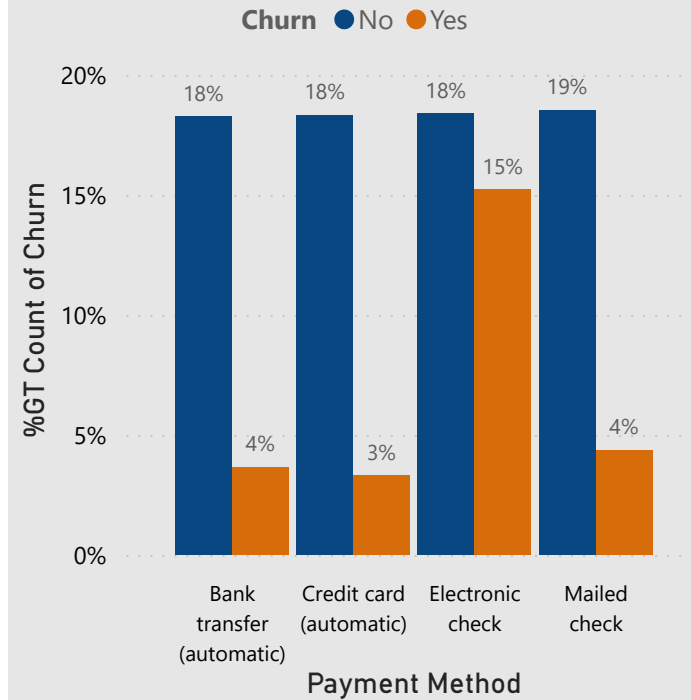
ABC Company

Customer Churn (2013-2017) - Continue...Account Info

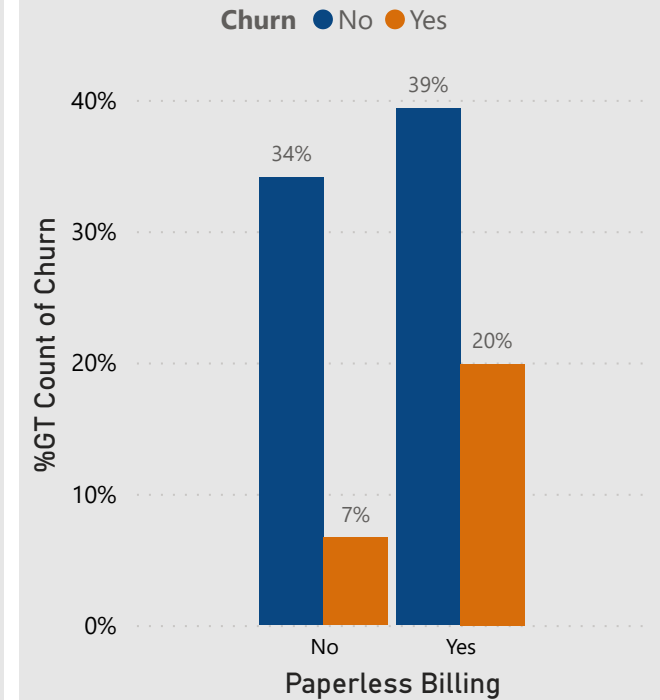
Contract & Customer Churn



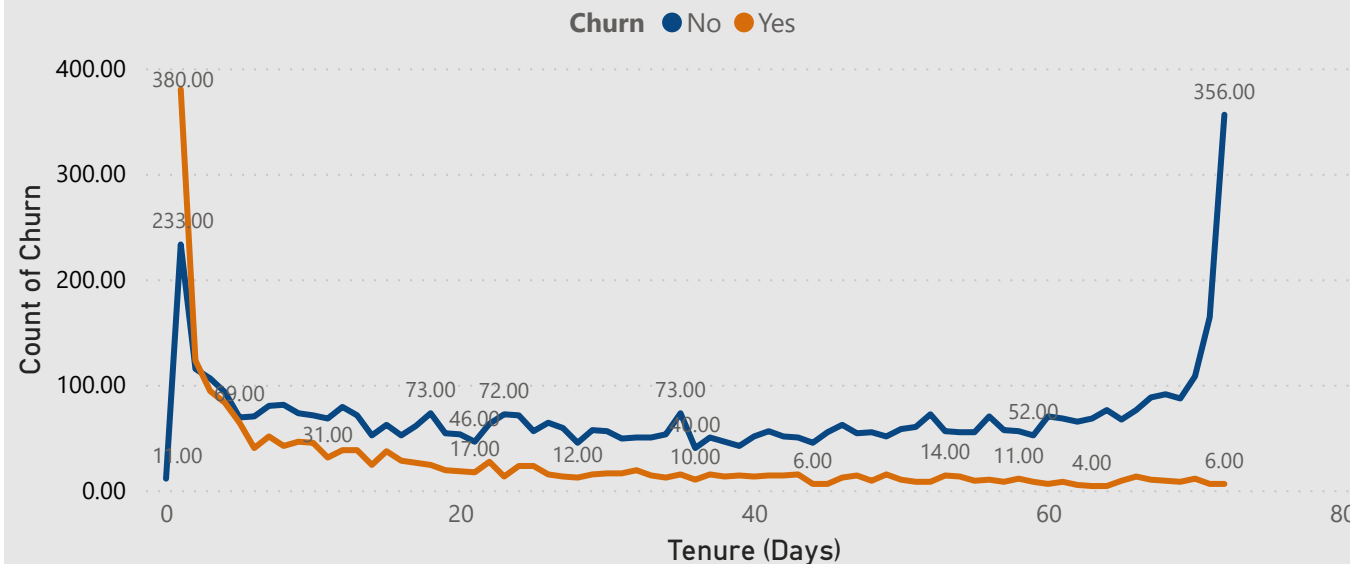
Payment Method & Customer Churn



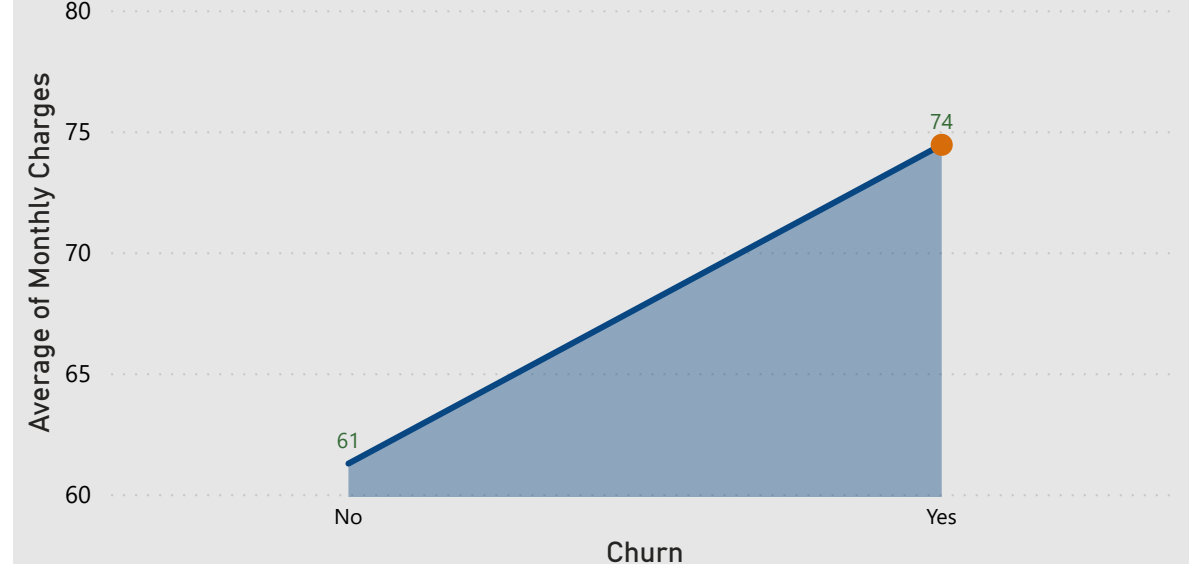
Paperless Billing & Customer Churn



Service Tenure & Churn



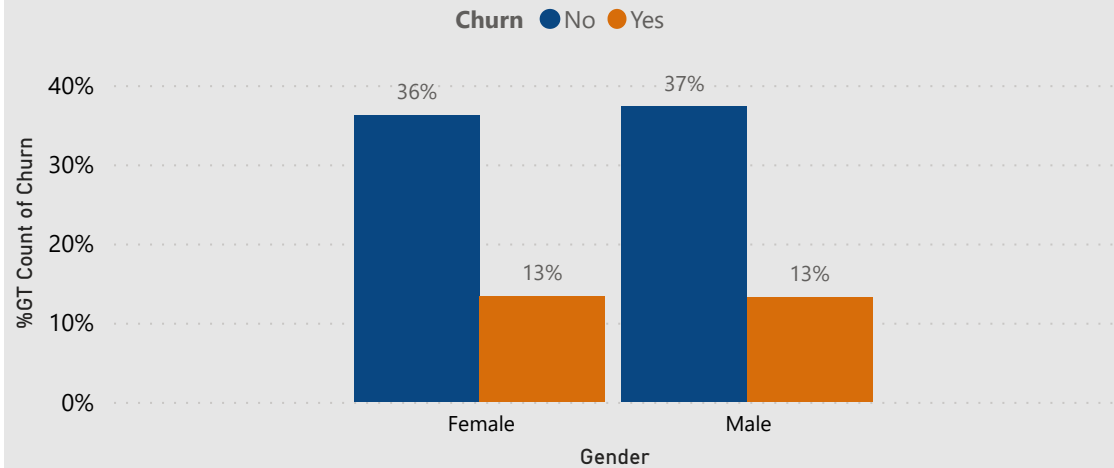
Monthly Charges & Customer Churn



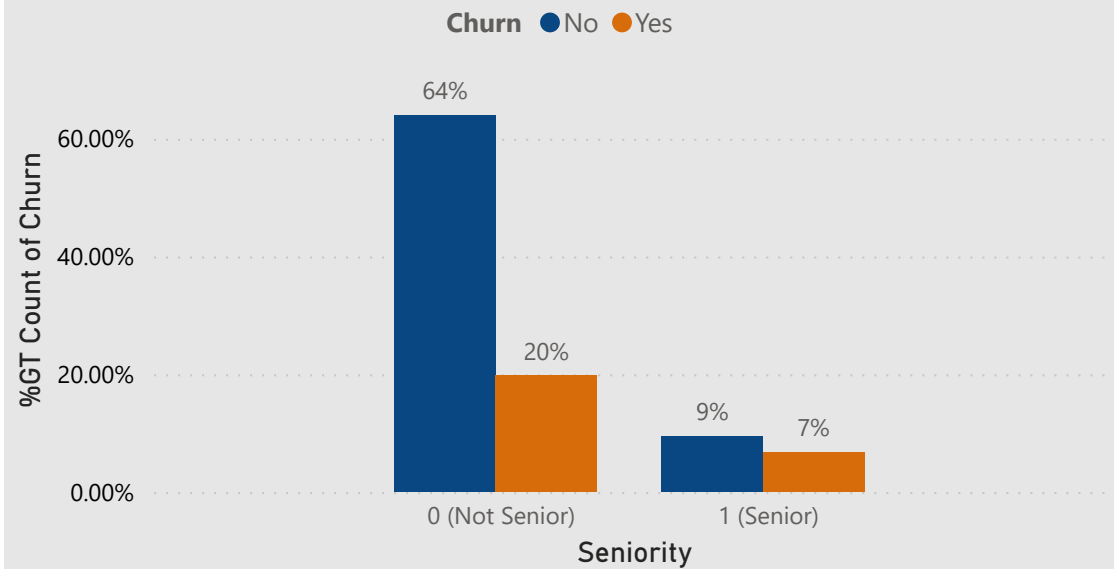
ABC Company

Customer Churn (2013-2017) - Continue...Demographics

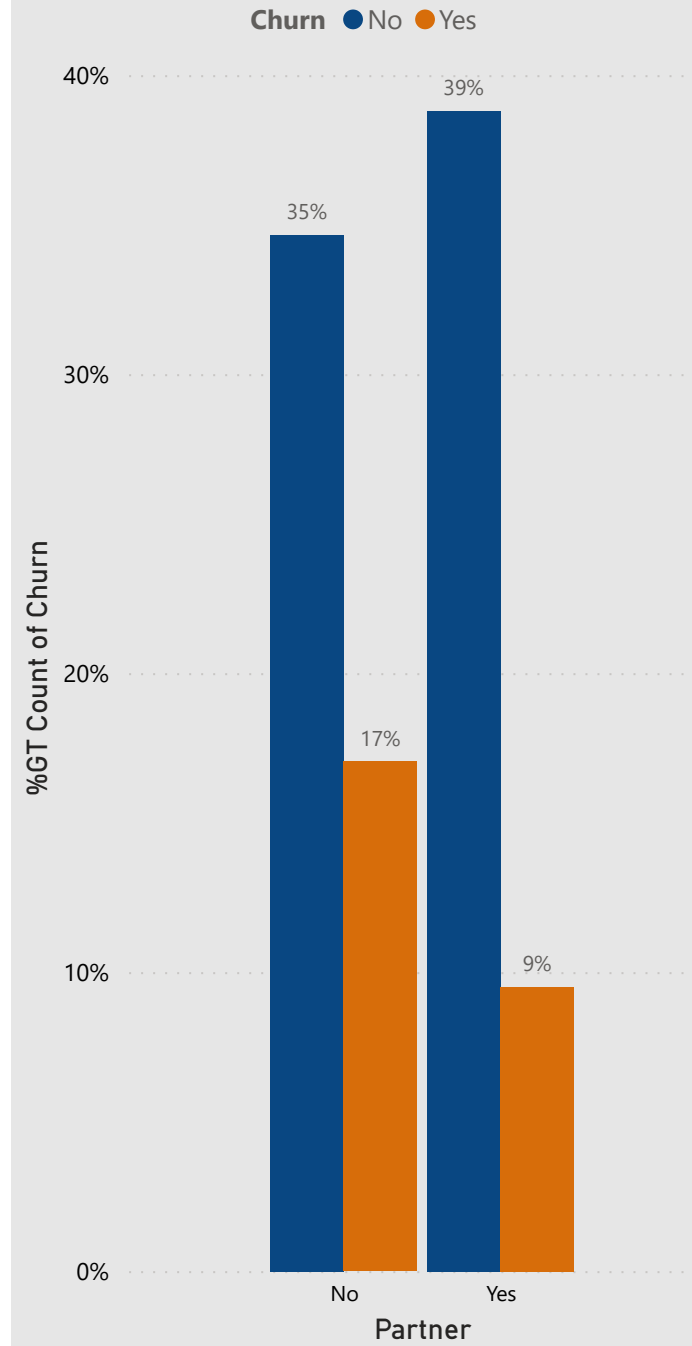
Gender & Customer Churn



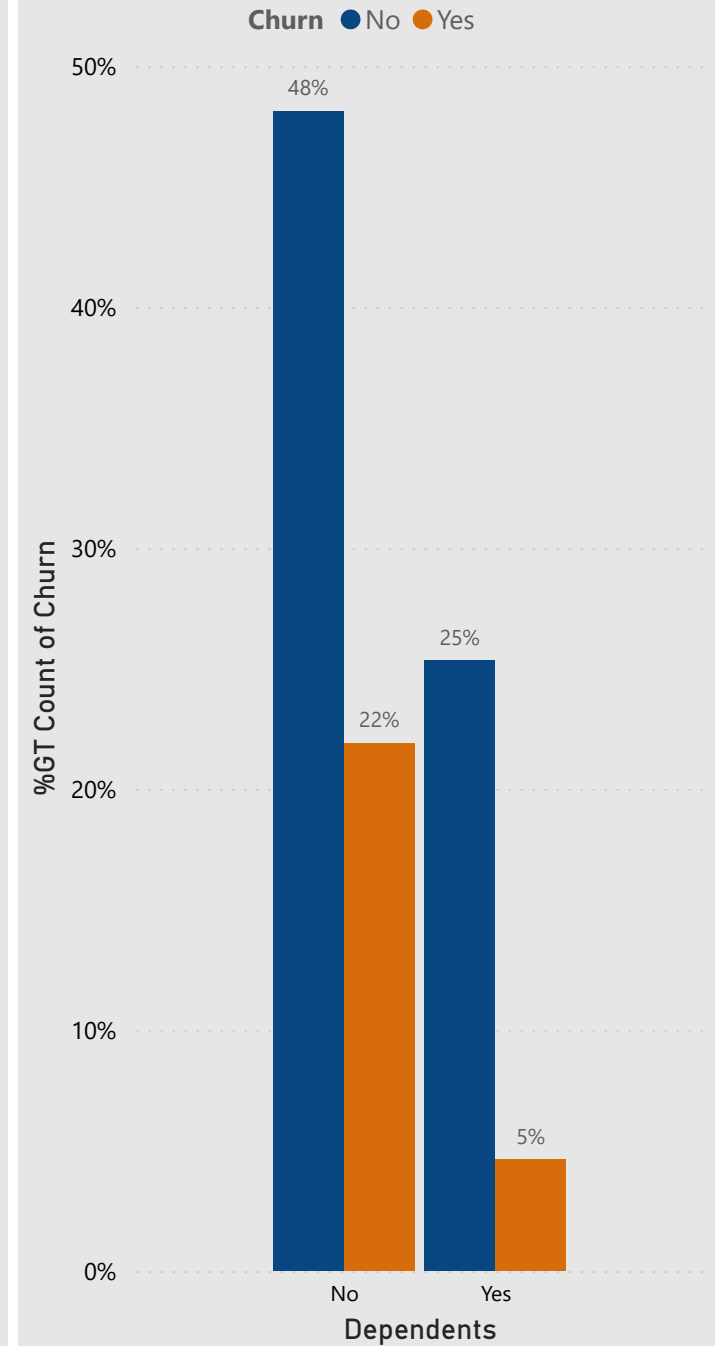
Age Range & Churn



Partner & Customer Churn



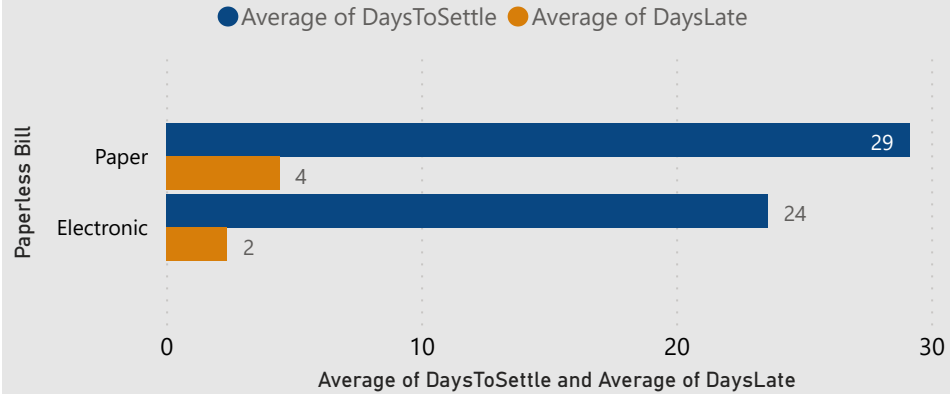
Dependent & Customer Churn



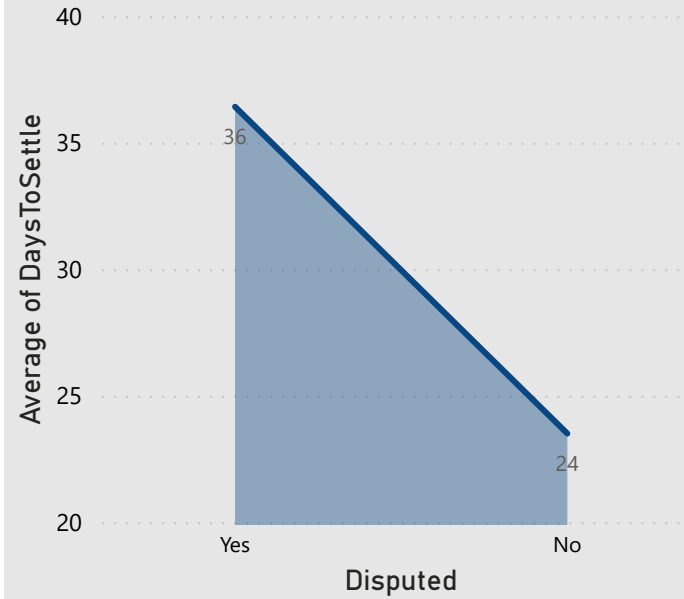
ABC Company

Account Receivable (2012-2014)

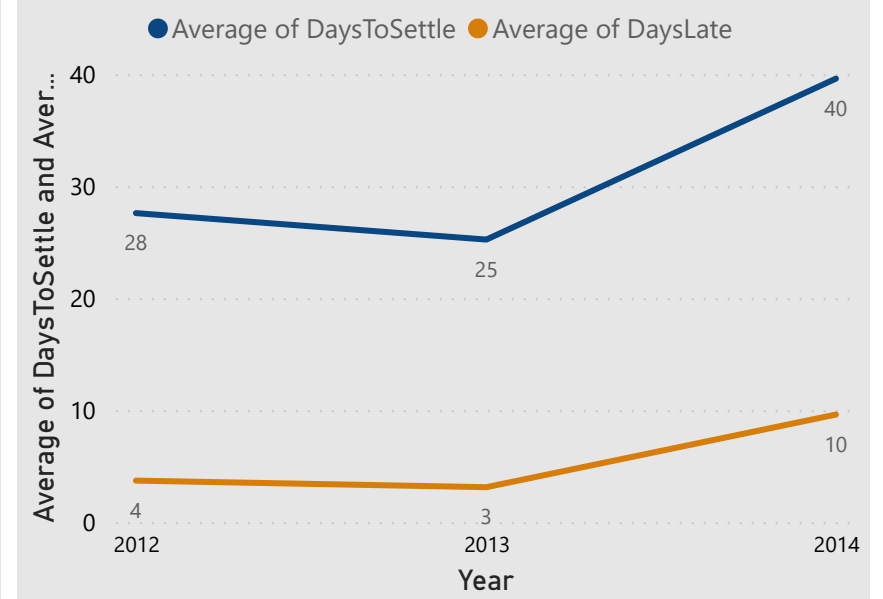
Average of Days Late Vs. Paperless Bill



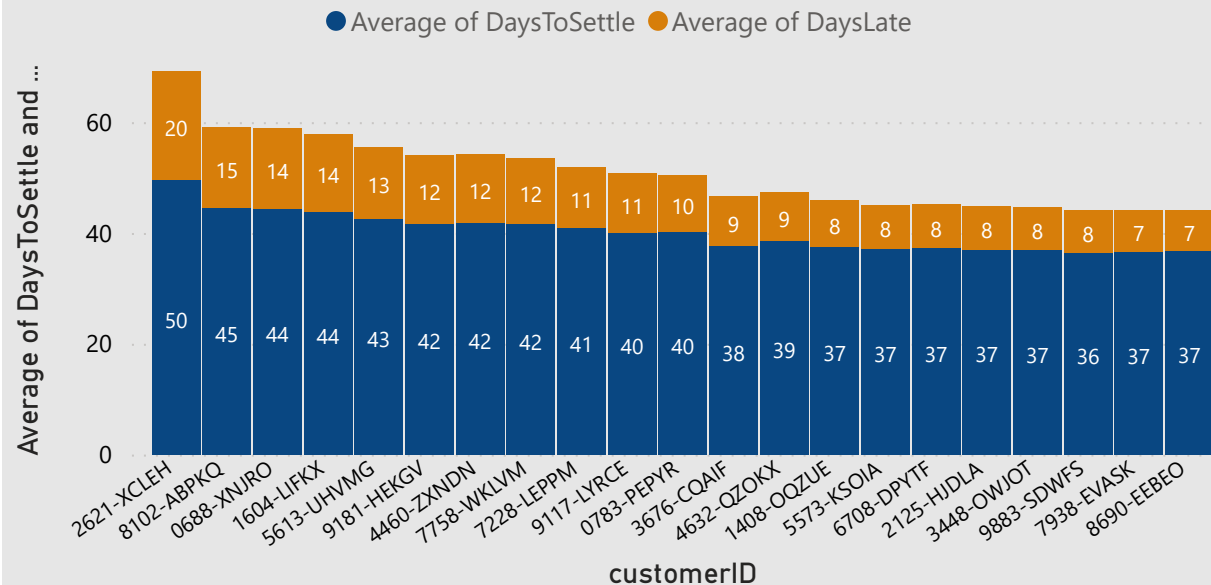
Average Days to Settle - Late Payment Vs. Dispute



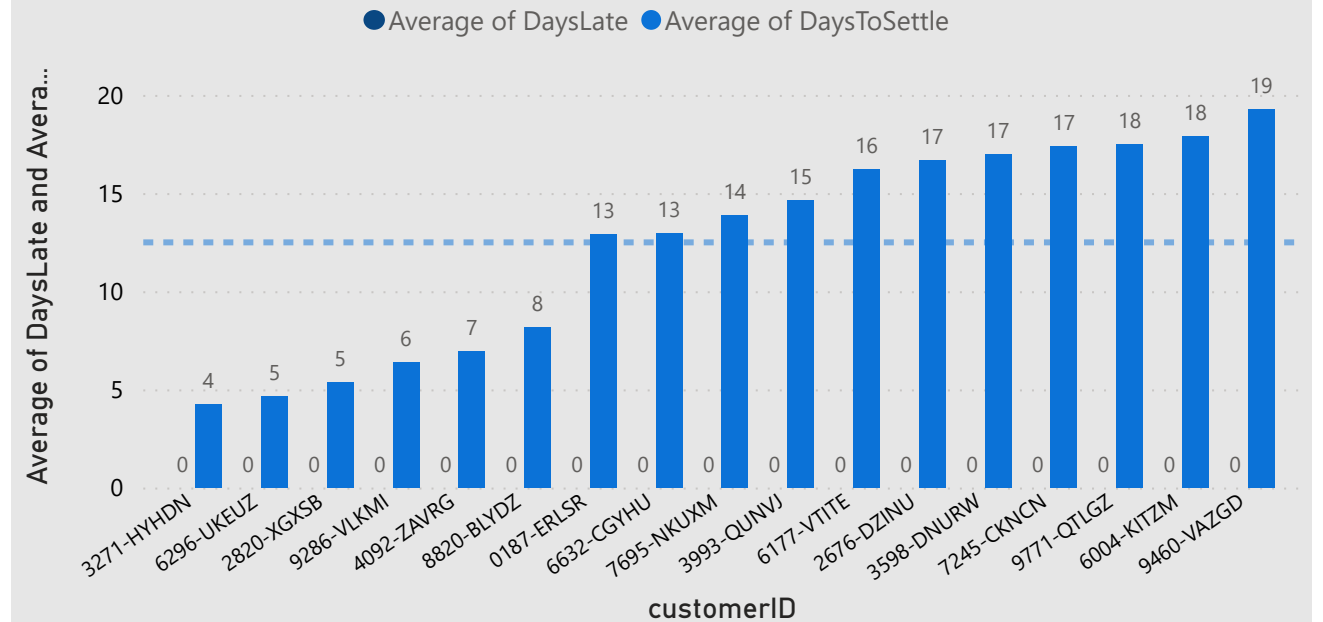
Average Days to Settle & Late Payment by Year (Efficiency of Recover Money)



Customers with more than a week late payment & higher days to settle (Risky Customers)



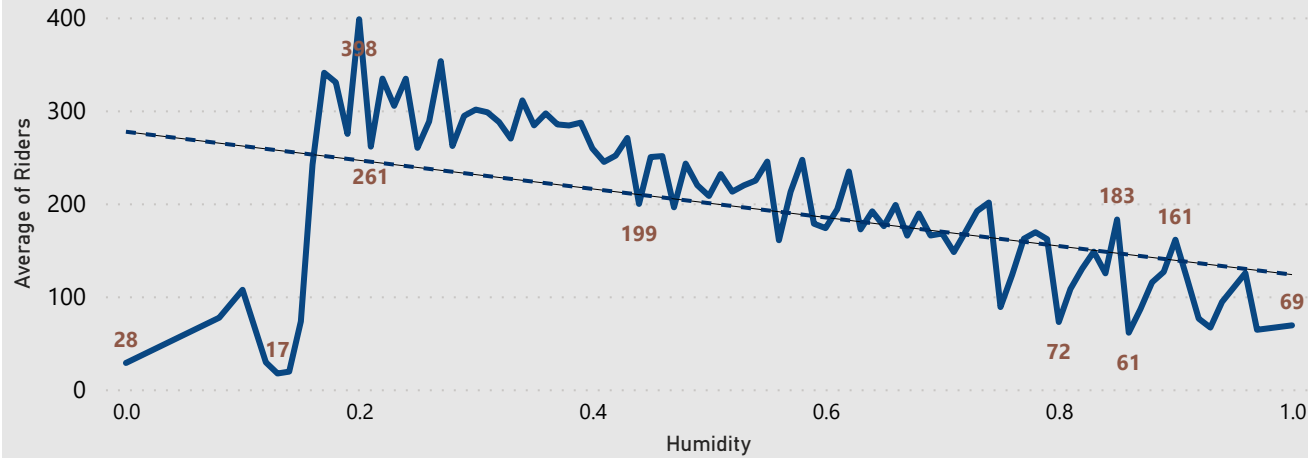
Customers with no late payment & fewer average days to settle (Great Customers)



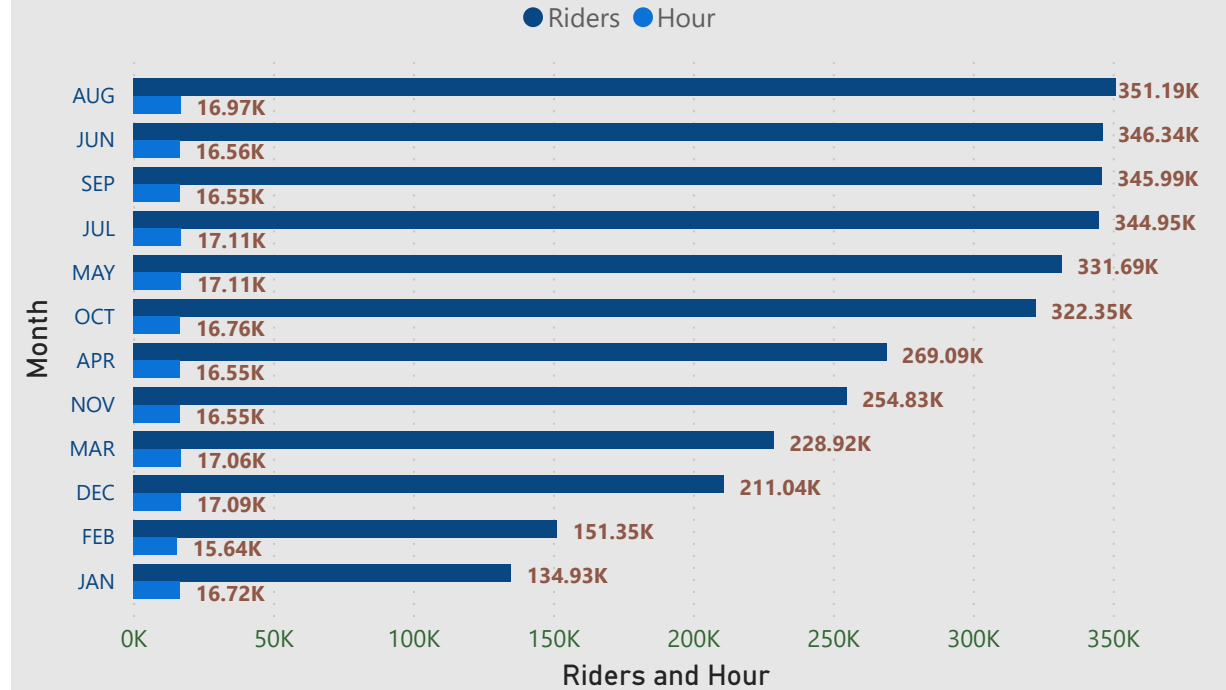
ABC Company

Operation Dem Planning Bike Share

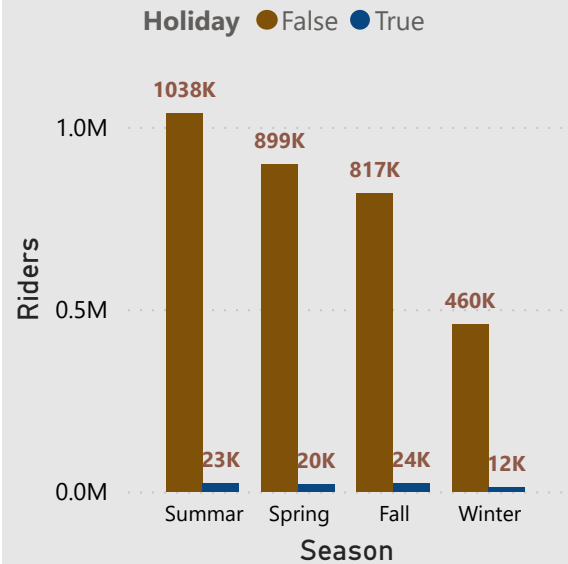
Humidity & Riders



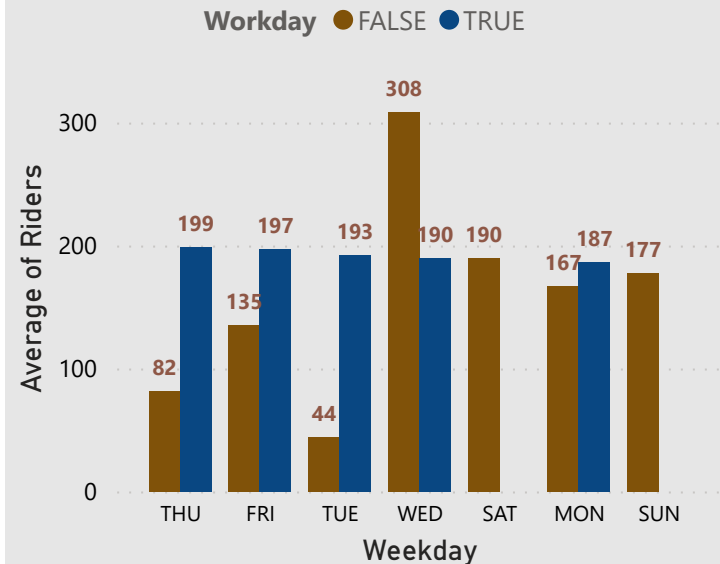
Monthly-Riders & Hours



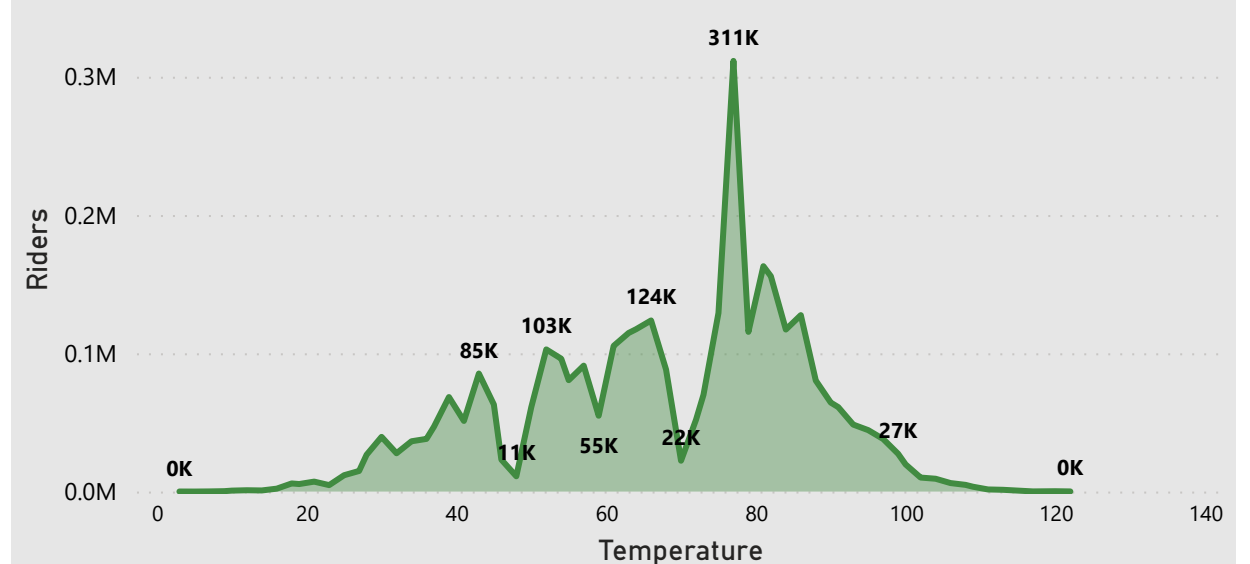
Season-Holiday & Riders



Weekday-Workday & Riders



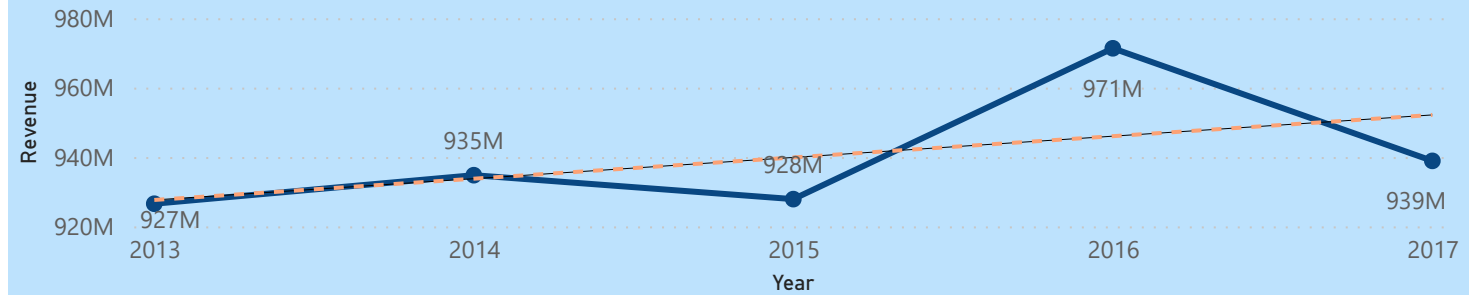
Temperature Vs. Riders



ABC Company

Retail Sales-Marketing-Profit & Cost (2013-2017)

Global Revenue by Year



Global Revenue

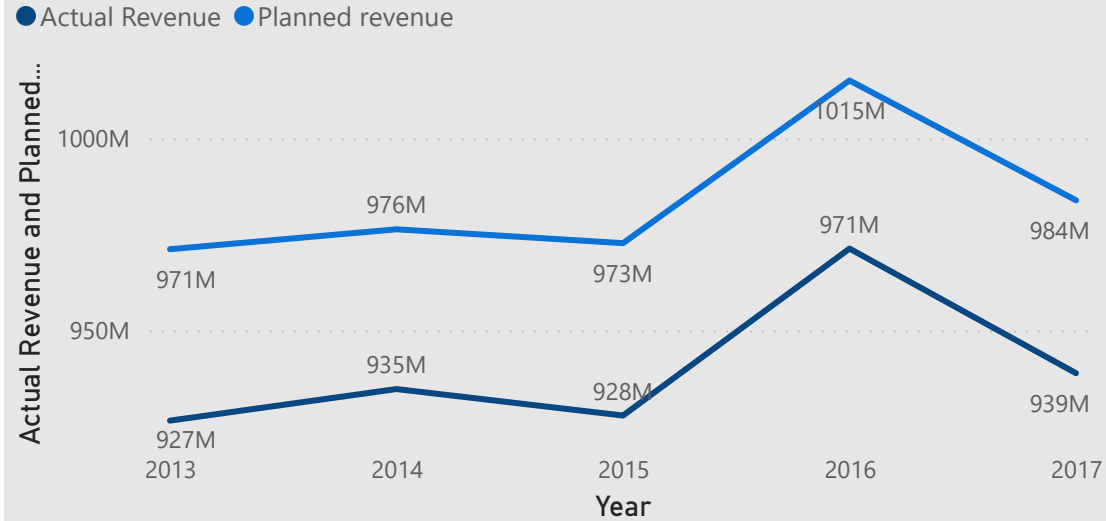
Year ● 2013 ● 2014 ● 2015 ● 2016 ● 2017



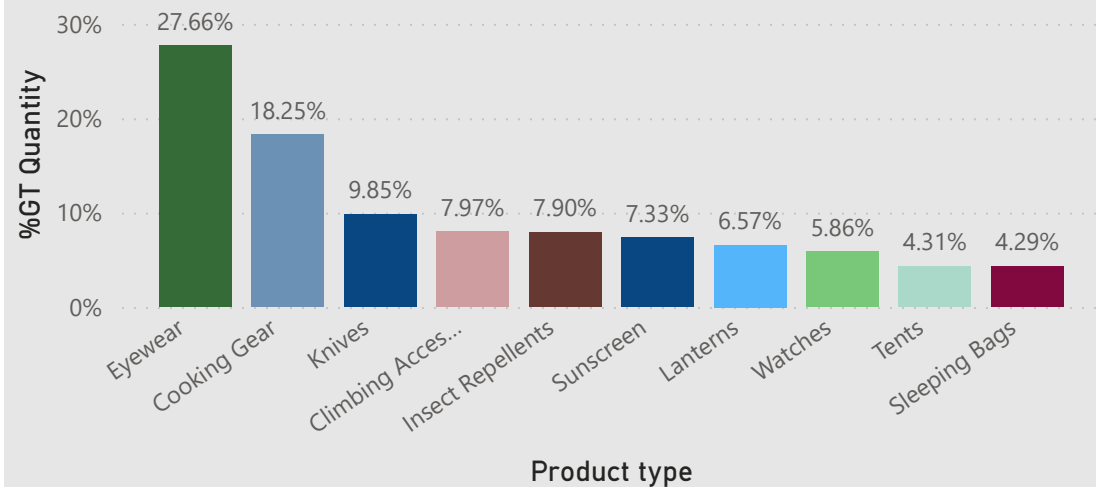
ABC Company

Retail Sales-Marketing-Profit & Cost (2013-2017)-...Continue

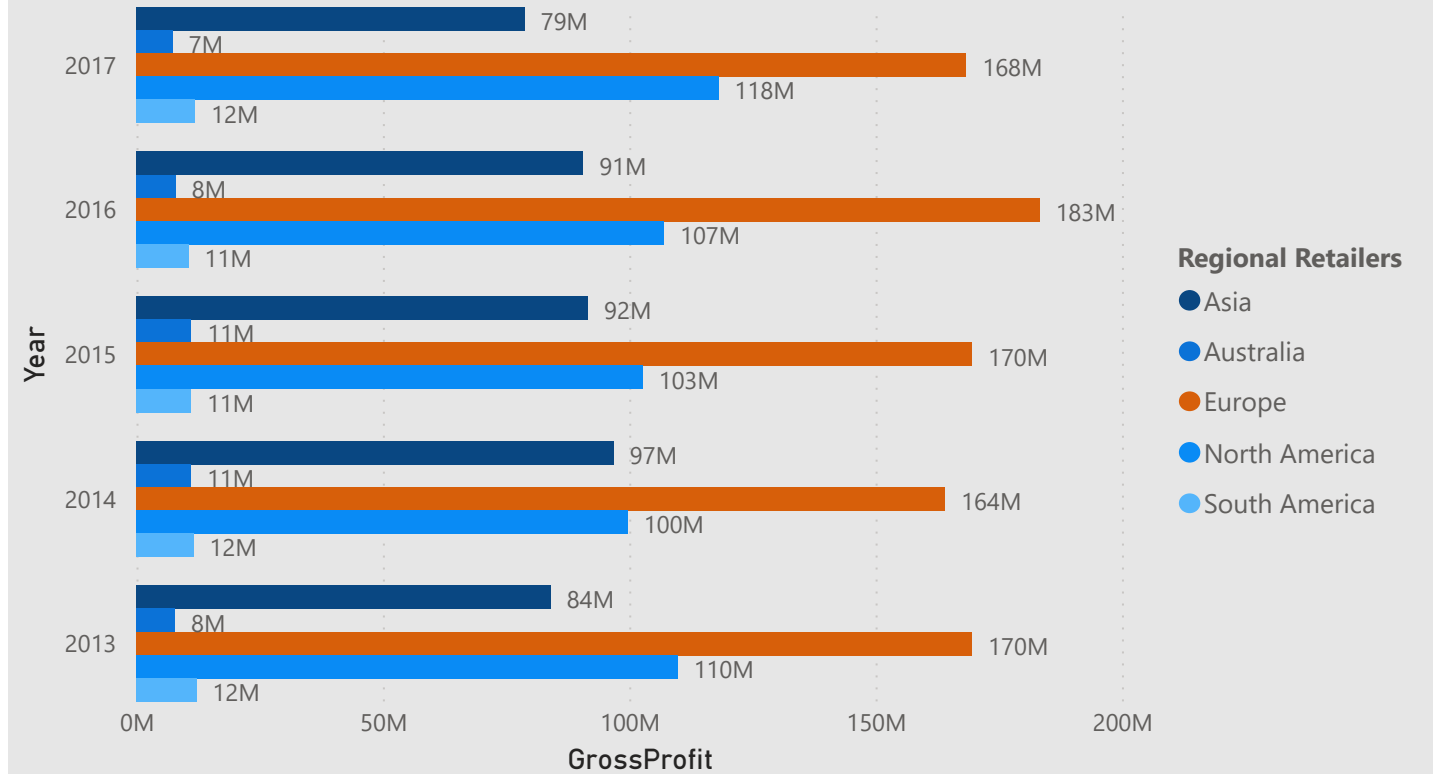
Planned Vs. Actual Revenue by Year



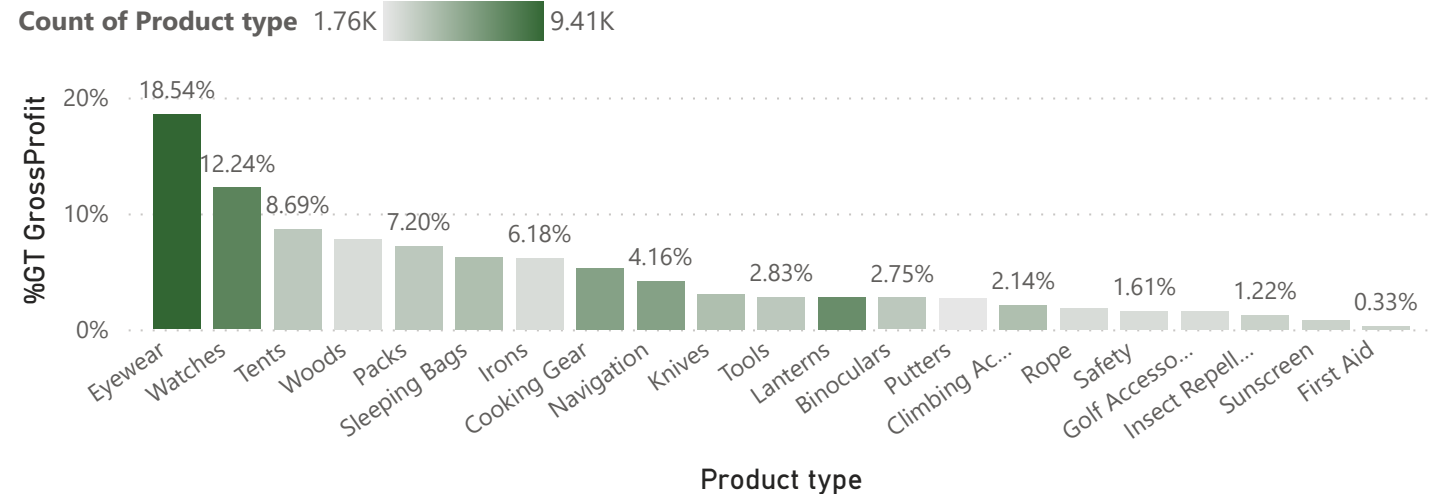
Top 10 Selling-Product Types



Regional Gross Profit by Year



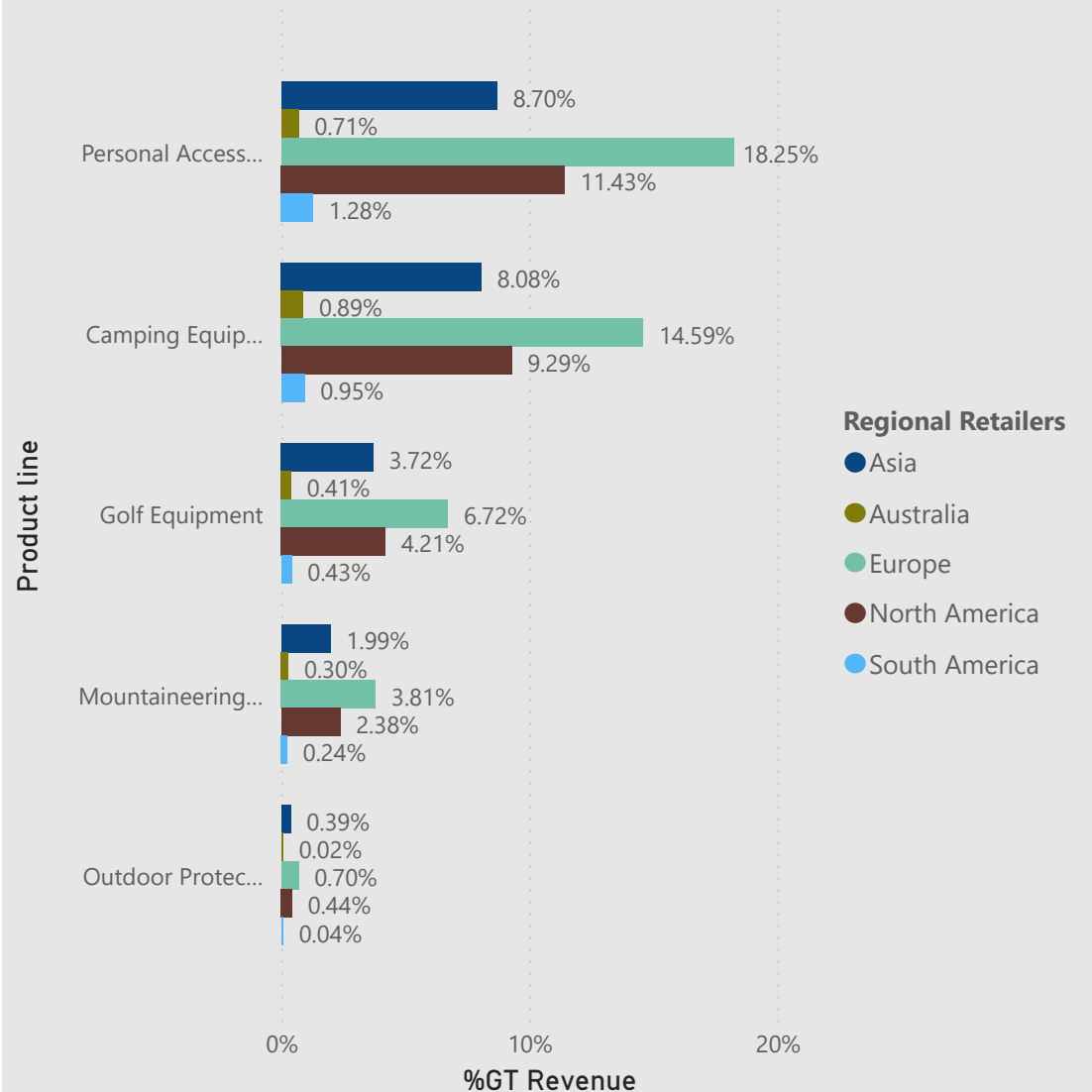
%GT GrossProfit by Product type



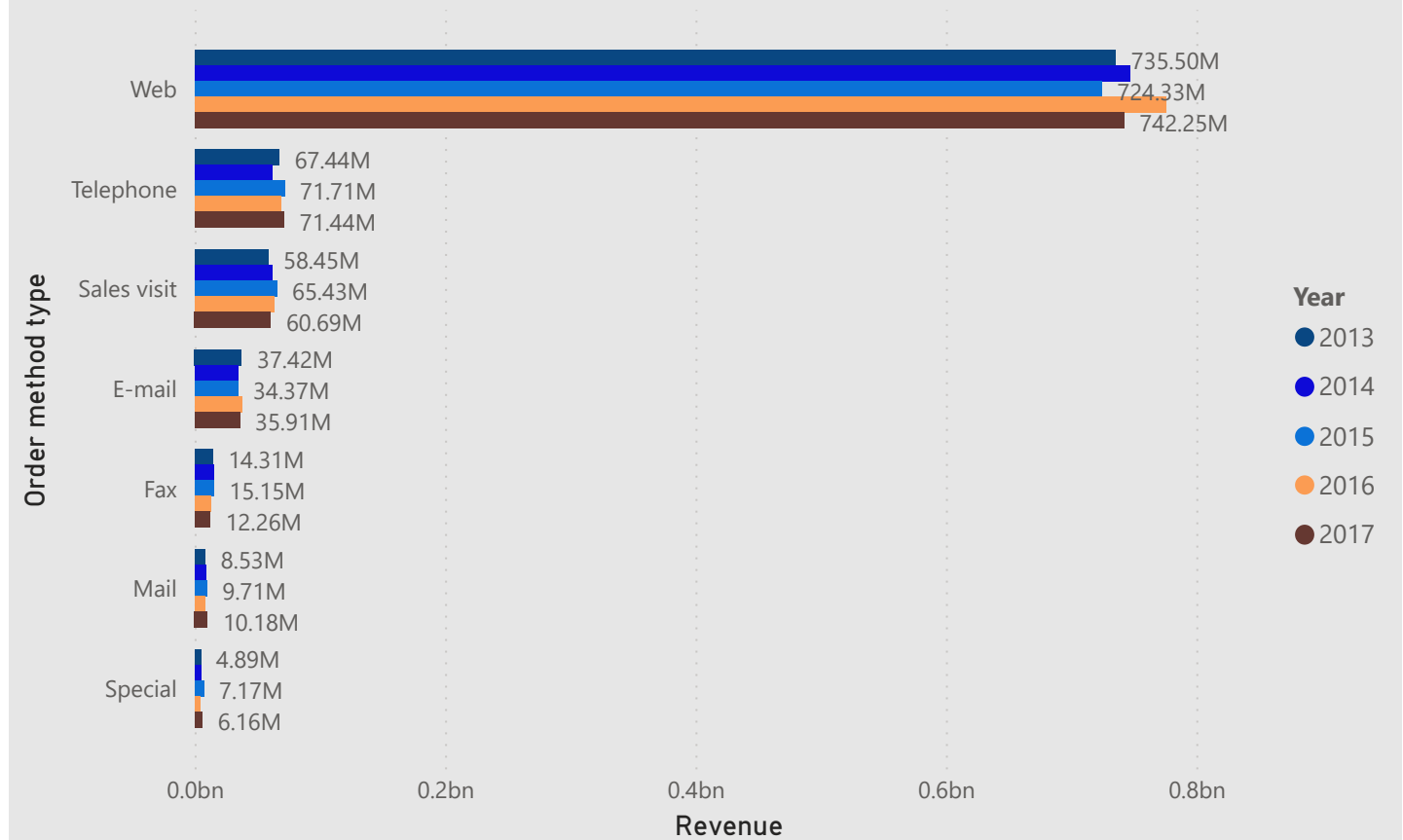
ABC Company

Retail Sales-Marketing-Profit & Cost (2013-

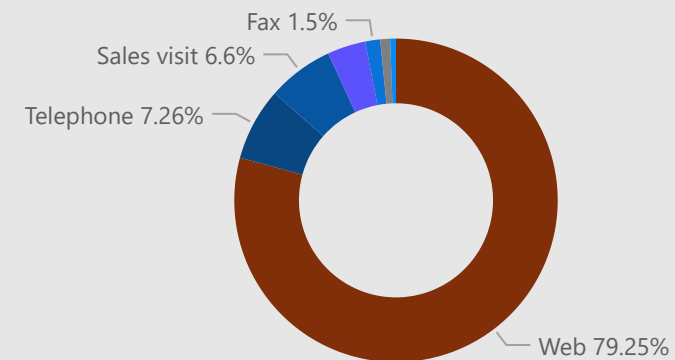
Regional Revenue Contribution % by Product-line



Yearly Revenue by Order Method



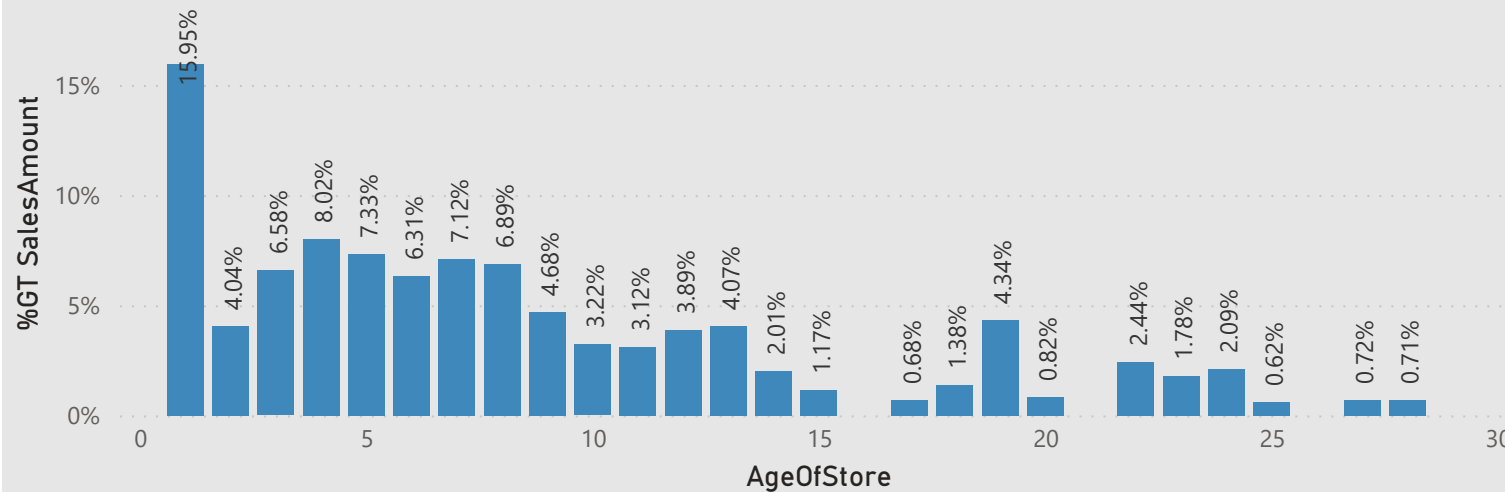
% of Revenue by Order Method



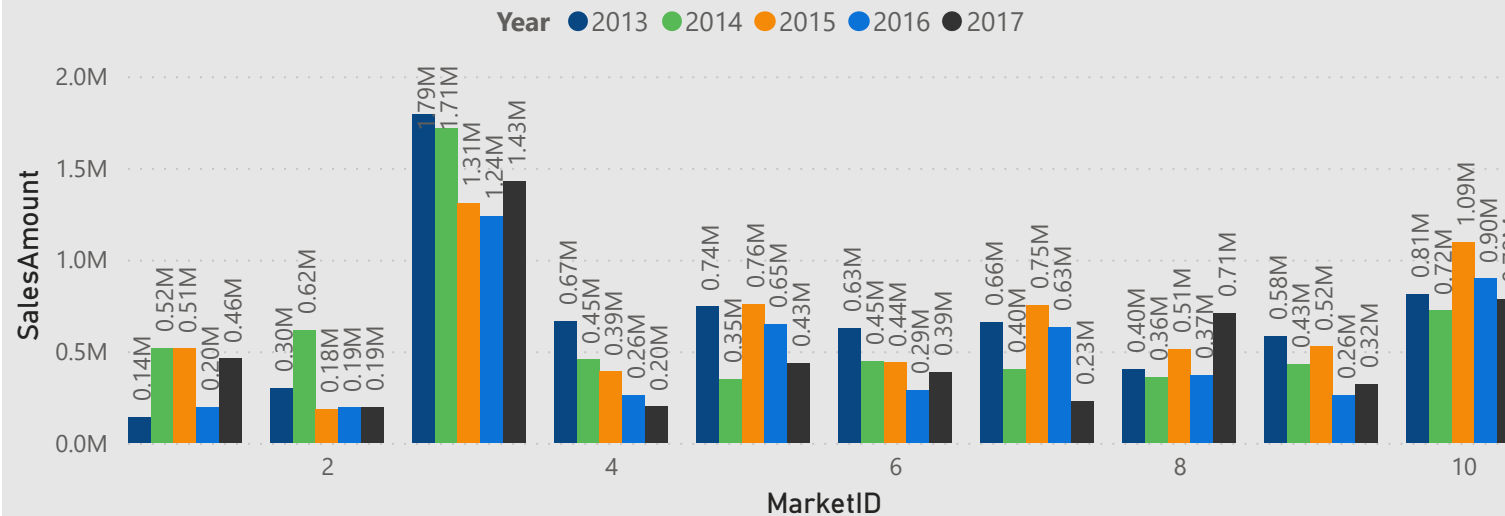
ABC Company

Marketing Camping - Fast Food Promotion (2013-2017)

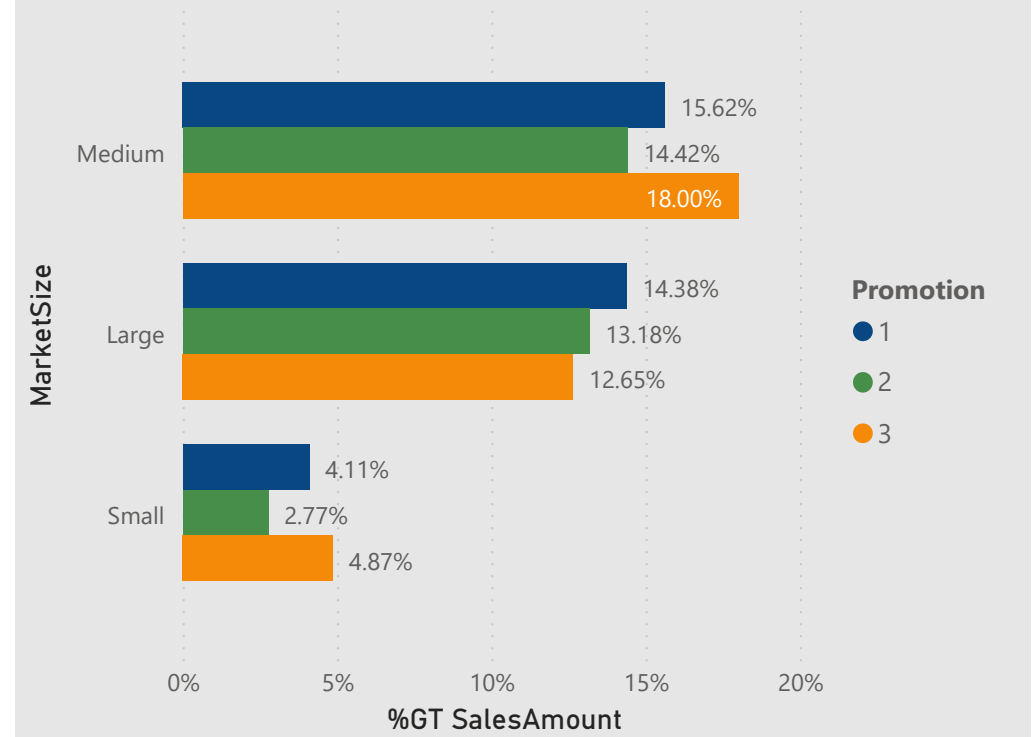
Age of Stores & Sales %



Market ID & Sales Amount by Year



Market Size-Promotion Category & Sales Amount %



Top 20 Locations by Average-Sales Amount & Promotion Category

