



Microsoft Cloud for Sustainability **in a** **Day**

Environment Setup

Step-by-Step

Overview

Background

In this lab for Microsoft Cloud for Sustainability you will create your training environment.

Learning Objectives

In this lab, you will perform the following:

- Set up a new trial tenant.
- Set up a new Microsoft Cloud for Sustainability trial instance.

Exercise 1: Setup Microsoft Cloud for Sustainability Trial

In this exercise, you will learn about the steps that are required to set up a new trial for Microsoft Cloud for Sustainability in a new tenant.

- We suggest using In-private browsing, or a new browser profile.

Task 1: Create a Microsoft 365 tenant

In this task, you'll learn how to create a trial tenant along with the required Microsoft Dynamics 365 and Microsoft 365 trial licenses. You can skip this task if you already have a tenant.

1. Open an internet browser in In-Private or Incognito mode.
2. Go to <https://trials.dynamics.com>, scroll down, and then select **Try for free** in the **Dynamics 365 Customer Service** card.

The screenshot shows the Microsoft trials website. At the top, there is a navigation bar with links: Sales, Service, Marketing, Customer data platform, Commerce, Finance and operations, Supply chain, Customer feedback, and Human resources. Below the navigation bar, the 'Sales' section is visible, with a description: 'Experience how to help your sales team stay focused, boost productivity, and build customer trust through a free CRM trial.' Below this is a card for 'Dynamics 365 Sales' with a 'Try for free >' button. Further down, the 'Service' section is visible, with a description: 'Learn how to deliver exceptional service experiences that meet—and exceed—customer expectations.' Below this are three cards: 'Dynamics 365 Customer Service' (with a 'Try for free >' button highlighted by a red box), 'Dynamics 365 Field Service' (with a 'Try for free >' button), and 'Dynamics 365 Remote Assist' (with a 'Request a demo >' button).

3. A pop-up window will appear, asking you to enter your email to start your free trial. Click the link to create new Azure active directory trail account .



Try Dynamics 365 Customer Service free for 30 days

Provide exceptional, personalized, seamless service to earn customers for life. In this trial, you'll learn how to:

- Engage customers and provide omnichannel support.
- Empower agents with the right information at the right time for quick resolutions.
- Monitor and improve operations with insights for increased productivity.

No credit card required or software to install.

You can sign up with a work, education, or personal email address. Alternatively, click [here](#) to create a new Azure Active Directory account for your trial. Visit [Trial FAQ](#) for more information on sign up experiences.



Dynamics 365 Customer Service

Let's get started

Enter your email to start your free trial. *

☐ By signing up, you agree to the [Microsoft Online Subscription Agreement](#) and [Supplemental Terms](#) governing this trial and [Microsoft Privacy Statement](#).

Start your free trial

4. A new account creation flow for Dynamics 365 Customer Service Enterprise Admin Trial will display. Get started by entering your email address in the format <YourUserName>@ <YourUniqueTenantName>.onmicrosoft.com.

Dynamics 365 Customer Service Enterprise Admin Trial

Start your free 1-month trial today



○ ——— ○ ——— ○
About you Sign-in details Complete & get started

Let's get you started

Enter your work or school email address, we'll check if you need to create a new account for Dynamics 365 Customer Service Enterprise Admin Trial.

Email

This is required

Next

5. If the email is already using other Microsoft services, the following warning will appear. Select **Create a new account instead**

Dynamics 365 Customer Service Enterprise Admin Trial

Start your free 1-month trial today

○ ——— ○ ——— ○
About you Sign-in details Complete & get started

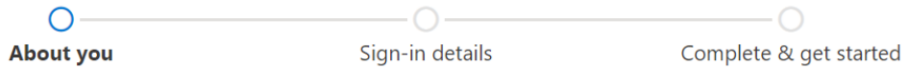
Let's get you started

Looks like you're already using _____ with another Microsoft service.
Sign in to use this account with this trial, or create a new account.

Sign In

Create a new account instead

Else, it will prompt you to set up your new account. Select **Set up account**.



Let's get you started

Looks like you need to create a new account. Let's get you started!
Continue as

Set up account

Change my email

6. Provide the necessary information in the About you page. Enter a valid phone number where you can receive a text message to validate the sign-up process.

7. After the verification has completed, you can request a valid domain name, and then select **Save** to check availability. If an error doesn't appear, the domain is ready to be used.

8. Set up a username and password and then sign in.

9. Enter your Company's TIN (Taxpayer Identification Number) if the following page appears.

Congratulations! Your Microsoft 365 tenant has been successfully created along with the Dynamics 365 Customer Service license that includes a Microsoft Power Apps license as well.

Task 2: Obtain a Microsoft Office E5 trial

In this task, you'll add the necessary Office 365 trial to use One Drive for data ingestion in Cloud for Sustainability.

1. With your newly created credentials in the previous task, go to [Microsoft 365 admin center](#).

2. Go to **Billing > Billing accounts** and select the **Billing account** record.

3. Select **Edit** to edit the billing account details and provide a valid address and phone number. This step is important for the address validations kick-off. Select **Save**.

4. Now, go to **Billing > Purchase Services**, select **Office 365**, scroll down to **Office 365 E5**, and then select **Details**.

5. Select **Start free trial**.



6. Enter a valid phone number to prove that you're not a robot and go through the verification process.



7. Select **Try now** to start your free trial.



8. Select **Continue** to return to the admin center.



9. Assign the newly acquired Office 365 E5 trial license to a user by going to **Users > Active users**. Select a user and then select **Manage product licenses**.



10. Select the **Office 365 E5** license and then select **Save changes**.



Task 3: Obtain a Microsoft Cloud for Sustainability trial

In this task, you'll request a Microsoft Cloud for Sustainability trial environment to be added to your tenant.

1. With your newly created credentials in the task 1, go to [Free Trial | Microsoft Sustainability Manager](#), enter your newly created account in the email address box, and click "Start your free trial"

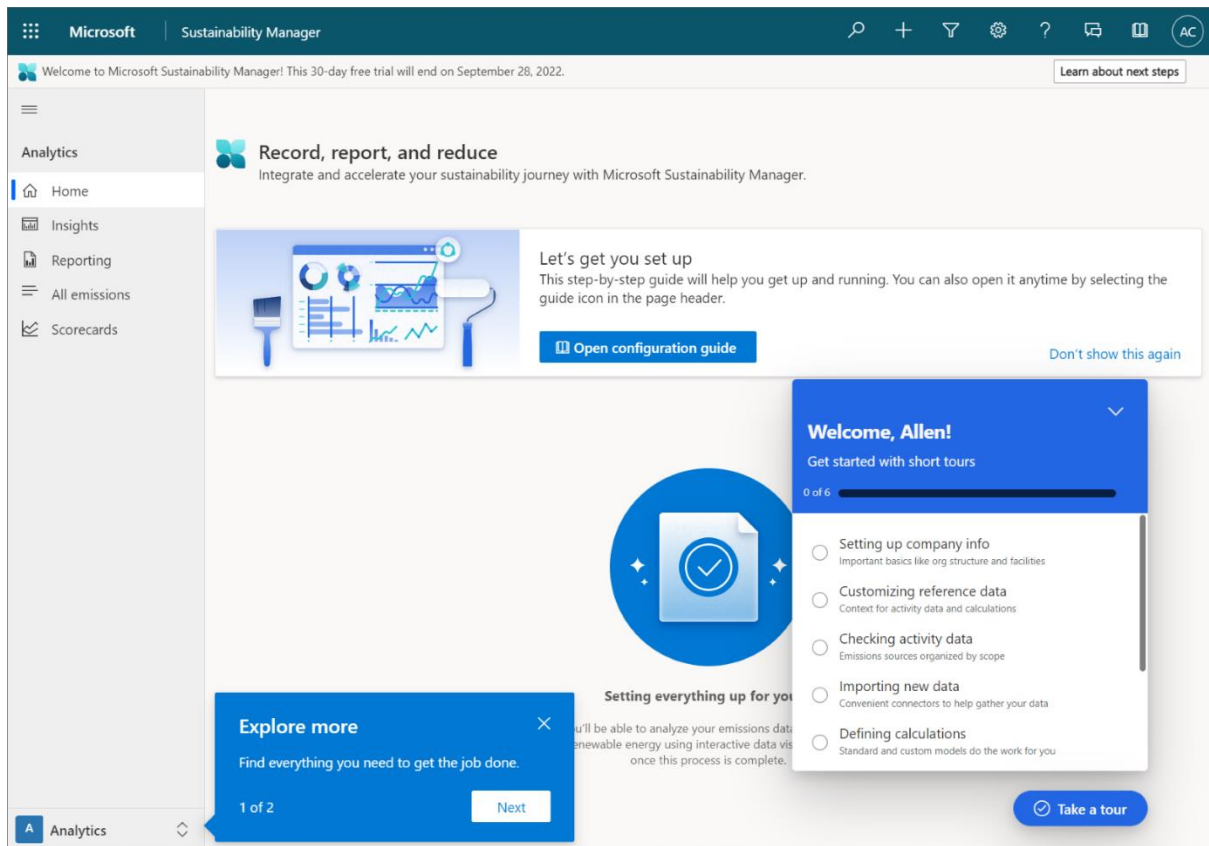


2. Enter your phone number and click Submit



3.

4. A new trial instance of Microsoft Cloud for Sustainability has been created for you.



Congratulations! By completing these steps, you have created a new trial instance of Microsoft Cloud for Sustainability. You can continue with the remaining labs.