



# Kübra Canbay

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Native Turkish, Proficient English

## SOFTWARE TECHNICAL WRITER - TEST ENGINEER

I have been working as a Technical Writer in the cybersecurity field for the past three years. I've been involved in every step of the documentation process and always focused on making information clearer and more accessible for users. Over the last two years, I have also supported the testing side, which helped me understand the product not only from a documentation perspective but also from a technical and quality point of view. I want to use this combined experience to contribute to better practices and more efficient processes in the teams I work with.

### DOCUMENTATION

Microsoft Office, Confluence, Trello, Markdown

### DEVELOPMENT/SYSTEMS

Python (basic), Linux, SIEM, Vulnerability Git, SQL, SDLC, Agile/Scrum

### TESTING AND TOOLS

Manual Testing, Test Case Design, Jira, Jenkins, Regression/Functional Testing

## EXPERIENCE

### Kron Technology

March 2022 - July 2025

#### Technical Writer

Created, maintained, and refined documentation to facilitate comprehension. (How to Guides, End-User Guides, Reference Guide etc)

Worked closely with Product Owners to refine requirements and documentation.

Designed and implemented the official documentation platform for Kron Technology: [docs.krontech.com](https://docs.krontech.com).

Analyzed available technical materials to determine the documentation's content, format, and thoroughness.

Proofread and edited the work provided by product owners and the product team.

Selected the appropriate sketches, drawings, and photographs to illustrate the material properly.

Completed and delivered the document required for the customer or technical team within the deadline.

### Kron Technology

#### Test Engineer

February 2023 - March 2025

Determining the scope of testing and prioritizing scenarios faced or potentially faced by the customer.

Track and manage testing goals, tasks, and priorities in the Jira.

Set up the environment for each incoming package and perform tests for the responsible module on both GWT and React screens after the environment is ready.

Planning and assigning tasks before updating and tracking the work simultaneously.

Conduct comprehensive testing for the PAM product's Audit Report module, focusing on Linux, Windows, Database, and Vulnerability Scanner screens.

Perform test activities for the SIEM and Job Scheduler screens, ensuring functionality and compliance with product requirements.

## EDUCATION

### Postgraduate | 2021 - 2024 | Gazi University

Majors: Algebra and Number Theory

Thesis topic: Applications of Graph Theory on Artificial Intelligence

### Bachelors | 2013 - 2018 | Akdeniz University

Major: Mathematics / Faculty of Sciences

### Boğaziçi University | Nov 2023-Dec 2024

General English Course

## ACADEMIC & TECHNICAL PUBLICATIONS

- Comparative Analysis of MFA Methods in High-Security PAM Systems
- PAM-SIEM Integration for Enhanced Threat Detection
- Continuous Adaptive Authentication for Privileged Sessions

## CERTIFICATIONS

- First Aid, 2023
- Software Technical Writer, 2022