

#### 24 hour emergency

V3.0011102016

Electricity 0800 028 0247

chebmain Itd FLAT A 881 OLD KENT ROAD LONDON SE15 1NL scottishpower.co.uk 0800 027 0072 8am - 10pm weekdays 8.30am - 6pm Saturday

Find us on





Account number

1601 8643 368

Date 14 November 2016 Page 1 of 6

Supply Address: FLAT A, 881, OLD KENT ROAD, LONDON, SE15 1NL

### Your adjusted electricity bill

Bill period **24 July 2015 - 08 November 2016** This is based on our **STANDARD ONLINE** tariff

Last period	
Last bill	£279.92 (in debit)
Payments received	£0.00
Account Adjustment	-£648.16
Your account balance	£368.24
on 7 Nov 2016	-(in credit)

Charges this period		
Account balance	- <b>£368.24</b> (in credit)	
Energy charges	£609.83	
Discounts	-£6.50	
Total VAT	£30.16	
Total	<b>£265.25</b> (in debit)	
For full details of the charges see over →		



### **Next steps**

- This amount is due for payment now. Please pay £265.25. Thank you.
- To ensure your bill is accurate, we have recalculated it using your last available actual reading up to your most recent actual reading.
- Thank you for your meter reading. We've used it for your bill.
- This is not a tax invoice.

#### Could you pay less?

Your Personal Projection for the next 12 months for electricity is £1,050.29 (based on your annual consumption, current tariff prices, discounts and VAT). See overleaf for more information about your current tariff and your energy use. Remember – it might be worth thinking about switching your tariff or supplier.

#### Our cheapest similar electricity tariff

Standard Online

Estimated annual saving: £82.61

#### Our cheapest overall electricity tariff

Fixed Price Energy October 2018 Online Estimated annual saving: £85.10

Subject to availability. Different terms and conditions may apply.



#### **About your tariff**

Here's information about your current tariff to help you to compare it with other available tariffs.

#### **Electricity**

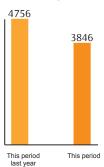


Tariff name	Standard Online
Payment method	Quarterly Cash
Tariff end date	N/A
Exit fee (If you switch supplier more than 49 days before the tariff end date)	N/A
Your actual usage in the last 12 months	3,086.668 kWh

#### Important information about your energy use

#### Your energy use

#### Electricity (kWh)



An estimated read may have been used to calculate your energy use.

For more information visit

www.scottishpower.co.uk/consumption

#### **About your TCR**

# **Tariff Comparison Rate (TCR) for Electricity:** 18.53p per kWh



The TCR is a guide to compare the cost of your current energy tariffs. It is the average overall cost of each unit of energy and is based on a typical user of electricity or gas. It is not based on your personal consumption. Call us or visit our website for more information.

Scan this image to your smartphone or tablet to download your energy account details - you can use it to check you are on the best tariff for you.



### **Supply problems**

Your electricity distributor UK Power Networks - London, UK Power Networks - London, Customer Relations Manager, Fore Hamlet, Ipswich, IP3 8AA, 0800 028 0247



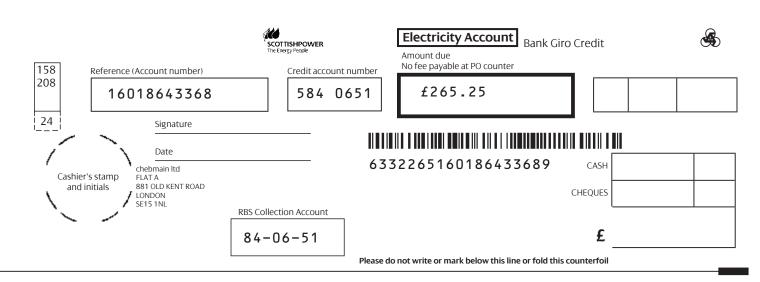
## Energy charges this period

	Electricity	
Standard Electricity	Meter number L79A34468	
Start Reading End Reading	<b>85866 Customer read</b> 23 Jul 15 <b>85951.10 Estimated</b> 15 Aug 15	
Units used	85.10 = 85.10 KWh (kilowatt-hrs) used	
Standard Electricity	Meter number L79A36741	
Start Reading End Reading	<b>20203 Customer read</b> 23 Jul 15 <b>20248.40 Estimated</b> 15 Aug 15	
Units used	45.40 = 45.40 KWh (kilowatt-hrs) used	
24/07/15 to 15/08/15 24/07/15 to 15/08/15	Consumption charge, <b>130.50 kWh x 11.155p</b> = Standing charge, <b>23 days x 32.620p</b> =	£14.56 £7.50
Standard Electricity	Meter number L79A34468	
Start Reading End Reading	<b>85951.10 Estimated</b> 15 Aug 15 <b>86393.70 Estimated</b> 13 Nov 15	
Units used	442.60 = 442.60 KWh (kilowatt-hrs) used	
Standard Electricity	Meter number L79A36741	
Start Reading End Reading	<b>20248.40 Estimated</b> 15 Aug 15 <b>20484.50 Estimated</b> 13 Nov 15	
Units used	236.10 = 236.10 KWh (kilowatt-hrs) used	
16/08/15 to 13/11/15 16/08/15 to 13/11/15	Consumption charge, <b>678.70 kWh x 11.155p</b> = Standing charge, <b>90 days x 32.620p</b> =	£75.71 £29.36
Standard Electricity	Meter number L79A34468	
Start Reading End Reading	<b>86393.70 Estimated</b> 13 Nov 15 <b>86711.70 Estimated</b> 29 Dec 15	
Units used	318 = 318 KWh (kilowatt-hrs) used	
Standard Electricity	Meter number L79A36741	
Start Reading End Reading	<b>20484.50 Estimated</b> 13 Nov 15 <b>20654.10 Estimated</b> 29 Dec 15	
Units used	169.60 = 169.60 KWh (kilowatt-hrs) used	
14/11/15 to 29/12/15 14/11/15 to 29/12/15	Consumption charge, <b>487.60 kWh x 11.155p</b> = Standing charge, <b>46 days x 32.620p</b> =	£54.39 £15.01
Standard Electricity	Meter number L79A34468	
Start Reading End Reading	<b>86711.70 Estimated</b> 29 Dec 15 <b>87354.40 Estimated</b> 29 Mar 16	
Units used	642.70 = 642.70 KWh (kilowatt-hrs) used	
Standard Electricity	Meter number L79A36741	
Start Reading End Reading	<b>20654.10 Estimated</b> 29 Dec 15 <b>20997 Estimated</b> 29 Mar 16	
Units used	342.90 = 342.90 KWh (kilowatt-hrs) used	
30/12/15 to 29/03/16 30/12/15 to 29/03/16	Consumption charge, 985.60 kWh x 11.155p = Standing charge, 91 days x 32.620p =	£109.94 £29.68
Standard Electricity	Meter number L79A34468	
Start Reading End Reading	<b>87354.40 Estimated</b> 29 Mar 16 <b>87720.80 Estimated</b> 12 Jun 16	
Units used	366.40 = 366.40 KWh (kilowatt-hrs) used	



Standard Electricity	Meter number L79A36741	
Start Reading End Reading	<b>20997 Estimated</b> 29 Mar 16 <b>21192.50 Estimated</b> 12 Jun 16	
Units used	195.50 = 195.50 KWh (kilowatt-hrs) used	
30/03/16 to 12/06/16 30/03/16 to 12/06/16	Consumption charge, <b>561.90 kWh x 11.155p</b> = Standing charge, <b>75 days x 32.620p</b> =	£62.68 £24.47
Standard Electricity	Meter number L79A34468	
Start Reading End Reading	<b>87720.80 Estimated</b> 12 Jun 16 <b>88207.60 Estimated</b> 10 Oct 16	
Units used	486.80 = 486.80 KWh (kilowatt-hrs) used	
Standard Electricity	Meter number L79A36741	
Start Reading End Reading	<b>21192.50 Estimated</b> 12 Jun 16 <b>21452.20 Estimated</b> 10 Oct 16	
Units used	259.70 = 259.70 KWh (kilowatt-hrs) used	
13/06/16 to 10/10/16 13/06/16 to 10/10/16	Consumption charge, <b>746.50 kWh x 14.740p</b> = Standing charge, <b>120 days x 26.090p</b> =	£110.03 £31.31
Standard Electricity	Meter number L79A34468	
Start Reading End Reading	<b>88207.60 Estimated</b> 10 Oct 16 <b>88374 Customer read</b> 08 Nov 16	
Units used	166.40 = 166.40 KWh (kilowatt-hrs) used	
Standard Electricity	Meter number L79A36741	
Start Reading End Reading	<b>21452.20 Estimated</b> 10 Oct 16 <b>21541 Customer read</b> 08 Nov 16	
Units used	88.80 = 88.80 KWh (kilowatt-hrs) used	
11/10/16 to 08/11/16 11/10/16 to 08/11/16	Consumption charge, <b>255.20 kWh x 14.740p</b> = Standing charge, <b>29 days x 26.090p</b> =	£37.62 £7.57
Your electricity supply number  0	Total electricity charges	£609.83
S 12 0002 2255 942		
	Total energy charges this period	£ 609.83
	Account adjustments	
Cancelled Electricity charge	24/07/2015-10/10/2016	-£617.30
Cancelled VAT		-£30.86
	Total account adjustments	-£648.16
	Discounts	
Internet discount	credit	-£6.50
Internet discount	credit Total discounts	-£6.50 - <b>£6.50</b>
Internet discount		
Internet discount  VAT at 5.00% on £603.33	Total discounts	







You can pay your bill quickly and easily by debit card at www.scottishpower.co.uk/myaccount or by calling our automated payment line anytime on **0800 001 5115**. We accept Visa Debit, Maestro, Mastercard, Solo, Visa Credit and Electron payments.

Monthly Direct Debit
You can spread the cost of your electricity charges over the year by paying monthly by Direct Debit, or monthly by Standing Order, through your Bank or Building Society. If you want to join the scheme please call us on 0800 027 0072.



Please advise your Bank or Building Society to pay to sort code 83-07-06; account number for Domestic & Microbusiness is 00674713 / account number for Large Business is 00693882. You will need to give them your customer account number shown overleaf.

#### **Paypoint**

Please take your bill with the bar coded payment slip to any PayPoint outlet (cash payments only).



#### **Post Office**

You can pay by cash at any Post Office. Please note through the post. that the Post Office no longer accepts cheques as a method of payment for ScottishPower customers. If you wish to pay by cheque then please make the cheque payable to "ScottishPower" and send it to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT.



By Post
Tear off the Bank Giro credit slip overleaf and send it, with your cheque made payable to "ScottishPower", to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing, BN11 9LT. Please DO NOT send cash



#### At a Bank

You can pay at any bank. Fill in the bank giro credit slip overleaf and take it to the bank with your payment. Cheques should be made payable to "ScottishPower". Write your name, address and 11 digit customer account **number** on the back. You may have to pay a charge.