

# Credit Approval Analysis

Ryan Kuhn

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# Background

## **Objective:**

To demonstrate the analytical techniques taught during the Special Topics in Audit Analytics course at Rutgers University

## **\*\*Data:\*\***

- Dataset- Credit Screening on Credit Card Applications
- Source- UCI Machine Learning Repository

## **Assumptions:**

Field names and values changed to meaningless values. Made assumptions about what attributes the data represents.

## Research Question - 1

**Q:** Is there a relationship between Age, Income, Credit Score, and Debt levels and the credit approval status? Can this relationship be used to predict if a person is granted credit? If yes, does the relationship indicate reasonable risk management strategies?

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**A:** Relationships exists between Prior default, Years employed, Credit score, and Income level. These variables are reasonable management strategies.

## Research Question - 2

**Q:** Ethnicity is a protected status and the decision to approve or deny an application cannot be based on the applicant's ethnicity. Is there a statistically significant difference in how credit is granted between ethnicities that could indicate bias or discrimination?

*H0: Ethnicity and approval are independent.*

*H1: Approval status is associated with the ethnicity and credit card company has a compliance risk.*

## Research Question - 2

**Q:** Ethnicity is a protected status and the decision to approve or deny an application cannot be based on the applicant's ethnicity. Is there a statistically significant difference in how credit is granted between ethnicities that could indicate bias or discrimination?

*H0: Ethnicity and approval are independent.*

*H1: Approval status is dependent on the ethnicity and credit card company has a compliance risk.*

**A:** A chi-squared test did not give evidence that ethnicity and approval status are dependent. We cannot reject the null hypothesis.

# Analytic Methods Used

Methods used:

- ▶ Linear regression
- ▶ Descriptive Statistics and Normalization
- ▶ Association Rules
- ▶ Logistic regression
- ▶ Classification and Regression Tree
- ▶ Ensembling

# Linear Regression

Used to fill in missing values in Age

```
#Download the data
```

```
myURL<- "http://archive.ics.uci.edu/ml/machine-learning-datasets/uci-credit-screening/credit_screening.csv"
if(!file.exists("Dataset.csv")){
  download.file(myURL,"Dataset.csv")
}
rm(myURL)
```

```
# Load the data
```

```
Cols<- c(rep("character",2),"numeric",rep("character",4),"numeric",rep("character",3),"numeric","character")
Data<-read.csv("Dataset.csv",sep=";",colClasses=Cols)
rm(Cols)
```

```
# Give column names by letter
```

```
# names(Data)<- LETTERS[1:16]
```

```
names(Data)<-c("Male","Age","Debt","Married","BankCustomer")
```



# Descriptive Stats and Normalization

Convert values to Z-Scores

```
#Convert to z score
```

```
SD.Age<-round(sd(Numeric$Age, na.rm=T),4)
```

```
Data$AgeNorm<- (Data$Age-mean(Data$Age, na.rm=T))/SD.Age  
rm(SD.Age, Mean.Age)
```

```
# View the distribution
```

```
par(mfrow=c(1,2), oma=c(0,0,.75,0))
```

```
hist(Data$Age,main=NULL,xlab="Age",col="blue")
```

```
hist(Data$AgeNorm,main=NULL,xlab="AgeNorm",ylab=NULL,col="green")
```

```
title("Distribution of Values Before and After Normalization")
```

```
ggplot(Data) +
```

```
  aes(Approved, AgeNorm) +
```

```
  geom_boxplot(outlier.colour="red") +
```

```
  theme_bw() +
```

```
  coord_flip() +
```

```
  labs(title="Distribution of AgeNorm by Credit Approval")
```

## Association Rules

```
Data$Married<-ifelse(is.na(Data$Married),"u",Data$Married)
Data$BankCustomer<-ifelse(is.na(Data$BankCustomer),"g",Data$BankCustomer)
Data$Ethnicity<-ifelse(is.na(Data$Ethnicity),"v",Data$Ethnicity)
Data$EducationLevel<-ifelse(is.na(Data$EducationLevel),"c",Data$EducationLevel)
Data$ZipCode<-ifelse(is.na(Data$ZipCode),"00000",Data$ZipCode)
Data$Male<-ifelse(is.na(Data$Male),"b",Data$Male)
```

```
# Convert categorical variables to factors
Data[,1:10]<- lapply(Data[1:10],function(x) factor(x))

Data$Ethnicity<-relevel(Data$Ethnicity,"v")
```

```
# Generate rules
Rules<- apriori(Data[!incomplete,1:10],
               parameter=list(supp=0.1,
                              conf=0.75,
                              target='rules'))
```

# Baseline Model

- ▶ Simple mean of results.
- ▶ Establish benchmark to measure model accuracy
- ▶

```
Train %>%  
  summarise(Total=n(), Success=sum(Approved==1)) %>%  
  mutate(Percent=round(Success/Total*100,2))
```

# Logistic Regression

```
set.seed(1234)
```

```
split<- sample.split(Data$Approved, SplitRatio=0.75)
```

```
Train<- subset(Data,split==TRUE)
```

```
Test <- subset(Data, split==FALSE)
```

```
rm(split)
```

```
LogFit<- glm(Approved~AgeNorm+DebtLog+YearsEmployedLog+CreditLog,  
summary(LogFit)
```

```
LogPred<- predict(LogFit,newdata=Train, type="response")  
table(Train$Approved, LogPred>0.5)
```

# CART Model

```
set.seed(1234)
TreeFit<-rpart(Approved~Male+Married+BankCustomer+Education
               data=Train,
               method="class",
               control=rpart.control(xval=10,cp=0.025))
```

TreeFit

```
prp(TreeFit,main="CART model", digits=6,
     extra=1,
     branch.col="blue",
     type=4,
     leaf.round=2,
     box.col=c("pink","palegreen")[TreeFit$frame$yval],
     ycompact=T)
```

# References

Data:

[http://archive.ics.uci.edu/ml/  
machine-learning-databases/credit-screening](http://archive.ics.uci.edu/ml/machine-learning-databases/credit-screening)

Analytic Report:

<http://www.rpubs.com/kuhnrl30/CreditScreen>