

Comprehensive Training Phrases for Food Delivery Chatbot

1. Default Welcome Intent

- Hi
- Hello
- Hey there
- Good morning
- Good afternoon
- Good evening
- Start ordering
- I want to order food
- Food delivery
- Help me order
- Let's begin
- Hi there
- Hello bot
- Start
- Begin

2. Show Menu Intent

- Show me the menu
- What do you have
- Menu please
- Food options
- What's available
- Display menu
- Can I see the menu
- What food do you serve
- Show food items
- Menu card
- What's on the menu today
- Food list

- Available items
- Restaurant menu
- Show me what you have

With Category Specification

- Show me pizza options
- What appetizers do you have
- Display main course menu
- Show desserts
- Beverage menu please
- Starter options
- Show me the pasta dishes

3. Order Food / Add Item Intent

- I want to order pizza
- Add 2 burgers to my cart
- I'll have a large pizza with pepperoni
- Give me 3 chicken wings
- Add medium fries
- I want one pasta
- Order 2 cokes
- Add large pizza with mushrooms and cheese
- I'll take the chicken sandwich
- Give me a Caesar salad
- Add 1 chocolate cake
- I want 2 small coffees
- Order fish and chips
- Add garlic bread to my order

With Quantity Variations

- One pizza please
- Two burgers
- Three coffees
- A couple of sandwiches
- Few chicken wings

- Half dozen donuts
- Pair of drinks
- Single burger
- Double cheese pizza

With Size Specifications

- Large pizza
- Medium burger
- Small fries
- Extra large coke
- Personal pizza
- Family size meal
- Jumbo fries
- Regular coffee
- Mini dessert

4. Remove Item Intent

- Remove pizza from my order
- Delete the burger
- Take out fries
- Cancel the coffee
- Remove that item
- Don't want the salad anymore
- Delete last item
- Remove 2 pizzas
- Cancel the pasta order
- Take out chicken wings

5. Modify Order Intent

- Change pizza to large
- Make it extra large
- Add extra cheese
- Change quantity to 3
- Make the burger well done
- Add mushrooms to pizza
- Remove onions

- Make it less spicy
- Change size to medium
- Add extra sauce
- No pickles please
- Extra crispy fries
- Light on the salt

6. Delivery Type Selection

Delivery

- Delivery please
- I want it delivered
- Home delivery
- Door delivery
- Can you deliver
- Deliver to my address
- Send it to my place
- Delivery option

Takeaway

- Takeaway please
- I'll pick it up
- Pickup order
- Self pickup
- I'll collect
- Takeaway option
- I'll come get it
- Pick up from restaurant

7. Address Collection Intent

- My address is 123 Main Street
- Deliver to 456 Oak Avenue, Apt 2B
- 789 Elm Street, New York, 10001
- Send it to my home
- Here's my address: [full address]
- I live at [address]

- My place is at [address]
- Delivery address: [address]

8. Customer Details Intent

- My name is John Smith
- I'm Sarah Johnson
- Call me Mike
- Name: David Wilson
- My phone is 123-456-7890
- Contact: +1-234-567-8900
- You can reach me at 555-0123
- Phone number: 987-654-3210

9. Order Confirmation Intent

- Confirm my order
- Yes, place the order
- Proceed with the order
- That's correct
- Go ahead
- Yes, everything looks good
- Confirm and pay
- Place order now
- Submit my order
- Yes, order it

10. Order Status/Tracking Intent

- Where is my order
- Order status please
- Track my order
- How's my order coming
- Is my food ready
- Order update
- Status of order #12345
- When will my order arrive
- Track order ID 67890
- Check my order

11. Cancel Order Intent

- Cancel my order
- I don't want it anymore
- Cancel order #12345
- Don't want the food
- Stop my order
- Cancel everything
- I changed my mind
- Cancel the delivery
- Don't proceed with order

12. Payment Information Intent

- I'll pay by card
- Cash on delivery
- Online payment
- Credit card payment
- Pay by debit card
- UPI payment
- PayPal payment
- Cash payment
- Card payment
- Digital payment

13. Special Instructions Intent

- Make it extra spicy
- No onions please
- Extra cheese
- Well done
- Cook it crispy
- Light on salt
- No ice in drink
- Extra sauce
- Mild spice level
- Add extra toppings
- No dairy products

- Ring the doorbell twice
- Leave at the door
- Call when you arrive

14. Dietary Restrictions Intent

- Do you have vegan options
- Gluten-free menu
- No meat products
- Dairy-free items
- Vegetarian food only
- Nut-free options
- Low sodium meals
- Sugar-free desserts
- Keto-friendly options
- Halal food

15. Restaurant Hours Intent

- What time do you open
- When do you close
- Operating hours
- Are you open now
- Business hours
- What time do you start delivery
- Till what time do you deliver
- Sunday hours
- Holiday hours

16. Contact Information Intent

- Phone number please
- Restaurant address
- How to contact you
- Where are you located
- Contact details
- Restaurant location
- Your phone number
- Address of restaurant

17. Recommendations Intent

- What do you recommend
- Popular items
- Chef's special
- What's good here
- Best sellers
- Most ordered items
- Suggest something
- What should I try
- Top rated items
- Customer favorites

18. Order Total Intent

- What's the total
- How much is my order
- Final amount
- Total cost
- Order value
- What do I owe
- Price of my order
- Calculate total

19. Delivery Time Estimate Intent

- How long will it take
- Delivery time
- When will it arrive
- How much time for delivery
- ETA for my order
- Expected delivery time
- How long to cook
- Time estimate

20. Complaint/Feedback Intent

- I have a complaint
- Food was cold
- Wrong order delivered
- Missing items
- Great service
- Excellent food
- Poor quality
- Delivery was late
- Very satisfied
- Not happy with order

21. Goodbye Intent

- Thank you
- Goodbye
- Thanks for the help
- That's all
- End order
- Bye
- See you later
- Thanks, goodbye
- Perfect, thanks
- All done

Entity Annotation Examples

Food Items with Quantities

- "I want @quantity:2 @food-item:pizzas"
- "Add @quantity:3 @food-item:burgers to my cart"
- "Give me @quantity:one @size:large @food-item:pizza"

Food Items with Specifications

- "@food-item:Pizza with @pizza-toppings:pepperoni and @pizza-toppings:mushrooms"
- "Make the @food-item:burger @cooking-preference:well done"
- "@size:Large @food-item:coffee with @spice-level:extra sugar"

Customer Information

- "My name is @customer-name:John Smith"
- "Phone: @phone-number:123-456-7890"
- "Address: @address-components:123 Main St, New York, 10001"

Delivery Preferences

- "@delivery-type:Delivery to my home"
- "@delivery-type:Takeaway please"
- "@time-preference:ASAP" or "in @time-preference:30 minutes"

Follow-up Intent Training Phrases

After Welcome - Show Menu Follow-up

- Yes, show menu
- Sure, what do you have
- Menu please
- What's available

After Welcome - Order Direct Follow-up

- I want pizza
- Order burger
- Food delivery
- Let's order

After Menu - Order Follow-up

- I'll take the pizza
- Add burger to cart
- Order the pasta
- I want chicken wings

After Add Item - Continue Ordering Follow-up

- Add more items
- Something else
- Also get fries
- And a drink too

After Add Item - Checkout Follow-up

- That's all
- Proceed to checkout
- Ready to order
- Confirm order

After Order Review - Modify Follow-up

- Change pizza size
- Remove burger
- Add extra cheese
- Make it large

After Order Review - Confirm Follow-up

- Yes, correct
- Confirm order
- Place the order
- Proceed with payment

Tips for Training Phrase Variations

1. Use different sentence structures:

- "I want pizza" vs "Pizza please" vs "Add pizza to my order"

2. Include natural language variations:

- "I'll have..." vs "Give me..." vs "Can I get..."

3. Add polite language:

- "Please", "Thank you", "Could you"

4. Include informal expressions:

- "Gimme", "I'll take", "Get me"

5. Use different quantity expressions:

- Numbers: 1, 2, 3
- Words: one, two, three, couple, few, several

6. Include size variations:

- Small/S, Medium/M, Large/L, Extra Large/XL

7. Add context-specific phrases:

- "For delivery", "To go", "Dine in"

8. Include corrections and modifications:

- "Actually, make that...", "Change it to...", "Instead of..."