Project: Purchases Prediction.

Brief: EDA to predict customer purchases.

#### 1. Problem Statement

We need to understand users' purchasing patterns to predict what articles each customer will purchase in the 7-day period immediately after the training data ends.

"7-day target week": we look at the behavior in it to understand what in the past data (features) can explain the purchases.

#### Plan:

- 1. Data.
- 2. Distribution of users & purchases
- 3. Key Analysis Points.
- 4. Search for patterns and insights.
- 5. Conclusions. Next Steps.

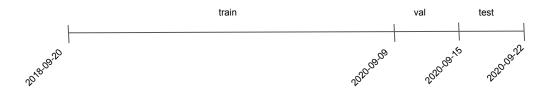
#### 2. Data

Data is provided by Kaggle competition (H&M Personalized Fashion recommendations) <a href="https://www.kaggle.com/competitions/h-and-m-personalized-fashion-recommendations/data">https://www.kaggle.com/competitions/h-and-m-personalized-fashion-recommendations/data</a>

**Transactions.csv** - data logs, consisting of the purchases each customer for each date.

Info: transactions

Size: 31.8m transactions, 1.37m unique customers, 5 columns.



#### **BUT For Proof of Concept**

let's take a chunk from test\_set and train\_set, but keep the proportion of users who

# - were found in train\_set (users with history),

# - were not found in train\_set (new users).

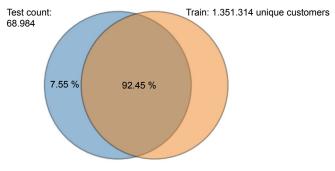
Users with history of purchases: 92.45%, New users: 7.55%

Info: chunks

Train\_chunk Size: 673k transactions, 8.2k unique customers Test\_chunk Size: 10k transactions, 8.9k unique customers

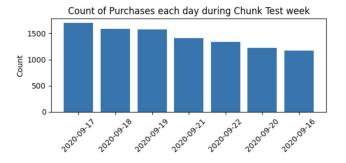
#### 3. Data Overview Full Data

#### Distribution of Users Full & Chunk Data is the same.



~ 7.55 % new customers during test week (who doesn't have a purchases history)

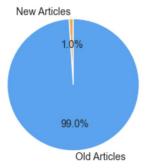




<sup>~ 92.45%</sup> customers have purchases before.

## 4. Key Analysis Points Test week

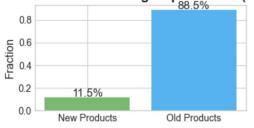
#### New articles in Target Week, but not in past



Q: how many new articles appeared in target week but not in past?

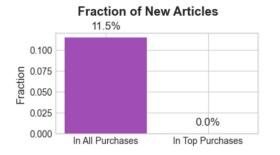
C: the new ones are only a small count.

## Fraction of new articles among all purchases (Target Week)



Q: Fraction of purchases of new articles among all purchases target week? C: So we see that users mostly buy that

previously purchased.



Q: Fraction of new articles among target week's top articles?

C: But these articles didn't make top week's top articles.

User behaviour conclusion: Despite the fact that new unique articles account for only 1%, they attract 11% of all purchases target week although not in top articles of this target week. We will handle this with a separate analysis, but for now let's focus only on transactions of articles that are both in history and in test week.

## 4. Key Analysis Points Test week

## "What % of all transactions of target week will we cover with the top?"

#### Conclusions:

We tested different options, and it turned out that last-week top provides the best coverage.

Top for the whole train does not catch articles that were bought during the target week well.



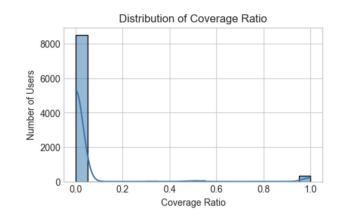
N = [20, 50, 100, 300]

# 5. Insights. Does personal history cover user purchases during Target Week?

#### Conclusions:

Only 4.6% users their history completely match the purchases. But before we saw 85% coverage all purchases in target week.

So this gives us an understanding that most users don't buy the same articles repeatedly, and gives us an important signal to pay attention to overall top articles rather than personal purchase history.



	customer_id	article_id_test	article_id_history	coverage_ratio	overlap_ratio
0	00077 db d5 c4 a 4991 e 092 e 63893 cc f 29294 a 9d5 c46 e 8501	[915529005]	[676387001, 685687003, 662980003, 529953001, 7	0.0	0.0
1	0026ebdd70715d8fa2befa14dfed317a1ffe5451aba839	[759465001]	[700761011, 680262001, 859105003, 714790017, 8	0.0	0.0
2	003 ca 8034 fe 32b9 bab 8e1c 03d74c972 abd 80dccf84a 302	[895376004]	[613246001, 579865003, 624645006, 623347003, 6	0.0	0.0
3	00465ec96dd32dca19f85108cbce142de6667a7ace8208	[862103001]	[688873001, 688873004, 641620001, 600274006, 6	0.0	0.0
4	004c3751ed6f9dfc98b870291c95be6702d3afa97d9467	[891763004]	[772988001, 490113011, 612481007, 726537001, 5	0.0	0.0

6. Conclusions. What we got so far? Next Steps.

Based on analysis, personal history works only for a very small segment, and global tops of recent weeks do not repeat with tops of the test week. But globally, the articles have been encountered in history  $\rightarrow$  we saw "85% of articles are repeated", but individually each user buys almost new combinations for themselves.

It is necessary to look for global or contextual signals that will help predict purchases. Possible global/contextual signals:

- 1. Global popular articles cover purchases test week. Check how many exactly? (10 / 4573 articles covered.)
- 2. Categories/subcategories

Users often buy certain categories, even if the articles\_id themselves are different.

Like "user's favorite categories" → you can recommend products from these categories.

3. Related purchases (co-purchase).