

Kuldeep Singh

Architect / Lead / Consultant

Passionate architect/consultant with 8+ years of experience in consulting, designing, developing and delivering solutions to enterprises using Microsoft Technologies.

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Condon, United Kingdom



WORK EXPERIENCE



Microsoft

Customer Engineer

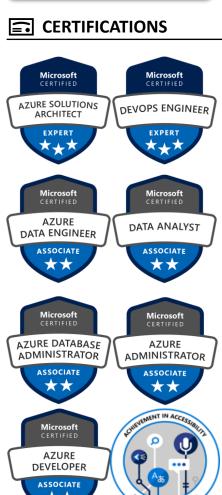
July 2019 – Present

London, UK

- □ Delivered **training** and services to end customers, focusing on cloud technologies as well as troubleshooting, strategy and **best practices**.
- ☐ Worked with customers to plan, deploy, operate and optimize their modern cloud applications and helped them in accomplishing their business needs.
- ☐ Synthesized **customer feedback** to facilitate continuous product/services improvement in close co-operation with Product/Engineering teams.
- ☐ Worked on an engagement where a customer was modernizing their application, I helped them understand the various Azure services available for their application migration. One Key service was Azure Cosmos DB. I educated the customer development team on Cosmos DB, helped them with writing SQL api queries and performance optimization of the database. As a result, this customer was able to optimize the cost of services running in Azure.
- Delivered series of workshops and sessions focusing on various Azure services. I delivered a session to their SLT team, where I helped them in understanding the capabilities of Azure Security Center via live demos. This has resulted in successfully setting up Azure security centre for customer's environments. I delivered sessions/workshops around ARM templates, IaaC, Azure DevOps, Azure SQL, Azure Data Studio and Azure cosmos DB to upskill their developers and get on board quickly.
- ☐ Worked with one of my customer in **automating their workloads** in Azure. I delivered a workshop focusing on ARM templates, Azure monitor, automation using **CI/CD pipelines**. This helped customer in understanding the various automation services available in Azure and automating their cloud workload.
- Delivered a workshop on 'Developing accessible applications'. This workshop helped customer understand what accessibility is and what it means in web and mobile application development. In this workshop, I created demos to show the common accessibility issues, various tools that can be used to identify the defects. I created a hands-on lab exercise to practice attendees on accessibility defects. This workshop is the perfect example of inclusiveness, where we educate the attendees to create applications accessible to everyone.
- □ While working with one of the customers I delivered multiple sessions on PowerBI, Azure DevOps pipelines, security & permissions, Azure Data Factory, Azure SQL deployment. This has resulted in a successful Data factory orchestration for the customer. I worked with their developer teams in helping them write code, following best practices. I took the product feedback from the customer and worked with our Engineering team in product enhancement.







WORK EXPERIENCE



Jan 2016 - July 2019

Hyderabad, India

- ☐ Lead the database team for a \$42M auditing application developed for one of the leading audits, tax and advisory firm in London.
- ☐ Improved SQL Database performance, which brought down the resource consumption cost from \$16k /month to \$3.6k /month.
- ☐ Designed a methodology of continuous migration which ensures the schema changes made post-production release is appropriately versioned and continuously migrated with daily builds.
- ☐ Bring in the best minds to the organization via interviews conducted across the country.

P HONOR AWARDS

- Team Star Award

 April 2020, Microsoft
- Best Consultant
 June 2018, Microsoft
- Microsoft Spot Award
 Feb 2018, Microsoft
- Peer Recognition award Aug 2016, Microsoft

Aon Hewitt Software Executive

Aug 2015 – Jan 2016

Gurgaon, India

- ☐ Developed a web application 'Hewitt Gateway' with a team of 50+ distributed across the globe.
- ☐ Lead the activity of migration of applications from Windows Server 2003 to Windows Server 2008.



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Software Analyst

Aug 2012 - Jul 2015

Pune, India

- ☐ Responsibilities included gathering customer requirement, architecting, developing and delivering solutions
- Design, develop and deliver a web application 'Retail process automation', which streamlines the process of opening Microsoft stores.

EDUCATION

Bachelor of Engineering

University of Pune 2008-2012