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**Objective:** An experienced security guard with experience of working as an access control guard, event guard, concierge, loss prevention guard, bank security looking for an opportunity to work in a competitive and growing environment.

**Work Experience:**

- **Software developer at Technicra Solutions (Ahmedabad, India) May. 2021 – July. 2022**
  - Collaborate with stakeholders to understand software requirements.
  - Analyze user needs and design software solutions to meet those needs.
  - Create technical specifications and architecture for software solutions.
  - Design, develop, and implement software systems and applications.
  - Write efficient, well-documented, and clean code in one or more programming languages.
  - Implement and test software solutions based on requirements.
  - Work closely with cross-functional teams, including designers, product managers, and other developers.
  - Collaborate with team members to develop software solutions efficiently.
  
- **Security Guard (Patrol Guard) Cancom Security (Ottawa, ON) September 2022 – May 2023**
  - Frequently communicates with clientele, external contacts, emergency service, and response personnel, Account Managers, and customer service employees.
  - Provides all required emails and reports for patrol/response, enforcement, and education.
  - Provides immediate response to clients for tenant space, commercial, and retail clients, including intrusion, critical systems, medical/life or other safety alarms.
  - Responds to emergency calls for assistance from clients/other staff or persons including elevator entrapments, reported intruders, suspicious activity, etc., and completes all required reports in relation to client premises; escalates concerns/issues found in relation to client premises to the supervisory team.
  - Enforces client rules/regulations in relation to the Trespass Act, Criminal Code, and other statutes/by-laws as required by the company.
  - Inspection and reports to locking mechanisms, alarm equipment, fire detection and suppression equipment, environmental systems, and alternate power, lights, and pumps Patrols premises with a view to minimizing danger to life, potential property damage, or loss of information.
  - Audits and records assigned patrol and response keys on a shift-to-shift basis, in accordance with company policy, and immediately escalates any issues.
  - Conducts first and final parade of assigned keys, radio, and equipment, immediately escalates any issues, including damage or deficiency to Client/ Account Manager.
  - Department – Adheres to the client Policy Manual, briefs relieving Operatives, adheres to Division schedule, and positively contributes to division morale.
  
- **Security Guard Condominium at Cancom Security (Ottawa, ON) May 2023 – October 2023**
  - Inspect to various items like receiving parcels from the different agencies and deliver to resident on ground floor office.
  - Communicate with different people with proper active skills and objects.
  - Patrolling in various zones of building and check any suspicious activity during the period.
  - Maintain daily logs of irregularities such as equipment or property damage, theft, presence of unauthorized or unusual occurrences.
  - Provided 24/7 security to residents by Patrolling, operating 40+ video surveillance cameras, and checking identification upon entry.

➤ **Team member at BarBurrito (Pickering, Canada)**

**October 2023 - Present**

- Provided exceptional customer service by taking and preparing customer orders efficiently.
- Assisted customers with menu choices, special requests, and provided a positive dining experience.
- Collaborated with team members to ensure smooth and efficient restaurant operations.
- Ensured compliance with health and safety regulations in food handling and sanitation.
- Participated in daily cleaning routines to uphold a clean and organized environment
- Actively promoted special offers, upselling items to increase average transaction value

**EDUCATION:**

- Pursuing **Advance Diploma certification in Health Informatics Technology** from Centennial College.
- Done **Bachelors in Computer Engineering** from Gujarat Technological University, Ahmedabad, India. 2018-2022.

**SKILLS:**

- Proactive Patrolling
- Handling Intoxicated
- Monitoring CCTV cameras
- Parking Enforcement
- Organized
- Problem solver
- Multi-tasker

**CERTIFICATIONS:**

- CPR C and First Aid
- Security Guard License
- BACHELORS IN COMPUTER ENGINEERING.
- Proficient in using Microsoft Office Suite (Word, Excel, Outlook, and PowerPoint)