

20, July, 2018

[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED]

Contract Number: [REDACTED]
Dishonour Amount: \$255.99

Your bank or financial institution has advised us that your direct debit payment has been dishonoured for the following reason: **Refer to Customer**

You must ensure you have adequate funds available in your bank account to cover your loan repayments, and that the bank details nominated are correct.

All dishonours attract a fee of \$5.00 and this has been charged to your account.

A one-off payment can be arranged for the dishonoured amount in the following ways:

BPAY



BPAY® this payment via internet of phone banking.
Call your bank, credit union or building society to make this payment from your cheque or savings account. More info: www.bay.com.au

Biller Code: 229609
Ref: 100900117

POST BILLPAY OR BY MAIL



Telephone & Internet Banking
Aus Post Biller – Call your bank, credit union or building society to make this payment from your cheque or savings account.



Payment Code: 4793 000000000090011 46

Further repayments will continue to be made via direct debit as previously arranged. Alternatively, please contact us on 1300 308 738 to enter into a satisfactory arrangement.

If you have already paid the arrears amount or agreed to some other arrangement with us, please ignore this letter and accept our thanks.

Yours sincerely,

Pepper Asset Finance Pty Ltd