

27 July 2018

Loan no. [REDACTED]

Mrs [REDACTED]
[REDACTED]
[REDACTED]

The bank dishonoured your last repayment

Hi Carrie,

Your bank has told us that they've had to dishonour your last repayment.

We've charged you a fee

As a result of the dishonoured repayment, we've charged you a Dishonour Fee of \$5.00.

Easy ways to pay

There are several easy ways to pay - see *Your payment options*.

We've also enclosed a direct debit request form in case you want to authorise your payments from another account.

Already paid?

If you've already made this payment, thank you. You can ignore this message.

Any questions?

If you have any questions, please call us on **1300 668 959**, 8am to 6pm AEST Monday to Friday. We'll be happy to help you.

Kind regards,



Head of Credit Control, Pepper Group Limited

Dishonour date

25 July 2018

Dishonour amount

\$715.39

Your payment options

**EFT****1300 360 801**Biller ID: **0000215822**Ref: **121311512**BSB: **032-813**Account: **121311518**