

Title: It didn't hurt at all ■ first step done....will try to get it faster to Germany

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Hi SWEN,

Great news!

We are happy to report that your GameStop stock has been registered at Computershare and you are now a shareholder.

Computershare handles everything from this point and note they only recognize and take direction from you, the shareholder.

STEPS TO GET ONLINE ACCESS TO YOUR COMPUTERSHARE ACCOUNT:

1) Computershare will send your DRS statement with your account number to you.

- It is sent snail mail without tracking via USPS and handing off to your local post.

- Some Non-U.S. customers have experienced significant delays in getting their DRS which can be frustrating.

- GameStop chose Computershare to handle all shareholder admin so we and anyone else must deal with them. We have no control over Computershare - we wish we did.

- We are aware of two ways that can speed things up:

1. You can [contact Computershare](#) and arrange expedited shipping with tracking. Cost is \$45.

2. Shareholders in the UK can contact Computershare to arrange to have their DRS sent from Computershare U.K. which may reduce transit time.
