

Title: Trying to DRS from Vanguard....not going well.

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I called Vanguard at 07/07/2022 8:00AM to start the process of DRSing 91 GME shares. I'm on the phone approximately 10-15 minutes, and everything seemed to go smoothly. They told me I would get a "Case #" sent to my email by end of day.

1:00 pm rolls around, no email.

I call back and they don't know anything about my earlier call. I start the process all over again. They "submit" the form to start the transfer process. They tell me this is the only process where I will not receive a confirmation number. They also tell me the transfer could take 30 business days.

Anyone else with a similar experience?