

Title: Latest IBKR Fraud To Slow DRS: Submitting Invalid Account Information

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This is one to watch out for:

****Interactive Brokers submitted invalid account information when performing DRS in my case.****

The full name and the street address were concatenated together on the same line. Also, the post-code is partially improvised, they made up a prefix for it.

- * I called ComputerShare four times and they couldn't find the account under my name.
- * The second time we tried to locate the shares with postcode, but that wasn't accurate either.
- * The only way I found out was because our postman is amazing and managed to parse the address correctly, so the first letter was delivered.
- * ComputerShare confirmed in writing that the information was submitted as-is by IBKR.

If you had problems in the past with DRS failing from IBKR, then it may be because they didn't submit account information correctly — either intentionally or incompetence. Let's gather all the information on this in case it happens again or causes damages to some users trying to DRS for months and months like me...

I confronted IBKR online through the Message Center, and now (you can't make this up) all their messages appear to have line breaks incorrectly printed everywhere ;-)

<https://imgur.com/a/hRmXTK5>

If you have access to IBKR, you should be able to confirm it yourself as past messages will all have `\\n\\n` everywhere today. It seems to be another systemic bug they introduced while fixing the DRS problem where lines are concatenated together!