

Title: Just got off the phone with CS. AGENT ESTIMATED CS WAS RECEIVING 100K CALLS/SUBMISSIONS TO DRS A DAY. LFG!!!!

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I just got off the phone with CS and at the end of the conversation I asked the agent if recently he had noticed increase or decrease in the number of DRS calls/submissions CS was getting a day. He responded that it was increasing and when asked to estimate how many calls/submissions he personally dealt with on a daily basis he responded with "100 calls a day". I then asked if he could estimate how many of CS's agents answered/worked on CS GME and he said "worldwide... around 1000". I nearly shit myself

Being the responsible ape I am, I reiterated back to him what he had told me "so in your estimation there are 1000 CS agents worldwide and each of those gets around 100 calls a day regarding DRS..?" "Yes" was his answer

LFG. BUCKLE THE FUCK UP!!