

Title: Bullish!

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Got part of my GME order today and they mis-picked the item, I got the wrong controller I ordered but still a Switch controller that I needed. Called GS customer service and within five minutes I was speaking to a real human, she gave me variety of options to return and or replace the items. Since none were in stock locally I'm not able to go to the store and swap (checked my store inventory while on the phone with CS) but still a great option. Since I couldn't go that route and the Switch is on the way from GME she said she would overnight the replacement so it will arrive when the Switch does. She also offered to send a return label for the original but I asked if it would be possible to drop the wrong item at my local store (looking out for our bottom line here boys) and she said yes. Now I have an excuse to go buy more shit for my new Switch and look for some Oculus accessories before it also arrives from GME. What a great company, never been so happy to have an order messed up before. Lol, Bullish!!!