Title: Is there a way to contact CS via messaging if you don't have an account yet?

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I am currently deployed, and do not have access to a phone that I can call them on. I put money in to buy stonks at whatever price was available on the next batch they did, on 9 September. The funds cleared my account on 13 September, but I have gotten no notifications from them. As stated earlier, I cannot call them, but I have seen many screenshots of what seemed to be live message chats. I looked through the site, and the only thing I have been able to find is Penny, but that only leads me to phone numbers and snail mail addresses. Any help would be appreciated. Thank you apes.