Title: Need Computershare Help

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I'd like to start off by saying gme hodlers are retards. But I'm something far worse. I'm a dumbass. I've pushed my DRS process back until this week and need assistance.

Broker- I buy my share via Public brokerage app. I started the DRS process this week and it was relatively easy. I messaged support and they started my transfer. All I'm waiting on now is an update on said transfer.

Computershare- This is where the problem lies for me. I made a computershare account months ago. Never got an account number that started with C. Tired using my public account number and it never worked and my login screen is stuck on some bullshit page that's asks me to recover user id even though I'm already logged in. I tried calling the Computershare number thinking I could just register my account but realized I needed an account number that started with a C. On top of that anytime I go to the Computershare website I'm met with a deadend on nearly every link I click. If someone could point me in the right direction it'd be much appreciated