Title: Comptuershare Account Register

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So I finally got my letter in the mail and want to register my account. I go to the CS website, goto investor centre, register now. I'm on the US site although I'm a Canadape.

I put my account number in, my postal code, and then I've tried both the GME ticker and typing the company in the dropdown of "select a company you own shares in". Gamestop does not appear from the list in the dropdown menu so I cannot proceed.

I called the helpline to figure it out. I go through the automated system and I can either put my SSN in or my account number. I'm Canadian, so no SSN. I use my account number but it tells me that it doesn't exist... I literally have the paper right infront of me.

Anyone else experiencing this? I know my shares are registered, at least I think so as I have the paper, but I cannot register my account. What is going on?