

Title: Just called my brokerage to check on the status of my DRS.

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I just called in to my brokerage to check on the status of my GME DRS and had a strange interaction.

I get on the phone with the agent and asked what the status of my transfer was.

He was confused because he couldn't find it.

He then said he'd put me on hold and check in on it.

He failed to put me on hold and had an open mic.

I heard him speaking with another agent and caught some of the conversation.

He seemed annoyed and said something about how this has been happening all year.

He also said something about how "they just expect him to make something up?".

He then came back to the phone and realized I was still on the line.

He then said "Oh, uh... I was just talking with another agent and were both a little confused, lemme try to figure this out."

I was then successfully put on a brief hold.

The agent returned and told me he would be transferring me to another agent who could help me.

The next agent came on the line and told me that he DOES see a transfer request...

To which I asked what the status of that transfer was.

He just said "It looks like it's all good to go."

I'm definitely not feeling confident in the brokerages these days, and I hope my shares get DRS'd properly.

(Not to worry; I have XXX shares DRS'd. I just had XX shares left in a brokerage that I wanted to move.)