

Title: Need help with DRS please

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Created 2022-05-14 11:23:38 UTC

Permalink: /r/GME/comments/upf7xe/need\_help\_with\_drs\_please/

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I finally got my first letter and I am trying to register at computershare, but I get this message: We were unable to locate an account using those details. Please check the information and try again.

I tried to enter my name with literally every type of way but it is not working, also I have an "é" letter in my name which is invalid so I can't enter that. Any solution to this problem? GME