

Title: Best Customer Service!

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Gamestop has the best customer service hands down! I called my local GameStop today and asked if they are doing a early release for it. They said yes they are. In my head I was already prepared for disappointment because of these main events you have to pre order the game which I did not. So I went ahead and asked anyways if I had to pre order the game to get it at 9. They said yes. I asked if I can preorder the game over the phone. They said "sorry we cant do it over the phone". I said "no worries" with a disappointed tone in my voice. As I was about to hang up she said "wait let me call you back and see what I can do" I hang up and i kid you not they call me back 2 minutes later and say "hey so I talk to my boss and he said we will hold one for you with your name on it so you can get a copy" I was so happy and now I got Mario Strikers from Gamestop in my hands ready to play as soon as I get home from a 45 minute drive! I also renew my membership! Lets go!Thank you GameStop! You have awesome Employees that go beyond to make a customer happy! ■■■■ (follow up picture with game)