Title: Canadian Apes with RBC DI: How to Direct Register your shares with Computershare

Author: LegaiAA

Created 2021-09-17 20:51:29 UTC

Permalink: /r/DDintoGME/comments/pq8i9x/canadian_apes_with_rbc_di_how_to_direct_register/ Url: https://www.reddit.com/r/DDintoGME/comments/pq8i9x/canadian_apes_with_rbc_di_how_to_direct_r

egister/

First of all shout out to u/da_squirrel_monkey who's [post](https://www.reddit.com/r/Superstonk/comments /pmsq3u/transferring shares to computershare a stepbystep/) motivated me to get the process going.

A couple of days ago I sent RBC DI a message about Direct Registering my shares with Computershare, and this is what they had to say.

[Response from RBC DI regarding Direct Registering Shares](https://preview.redd.it/633xswv4l4o71.png?width=806&format;=png&auto;=webp&s;=d5379493e93c27786cdceba5c458e7af77a0f88c)

On a side note RBC's transfer agent is also Computershare: https://www.rbc.com/investor-relations/contact-us.html

So I called the number in the message (1-800-769-2560) and was greeted by an automated system that asked me what I wanted to do. I recommend just saying "Speak to a representative", the automated system couldn't understand my actual request.

********NOTE******** You may have to provide your bank card number and a three digit passcode, so be sure to have these ready.

I had to speak to three different representatives before they could initiate the process. The first rep asked me what I would like to do (I said "Direct Register a portion of my Gamestop shares with Computershare"), then I was transferred.

The second rep asked me to verify some of my information, and once again asked me what I would like to do. I said the same thing "Direct register a portion of my Gamestop shares with Computershare". They made some notes in the system so I wouldn't be asked the same questions and then I was transferred.

The third rep I spoke too assumed I wanted to do a full in-kind transfer, this is where you will need to be specific with your instructions. In my case I said I would only like to transfer xx shares in-kind (An in kind transfer means moving your assets from one brokerage account to another brokerage account as-is. There's no selling off of assets or buying new ones. It's just swapping your current brokerage for a new one).

I was told that the fee is \$50 USD which will be deducted from my investment account once the transfer has been processed.

I **STRONGLY** **RECOMMEND** asking them what the fees are and how it can be paid, to avoid any confusion and conflicting information.

When speaking to the reps, be patient as it may be their first time handling a request of this kind, I was told it would take about 4-6 weeks for the process to complete.

The phone call took me about 20 minutes from start to finish.

Edit 1: Formatting