Title: Unable to DRS with Fudelity due to transfer system upgrade?

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Just got off the phone with a Fidelity rep. He told me that I would have to try to call back in an hour as they are currently updating the transfer system. Has anybody else run into this problem? Can someone give it a shot to confirm? Maybe we can figure out exact what/why they're updating it.

I hope they're not just fucking me in particular.

Anyways, the rep immediately said "I see you're calling about stock certificates, will you be transferring GameStop to ComputeShare?". Bullish.