

Title: purchased some presents for myself and didnt realize i was over charged. I reached out to the twitter but then figured the email was a better route, this is the level of service other companies will have to compete with.

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Url: <https://www.reddit.com/gallery/ty0ut2>

 B. (GameStop)
Apr 6, 2022, 4:36 PM CDT

Hey there 🍀

We apologize for this confusion. IT does show on the website \$34.99. As such, we have sent this over to a team of specialists to correct it for you.

Also, we'll work diligently to ensure your future experiences with us are of exceptional quality.

If you have any other questions or concerns, feel free to reach out. We're more than happy to help.




Perpetually Plus Ultra,

 B.



Brock's Optometrist

GameStop | Guest Care | 800.883.8895 | care@gamestop.com


Apr 6, 2022, 3:11 PM CDT

Hello, I recently placed an order for joggers and a blanket but didn't realize til after the order was complete that the joggers were supposed to be \$35 but I was charged \$45.

SHIPPING NOW

PRODUCTS		SHIPPING DETAILS
	Dragon Ball Z Goku Blanket Gamestop Exclusive	Shipping Method
	Condition: New	Premium
	Price \$24.99	\$0.00 \$0.00
	Quantity 1	
	Total \$24.99	
	GameStop Logo Unisex Joggers	
	Condition: New Size: Large	
	Price \$34.99	
	Quantity 1	
	Total \$49.99 \$44.99	



GameStop Guest Care sent you a Direct Message.

Hey there! We are so sorry that this order did not apply the discount on your joggers! Since this order has not shipped, we cannot adjust the amount. However, once it ships and you receive a tracking number, we will be more than happy to fix that price for you! Or, if you want a more immediate fix, we will be more than happy to send you a virtual gift card for the amount! Just let us know what works best for you, and we will jump right on it!

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