

Title: Requested a DRS from IBKR in early January and am still waiting on the letter

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Hi,

In early January I requested a DRS from IBKR for GME. According to IBKR the DRS request went through smoothly. I have yet to receive a letter from CS concerning my account details and am pretty sure it shouldn't be taking this long. I've looked on the CS website for possible support options, but it seems without a valid account number I am unable to make any sort of support ticket.

Any help with this?

Thanks

*Edit: it may seem that my account statement never arrived, could I re-request it somehow?