Title: Cs code arrived, rejected cos new system?

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Got my first letter a few months back, pathfinder gme through giveashare, didn't pay attention and figured the code would just come. Logged in and made username, code came yesterday

Now it's rejecting the username (did username recovery to confirm it was correct).

Says if I didn't register on the new investors center to make a new account...

Seems daft when I have a username they say is legitimate and a code they sent me?