Title: Update to the Split didn't get through

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I transferred my 100 pre-Split shares GME from my broker to ComputerShare on the 20. of July and last week finally got access to my CS account. There I expected 400 shares but there only were 100. So now I wrote Computershare and they said that the one holding the shares on the 18. of July are responsible for the remaining shares.

I just called my broker and they told me that they can't do anything since they didn't receive any shares from the DTCC. They can only do something if the DTCC openly corrects their statement that it wasn't a normal split and instead a split through dividend AND give my broker the shares they owe to me.

Soo I guess I'm just 300 GME shares poorer and my broker gets a lawsuit after I can afford it or does someone have an idea?

I'm a Swiss Ape and use PostFinance/Swissquote.