Title: HELP! Problem with CS registration.

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Hi

Tldr: Can't register on CS even though I have the account number.

I bought a gme share through Giveashare to DRS, the letter arrived after 2 months... Tried to register, but it gives me an error:

"We were unable to locate an account using those details. Please check the information and try again."

Triple checked everything snd tried a few times, but no luck...

The only thing I can think of is that I have accents in my name, but if I enter them I get an invalid charachter error...

With all the international apes registering this would be a usual problem so idk...

Can anyone please help me?