

Title: Need help with DRS ASAP!!!

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Hello. I'm having issues with CS for over a week. I did my GME Shares DRS from Revolut (DW) to CS, everything went well, shares gone from Revolut, called to CS last week and paid 45\$ fee to receive my first letter ASAP.

The issue is that my friend done the same after me and he received his letter on Monday this week. Right now I'm calling to CS 2nd day in a row and they are telling me that there is no tracking available yet, and 2nd day in a row they are telling that I need to call them tomorrow (like today) and then the letter will be shipped and they will get tracking number for me.

I don't understand what the hell and don't know where to write an official email or something because looks like that call assistance doesn't give a fuk about my paid money. I don't see point why I paid 45\$ to get letter urgent if they don't care about my letter and still haven't sent it by Express mail. PLEASE HELP....