

Title: EF FUELOCITY. Can't trust they do it right so make sure to follow up

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I am sorry that I don't have any further information about the original request. There is no information about the request in our system at this time that would explain why it was not completed. I can however do everything in my power to make sure that the new request goes through successfully. That's why I was mentioning the collection of the transfer number.



Chat with us

Thank you for your patience! In order to get those 100 shares of GME transferred over to Computershare another transfer request will have to be completed. You can contact a Fidelity Trading representative by calling [800-544-6666](tel:800-544-6666). Once the new transfer request is submitted, the associate will be able to provide you with a transfer number that you can keep as a reference number. Associates are available 24 hours a day, 7 days a week.

Why was it not processed the first time?



I am not sure why your initial request did not process.



As long as you make sure that the associate you speak with gives you the transfer number (It will start with "T"), then that will ensure that the new request is completed successfully.

That's really unprofessional for a large business like Fidelity. I did not even receive any notification about problems processing the request