

Title: Your Direct Debit to GAMESTOP CORP failed.

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Last week I attempted my first Computershare direct purchase through Wise. I sent my order by Thursday and I already had my money at my Wise account by the time I went to Computershare to buy.

This morning I received an email from Wise stating that my direct debit to GameStop had failed.

Wise instructions is to cancel my order from GameStop (or maybe Computershare?) to avoid fees but I don't know:

- 1- How to find this order in my Computershare Account or contact them to cancel.
- 2- If I need to send an email to GameStop Investor Relations to warn them about the failed debit.

Has someone dealt with this situation before? I'm asking for support to handle this as fast as possible and have this direct purchase went through today without any unnecessary fees.

Appreciate your help.