

Title: Computershare Could Not Locate Enough Shares to Fulfill my Order

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Hey Apes, I've been a lurker and rarely a commenter on posts here since the very beginning of this whole odyssey back in 2020 in the old betting sub. Honestly I'm really nervous about posting but I feel like what happened is important enough that everyone should know about it.

I've never really had anything to contribute before but I just got off the phone with Computershare and what they had to tell me had my jaw hit the floor.

For context, I've recently come into a lot of money and chose to use that money to DRS with my favorite company. Specifically, I had 500,000 USD on hand and wanted to invest it all with GME.

This caused a few problems I hadn't anticipated:

Firstly, it turns out Computershare has a built-in limit to how much money you can invest at once with a Batch-type Order of 250,000 USD. This meant that my investment would take a minimum of two weeks to settle since it would essentially split the order in two.

So anyways, I place the first order on May 19, 2022 and everything seems to go well.

Once the order settled I place a second order over the weekend and waited patiently for it to be invested with my favorite company.

Two days go by and then today I decide to go check to see if the order settled for my second order to find out how many shares I had gotten. It hadn't, but what I saw in the pending order had me scratching my head.

[what?](https://preview.redd.it/wgiep9bavo191.png?width=589&format=png&auto=webp&s=dca889d0694b2530c20726c87a0ebe4ee76c0371)

Why did my huge 250,000 order only manage to buy me 1.42 shares when the price was at 90.06\$? I thought it was weird but figured it might just be a glitch while the shares settled.

Still, I went back and checked on my previous order and there found something else weird.

[what?!?!](https://preview.redd.it/6vnn60sdvo191.png?width=1192&format=png&auto=webp&s=9e83604f43785d60eac9c1c996946388ccc2d0bd)

There was a discrepancy of over 9000 \$USD between the amount I sent Computershare and the one they actually invested.

Confused as to what the hell was going on, I decided to call them to find out:

a) Why there was only 1 share bought with the pending order.

b) Where the 9000 \$USD difference had gone with the first order.

The guy then tells me: "I'm sorry Sir, but it seems like Computershare could not locate enough shares to fulfill your orders. We are sending you checks in the mail for the amount differences to the account listed address."

Stunned, I ask: "Wait so, the second order, the one I placed this week. You're telling me Computershare could only find 1 single share to DRS out of the 250,000 \$USD I sent?"

The guy goes "That is correct Sir".

That's it folks, it finally happened.

Computershare COULD NOT LOCATE SHARES TO DRS!!!

I tentatively ask... "Have you or your co-workers ever encountered this problem before?" and the guy just goes "No Sir, I've never heard of this problem happening".

I then asked why the guy had sent the money back via Snail Mail instead of just putting it back in the accounts he withdrew from and it turns out I hadn't set up the account information for banking deposit and so they had to do it via physical check so make sure you have that info set up correctly.

But anyways... Diamond Hand Folks, the end is near. There are almost no shares left and the well is running dry.