

Title: Per ComputerShare Customer Service: New Account Numbers are generated when a broker info does not match the existing ComputerShare account

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Permalink: /r/DDintoGME/comments/q2nz0t/per\_computershare\_customer\_service\_new\_account/

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I purchased shares from ComputerShare as well as multiple transfers and they all were applied to the existing account I have. Since some users are reporting multiple account numbers, I had a chat with ComputerShare and \*\*\*they were happy to provide the reason why some users are getting additional account numbers.\*\*\*

The paperwork your broker sends over \*\*\*must match the following\*\*\* or else a new account number is generated in ComputerShare for your transfer.

\*\*\*Information needed to match to existing account:\*\*\*

1. Exact Registration on the Existing Computershare account (Shareholders name and address)

1. Example from the Rep: If you are \*\*\*John\*\*\* \*H. Doe\* in Fidelity and \*\*\*Johnathan\*\*\* \*H. Doe\* in TD Ameritrade, \*\*\*you will get another account number because there is no match.\*\*\*

2. Example from the Rep: If your address is \*1234 Main Street, NYC\* in IBKR and \*1234 Main\* \*\*\*St.\*\*\*, NYC\* in Fidelity, \*\*\*you will get another account number because there is no match.\*\*\*

2. SSN/TIN match (Tax ID) - this seems incredibly unlikely as this unique identifier is validated when signing up for brokerages

3. Full CUSIP number - this is an identifier for the stock. For instance, GME is 36467W109. Feel free to enter here: [<https://stockmarketmba.com/lookupcusiponopenfigi.php>](<https://stockmarketmba.com/lookupcusiponopenfigi.php>)

Most relevant snippet from chat:

<https://preview.redd.it/0cu4w32gwur71.png?width=626&format=png&auto=webp&s=572de9f7887596598a1f843b3b48144299e69834>

CUI SP Table:

<https://preview.redd.it/ej3dh9tgwur71.png?width=2677&format=png&auto=webp&s=a50059f411ca8c6f38cfeff9ec0e266c003d68af>

Full Chat transcript:

<https://preview.redd.it/88placihwur71.png?width=648&format=png&auto=webp&s=6ddb6f60eda1fe34b5d7e4bc8770406ffc179189e>

<https://preview.redd.it/eax9s2fiwur71.png?width=598&format=png&auto=webp&s=1185b1706fca67a8adb28a62519c8658ee6019e3>