

Title: Computershare doesn't show my order

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hi guys,

I have the following problem in the investment centre from Computershare. Wenn I place my limit order(30 days) for GME, I go through the process and even get my sms-code to confirm the order, but the order doesn't go through. I can't find it in my activities. The screen goes back to my Portfolio without any errors.

2 of my colleagues experience the same problems. The live chat just acknowledges that this problem shouldn't be there. Now I have 2 questions:

1. Do you guys have experienced the same problem?
2. Is there a possibility to send the order manually to Computershare? Per E-Mail? is there a form or with information does this E-Mail need to contain?

I'm in Germany so it would be interesting to know if others outside the US experience these problems.