Title: Understanding why the market place is in beta and the importance of feedback

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Erika T. (GameStop Blockchain)

Aug 31, 2022, 1:05 PM CDT

Hey there,

Thanks so much for reaching out to GameStop Support and for the feedback you provided us regarding the Gmerica Collection. I'm sorry for the experience that you've had with this collection on our Marketplace!

At this time, I can confirm that there were some communication issues on the site and with the launch, that we are using the feedback and data to resolve for future launches. I will forward your feedback as well to my team so we can better improve the Marketplace for everyone!

In the meantime, if you need anything else or have any other questions or concerns, please don't hesitate to reach back out and let us know so we can help.

Thanks for your support! [88]

Erika T.

GameStop

Michael Stryk

Aug 30, 2022, 2:51 PM CDT