

Title: What documentation should I request from my broker to prove that they correctly DRS'd my shares?

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I DRS'd my GME shares from Chase/ JP Morgan a few weeks before the split. I bought the shares in the US over a year ago. They turn up in Computershare as "external holdings" in Euros as GS2C.XFRA. The dividend occurs and the shares go down to 25% in value but the number of shares stay the same.

Chase customer service tells me in a message that they sent over GME, not GS2C.XFRA, but did not send me any documentation. They tell me to follow up with Computershare. I sent two messages to Computershare without any response through their "contact us online" option.

I need help with two questions particularly: What specific documentation should I request from Chase? And is there a better way to get hold of Computershare customer service?

Thanks for all the help!