

Title: Non-US Apes: Direct GME Investment with Computershare

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----- UPDATE! -----

I spoke with an agent again tonight because I wanted to answer some questions I saw here and now they are saying that "Upon checking on GME profile. they only allow purchase online not unlike for other companies where we can purchase shares in writing. "

That means only online for US Citizens, outside US must transfer in

I am sorry for any inconvenience this has caused anyone. I plan on posting screenshots of the chat transcripts just to illustrate the two conflicting answers I received.

UPDATE#2: (3+ hours later..)

Guess I'll be contacting Computershare again tomorrow to hopefully get a resolution to this issue. I don't really see this going anywhere positive but I know at least one user who acted on this information and I would like to know how they plan on handling it. I feel responsible for putting the info out there and need to see this resolved. Please let me know if anyone else has sent a letter / cheque to Computershare based on the information I shared.

[September 13th Chat](<https://preview.redd.it/ka6rhjbm0zn71.png?width=893&format;=png&auto;=webp&s;=eccb75ca9829edcdd974235aa8137469eb0431e1>)

[September 16th Chat](<https://preview.redd.it/8h71fuez0zn71.png?width=1606&format;=png&auto;=webp&s;=770c92aebdb757ea91c8aed5f330193f9ab2e550>)

It is unfortunate the transcript does not contain time stamps. For reference the "sorry for the delay" type messages came in about 3 minute intervals for the most part and this whole conversation took over 3 hours. I probably was a bit rude at some point but my patience was wearing a bit thin waiting for the agent to reply .

Update #3:

[September 17th Chat](<https://preview.redd.it/20mva1cn43o71.png?width=1387&format;=png&auto;=webp&s;=998abaa298ee3818769ad1033fc918733e0535b0>)

Once again I did not really get far with communicating with reps as far as coming to a resolution; besides *

*debunking my original post.**

The escalation from last night has not yet been resolved. (I was told I need to call in to address this)

I first tried to get clarification to see if this rep would say the same as the first or second person I had spoken with.

They reiterated the point that this is an **online only option** and no mail correspondence would be accepted.

There was some confusion as they state that "DirectStock is unavailable for foreign shareholders because initial stock purchase for Gamestop Corp should be payable in US funds"

The only point of contention I had with this was the rep was unable to point me to documentation that requires an initial investment from outside US to be a transfer only. (I was told I need to call in to get this information as well)

Seems it is just lack of functionality which prevents this initial investment because it directly states that this program is available to 'allow non-US participation'.

[<https://www-us.computershare.com/Investor/#!/DirectStock/Details?PlanId=SPP1&IssuerId=SCUSGME&sv=t>](<https://preview.redd.it/8nwlwnqfa5o71.png?width=1655&format=png&auto=webp&s=eef3bb383f1f172b54a5632c73cdbc5b1cc5189e>)

Since the current investor center portal is not set up to allow it, there is nothing to gain besides asking them to update the functionality of their online services.

Looks like I will need to make a call to get any more documentation.

I also read through some of the documentation more thoroughly and did find where it states that this can *only be done online*: <https://cda.computershare.com/Content/7e2c2c4c-aeb6-4614-83a3-b67e32756a78>

[GAMESTOP CORP - DirectStock Plan : Plan Brochure](<https://preview.redd.it/sc6i75jka5o71.png?width=289&format=png&auto=webp&s=7388489a7c0a40df17e96358435fe4b06e5d4300>)

[GAMESTOP CORP - DirectStock Plan : Plan Brochure](<https://preview.redd.it/8o9ghapma5o71.png?width=297&format=png&auto=webp&s=62c9278ed847134ddcbdf5de3a7efb5ec2d80c02>)

I didn't really mean to get so into this but I felt like I was kind of getting the run around.

My biggest issue with this process, as I stated to the agent, (besides not wanting to pay a fee to transfer my shares) is that, as a shareholder of Gamestop, it is concerning to me that this fee, for most institutions, is larger than the current price of a single share of GME.

It seems like this process is forcing shareholders to spend money at outside financial institutions that could instead be going directly into investing in the company.

Just think of the number of international apes spending money to transfer shares and how much more stock could be bought with that money instead.

I feel like it is in Gamestop's best interest to have Computershare provide a way to allow initial investment to all investors, whether US citizens or not, to participate in their DirectStock Plan without having to involve outside brokers.

The only reason I am getting into criticizing this process is with all the recent DD it seems like **direct registering at least a portion of shares with Computershare is the right move** and this process seems to be unnecessarily difficult for non-US shareholders.

I'd be interested in hearing other opinions if anyone else is still following this saga. :P

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Original Post:

After looking through many posts from this sub, SS and GMEJungle I have found that this question seems to pop up quite often and I haven't seen anyone post this specific information.

I usually just lurk so have almost no karma but I have begun to send some private messages and responded to some posts when I see this topic come up. I realized there is no karma limit here so hopefully this post will be seen by more people.

Anyway, I am a Canadian with some GME shares in Wealthsimple. I had been thinking about transferring some into Computershare after seeing all the recent info. By the time I got serious about it I saw that WS was no longer taking requests to transfer/direct register with Computershare and I thought I should speak to them directly to see what was the story.

Initially I spoke with a WS agent and was told "Our system cannot handle the request volume, but we're looking into solutions for if/when we can offer this again in the future!"

So I thought, ok, I may as well check with Computershare directly, since I'm not sure how this all works and maybe they can initiate the transfer themselves. I found this was not possible but in the conversation with the Computershare agent I asked if there was any way for Non-US citizens to make an initial investment in GME.

~~So this leads me to the point of the post. The agent said that for Non-US citizens, since there is no way to process requests online without an existing account, the only way would be to send a request in the mail along with a cheque. Here is the information that I was given from the Computershare agent I was speaking with:~~

~~For NON-US citizen, we need to receive that request in writing with your check to initiate the initial purchase.~~

~~Initial Minimum Value is USD \$25.00.~~

~~Your request must include the following:~~

~~• The Stock Company's Name~~

~~• Your Complete name and address~~

~~• The Current Email Address~~

~~• Your Signature~~

~~• Specify that you would like to do a direct stock purchase for GME~~

~~Mail sent to us via the Postal Service should be addressed to: Computershare, PO BOX 505000~~

~~LOUISVILLE KY 40233-5000~~

~~Overnight mail should be addressed to: Computershare, 462 SOUTH 4TH STREET SUITE 1600
LOUISVILLE KY 40202~~

~~One comment that saw the info I posted on another thread asked who to make the cheque out to. I realized I forgot to ask that but doing a quick search I found that it should be made payable to "Computershare".~~

~~I have not yet proceeded with this process myself so I can not confirm that it is 100% valid besides the fact that it came directly from a Computershare agent. (I can share my chat history with a mod if desired.) I know at least one of the users I spoke to has sent in a request already.~~

~~Hopefully this information will be useful to other Non-US Apes who do not want to pay the fees from a broker to do a transfer and just buy directly from the source.~~

~~TLDR: It is possible for Non-US citizens to purchase GME directly from Computershare without having an existing account.~~

Updated TLDR:

The first Computershare rep I spoke with told me that Non-US citizens could send a letter of purchase along with a check to make an initial investment of GME through Computershare. The next agent I spoke with told me this was not possible "For GME, it only allows online transaction \[for US only \]."

(Posted my chat transcripts above since, why not? I've already invested this much time into it... we'll see what happens tomorrow!)

****Even More Updated TLDR:****

Confirmed the original agent I spoke with gave me false information. The only way as of now for non-US apes to invest in Computershare is to transfer existing shares in.

PS. This is not financial advice; I'm a smooth brained Ape who just likes the stock.