Title: Confused on computer share (please don't hate me)

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Hello,

I'm hoping someone can help me. I called Fidelity to transfer my shares over to computer share. From my understanding, I can't create an account with ComputerShare until the GME stocks are transferred and connected to my social security number? So do I wait to make an account with ComputerShare until Fidelity has successfully transferred the shares?

Also, on their website it asks me to enter in my zip code alongside my SSN. How would they know my zip code? I tried calling ComputerShare but the call seems to be dropping/disconnecting/someone is hanging up. I'll try calling tomorrow to see if that makes a difference.