Title: Wealthsimple says their transfer agent still has some good volume of requests coming through!

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## I hope this finds you well!

Thank you again for all your patience throughout this process, I have some great news. Our team has processed the withdrawal of **65** shares of **GME** to DRS and you should no longer be seeing the shares in your account.

You will receive the DRS Statement within the next 5-7 weeks though given current volumes of these requests and the number of parties involved in processing the withdrawal, it may take longer.

To give you some additional insight into this timeline, once we process the withdrawal from your Trade account (and you see the shares are no longer in your account), the process is in the hands of our processing provider and then the transfer agent. Our processing provider manually required to the request before that shares arrive with our transfer agent (this can take upwards of 3 weeks given the current volumes that the processing provider is experiencing).

Once the shares are in possession of the transfer agent, they are the ones that send you the physical DRS statement, which is entirely dependent on the postal service — this could take up to 2 weeks for you to receive it from the time it is sent.

Once your shares become registered with the transfer agent, they should send you a letter in the mail, upon which you should be able to