

Title: CS book shares moved to plan holdings...

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Posted in SS and am getting downvoted for some reason. Hopefully someone here can shed some light on this.

Ok so, I had my GME shares transferred over from Fidelity and I have shares in CS that I purchased directly. Apes will know that these show up separately as "Book" and "Plan Holdings".

I log into my account and see that my book shares are down by one and my plan holdings are up by one. I immediately look at my activity tab and see "Plan Deposit" for one share from "Class A Common" (book) to "DirectStock" (plan holdings). I did not initiate this.

I get a chat window going and state the issue. The person suggests I call CS directly and gives me two phone numbers I can call. The first number is an automated recording offering me free road side assistance and the second number was not functional.

I go to the contact us link on CS website and finally get in touch with them directly. The associate I spoke with is baffled as to why this would happen. She confirms there was no activity on my part (so it's not a hack) and says she needs to get the "research team" on this and they'll respond to me in writing in ten days.

Now, my shares are still there but wtf? Why would this transfer happen? I'm left feeling incredibly uneasy. Can anyone shed some light on this?