

Title: Tried to DRS w/ Fidelity today... was told "No."

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Maybe something, probably nothing... first time poster, here's my story...

XXX hodler here, bought my first ones back in Jan 21... been averaging about 90% DRS'd along the way... Called Fidelity this afternoon to DRS my remaining 31 GME shares. Of the remaining 31, 25 were purchased on 3/1 and the other 6 were purchased on 4/1.

I called and asked for the DRS just like I have a few times before... was told there was a "debit balance" on my account and he couldn't see why. After I hold for about 10 minutes I was told because the remaining 6 shares hadn't settled yet they could not proceed with a DRS but that they would give me a call tomorrow (4/6) to start the DRS of the 31 shares... satisfied I hung up.

I thought about it for a few seconds and thought with the 4/8 deadline coming up maybe I should at least DRS the 25 that had already settled and finish the remaining 6 tomorrow, so I called back.

The new agent said "no problem" on DRSing the 25 and put me on hold... that's when it got weird... after a hold of about 5 minutes he came back on and said he couldn't do it because there was a pending transaction on my account. I asked for an explanation...

Just my opinion, but he stammered and had a difficult time explaining to me why he could not DRS shares which were already settled. A small note, my account is cash, and always has been. The agent continued saying any time there is a pending transaction of \$100 or more they won't outbound shares anywhere.

Why is this odd? Its odd because a few months back I called to DRS XX shares and asked specifically for them to DRS the last ones in, out first. I distinctly remember this conversation because I then also had some GME shares waiting to settle. I was told, if you wait another 2 days these XX shares will become the "latest to be added to your account and would be DRS'd". Then, I decided not to wait and DRS'd anyways. They did it... no problem.

Another small tidbit (which may be nothing) I asked for a compliance department, person, anything related to accepting a complaint and was told... online, submit a message to us, your only option, there is no compliance department.