


Title: Directly from ComputerShare chat bot, the difference between "Plan Holdings" and "Book" Share Types: "Plan holdings" do NOT include Shares in Direct Registration. Make sure your shares are "Book"!
Author: disoriented_llama
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Guest: You want to know what are book-entry shares

Penny: Book-entry shares are shares held in electronic form at the transfer agent instead of in paper form by the shareholder. Book-entry securities eliminate the need to issue paper certificates of ownership.

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Did I answer your question? Can I help you with anything else? Please indicate below.

Penny: Would you like to continue?

Guest: Yes. I need more help with this issue.

Penny: Please select from the following, or describe the problem a bit further.

Guest: You want to know what are plan holdings

Penny: Plan holdings are shares held directly in the investment plan. Plan holdings do not include shares held in certificate form or in Direct Registration (which is another similar type of book entry share).

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Share Type	Quantity
Book	
Plan Holdings	0.431462