

Title: A former CA employee stole my info and brokerage records for one specific day?!?! I bought my first stonks via Cash App in 2021 ■

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Url: <https://i.redd.it/9ikvtook2sr81.png>



Hello,

At Cash App we take your security and privacy seriously. Our security team recently determined that a former employee downloaded certain Cash App Investing reports that contained some customer information. While this employee had regular access to these reports as part of their past job responsibilities, in this instance these reports were accessed without permission after their employment ended.

Cash App Investing is a part of Cash App's business that allows customers to buy and sell stocks through Cash App. Other Cash App products and features were **not** impacted.

The information in the reports related to your account was your brokerage account number (this is the unique identification number associated with your stock activity), your full name, brokerage portfolio value, brokerage portfolio holdings, and stock trading activity for one trading day.

The reports did **not** include usernames or passwords, Social Security numbers, date of birth, payment card information, addresses, bank account information, or any other personally identifiable information. They also did **not** include any security code, access code, or password used to access your Cash App account.

We value your trust and remain committed to the security of your information. Upon discovery, we took steps to remediate this issue and launched an investigation. We have notified law enforcement. In addition, we continue to review and strengthen administrative and technical safeguards to protect your information.

For any questions you may have, please review these [Q&As](#). You may also contact Cash App Support through the Help Center in the app or by calling us at (833) 731-2691.

Sincerely,