

Title: Computershare won't give me my account name before I've filled out W-8BEN?

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Created 2022-08-05 15:00:23 UTC

Permalink: /r/GME/comments/wgxolb/computershare_wont_give_me_my_account_name_before/

Url: https://www.reddit.com/r/GME/comments/wgxolb/computershare_wont_give_me_my_account_name_before/

I've DRS'ed one GME share that's landed at Computershare, so in order to get my account asap, I called them to get my account number.

Unfortunately the guy I was talking to wasn't very helpful, as he claimed I needed to fill out my W-8BEN before they could give me my account number? He also insisted that it had to be sent physically via post office, and I couldn't fill it out online. I've never heard of anyone having to fill that out before getting their account, and even on the DRSGME-site the guide says to fill it out AFTER you've gotten your account.

Does anyone know if this is a new requirement, or should I just call again and hope to get through to another person?

EDIT: Just got off the phone with another representative, and she didn't want the W-8BEN, however she did claim that it wasn't possible to get the account number over the phone, unless you wait 30 days. Wtf is up with these guys? I'll try again on Monday, but I just want to get my shares DRS'ed!