Title: I started a outbound DRS from Fidelity

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I called today, called to DRS half of my GameStop shares to begin, not only did the representative have to get help, messed up and said they sent all of them, canceled the full amount then started the amount I requested but the call also took about 30 minutes. Does anyone know if I'm supposed to receive a email or can verify that my request went thru? Just don't feel confident in the half assed answer. Any help is appreciated