Title: DRS GME in e*trade through fidelity?

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i submitted a request for DRS in e*trade cash account couple weeks ago after deposit \$500. upon submitting the request, the \$500 was taken away, so i assume the transfer will happen. but today i saw the \$500 was back into my account, and all my fabulous GME shares are still in my e*trade account.

my understanding is that DRS from e*trade is more difficult than from fidelity. should i transfer my shares from e*trade to fidelity first, then DRS from there? or should i work on e*trade customer service?