Title: still waiting on my paper work from computershare and I'm getting angry

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Just to start you absolutely should DRS. But Im having a issue and looking for any advice.

I'm a Canadape and at the beginning of October I payed wealth simple there bs \$300 to direct register my GME shares.

A long time past without seeing paper work, so I got fed up and called computershare, they resent it and said it would take 5-7 days, then another 3 weeks went by and I call again and pay \$45 us dollars which is closer to \$60 Canadian to express ship a fucking envelope which should cost \$15 (%100 convinced this is a scam) I do shipping all the time and this is nonsense but I paid it and they said 3-5 dayshardly a improvment over 5-7 but I'm mad so I pay it. Now it's been 2 weeks and nothing and I'm tired of my wife telling me it's a scam lol.

So anyone else have this trouble? What did you do? Is there someone I can talk to other than a Philippino lady with poor English? Cause that's all I get every time.I'm probably going to do a charge back on the shipping cause I didn't get what I paid for regardless. But I'm starting to get really uncomfortable not having access to my shares. Maybe there's a different number I can call?