Title: German 000046XXXX from october reporting in again, I'm finally able to log in!

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So, somehow the first two letters from the USA got lost in the mail delivery, and the third I requested via customer service, too. In the week before christmas I decided to call the UK hotline to get them to send me another letter from closer to home, but it also didn't arrive. Tuesday I finally gave in and ordered express shipping from the US hotline. Seriously, how do you people live with the horrible quality of your phone lines??

Of course, after having completed all this, the letter from the UK arrived wednesday, oh well... Friday the express shipping letter arrived, too! I 've since called the UK hotline and paid 30\$ for my password via e-mail. I can really recommend any international apes to a) get their letters sent from the UK (took a bit more than 2 weeks for me) or pay for UPS express shipping and b) have the password e-mailed to you in case letters go missing again...

The next hurdle is to set up a bank account somehow to be able to direct purchase gamestop shares from CS (which does not work with my normal german bank). How can stuff like this be so complicated in the age of globalisation?