

Title: Computershare Non-Covered Cost Basis

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Hey everyone, long time lurker, first time poster. I have been transferring my Gamestop shares from TDA for over a year now to Computershare and still after all these months I have no cost basis. I have reached out to Computershare and they sent me this verbatim in an email: "We can confirm that the cost basis information is not yet received from your broker. If you wish to update the cost basis on our records, you need to contact your broker to send us the cost basis information via Cost Basis Reporting Service (CBRS)."

Great, so I reach out to TDA and they tell me they have tried many times to report the cost-basis to Computershare via CBRS and even by mail. They further state that this is not an individual problem I am experiencing but an issue with Computershare not accepting cost-basis for many people.

Does anyone else have no cost-basis on their transferred shares still? Or does anyone have anymore information on this subject? I reached out to FINRA and they said they will be contacting TDA and will update me after.