

Title: TDAmeritards doing back flips trying to explain why they stole my money and closed my positions without telling me. This is what they will do during a split to take your GME shares too. They call it a "Mandatory Corporate Action" then charge a fee and close your position without your knowing.

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Url: <https://i.redd.it/2wzgb19hcqg91.png>

My name is Christina. Thank you for giving me the opportunity to assist you today!

I am happy to clarify your transactions and balances. In review of your account history, I show that prior to these sales you held a negative cash balance of -\$33.64. Since you owed this amount, the proceeds from your two sales paid that negative balance off, then brought your cash up to a positive balance of \$25.73.

In regards to the negative cash balance, I see this was incurred after a reverse split on your Exela Technologies Inc. position. The \$38 Reorganization Fee corresponds to Mandatory Corporate Actions. TD Ameritrade charges this fee when there is a reverse stock split, a mandatory (mandated by the issuer for all outstanding shares) cash merger, or potentially on some share exchanges where stockholders have no choice in the reorganization. These actions are not an open market transactions; they will require TD Ameritrade to re-register the affected stock and/or manually remove them from accounts. To cover the manual processing costs, we charge your account with a \$38 Fee.

The disclosure of this fee can be found by following this link: <http://www.tdameritrade.com/ratesfees.html>

If you have any questions, please reply to this email or call the Reorganization Department at 888-723-8504, option 1. We are available Monday through Friday from 9 a.m. to 5:30 p.m. ET, excluding market holidays.

Circling back to the cash balance in your account, in cash you had positive \$4.36 when the \$38.00 fee was charged, bringing the balance to the -\$33.64. The sale of CODA at \$29.58 brought the cash back up to -\$4.06, then the sale of PIPP for \$29.79 brought the cash back to the current balance of \$25.73. Please note that you sold 3 shares PIPP at an average fill of \$9.93, and $9.93 \times 3 = 29.79$.

I do hope this helps to clarify! Please do not hesitate to respond should you have any follow up questions.

We strive to provide the best in-class service to our clients by making it easy for you. Your opinion and satisfaction are essential. If we have not yet met your expectations, or if you see anything we could have done better, please let us know.

Thank you for choosing TD Ameritrade, and we hope you have a great day!

Kind Regards,

Christina Wilson
Trader Support, Trader Services

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