

Title: Can anyone help me out? DRS related question.

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Im an international ape who just recently got my Gamestop letter and I tried to register my account but I got this error message

[<https://ibb.co/XZX49p9>](<https://ibb.co/XZX49p9>)

While Im pretty sure that my account holder number is correct (Its on the letter) is it possible that my name is wrong? Im typing it just as it appears on my letter.

How did you guys fill up this part?

Thanks