# LENDING CLUB CASE STUDY

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### **Lending Club Case Study**

#### **Company Overview:**

• Lending Club is the largest online marketplace which specializes in connecting lenders with borrowers through an online platform

#### **Business Objective:**

• To analyze loan application data to identify patterns indicating whether an applicant is likely to default.

#### **Outcome:**

• The outcome of this analysis will provide the company with a better understanding of the factors influencing loan defaults, enabling more accurate and profitable lending decisions.

### **Data Understanding**

#### Types of Data:

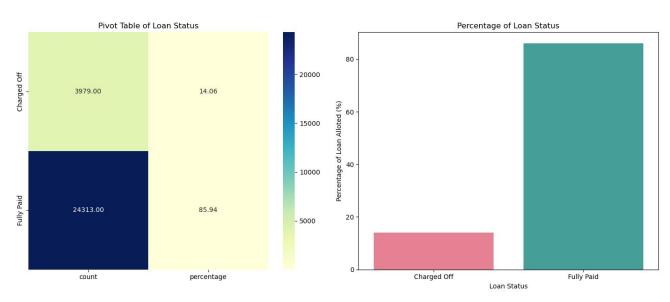
- 1. **Customer Data** (Employment title, annual income, zip code..)
- 2. **Loan Related Data** (Loan status, loan amount, funded amount..)
- 3. **Customer Behavioral Data** (loan purpose, recoveries, application type..)

### **EDA Steps**

- 1. **Data Handling and Cleaning:** Handle missing/singular values, correct data types, remove outliers and more.
- 2. **Sanity Checks**: Checking the correctness of the data
- 3. **Derived Metrics**: Create useful metrics for deeper analysis
- 4. **Visual Analysis:** Perform Univariate, Segmented Univariate, Bivariate and Multivariate Analysis to identify correlations and patterns.
- 5. **Insights:** Provide actionable insights based on the analysis to improve the loan approval process and mitigate financial risks.
- 6. **Business Recommendations:** Recommend Strategies based on Insights to the business to improve loan approval process.

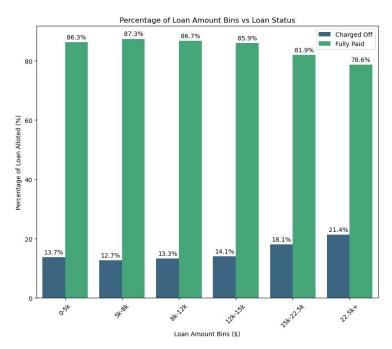
# **Insight - Loan Status Distribution**

• Overall, 86% of consumers have fully paid their loans, while 14% of consumers have defaulted.



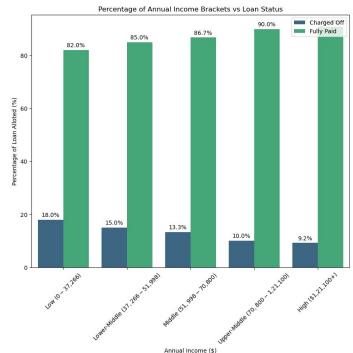
### Insight - Loan Amount And Default Risk

 Higher loan amounts (above \$15K) correlate with a greater risk of default.



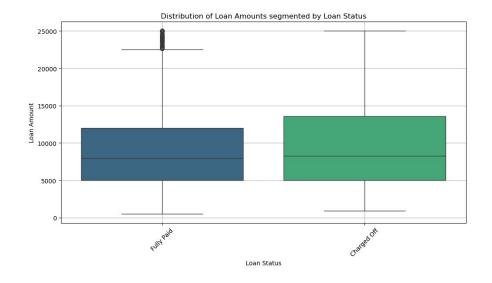
#### **Insight - Annual Income And Default Risk**

- Higher income groups are associated with a higher likelihood of fully paying their loans.
- Borrowers with lower annual incomes are associated with a higher chance of defaulting on loans.



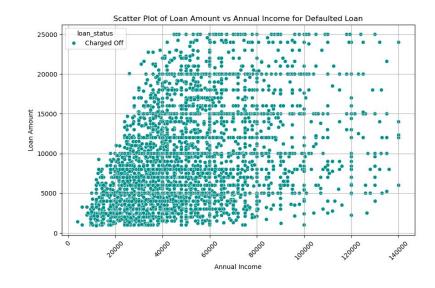
# **Insight - Loan To Income Ratio**

- Median, 25th and 75th percentile of charged-off loans is higher than that of fully paid loans.
- Higher loan amounts relative to income (loan-to-income ratio) are associated with higher default risk.



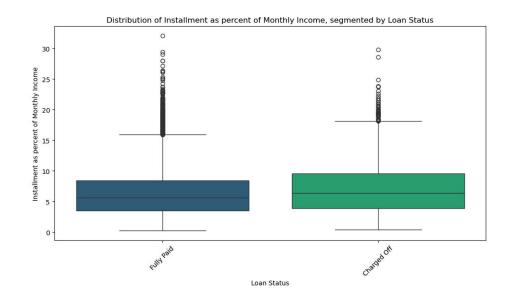
#### Insight - Loan Amount Vs Annual Income

- Charged off loans are across various loan amounts, but there is a notable density in the \$5,000 to \$15,000 range.
- There seems to be a decrease in density at the higher income levels (above \$80,000). This suggests that higher income borrowers may have a lower risk of default.



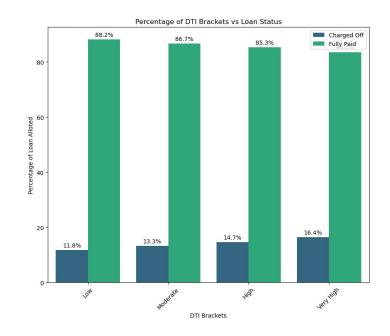
#### **Insights - Installment Amount And Default Risk**

- Median, 25th and 75th percentile of charged-off loans is higher than that of fully paid loans.
- This means Higher installment amount as a percent of consumer's monthly income are more likely to default.



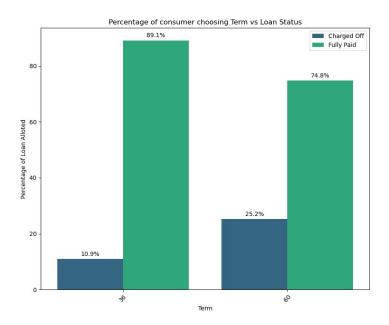
### Insight - Debt-to-Income (DTI) Ratio

- Higher DTI ratios are correlated with higher default rates.
- Lower DTI ratios are associated with a higher likelihood of fully paying the loan.



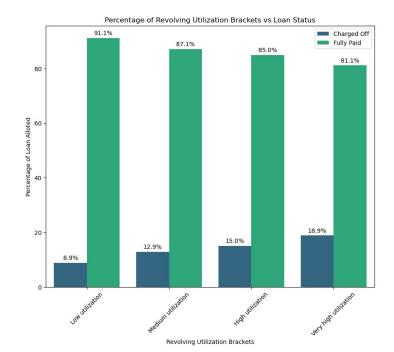
### Insight - Loan Term And Default Risk

- There is direct relationship between Charged Off Loan and Term.
- Loans with shorter loan terms have a lower chance of being charged off, while Longer loan terms are associated with higher default rates.



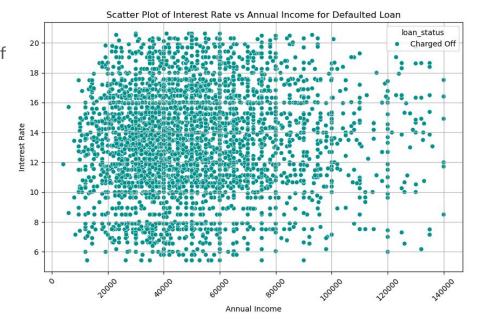
# **Insight - Revolving Utilization And Default Risk**

- There is direct relationship between Charged Off Loan and Revolving Utilization.
- Higher revolving utilization (credit card balances relative to credit limits) is associated with higher default risk.



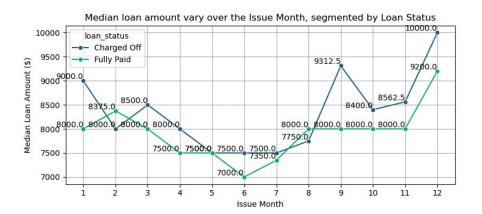
# **Insight - Interest Rate**

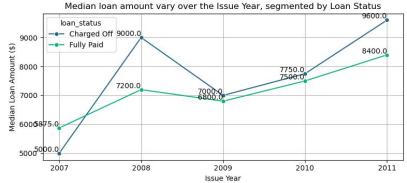
- We can see the concentration of charged off loans are higher for annual income above \$8K and interest rate above 10%.
- Higher interest rates (above 10%) are linked to higher default rates.

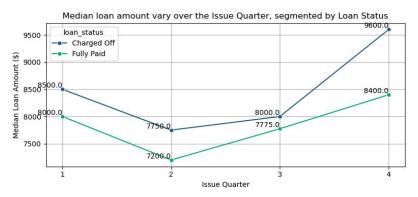


# **Insight - Loan Issue Date**

- Loans issued during the 2008 recession had higher default rates.
- Last quarter of each year and specially month of December are linked to higher default rates.

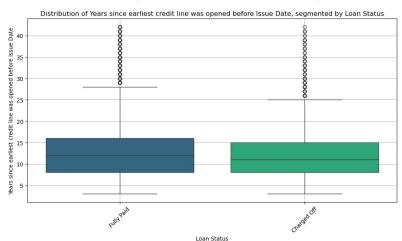


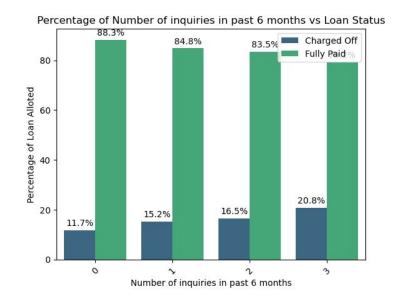




## Insight - Credit History And Default Risk

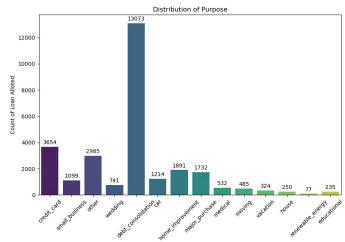
- Longer credit histories are associated with a higher likelihood of fully paying loans.
- Borrowers with more inquiries in the last 6 months are associated with a higher chance of defaulting.

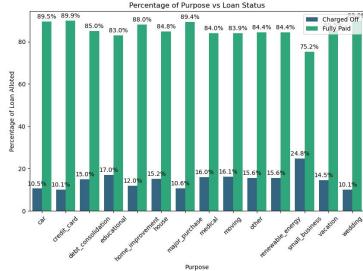




# Insight - Loan Purpose And Default Risk

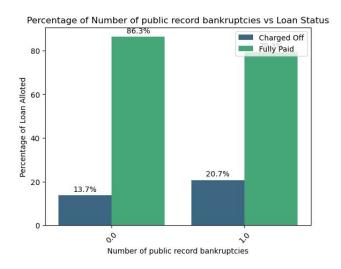
- Loans for Debt Consolidation and Renewable Energy are associated with higher default rates.
- Majority of loan has purpose as Debt Consolidation. So, this loan request should have stricter approval criteria.

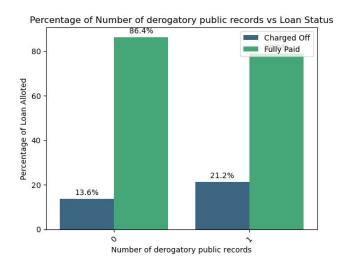




# **Insight - Public Records**

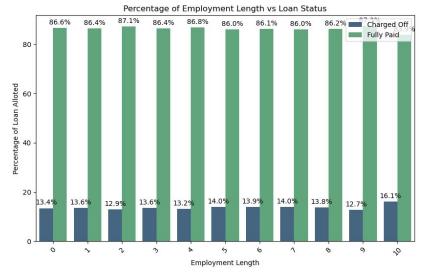
• Consumers with no public records have better repayment history.





# Insight - Employment Length And Default Risk

- Employment This may indicate that employment length alone is not a sufficient predictor of loan repayment success.
- Assumptions:
  - Less than 1 year will be considered as 0 years.
  - 10+ years will be considered as 10 years.



#### **Recommendations To Business**

- Consider capping loan amounts for borrowers with lower incomes to reduce the risk of default.
- Set higher interest rates or stricter approval criteria for high risk borrowers (e.g., those with high revolving utilization and low incomes)
- Focus marketing efforts on low-risk borrower segments (high income, low DTI, good credit history).
- Develop more robust credit scoring models that account for employment length, credit history length, and loan purpose.
- Be cautious with loans for high-risk purposes (e.g., debt consolidation, renewable energy) and implement additional checks.

# **Thank You**