

Customer Account Number		
00933799-11		
Due Date	Amount Due	Amount Enclosed
08/20/2025	164.37	
Service Address		
40 CARNATION AVE 107		
Bill Date	07/30/2025	

1.5% per month late penalty on overdue accounts

**** REGULAR ****

**** P.A.P. DO NOT PAY ****

RITESH KUMAR & JASMEET KAUR TAAK
40 CARNATION AVE
UNIT 107
TORONTO ON M8V 0B8

CARMA Corp.
TEL: 1-888-298-3336

Account Number
00933799-11

Name
RITESH KUMAR & JASMEET

Service Address
40 CARNATION AVE 107

Meter Number	Read Dates		Billing Days	Reads			Mult	Usage	Adjusted Usage	Units	Power factor	Adjust. factor
	Present	Previous		Code	Present	Previous						
ELE: P0101799	07/23/2025	06/23/2025	30	MR	00052999	00052297	1	702	702	kWh		1.000000
WTR: P0101800	07/23/2025	06/23/2025	30	MR	00000796	00000789	1	7		CU.MTR.		

MESSAGES:

IMPORTANT - Potential Postal Strike – Canada Post services may be interrupted due to ongoing labour negotiations between Canada Post and the Canadian Union of Postal Workers (CUPW), as Canada Post workers may be in a position to strike. A potential strike could affect the delivery of your monthly CARMA bill by mail.

To avoid delays in receiving your bill or making payments, please visit our website at <https://carmabilling.idoxs.ca/>, where you can access your e-bills and make payments online.

Thank you for your understanding and cooperation. If you have any questions or concerns, please call our Call Centre at 1-888-298-3336 between 8 AM and 5 PM (EST), Monday to Friday.

PREVIOUS BALANCE	\$118.59
PAYMENT 07/16/2025	(\$118.59)
BALANCE FORWARD	\$0.00

	RATE	USAGE	CHARGES
YOUR ELECTRICITY CHARGES:			
On Peak Usage	0.158000	135.0000	\$21.33
Off Peak Usage	0.076000	480.0000	\$36.48
Mid Peak Usage	0.122000	89.0000	\$10.86
Delivery			\$58.68
Regulatory Charges			\$4.34
ELECTRICITY CHARGES SUBTOTAL			\$131.69
TOTAL ELECTRICITY CHARGES			\$131.69

WATER CHARGES:

Cold Water Consumption	4.687200	7.0000	\$32.81
TOTAL WATER CHARGES			\$32.81

Utility Sales Tax Recovery	\$15.17
HST 86849 6845 RT0001	\$1.95
Ontario Electricity Rebate	(\$17.25)
CURRENT CHARGES (Due 08/20/2025)	\$164.37
TOTAL AMOUNT DUE	\$164.37

USAGE HISTORY

Month	Days	Electric Use (kWh)	Elec.Usage per Day	Water Use	Water Usage per Day
07-25	30	702	23	7	0
06-25	31	476	15	7	0
05-25	30	393	13	7	0
04-25	31	390	13	6	0
03-25	28	390	14	7	0
02-25	31	413	13	1	0
01-25	31	565	18	8	0
12-24	30	490	16	6	0
11-24	61	646	11	12	0
09-24	31	486	16	6	0
08-24	31	606	20	7	0
07-24	30	84	3	7	0
06-24	31			10	0

Sign up for Pre-Authorized Payments

Take advantage of CARMA Corp.'s pre-authorized payment. Payment is withdrawn directly from your bank account on the bill due date or next business day. This authorization is valid for all regular bills, reconciliations and final bills issued. Either party may cancel this authorization at any time by providing advance notice to the other party stipulating the date of cancellation. I agree to notify CARMA Corp. immediately of any changes to my bank account information.

RETURN THIS AUTHORIZATION, COMPLETE WITH A VOIDED CHEQUE, ALONG WITH YOUR NORMAL PAYMENT.

Name on Account: _____ Account Number: _____
Signature: _____ Service Address: _____
Date: _____ Email: _____ Phone Number: _____

Conveniently Manage Your Carma Bill by visiting www.carmabillingservices.com and set up for Carma's Self Service Portal.

Payment of Account: Payment by cheque can be mailed to Carma Corp., 132 Walsh Road, Lindsay, ON K9V 4R3. Please include the remittance stub and account number on the cheque. Accounts may also be paid at any major financial institution, ATM or by preauthorized payment, telephone banking, internet banking or TelPay. Credit card payments can be made by calling 1-888-971-6887, a service charge will apply. Payments must reach CARMA Corp. by the due date to avoid late payment charges. A monthly interest rate of 1.5% per month will be applied on current overdue charges. The due date on your current bill applies to the current charges only. **All balance forwards are due immediately.** Please allow for 3 to 5 days for the payment to be posted to the account.

Arrears and Disconnection of Service: Customers in arrears will be subject to disconnection of service. In the event of a disruption in the supply of electricity, water and/or natural gas, CARMA Corp. shall not be liable under any circumstances whatsoever for any loss, damages or inconveniences due to the disconnection of services. Charges for restoring disconnected services for non-payment will apply. Eligible customers may qualify for an Arrears Management Program or Emergency Financial Assistance. Please contact customer service for details.

Arrears and Third Party Collection: Customers in arrears will also be subject to third party collection activities. If the Third Party Collection Agency is unable to negotiate payment of the arrears, the arrears will be reported to the customers credit file. Carma Corp. will not be liable for any changes to a customers credit score due to non-payment.

Moving Out: Please visit our website to complete a "Moving Out" form. Forms can also be downloaded and faxed or emailed. Customers failing to close their account will remain responsible until proper notice has been given to close the account.

Change in Name and Address: Notification of any changes to current billing information must be received in writing in order to adjust an account. Changes can be emailed, faxed or mailed.

Going on Vacation: If you are going to be away for an extended period of time, please contact CARMA Corp. to make a payment arrangement or to prepay your account to avoid any late payment charges, notices or disconnection.

Errors and Omissions Expected (E. & O.E.): All bills rendered are subject to correction.

P.I.P.E.D.A.: In order to protect the confidentiality of your personal information, CARMA Corp. has developed a Privacy Policy. A copy can be obtained by contacting customer service.

GLOSSARY OF TERMS

Electricity: This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Water: This is the cost of water consumption and sewer services supplied to you during the billing period. Your bill may be separated into cold water and hot water, depending on the location.

Natural Gas: This is the cost of natural gas consumption supplied to you during the billing period.

Heating and Cooling Energy: This is the cost to provide heating and cooling to your suite.

FOR ONTARIO RESIDENTS ONLY

Regulatory Charges: Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

Delivery: These are the costs of delivering electricity from generating stations across the Province to the Local Distribution Company and then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems.

A portion of these charges is fixed and does not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business.* The Local Distribution Company collects this money and pays this amount directly to their suppliers.

*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

For a detailed explanation of electricity terms, please visit www.oeb.ca