BEETAL

Annexure-B

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

DataforthemonthendingAPRIL2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end Of the month"		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	59	0	59			22
2	SEBI (SCORES)	0	8	0	8			12
3	Stock Exchanges (if relevant)	0	1	0	1			10
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**68**	**0**	**68**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-
Format for disclosing data of complaints on their website:

Data for the month ending MAY 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month"		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	49	0	49			19
2	SEBI (SCORES)	0	04	0	04			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**53**	**0**	**53**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-Format for disclosing data of complaints on their website:

Data for the month ending JUNE 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	36	0	36			19
2	SEBI (SCORES)	0	07	0	07			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**43**	**0**	**43**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-Format for disclosing data of complaints on their website:

Data for the month ending JULY 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	34	0	34			19
2	SEBI (SCORES)	0	08	0	08			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**42**	**0**	**42**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-Format for disclosing data of complaints on their website:

Data for the month ending August 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	24	24	0			19
2	SEBI (SCORES)	0	25	0	25			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**49**	**0**	**49**			**0**

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

Average solution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-
Format for disclosing data of complaints on their website:

Data for the month ending SEPTEMBER 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	39	0	39			19
2	SEBI (SCORES)	0	15	0	15			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**54**	**0**	**54**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending OCTOBER 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	127	0	127			19
2	SEBI (SCORES)	0	09	0	09			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**136**	**0**	**136**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending NOVEMBER 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	130	0	130			19
2	SEBI (SCORES)	0	09	0	09			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**139**	**0**	**139**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending DECEMBER 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	137	0	137			19
2	SEBI (SCORES)	0	02	0	02			15
3	Stock Exchanges (if relevant)	0	1	0	01			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**140**	**0**	**140**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending JANUARY 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	146	0	146			19
2	SEBI (SCORES)	0	05	0	05			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**151**	**0**	**151**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending FEBRUARY 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	120	0	120			19
2	SEBI (SCORES)	0	09	0	09			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**129**	**0**	**129**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending MARCH 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	139	0	139			19
2	SEBI (SCORES)	0	12	0	12			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**151**	**0**	**151**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending APRIL 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	97	0	97			21
2	SEBI (SCORES)	0	10	0	10			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**107**	**0**	**107**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents(RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending MAY2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	91	0	97			21
2	SEBI (SCORES)	0	06	0	06			18
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**97**	**0**	**97**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current monthdivided by total number of complaints resolved in the current month.

Format for disclosing data of complaints on their website:

Data for the month ending JUNE,2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	93	0	93			21
2	SEBI (SCORES)	0	07	0	07			18
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	**100**	**0**	**100**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data for the month ending JULY2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	61	0	61			18
2	SEBI (SCORES)	0	16	0	16			18
3	Stock Exchanges (if relevant)	0	02	0	02			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	79	**0**	79			**0**

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

Average solution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data for the month ending AUGUST2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month		Average Resolution time^ (in days)
						Pending For less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	46	0	46			22
2	SEBI (SCORES)	0	16	0	16			18
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources(if any)	0	0	0	0			0
5	**Grand Total**	**0**	62	**0**	62			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
Average solution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents (RTAs) to bedisplayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending SEPTEMBER 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month"		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	74	74	74			20
2	SEBI (SCORES)	0	10	10	10			15
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources (SMART ODR)	0	01	01	01			10
5	**Grand Total**	**0**	**85**	**85**	**85**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
^Average resolution time is the sum total of time taken to resolve each complaint inthe current month divided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents (RTAs) to bedisplayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending OCTOBER 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month"		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	40	40	40			20
2	SEBI (SCORES)	0	06	06	06			17
3	Stock Exchanges (if relevant)	0	0	0	0			0
4	Other Sources (SMART ODR)	0	0	0	0			0
5	**Grand Total**	**0**	**46**	**46**	**46**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Data of complaints against Registrar and Share Transfer Agents (RTAs) to bedisplayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending NOVEMBER 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month"		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	28	28	28			20
2	SEBI (SCORES)	0	11	11	11			17
3	Stock Exchanges (if relevant)	0	1	1	1			15
4	Other Sources (SMART ODR)	0	4	4	4			15
5	**Grand Total**	**0**	**44**	**44**	**44**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Annexure - B

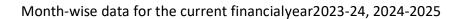Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending DECEMBER 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month"		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	32	32	32			20
2	SEBI (SCORES)	0	07	07	07			17
3	Stock Exchanges (if relevant)	0	0	0	0			15
4	Other Sources (SMART ODR)	0	1	1	1			16
5	**Grand Total**	**0**	**40**	**40**	**40**			**0**

*Should include complaints of previous months resolved in the current month, if any.
**Should include total complaints pending as on the last day of the month, if any.
^Average resolution time is the sum total of time taken to resolve each complaint inthe current month divided by total number of complaints resolved in the current month.

Month-wise data for the current financialyear2023-24, 2024-2025

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	APRIL 2023	0	68	68	NIL
2	MAY 2023	0	53	53	NIL
3	JUNR 2023	0	43	43	NIL
4	JULY 2023	0	42	42	NIL
5	AUG, 2023	0	49	49	NIL
6	SEPT. 2023	0	54	54	NIL
7	OCT. 2023	0	136	136	NIL
8	NOV. 2023	0	139	139	NIL
9	DEC. 2023	0	140	140	NIL
10	JAN. 2024	0	151	151	NIL
11	FEB. 2024	0	129	129	NIL
12	MAR 2024	0	151	151	NIL
13	APR 2024	0	107	107	NIL
14	MAY 2024	0	97	97	NIL
15	JUNE 2024	0	100	100	NIL
16	JULY2024	0	79	79	NIL
18	AUGUST2024	0	62	62	NIL
19	SEPTEMBER'24	0	85	85	NIL
20	OCTOBER'24	0	46	46	NIL
21	NOVEMBER'24	0	44	44	NIL
22	DECEMBER'24	0	40	40	NIL
			1815	1815	

Trend of annual (financial year) disposal of complaints (for5yearson rolling basis) *

SN	Year	Carried forward from Previous year	Received	Resolved	Pending
1	2017-18	0	190	190	0
2	2018-19	0	87	87	0
3	2019-20	0	58	58	0
4	2020-21	0	16	16	0
5	2021-22	0	1068	1068	0
7	2022-23	0	586	586	0
8	2023-24	0	1155	1155	0
9	2024-25	0	680	680	0
	Grand Total	**0**	**3840**	**3840**	**0**