

Zepto Instant Delivery Analytics Dashboard



Category

All

City

All

Delivery_Sl...

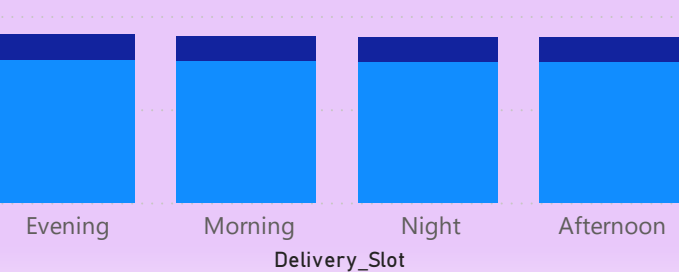
All

Order_Status

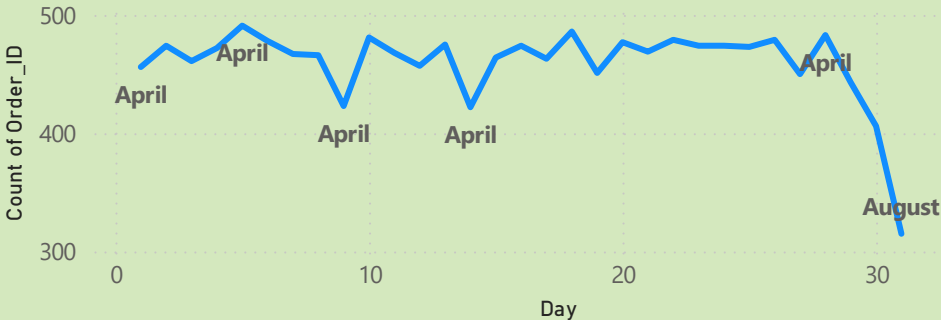
All

Orders by Time Slot and Status

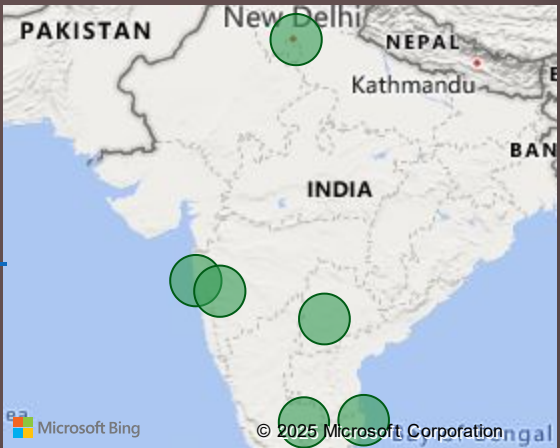
Order_Status



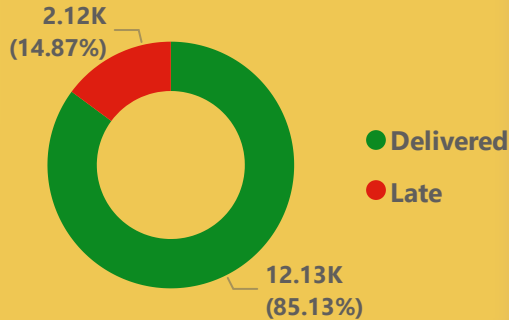
Daily Order Volume Trend



Orders by City



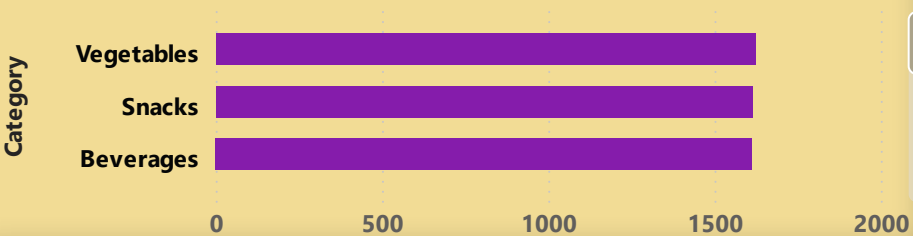
Delivery Status Distribution



Order-Level Details

Order_ID	Customer_ID	Rider_ID	Order_Status	Sum of Customer_Rating	Sum of Delay_Minutes	City	Category	Year	Quarter	Month
ORD01027	CUST6190	RID314	Late	5	60	Delhi	Household	2024	Qtr 4	Deceml
ORD01033	CUST9974	RID453	Delivered	5	0	Delhi	Dairy	2024	Qtr 4	Novem
Total				53654	111060					

Total Orders by Category



Key Insights (May 2025)

- On-time delivery rate: 85%
- Most orders placed between 7–9 PM
- Top category: Snacks & Vegetables
- Top city by volume: Pune
- 30% repeat customer rate
- Rider RID164 completed most deliveries

Top 10 Riders by Orders Delivered



Total Orders

14K

On Time Orders

12K

Late Delivery

2119

Avg of Customer Rating

3.76

Repeat Customers

4250

Yearly Orders

14K



Bangalore

Vegetables

111K

54K

14K

12K

Delivered

14K



Order-Level Details

Category	City	Delivery_Slot	Sum of Delay_Minutes	Year	Quarter	Month	Day	Customer_ID	Month	Day	Order_ID	Rider_ID	Rider_ID
Bakery	Bangalore	Afternoon	5	2022	Qtr 1	January	13	CUST5473	January	13	ORD08697	RID417	RID417
Bakery	Bangalore	Afternoon	5	2022	Qtr 1	January	25	CUST9641	January	25	ORD06805	RID200	RID200
Bakery	Bangalore	Afternoon	0	2022	Qtr 1	March	17	CUST1941	March	17	ORD10930	RID189	RID189
Bakery	Bangalore	Afternoon	0	2022	Qtr 1	March	24	CUST1252	March	24	ORD12263	RID125	RID125
Bakery	Bangalore	Afternoon	20	2022	Qtr 2	April	18	CUST7951	April	18	ORD10843	RID422	RID422
Bakery	Bangalore	Afternoon	0	2022	Qtr 2	May	2	CUST2318	May	2	ORD13179	RID117	RID117
Bakery	Bangalore	Afternoon	0	2022	Qtr 2	May	7	CUST3582	May	7	ORD03061	RID291	RID291
Bakery	Bangalore	Afternoon	0	2022	Qtr 2	May	7	CUST7263	May	7	ORD14121	RID100	RID100
Bakery	Bangalore	Afternoon	10	2022	Qtr 2	May	14	CUST9713	May	14	ORD07485	RID193	RID193
Bakery	Bangalore	Afternoon	30	2022	Qtr 2	May	21	CUST3019	May	21	ORD05274	RID253	RID253
Bakery	Bangalore	Afternoon	0	2022	Qtr 2	June	1	CUST9801	June	1	ORD04481	RID234	RID234
Bakery	Bangalore	Afternoon	10	2022	Qtr 3	July	2	CUST2787	July	2	ORD14352	RID233	RID233
Bakery	Bangalore	Afternoon	0	2022	Qtr 3	July	19	CUST4930	July	19	ORD07512	RID384	RID384
Bakery	Bangalore	Afternoon	10	2022	Qtr 3	August	2	CUST4875	August	2	ORD13535	RID368	RID368
Bakery	Bangalore	Afternoon	0	2022	Qtr 3	August	21	CUST3219	August	21	ORD07968	RID408	RID408
Bakery	Bangalore	Afternoon	5	2022	Qtr 3	August	26	CUST1760	August	26	ORD02978	RID125	RID125
Bakery	Bangalore	Afternoon	0	2022	Qtr 3	September	9	CUST7694	September	9	ORD05682	RID240	RID240
Bakery	Bangalore	Afternoon	0	2022	Qtr 4	October	20	CUST2087	October	20	ORD14506	RID165	RID165
Bakery	Bangalore	Afternoon	5	2022	Qtr 4	October	29	CUST6163	October	29	ORD05205	RID323	RID323
Bakery	Bangalore	Afternoon	0	2022	Qtr 4	November	16	CUST8221	November	16	ORD06786	RID399	RID399
Total			111060										