

Application Delivery Management (ADM)

Duration – 40 Hours

Program Description

The Application Delivery Management (ADM) program is designed to equip professionals with the skills and frameworks required to manage the end-to-end delivery of software applications. It focuses on aligning business objectives with IT delivery, ensuring quality, speed, and governance throughout the lifecycle.

The program combines delivery methodologies (Agile, DevOps, ITIL), project/program governance, metrics-driven decision-making, and toolsets to help leaders drive successful digital transformation initiatives.

Learning Goals

- Understand ADM principles and their role in modern IT and digital transformation.
- Learn how to align business value, IT strategy, and delivery execution.
- Gain knowledge of Agile, DevOps, and ITIL practices in ADM context.
- Apply governance frameworks for managing risks, compliance, and SLAs.
- Measure success using KPIs, dashboards, and delivery metrics.
- Get exposure to ADM tools for project tracking, CI/CD monitoring, and service management.

Course Topics

- Introduction to ADM and its relevance in modern IT
- ADM frameworks and methodologies (Agile, DevOps, ITIL)
- Governance and risk management in application delivery
- Metrics, KPIs, and reporting for delivery oversight
- Tools and platforms for ADM (Jira, Azure DevOps, ServiceNow, etc.)
- ADM in hybrid/cloud environments
- Case studies and industry best practices
- Capstone simulation (end-to-end delivery management)

Modules can be customized to suit client's specific needs and duration accordingly