# Online Retail Shop: Database Management

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#### **Project Description:**

The project is aimed at developing a Web-based Database Management System that simulates an online Retail Shopping system. **Online shopping** or **online retailing** is a form of electronic commerce whereby consumers directly buy goods or services from a seller over the Internet without an intermediary service. Examples of such applications are retail sites such as <a href="https://www.amazon.com">www.amazon.com</a> or <a href="https://www.amazon.com">www.flipkart.com</a>.

The simulation would comprise of handling retail order requests, tracking services, user accounts, tie-ups, etc. Currently planned to have front-end support of jsp, whereas backend remains on mysql.

#### **Implementation:**

#### The **major entities** would be:

- 1. User: user IDs, their contact and account information
- 2. Product: details of products, cost, availability, category, etc. Might be split into multiple category tables (like books, computer accessories, etc
- 3. Transaction: deals with the details of delivery of item to the consumer, status of the delivery, etc
- 4. Tie-ups: link with other online electronic retailers, listing availability at their online stores
- 5. Employee : different employees and their data.
- 6. Servers : information about the web servers hosting the website
- 7. Warehouse: the locations where the goods are stored.
- 8. Advertisers: secondary source of income
- 9. Suppliers: details of the source of products, the type of products, quantities, etc

## The **major relationships** would be:

- 1. Orders: Relates users, products and transaction entities for successful orders
- 2. Works-for: Relates employees with their higher officials

- 3. Employee type to salary: details of monetary facilitation based on their employee status
- 4. Accounts: employee salary, expenditure on servers, etc (might be split into multiple tables for different categories (employee, tie-up, supplier, server, advertisers, supply-chain budget, warehouses, bonuses, different locations (for MNC), etc)

### Meaningful data that can be extracted:

- 1. Sales a) in the previous month/year/week/decade. b) product/category specific sales
- 2. Accounts queries; profits, expenditures on various areas, etc
- 3. Windowing on number of users.
- 4. Closeness of products: to be used for suggesting similar products that he might like when he purchases some product.
- 5. Hit rate: how much of the demand is being fulfilled. Statistics related to marketing.
- 6. Resource utilization: which resource (servers, employees, etc) are overburdened, and which are redundant cost-adders.

#### **Other operations**:

- 1. Authorization to different parts of the database to different project groups
- 2. Views provided by partner retailers. Also, views for temporary employees, interns, etc;
- 3. Roles and privileges to different employees.
- 4. Cross tabulation (ex: sales v/s type of products v/s number of users etc.,) using OLAP.
- 5. Triggers (eg: updations in the transaction table has ripples to Order and User tables (changes in Order status, User's pending payments, etc)).

<u>Functional dependencies</u> include that any entry in any relation table must have an entry in the corresponding entity table too (like transaction table must not have a buyer that is not in the user table; any employee entry in accounts table must have an entry in the employee table, etc)