Passwords are stored in an encrypted format(AES Encryption Used)

**JIRA INTEGRATION**

**Pull Jira tickets from Triage tool(With Messages)(POST)**

<https://jira-servicedesk-uat.oraclecorp.com/jira/rest/api/latest/search>

Input params:

{"expand":["renderedFields","changelog"],"jql":"project = 'Fusion' and issuetype = 'Incident' and updated > **${updatedTime}** and 'AE ID' is not null order by updated asc ","maxResults":50,"fields":["summary","customfield\_13702","issuetype","creator","attachment","created","description","project","comment","updated","key","status"],"startAt":0}

**Push Messages from Triage tool to JIRA(POST)**

https://jira-servicedesk-uat.oraclecorp.com/jira/rest/api/latest/issue/**${jiraIssueId}** /comment

Input params:

{"author":{"key":**${triageToolUserId}**},"updateAuthor":{"key":**${triageToolUserId}**},"body":**${message}**}

Basic authentication used

Jira user name

api\_triageconsole\_local

Jira Password

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**Api to get major incidents from JIRA(POST)**

<https://jira-servicedesk-uat.oraclecorp.com/jira/rest/api/latest/search>

input params : {"expand":["renderedFields"],"jql":"STATUS NOT IN ('Resolved', 'Closed', 'Manager Approved', 'Event Summary Drafted', 'SERVICE RESTORED PENDING EVENT SUMMARY') AND 'Major Incidents Details' IS NOT EMPTY and project = 'Fusion'","maxResults":50,"fields":["issueType","summary","created","priority","key","status"],"startAt":0}

**Push Ticket from Triage tool to JIRA**

This uri will called after a user clicked the acknowledge button**(GET)**

<https://jira-servicedesk-uat.oraclecorp.com/jira/secure/CreateIssueDetails!init.jspa>?${valueFromTriageTool}

Example :

[https://jira-servicedesk-uat.oraclecorp.com/jira/secure/CreateIssueDetails!init.jspa?pid=10100&issuetype=10000&customfield\_10402=13629&summary=EOEO-TEST%20EM8%20[AEDC]%20Down&description=EOEO-TEST%20EM8%20[AEDC]%20Down&customfield\_13702=AE-14873](https://jira-servicedesk-uat.oraclecorp.com/jira/secure/CreateIssueDetails!init.jspa?pid=10100&issuetype=10000&customfield_10402=13629&summary=EOEO-TEST%20EM8%20%5bAEDC%5d%20Down&description=EOEO-TEST%20EM8%20%5bAEDC%5d%20Down&customfield_13702=AE-14873)

**ODIN Integration(Pull Only)**

**For Fusion Related ODIN Properties we are using this url(GET)**

https://cloudem-external.us1.oraclecloud.com/ords/ADC/odin/fusion/down?limit=10

**JC WORKFLOW INTEGRATION**

**Api used to get auth token(GET)**

<https://saas-tools.oracleoutsourcing.com/idm/api/v2/authenticate>

input params :

{"role": "JC\_API", "user": "**JC\_USER**", "password": "**\*\*\*\*\*\*\*\*\*\*\***"}

**Api used to get JCWorkflow results(GET)**

<https://saas-tools.oracleoutsourcing.com//jobcontrol/api/v2/jobs/>

Headers :

User-Agent : OCSC JC API Client

Accept: application/json

Authorization: **${tokenRetrievedThroughTheFirstApi}**

**LDAP Integration**

URL

ldap://10.230.86.148:389

LDAP Base Domain:

cn=plindema\_directs\_ww,cn=org\_groups,cn=beehive\_groups,cn=groups,dc=oracle,dc=com

As of now anonymous credentials are used

**Email Integration**

Server: stbeehive.oracle.com

Protocol: IMAP

Port: 993

SSL: true

|  |  |
| --- | --- |
| Mail: [ocsctest\_us@oracle.com](mailto:ocsctest_us@oracle.com)  Password:\*\*\*\*\*\*\*\*\*\*\*\*\*  [javax](eclipse-javadoc:%E2%98%82=Core/C:%5C/Users%5C/nabhagav%5C/.m2%5C/repository%5C/javax%5C/mail%5C/mail%5C/1.3.2%5C/mail-1.3.2.jar%3Cjavax).[mail](eclipse-javadoc:%E2%98%82=Core/C:%5C/Users%5C/nabhagav%5C/.m2%5C/repository%5C/javax%5C/mail%5C/mail%5C/1.3.2%5C/mail-1.3.2.jar%3Cjavax.mail).\* package used to fetch emails  **Cloud Meta Integration**  **API used to get auth token(POST)**  <https://saas-tools.oracleoutsourcing.com/cloudmeta-api/v1/login>  **Headers:**  Content-Type: application/x-www-form-urlencoded  Accept: application/json  Input params:  email=ocscprod\_us@oracle.com&password=\*\*\*\*\*\*\*  API used to get tech snapshot**(GET)**  https://saas-tools.oracleoutsourcing.com/cloudmeta-api/v1/pods?name=**${podName}**&is\_active=1&page=1  Headers :  Accept: application/json  Authorization: Bearer **${tokenRetrievedThroughFirstApi}**  **OCTO Integration**  Need to workon  Fleet Manager Integration  Need to get input from SHAHUL JI |  |