Lets Talk Eczema

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• Created by Weiland, Katie R on Jul 18, 2022

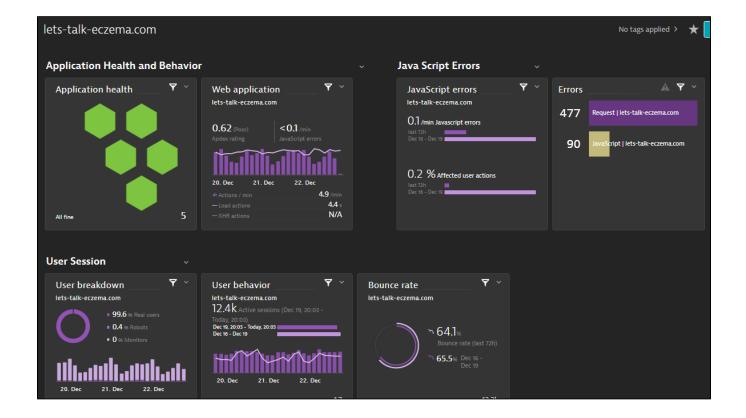
Go to start of metadata

In this Page you will find details regarding Abbviepro dev monitoring in Dynatrace

Topics that cover in this page:

- 1. Lets Talk Eczema dashboard
- 2. Lets Talk Eczema Application monitoring setup in Dynatrace
- 3. Understanding Monitoring details in Dynatrace
- 4. Error's drill down
- 5. JavaScript Snippet that have been ingested in the Lets Talk Eczema website
- 6. Management profile created for Lets Talk Eczema application
- 1. Lets Talk Eczema Dashboard link :

Dashboard Link



2. Abbviepro dev Application monitoring setup in Dynatrace:

Dynatrace Link: Abbviepro Prod Application

Details that are important to check on this page:

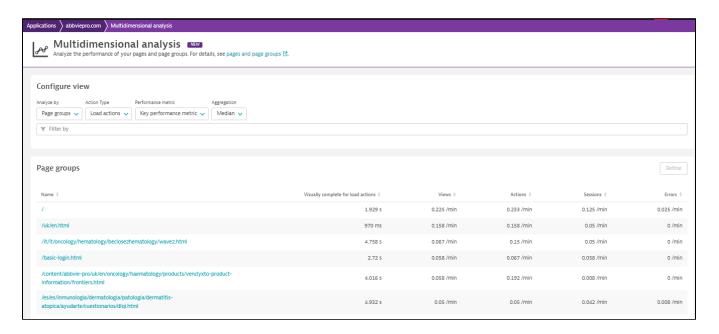
- · Performance Analysis: You see details of Load Actions, errors, resources, geolocation breakdown.
- Top 3 user Actions
- Top 3 pages
- Top Errors
- User Sessions
- Bounce Rate

Here are the links to Dynatrace, where you can top pages on which user actions happen and user sessions happening on the Abbviepro website.

1. Page Groups: Page Groups

Pages and page groups for web applications provide you with an extra layer of contextual information for your <u>user actions</u> and other RUM entities. You can use this additional context to enhance the finding, filtering, and aggregation of your end users' experience, performance information, and troubleshooting-relevant data.

- Use pages to analyze user actions on a single webpage across all user sessions.
- Use page groups to automatically group user actions that lead to technically similar or equal pages while not losing the
 details of individual instances

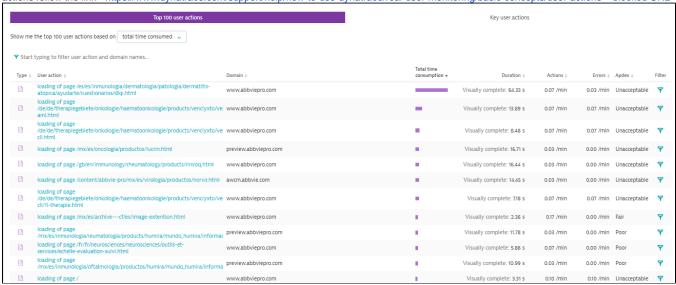


This page can help you find answers to the following questions:

- Which page groups or pages are the most viewed?
- Which are the most visited?
- · Which are the busiest page groups or pages where lots of actions occur?
- Which contain the most errors?
- · Which are slow on their initial page load?
- Which are slow on a route change?

2. Top 100 User Actions: Top 100 user actions

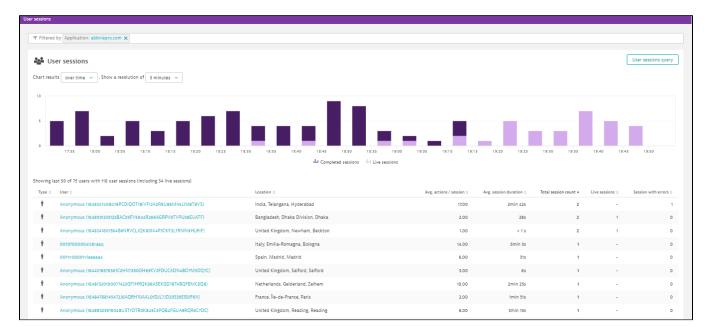
A user action is an interaction with an end-user interface that involves a call to a web server, which can potentially have multiple nested calls. It is a transformation from one view to another view that is triggered by a user input, for example, a page load, click, or touch, to understand more on User actions follow the link - https://www.dynatrace.com/support/help/how-to-use-dynatrace/real-user-monitoring/basic-concepts/user-actions blocked URL



Note: Scroll down the page to get to Top 100 user actions- out of these whichever you think most important can be created as Key user action and create alerts for only those actions.

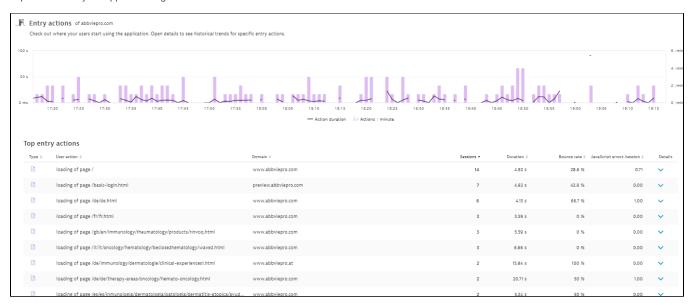
3. User Sessions : User Sessions

A user session, also known as a "visit," "journey," or "clickpath," is a sequence of user actions that are performed by the same user in your application during a limited period of time. A single session typically includes multiple page loads, third-party content requests, service requests, and user actions such as button clicks and file downloads. Each user session includes at least one user action



4. Top Entry Actions: Top Entry Actions

By selecting **Entry actions**, you can analyze the **Entry actions' duration**. It's important to watch the trend of the first page load or XHR action of a session as these are often the landing pages of your application. You can also inspect the <u>Apdex rating</u> on the entry actions as your users expect a good experience with your application right from the start.



5. Top Exit actions: Top Exit Actions

By selecting **Exit actions**, you can analyze the **Exit actions' duration**. Watch the action duration of the last page load or XHR action of your users so that you can identify whether your users leave your application because of performance problems. You can also inspect the <u>Apdex rating</u> on the exit actions to see if a bad experience is leading users to exit.



Take a closer look where your users leave your application. Open details for a specific exit action to watch historical trends.

5. Bounced Sessions : Bounced Sessions

Click the **Bounce rate** portion of the infographic, to view **Bounce rate analysis**. In this analysis, you can check whether long lasting entry actions have an impact on your bounce rate and also you can examine the impact of JavaScript errors on the bounce rate.