General How-To

AbbVie DevOps and SLC

- How to know more on the AbbVie SLC process?
- How to know more on the AbbVie Agile DevOps program?

Access

- How to update MULTIPLE AD security groups properties at once (name, owner, contacts, etc)?
- How to update AD security group properties (name, owner, contacts, etc)?
- How to troubleshoot access to Jira and Confluence?
- How to train and provide user access to Clarity?
- How to track AD Security group user addition access requests I submitted?
- How to set a proxy in IDM
- How to resolve IDM "Provide Information for Request"?
- How to requests MULTIPLE AD security groups at once?
- How to request an AD security group?
- How to request access to Quality Center/ALM?
- How to provide user access to Tosca?
- How to onboard new members to Azure DevOps?
- How to give Users General and AD Security Group access to Enterprise Jira/Confluence?
- How to give user access to the shared drive for DEX?
- How to give user access to Dynatrace or Splunk?
- How to give Jira/Confluence access for users without VDI?
- How to Create/Request a Service Account for Windows (SNOW)
- How to Create/Request a Service Account (Windows-Old Process) ?
- How to change schemes in a Jira project
- How to add users to AD security groups for access to DevOps Tools?
- How to add users to AD security groups (New Process - SNOW) for access to DevOps Tools?
- How to Add Service Account (Windows) to AD Group?

Service Now (SNOW)

- How to Submit a Ticket for Enterprise DevOps in ServiceNow?
- How to request to be added to a SNOW Support Queue/Group?
- How to request a new SNOW Support Queue/Group?
- How to Create a SonarQube Project for Code Analysis (New Process - SNOW)
- How to create a Change Request (CR) Release pipeline for Production Release?
- How to add users to AD security groups (New Process - SNOW) for access to DevOps Tools?

Mailboxes and Distribution Lists

- What are the differences between a Shared Mailbox and Distribution List?
- How to request a new Shared Mailbox?
- How to request a new Distribution List?
- How to add users to a Shared Mailbox?

Team Onboarding

- How to upload your profile picture for Teams?
- How to train and provide user access to Clarity?

Python/Jenkins

- How to Push back the Extracted Output to Azure Repo using Jenkins Job
- How to Publish the OAD_Utils Library in Jenkins Server
- How to Create Jenkins Job Executing Python script using Azure Repo
- How to Create and Publish Python Library

Git/GitBash

Internal