

Monitoring Opportunities

Sno	Use cases	Implemented in Dynatrace	Comments	Requirements given by
1	<ul style="list-style-type: none"> Ability to test the integration with AbbVie ID service <ul style="list-style-type: none"> Registration Authentication Authorization 	We did try to do a POC, it was not possible with Synthetic monitoring	<p>We can monitor the webpage and login, but we cannot monitor the services behind the Authentication and Authorization with Agentless monitoring</p> <p>Can we put in an Agent on the Application servers ..?</p>	Sandeep
2	<ul style="list-style-type: none"> Ability to test if cookie banner is being displayed and if the cookies are being install or not, after use confirmation. 	Yes, it is done in Dynatrace Dev Environment		Courtney , Reimers
3	<ul style="list-style-type: none"> Ability to test a website against W3C web accessibility standards. 	it is not possible	Dynatrace is not the tool to test the Web Accessibility standards	
4	<p>Integrations need to be monitored : There are four critical Integrations for AEM :</p> <ul style="list-style-type: none"> API call out, if integration is working One integration with log in mechanism <ul style="list-style-type: none"> ICC Personalization Identification Platform <ul style="list-style-type: none"> Can look at endpoints and track performance Learning Mgmt System (LMS Moodle) <ul style="list-style-type: none"> Training videos on drugs, products, etc End point to get the video thumbnails and then put on AEM page SF Marketing Cloud Google Analytics <ul style="list-style-type: none"> Script that loads on the browser Brightcove <ul style="list-style-type: none"> Video server for script on the page 		Currently waiting for the Development team to give the requirements	Rishi Kumar
5	There are APIs, in AEM , which we would like to Monitor the health of the API and the Response time		waiting for the API details	Rishi Kumar
6.	Synthetic Use cases like : Login/Logout, certain pages which customer uses frequently , end user actions			Sandeep
7.	New Webpage monitoring , content monitoring , and monitoring of page load time			Rishi Kumar
8	<p>Web page Http url monitoring</p> <ul style="list-style-type: none"> PIAP: https://piap.abbvie.net/ LMS: https://lms.abbviepro.com/ Dosing: https://widgets.abbviepro.com/dosing/ ICC: https://id.abbvie.com/Login VEEVA CRM: https://iftwec.lightning.force.com/one/one.app 	Implemented in Dynatrace		Rishi Kumar

Already integrated with AWCM production

New Relic Continuous Monitoring tool - SAS based

- licensing works differently (per node vs/ RAM based)
- Agentless user sessions - injection the webpages
- Install an agent - different as there are manual steps while in Dynatrace it's automatic
- Able to check CPU usage
 - If possible with Dynatrace, hitting page from AbbviePro to see usage
 - Need agent on host to monitor the host on the back
 - Host/resource monitoring out of scope, use new relic monitoring to address

Adobe manage services - gives all customers installed on their systems for data at application level

Integrate with SNow and raise an incident automatically -

How will Dynatrace integrate with AEM?

- Add script in application
- After in production, tracking

Dynatrace

- Focus on injecting code and synthetic monitoring
- Internal operations team to support - one dashboard for AEM

Provide access to the team

- Rishi, Courtney, Frank Fischer and Asad Islam
- User Log in, Registration, Search feature, indexing
- Monitoring assigned to AEM
 - Training
 - Couple hour of sessions

Primary Contact for AEM for alerts

- Rishi and Asad

Integrations

- monitoring health of integrations