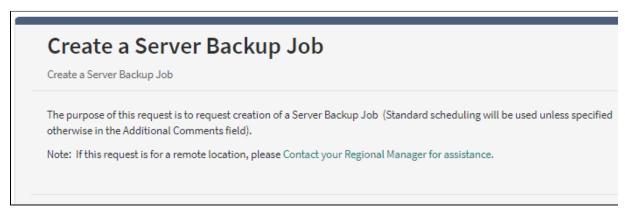
How to create a request for Server backup and Restore

Create a request for Server Backup

Step 1: Click on the link to go to ServiceNOW page.



Step 2: Name should be Employee of Abbvie

0	D					
UPI						
						
Contact Number	er 🕡					
Are there	others who need to	o be included in "c	rustomer undate	e" notification	ns?	

Step 3: Fill the below details and submit

None		
Version 🔞		
How large is the backup?		

Create a SNOW request for restoring

Step 1: Click on the link to go to ServiceNOW page.

On average, this request has taken 4 day(s) to be completed.
Service Catalog > Infrastructure Services > Application Hosting Services > Server Backup > Server Restore Request
Server Restore Request
This form is used to request Server folder/files restores that are being backed up by IDPA / Avamar. This can also be used to rest Server (aka Bare Metal Restore) if supported. Servers and folders/files can only be restored from 1 to 45 days ago for Prod Serv 14 days ago for Non-prod Servers. This form cannot be used for restoring databases, Isilon (NAS) folders/files, Acronis workstal other systems not being backed up by IDPA / Avamar.
Please also attach screenshot of the files and folder location where they are missing/corrupted from

Step 2: Under Request details, fill all the mandatory fields and submit.

Request Details	
★ Server Name ②	
 More information 	
▼ Folders/Files To Past.	ore (Specify FULL To Restore Entire Server) ⑦
	bre (specify FOLE to Restore Entire Server)
▶ More information	
★ Restore Point ②	
★ Restore Point ⑦▶ More information	
► More information	
More information Additional Notes	
* Restore Point ⑦ • More information Additional Notes • More information	