

KUNAL DAS

(+91) 7605810279 / kd829433@gmail.com / <https://www.linkedin.com/in/kunaldas25/>

EDUCATIONAL QUALIFICATIONS & CERTIFICATIONS

- INDIRA GANDHI NATIONAL OPEN UNIVERSITY currently pursuing Bachelor's in computer applications (2021 – Till Date)
- RAMAKRISHNA MISSION SHILPAMANDIRA with Diploma in Electrical Engineering (2017-2020) [WBSCT&VE&SD Board]
- SARASWATI DEVI PUBLIC SCHOOL (2015-2017) [HSC CBSE Board]
- DUNLOP ENGLISH MEDIUM SCHOOL (2015) [SSC ICSE Board]

CAREER SUMMARY

(1) WEB DEVELOPER INTERN WITH LETS GROW MORE

MAY 2023 – JUNE 2023

- Got an opportunity to learn regarding web development technology.
- Gained hands on experience with web development languages such as HTML, CSS, JavaScript.
- Learned to use development tools such as GitHub.

(2) COMPLETED INTERNSHIP AS A CAMPUSS BUSINESS MANAGER WITH PREPBYTES

DECEMBER 2022 – MARCH 2023

- SPOC of PrepBytes and create a coding environment in your college by organizing multiple events like Coding Event/ Webinar specifically within your college to make a student confident in Programming.
- Spreading Coding Culture within the Campus by spreading multiple events/ Workshops and Hackathons.
- Content Creation over different social media platforms like Quora, LinkedIn, Instagram etc.
- Propagate the idea and maximize the reach of PrepBytes amongst the peers.
- Creating awareness about Campus Business Manager and getting new students applied for the Internship for the same role.

(3) WORKED AS AN ANALYST / SOFTWARE ENGINEER WITH CAPGEMINI INDIA PVT. LTD

SEPTEMBER 2020 – OCTOBER 2022

- Respond to user's issues or queries through emails, calls, and chats.
- Perform Remote Troubleshooting steps on user's computers for technical issues till they get resolved
- Provide access to SharePoint sites, Network drives, etc. based on their requests
- Assist users in software installations or raise requests for the same as per the requirement
- Work on Active Directory for account login issues
- Work on Office 365 Exchange for user access requests

TECHNICAL SKILLS

- MS Office
- ServiceNow
- Active Directory
- HTML
- CSS
- JavaScript
- SQL

PERSONAL DETAILS

Date of Birth: 25th October 1997

Address: Chhota Khejuria, Behind H.P. Petrol Pump and Opposite to Adisaptagram
132/33 kV Sub-Station, P.O - Addconagar, P.S - Magra, Dist - Hooghly, Pin - 712121,
West Bengal, India

Nationality: Indian

Languages Known: Bengali, English, Hindi

Hobbies: Playing Cricket, Football, Reading Books

CERTIFICATES

- Technical Support Fundamentals by Coursera
- ITIL 4 Exam Preparation by Coursera
- Microsoft 365 Fundamentals Specialization

DECLARATION

I hereby declare that the above-mentioned information is true to the best of my knowledge and belief.

Date: 18.04.2023

Place: Adisaptagram