



24x7 Managed Live Chat Agents Support & Sales Leads Generation Service

Live Chat | Sales Leads | Customer Support



sales@deskmoz.com



About DeskMoz

Greetings from DeskMoz, where excellence converges with customer engagement!

Our mission at DeskMoz is unequivocal: we aim to make top-tier Managed Live Chat Agents Support and Sales Leads Generation services accessible to **businesses of all sizes**.

Envision a dedicated team of over **200 real-human Live Chat Experts**, tirelessly serving your website visitors **24x7**. We go beyond merely answering questions; we forge meaningful connections.



Unmatchable Power-packed Features



3x More Sales Leads

Explore a potential 3x increase in leads without altering your marketing strategy at all.



Empower Your Business 24x7

Explore a potential 3x increase in leads without altering your marketing strategy at all.



Real Humans, No Chatbots

DeskMoz's human Live Chat Agents surpass chatbots with personalized customer experience.



100% In-house Chat Agents

DeskMoz stands out with an unparalleled in-house team which works as dedicated full-time staff.

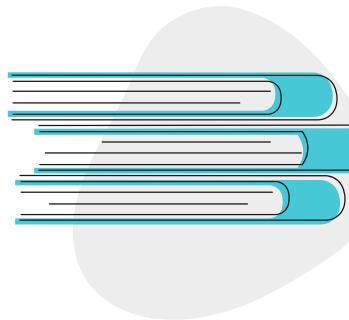


Unrivaled Robust Features



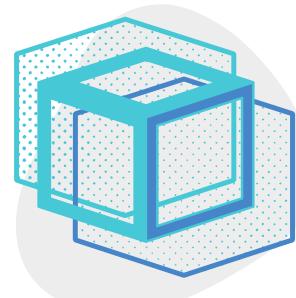
Custom Trained Chat Agents

DeskMoz's Chat Agents understand industry nuances to deliver tailored, pro-customer interactions.



Omnichannel Support

DeskMoz's omnichannel support means delivering all services across all channels (you name it).



Insightful Dashboard

DeskMoz enables you to monitor all attributes 24x7, keeping you 100% informed at all times.

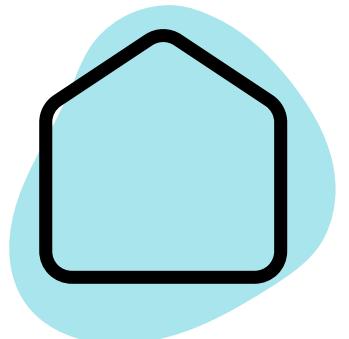


Everything Taylor-made

We align our diverse range of customisable deliverables with your unique requirements.



The Data Speaks Volumes



200+ in-house
Live Chat Agents



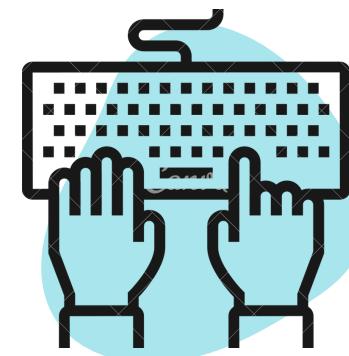
19 years of
Versatile Experience



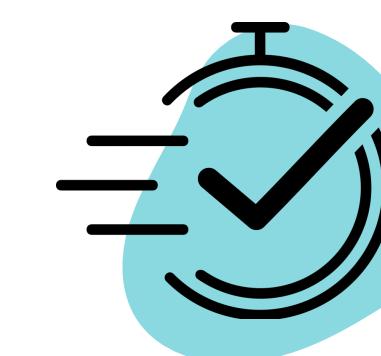
Currently Serving
300+ Global Clients



92%+ CSAT



First Response Time
(FRT) 20 Seconds



Average Response Time
(ART) 35 Seconds



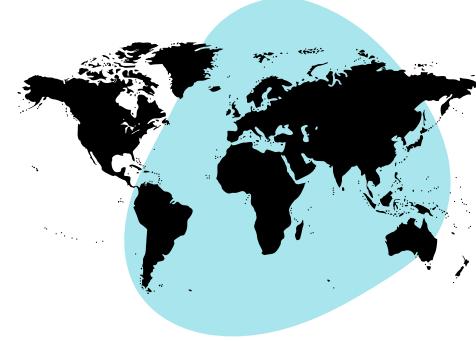
Intuitive & Interactive Dashboard



CSAT & Uptime Data



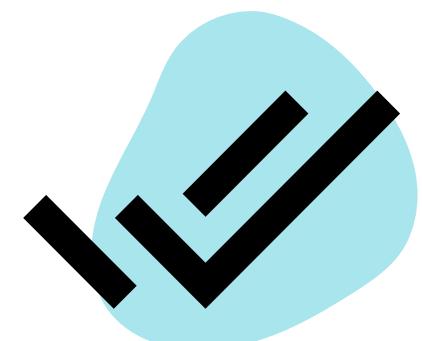
First Response & Average Response Time Specifics



Chat Geography Heatmap



All Chat Transcripts, Including Sales Leads & Support Tickets



Feedback, Tag, Ticket & Notes



Vitals Graph



Informative & Engaging Dashboard

Reports



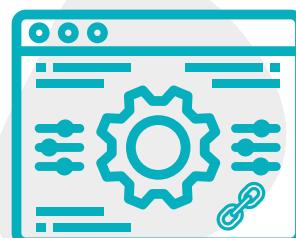
Generate, Download & Schedule Dynamic Reports Instantly, Daily, Weekly & Monthly



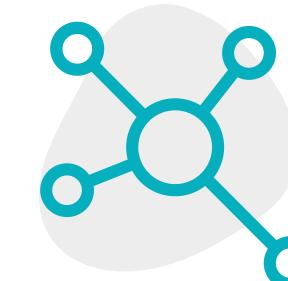
Training Resources

Share, Edit, Delete & Manage Chat Agents' Training Resources

Chat Widget Customization



Customize The Chat Widget with Real-time Preview Option.



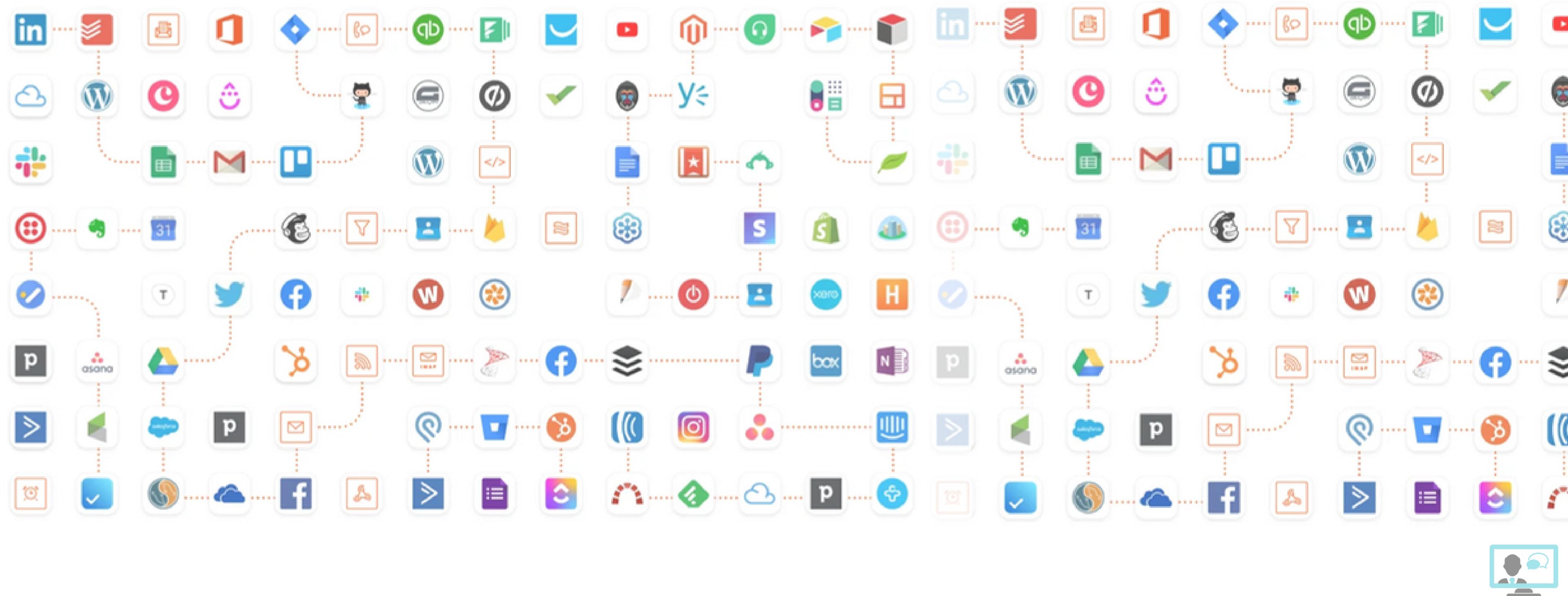
Integration

Integrate with Multiple Apps Seamlessly.

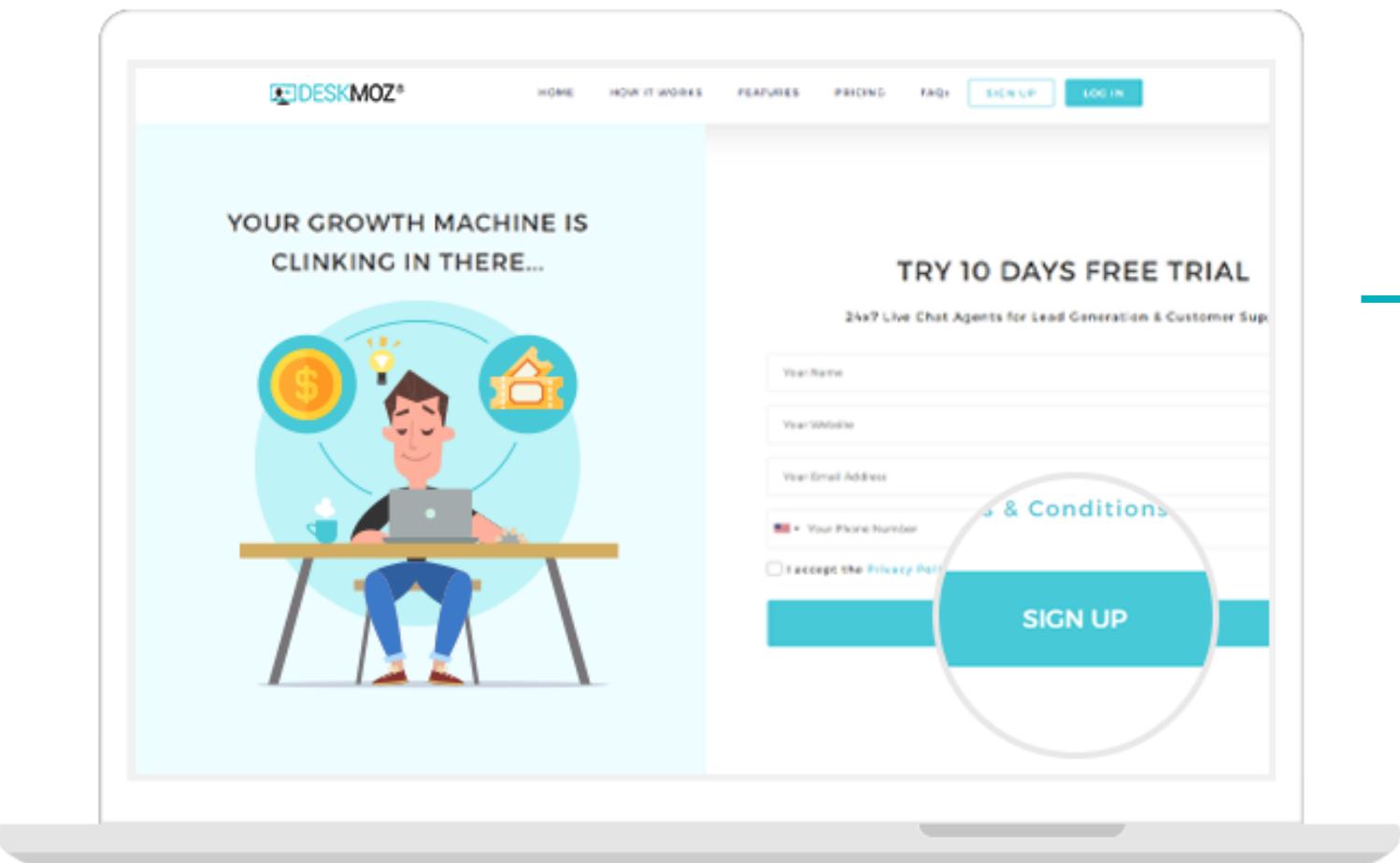


No-code Integration with Apps you ❤️

DeskMoz Dashboard Integrates via Zapier, To Make you Happier :)



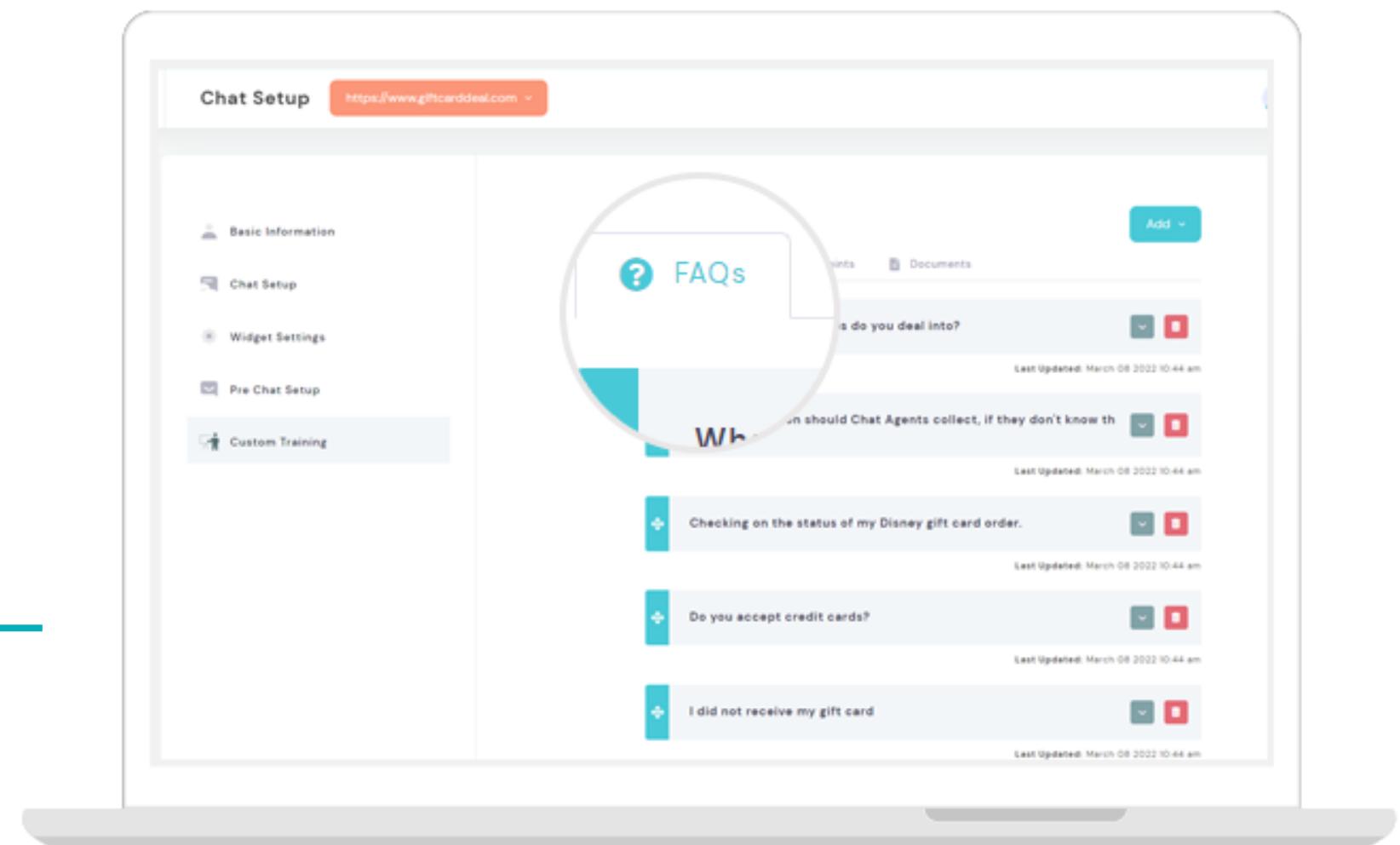
A Process as Easy as 1-2-3



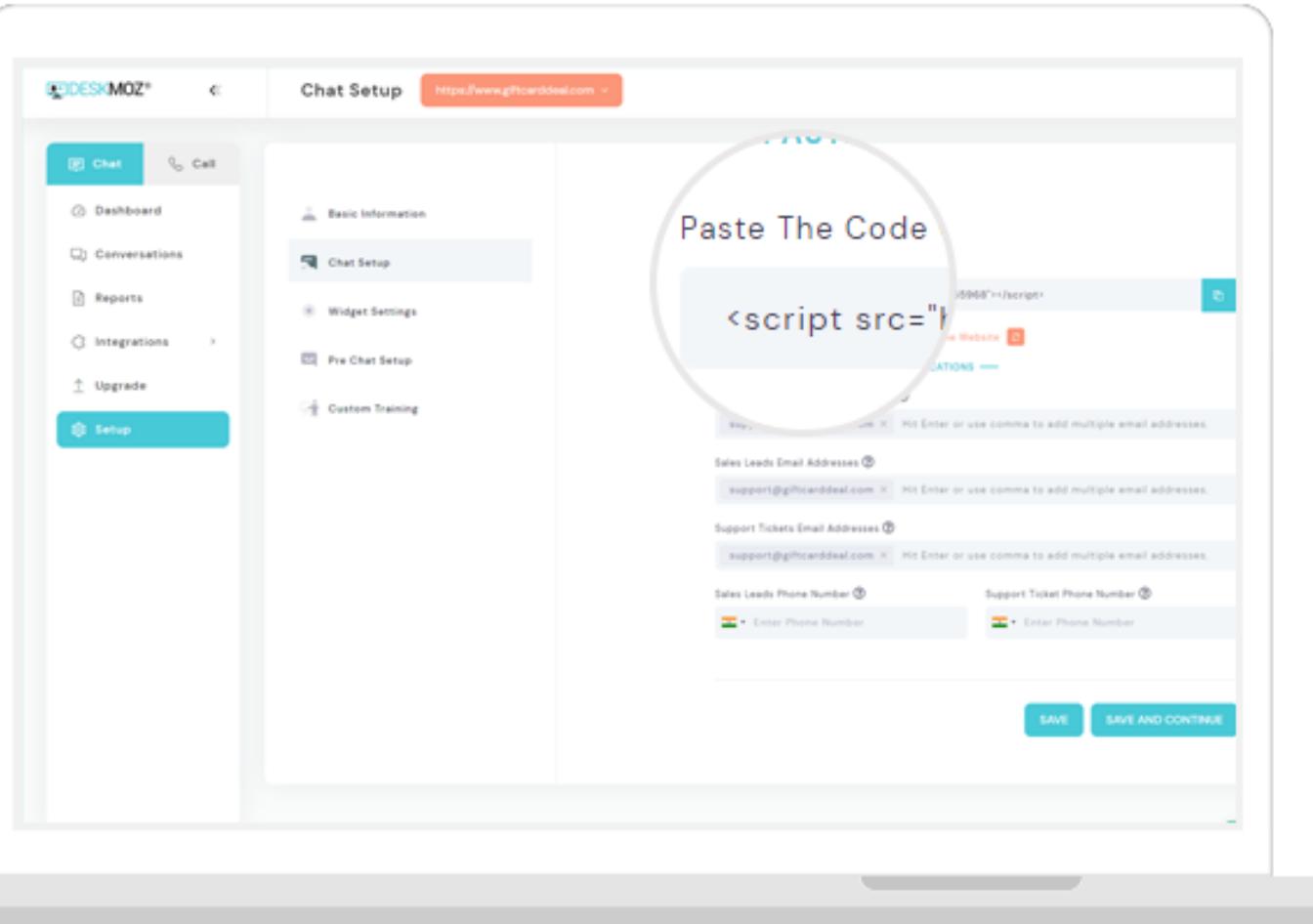
Share FAQs



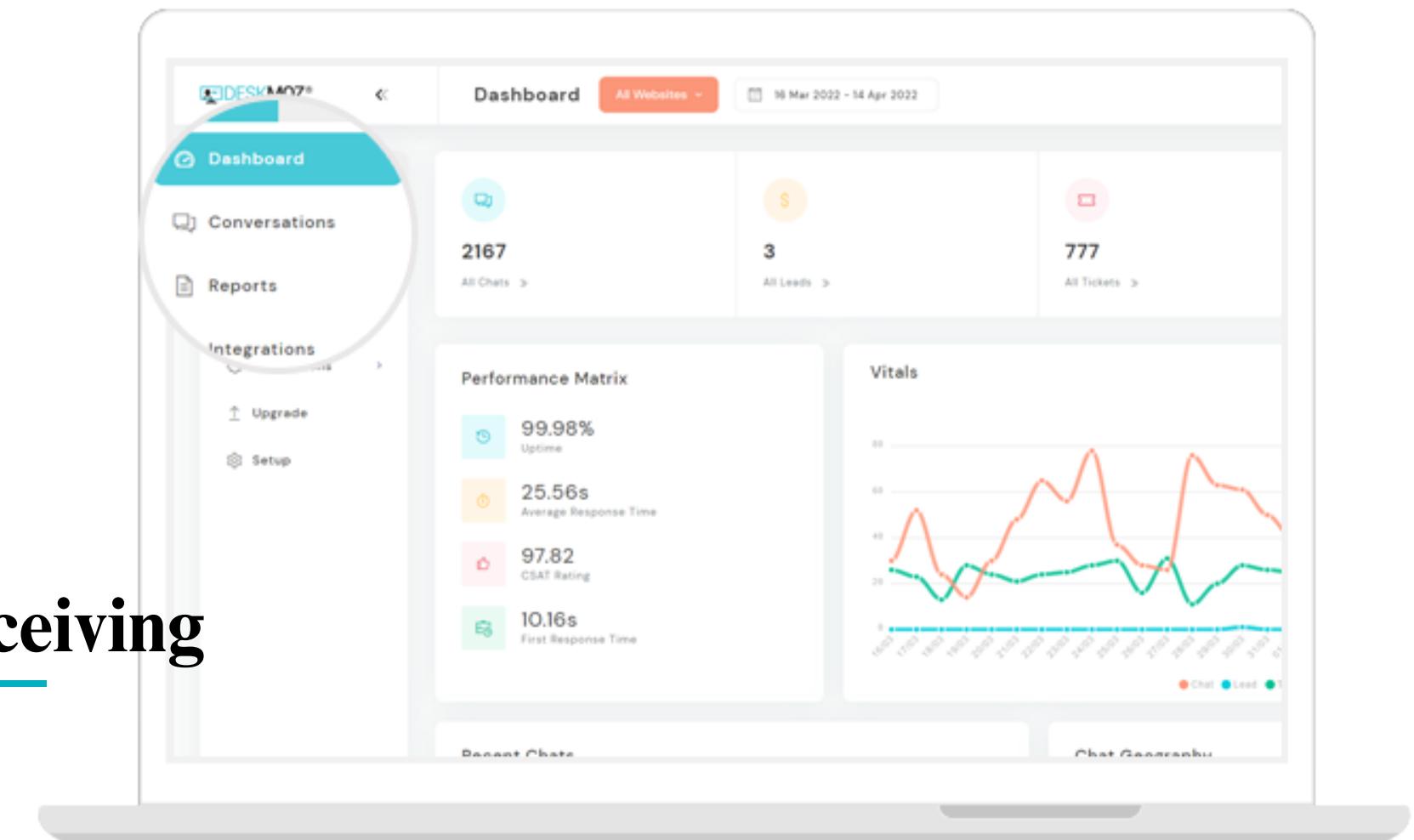
Fill 10-day Free Trial Form



A Process of Breeze, Snap & Cinch



Paste Chat Widget Code in Your Website



After Chat Agents' Training & Deployment, Start Receiving Sales Leads



Industries We Cater To



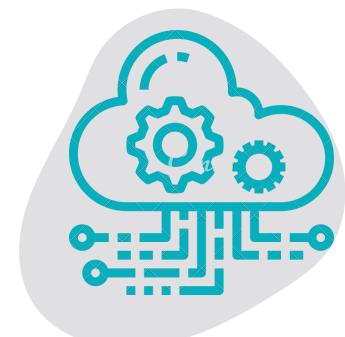
E-commerce



Real Estate



Attorneys



SaaS



Automobile



Universities
& Colleges



Financial
Services



Leisure, Travel
& Tourism



Health,
Wellness &
Fitness



E-learning



Food Delivery



Writing &
Editing



300+ Companies Like Yours Give us a 5!



“ DeskMoz provides 24x7 live chat support to us, our valued clients, administrators, and participants.

We have placed immense trust in the proficient agents at DeskMoz, as they are the first line of support for all our users.” - **Pinsight**



“ DeskMoz has done an amazing job for our wildlife business and we would like to say **thank you** for all their hard work and efforts towards making our live chat program a huge success!” - **Wildlife X Team**



“ DeskMoz is a valuable service for us for customer interaction and sales lead data capture. DeskMoz allows customers to engage and helps drive sales for us.” - **Arctic Direct**



“ Secure Safe is getting new quality sales and the customer service is of an **extremely high standard**. We will continue to use this service going forward as an integral part of our business.”

- **Secure Safe**

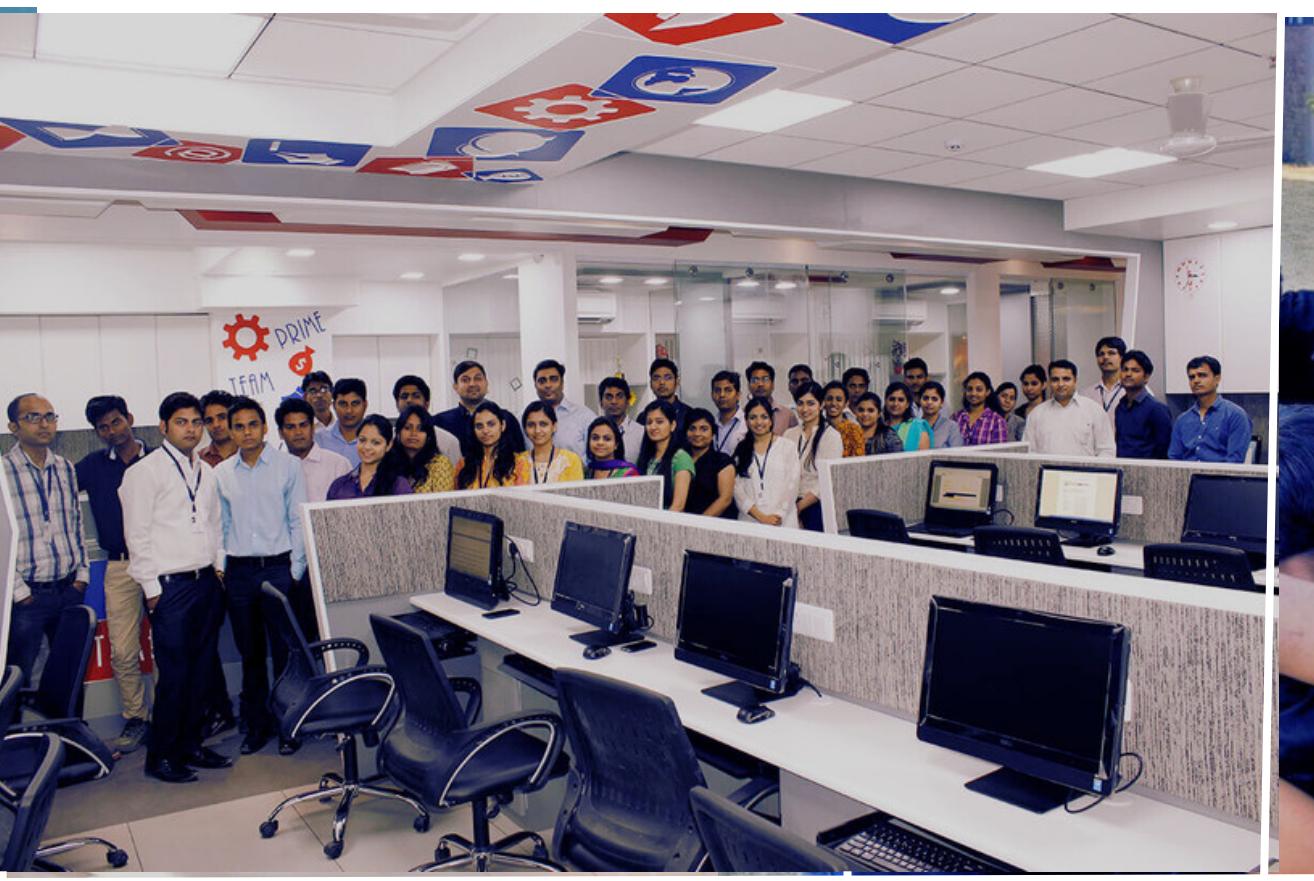


Thriving on 200+ In-house Team Members

Ashish B Co-founder & Director 	Nishant S Co-founder & Director 	Rupali D Team Lead 	Rashid A Team Lead 
Utsav S Vice President - Growth 	Sandeep C Assistant Vice President - Operations 	Vijay S Team Lead 	Akshay S Team Lead 
Ashish M Assistant Vice President - Operations 	Jatin G Assistant Vice President - Operations 	Sharad V Team Lead 	Gaurav D Team Lead 
Nimit C Assistant Vice President - Operations 	Swati J Senior Manager 	Prashant Y Team Lead 	Shashank S Senior Subject Matter Expert 
Sandeep K Senior Manager - Operations 	Mradul R Manager - Operations 	Swati S Senior Subject Matter Expert 	Avinash S Team Lead 

For The Strength of The Team Is The Core Team





& The Strength of The Core Team Is The Team!

