

Login Credentials After Challenge Registration



When Will I Receive My Login Credentials?

As soon as your payment is successfully processed, your login credentials are **automatically emailed to you within 2 minutes.**

If You Don't See the Email:

1. Check your **Spam** or **Junk** folder
2. If not found, raise a support ticket here:
 <https://bookleafpublishing.freshdesk.com/support/tickets/new>

Our team will verify your registration and re-send the login details promptly.



What If I'm a Returning Author?

If you're registering for the challenge again using the **same email ID**, you will **not** receive a new login.

- Your existing dashboard remains active.
- Simply log in using the **same credentials** as before.



To activate your new challenge space, our team needs to manually enable the “Add a New Book” button on your dashboard.

Please share your **registered email address** via ticket or chat so we can activate it from our end.

Once enabled:

- Log in to your dashboard
- Click on “**Add a New Book**” (right side of the dashboard)
- A new project will be created where you can begin submitting your poems



If the button is visible but not clickable, it means it hasn't been enabled yet. Kindly contact us and we'll do it manually.

What If I Registered With a Different Email ID?

If you register with a **new email**, a **new account** is created.

- We do **not support account merging**.
- Each email corresponds to one unique dashboard and login.

If you accidentally registered with a new email and want to use your old account, contact us before beginning your challenge.

Can I Participate in Multiple Challenges at the Same Time?

No — each participant can have **only one active/live challenge** at a time.

Even if the “Add a New Book” button is visible, it will only allow you to start a **new challenge after the current one is completed or closed**.