

## Getting Started

### Challenge Overview

- How do I join the 21-Day Writing Challenge?
- What's included in the ₹1999 publishing package?
- Is this challenge genuine?
- Can I use a pen name?
- What if I want to publish without joining the challenge?

### Payments & Refunds

- What does the ₹1999 cover?
- Can I get a refund if I change my mind?
- Can I upgrade later with add-on services?

## Dashboard & Submission

### Login & Access

- I didn't receive my login details — what should I do?
- I forgot my password — how can I reset it?

### Writing & Saving Poems

- How do I submit my poems?
- Can I write in Hindi?
- How do I save my progress?
- Can I rearrange my poems later?

### Finalizing Submission

- What happens after I submit all poems?
- How do I review and finish my submission?

## Cover Design & Book Setup

### Cover Creator Tool

- How do I design my cover?
- Can I upload my own cover design?
- Why do I see only 4 templates?


### Back Cover & Author Info

- What should I write on the back cover?
- Can I upload my profile photo?
- How do I edit or remove the back cover text?



## Publishing & Distribution

### Publishing Timeline

- How long does it take to publish my book?
- What's the timeline with the ₹8899 add-on?

-  Sales & Royalties
  - Where will my book be available?
  - What's the royalty rate?
  - When will I get my royalty report?

## Policies & Support

-  Ownership & Copyright
  - Who owns the rights to my book?
-  Technical Issues
  - My dashboard isn't working — what should I do?
  - Can I submit via email if the portal isn't loading?