

**SVKM'S NMIMS**  
**MUKESH PATEL SCHOOL OF TECHNOLOGY MANAGEMENT &**  
**ENGINEERING**

Academic Year: 2022-2023

Program: B.E                      Stream : CSBS  
 Subject: Industrial Psychology ( SET 2)  
 Date: 01/03/2023  
 Marks: 20

Year: 4th                      Semester: VIII  
 Time: 45 Mins. (4:45 to 5:30)  
 No. of Pages: 1

**Test-I**

**Instructions: Candidates should read carefully the instructions.**

- 1) Answer to each new question to be started on a fresh page.
- 2) Figures in brackets on the right hand side indicate full marks.
- 3) Assume Suitable data if necessary.
- 4) Question no.1 is compulsory.
- 5) Solve any three questions from the remaining questions.

<b>Q1</b>	Answer briefly (Each question is for two marks):		[08]
CO- ; SO- ; BL-	a.	What is performance evaluation?	
CO- ; SO- ; BL-	b.	What is employee commitment?	
CO- ; SO- ; BL-	c.	What is extrinsic motivation?	
CO- ; SO- ; BL-	d.	What is employee satisfaction?	
Answer any three questions from Q2 to Q5 (Each question is for four marks)			
<b>Q2</b> CO-; SO-; BL-		State common elements and how feedback improves performance?	[04]
<b>Q3</b> CO-; SO-; BL-		Explain the benefits of performance coaching.	[04]
<b>Q4</b> CO-;SO-; BL-		Explain the strategies that will help you measure employee performance	[04]
<b>Q5</b> CO-;SO-; BL-		Types of employee commitment	[04]