

**SVKM'S NMIMS**  
**MUKESH PATEL SCHOOL OF TECHNOLOGY MANAGEMENT & ENGINEERING**

Academic Year: 2022-2023

Program: B.E      Stream : CSBS

Year: 4th      Semester: VIII

Subject: Enterprise Systems (SET 2)

Time: 45 Minutes. (4:45 to 5:30)

Date: 20/01/2023

No. of Pages: 1

Marks: 20

**Test-I**

**Instructions: Candidates should read carefully the instructions.**

- 1) Answer to each new question to be started on a fresh page.
- 2) Figures in brackets on the right hand side indicate full marks.
- 3) Assume Suitable data if necessary.
- 4) Question no.1 is compulsory.
- 5) Solve any three questions from the remaining questions.

<b>Q1</b>	Answer briefly (Each question is for two marks):		[08]
CO- ; SO- ; BL-	a.	Explain Controlling	
CO- ; SO- ; BL-	b.	Explain ERP	
CO- ; SO- ; BL-	c.	Explain CRM	
CO- ; SO- ; BL-	d.	Explain HRM	
Answer any three questions from Q2 to Q5 (Each question is for four marks)			
<b>Q2</b> CO- ; SO-; BL-		What is Redundancy Process? Explain 5 steps to manage the redundancy process successfully	[04]
<b>Q3</b> CO-; SO-; BL-		What is Data Transformation? List the benefits and challenges of Data Transformation.	[04]
<b>Q4</b> CO-;SO-; BL-		What is E-Commerce? Explain types of E-commerce Models.	[04]
<b>Q5</b> CO-;SO-; BL-		What are the two types of Collaboration? Explain Benefits and Major Hurdles in Enterprise Collaboration.	[04]