IEA Online Exam Questions

1. **The _____ acts as single entity.**
   a. People
   b. Resource
   c. Enterprise

2. **An enterprise is _____.**
   a. Group of people with a common goal, which has certain resources at its disposal to achieve the common goals.
   b. A group of people works with cohesive mind-set with limited resources and aim to finish a common objective.
   c. A set of cohesive people work to achieve a common objective set by an organisation with limited resources.
   d. All

3. **Which of the following is not a business function for an enterprise?**
   a. Sales and distribution
   b. Purchase
   c. Research and development
   d. Products and planning
   e. Business intelligence.

4. **Silo Effect in an organisation occurs due to_____.**
   a. Lack of resources
   b. Too many constraints
   c. Lack of support from management
   d. Lack of information integration.

5. **The drawback of the silo effect forced managers and organisations to think in terms of_____.**
   a. Business Processes
   b. Business Function
   c. Both
   d. None

6. _____ is the collection of activities that takes one or more kinds of input and creates an output that is a value to the customer.
   a. Business Process
   b. Business Function
   c. Business Routine
   d. All

7. Business Process is _____ in nature.
   Ans: Cross-functional

8. Fundamental characteristics of information are_____.
   a. Accuracy, relevancy, Timeliness
   b. Redundancy, duplicity, availability
   c. Efficient, effective and complete

9. Information systems combines all functional areas and generates accurate relevant and timely data is known as_____.
   a. Smart information system
   b. Intelligent information system
   c. Integrated Information System.

10. Which of the following often results from reengineering?
    a. Streamline workflow
    b. Reduced headcount
    c. Consolidation of disparate information system to eliminate duplication of efforts in various activities.
    d. **All of the above**

11. Which of the following is used to solve the problem of stovepipe (silo) departments.
    a. Encouragement of inter-departmental interactions
    b. Reengineering of traditional departments and focus on workflow processes
    c. Both
    d. None.

12. Which of the following is false with respect to an integrated information system?

    a. An integrated enterprise information system is a set of communication channels in a business organisation.

    b. Integration can be achieved in only one way.

    c. The goal of an enterprise information system is to form one network in which information is gathered and disseminated.

    d. Redundancy in An integrated information system can lead to data inconsistency.

13. _____ is a representation of the business as one large system, which shows the interconnections, and interdependencies of the various subsystem and business processes.

    a. Business Modelling

    b. Business Process

    c. Business Function

14. Which of the following is false about business processes?

    a. Business process is a collection of activities that takes one or more kinds of input and creates an output that is a value to the customer

    b. Business processes are cross-functional in nature

    c. Business process cuts through more than one business functions.

    d. Business processes cannot be reengineered

15. _____ Business process track the financial impact managing the cost and revenues.

    a. Procurement process

    b. Fulfilment Process

    c. Financial management process

    d. Production Process

16. Design and development of products from the initial product stage through the discontinuation of the product is supported by which business function?

    a. Production planning

    b. Inventory management

    c. Customer service process

    d. Product data management

17. MPS is known as _____.

    a. Master plan for sales

    b. Master plan for schedule

    c. Master production schedule

18. Which of the following may not trigger a purchase requisition?
    a. Quantity of an item falls below the reorder level
    b. Non availability or shortage of BOM(Bill of Material)
    c. Request for an item that is not in stock
    d. Damaged material provided by the supplier

19. Creation of Bill of Material (BOM) generates the master production schedule (MPS).
    a. True
    b. False

20. _____ is the list of raw materials, subassemblies, intermediate assemblies, sub components, and the quantities of each needed to manufacture an end product.
    a. BOM
    b. MPS
    c. PO

21. Once the BOM is generated, who receives it?
    a. Production department
    b. Sales department
    c. Marketing department
    d. Warehouse Department

22. _____ is the list of people delegated in the production line.
    a. Manpower Chart
    b. Skill inventory
    c. Plant layout document

23. Which of the following is not an ERP Myth?
    a. ERP means more work and more procedure.
    b. ERP will make many employees redundant and jobless.
    c. ERP is responsibility of the management.
    d. ERP integrates all the departments.

24. Choose the most inappropriate options based on the statement.

  Statement: ERP is _____

   a. Designed only for manufacturing industries
   b. Effective use of resources
   c. Beneficial for Production, planning and scheduling
   d. Improves the inventory management.

25. Once the ERP implementation is complete, there are no additional expenses.

   a. True.
   b. False.
   c. Maybe
   d. May not be

26. The ERP system is also capable of integrating with tools like_____.

   a. CIM
   b. SCM
   c. Both
   d. None.

27. Which sequence from the following is appropriate for evolution of ERP.

   a. Inventory Management and Control, Material Requirement Planning, Manufacturing requirement planning, Enterprise resource planning.
   b. Enterprise resource planning, Inventory Management and Control, Material Requirement Planning, Manufacturing requirement planning.
   c. Enterprise resource planning, Manufacturing requirement planning, Inventory Management and Control, Material Requirement Planning.

28. Which of instances can trigger a purchase requisition from the warehouse.

   a. Quantity of an item falls below the reorder level.
   b. Non availability or shortage of material in the BOM
   c. Request for an item that is not in stock
   d. All.

29. The _____ will show the arrangement of the workstation and machines that is required to produce the product.

   a. Plant layout document
   b. Skill inventory.
   c. Manpower chart

30. BOM is generated during _____ process.
    a. Inventory management
    b. Production process
    c. Production planning
    d. Supplier selection

31. Which of the following is not a risk in ERP?
    a. Lack of top management commitment.
    b. Limitation in resources
    c. Insufficient training of end users
    d. None

32. All application software projects involves risks.
    a. True.
    b. False.

33. Insufficient testing phase is a potential risk in ERP implementation.
    a. YES
    b. NO
    c. Maybe.

34. _____ Issues are most important as compared to _____ and _____ .
    a. Technology, Process, People
    b. People, Technology, Process
    c. Process Technology, People

35. Changing the _____ of the project creates a lot of confusion and chaos.
    a. Scope
    b. Team
    c. Consultants

36. Which of the following is not related to the people issues in the risk of ERP?
    a. Staffing
    b. Consultants
    c. Training
    d. Benefit realisation

37. Which of the following is a process risk?
   a. Benefit Realisation
   b. Business process realisation
   c. Stage transition
   d. Programmer project management
   e. All

38. Business process reengineering changes the old process dramatically.
   a. YES.
   b. NO.
   c. Maybe.

39. _____ Changes the old process dramatically.
   Ans: BPR(Business Process Reengineering).

40. Application portfolio management is a_____ Risk.
   a. People's risk
   b. Technological Risk

41. Risk Factor: Lack of sensitivity to user resistance is related to _____ risk category.
   a. Employee Skills
   b. User training and development
   c. Management factors
   d. Software system design issues

42. Too much customization of Business process makes _____ very difficult.
   a. ERP Implementation
   b. ERP Upgradation and new release
   c. ERP Training

43. Which of the following is closely related to managing risk?
   a. Find potential failure points for risk
   b. Analyse the potential failure points
   c. Access the probability of the failure occurring
   d. ALL

44. From the following who has knowledge of both business and technology?
   a. External Consultants
   b. Vendor
   c. Employee
   d. Top Management

45. Implementing the ERP system ensure benefit realisation.
   a. True.
   b. False

46. Implementing ERP successfully can fail at an operation level if _____ is not provided.
   a. Employee Training
   b. Employee Appraisal
   c. Both
   d. None.

47. _____ is benefit of streamlining processes and workflows.
   a. ERP
   b. Legacy system
   c. Supply chain management(SCM)

48. Which of the following is not a benefit of ERP?
   a. Single entry system
   b. Improved Workflow
   c. Improved inventory system
   d. Improved customer information

49. Elapsed time is placing an order and receiving is known as?
   a. Lead time
   b. Cycle time
   c. Waiting time

50. Time between placement of the order and delivery of the product is known as ?
   a. Cycle Time
   b. Lead time.

51. Item that is already manufactured and stored in warehouse is known as?
   a. Make to stock
   b. Make to order.
   c. Both.
   d. None.

52. Full form of COTS?
   a. Component off the shelf
   b. Component of technology solution
   c. Completion of the stage