

# KUNCHI NARESH KUMAR

📍 Bangalore

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## SUMMARY

**Software QA Engineer** having more than 5+ years of experience in Testing Web Applications, Mobile applications and usability testing of UX/UI Designs, chat bots across multiple platforms by Manually and automation using selenium. Strong experience in creating Test Scenarios, Test case, Test Planning and maintaining test documentation analyzing test results, and reporting defects. Excellent communication and collaboration skills with cross-functional teams including developers, product managers. Experience in developing, and executing test scripts using automation testing tools like Selenium with python and Behave BDD Framework and GitLab.

- Strong experience in Manual testing, functional testing, regression testing, e2e testing ,smoke, sanity testing, browser compatibility testing, cross browser testing, API testing, System testing and user Acceptance testing, usability testing.
- Worked closely with Front End, Back end Teams, Product Manager and product Designers other responsible stakeholders.
- Tested Product Designs to check all prototypes and Mockups are working as intended and its design is simple to use and shared feedback to the Product Manager.
- Experienced in tracking and reporting issues on JIRA, Gitlab.
- Experience in Testing using Selenium Web-driver with Python using Behave - BDD Framework.

## EXPERIENCE

### Senior Product Tester | Medigo | Bangalore

September 2023 - Present

- Worked on Health care Logistic Application through which Organ procurement Orgs and hospitals can have information regarding organs and also do shipments, track them. as a tester i will test shipment flows and tracking flows.
- Will attend daily scrum call and will tasks or will collect list of changes and from Product manager and will take access to all Prototypes and user flows.
- Will collect all test environment details and will choose mobiles for testing.
- Will Prepare Test cases in Cucumber format , get it reviewed test cases by Product manager and QA Lead.
- I'll Test Smoke and Sanity Tests, Functional Tests, Regression Tests and more on Dev, staging environments and will do log Bugs on GitLab and Write Test Scripts using Behave BDD framework.
- Will test all the issue which are ready to test and do more rounds of testing till app is stable.
- once build stable will provide QA sign off with all QA Reports and will connect with product and dev team to push changes to production and on live will do sanity.
- Will conduct review meeting finally and will decide what need to be improved for next QA releases.

### Senior Product Tester | Getmason.io | Bangalore

June 2022 - January 2023

- Have conducted thorough tests on 'Modemagic' a D2C product which is a No code web application which used by designers and developers to increase sales conversions. This product provide to Schedule flash sales with timers, banners, badges, popups, feature cards, Automate new launches, bestsellers, low stock, & stock out journeys and more.
- As QA Engineer I attended daily scrum call and will tasks or will note list of changes and features from Product manager and will take access to all Prototypes and we will review them.
- provided inputs on high level test scenarios, challenges, risks, resources, test estimates, during test planning meetings.
- Will Prepare Test Scenarios, Test cases manually and Test scripts developed using python selenium with Behave BDD framework and features files and scripts are get it reviewed by QA Lead.
- I'll do Smoke testing and Sanity Testing, Functional Testing, Regression Testing and more on Dev, staging environments Manually and using Automation as well.
- Reported all Defects like UI and functional, usability issues on GitLab to dev and product manager and will track them.
- Once issue fixes done will retest all the issue which are ready to test and do more rounds of testing till application is stable.
- For Stable build is QA sign off will be provided and with all QA Reports and will connect with product and dev team to push changes to production and on live will do sanity.
- Will discuss all outcomes and findings on daily connect and will attend all retrospective meetings and sprint planning sessions weekly.

### Senior QA Engineer | Yellow.ai | Bangalore

September 2020 - June 2022

- Yellow.ai is Conversational AI Platform and as QA engineer I have tested its core features of it's SaaS platform and dependent Mobile app along with UX designs and Artificial Intelligence chat bots and tested NLP.
- Will attend daily scrum Meetings and will tasks or will collect the tasks from QA Lead and will check tasks for the day.
- Will Prepare Test cases for new features and for new chatbots ,will prepare Test scripts and Test data for NLP and will develop scripts accordingly.
- I'll Test Smoke and Sanity Tests, Functional Tests, Regression Tests and more on Dev, staging environments and will do log Bugs on JIRA. Will test all the issue which are ready to test and do more rounds of testing till all features stable.
- Verified website and mobile apps on multi-device, cross-platform, and consistency.
- once build stable will provide QA sign off with all QA Reports and will share with Clients and BAs.
- Create reports and provide improvements.
- Participate in the test plan meeting and provide feedback.

Software Test Engineer| Just Dial Limited | Bangalore

May 2019 - September 2020

- Just dial, India's local search engine and B2B platform, provides Best Deals, Shop Online, Ticket Booking for Flights, Hotels, Movies, Buses and Cabs. You can also Order Food, Book Restaurant Table, View Menu, Book Doctors' Appointments. Just dial curates Social content, News, Videos & more from Top Publishers on all Trending Topics.
- Have tested mainly Mobile applications both Android and iOS applications testing Manually along with web application for features Shopping,Ticket booking,Food ordering,Doctors Appointment booking,Social features like News, Videos & more.
- Every day checking basic sanity of assigned task on just dial live apps and website.
- Checking Email and getting daily tasks sheet for day activities and understanding of features completely and analysing.
- Preparing test scenarios,Test cases and checklist to check the functionality of apps and touch sites.
- Checking the tickets of respective live apps and live touch which were assigned and build related tickets
- Checking the complete round testing of Apps and touch sites of builds and live, raising issues on Jira and assigning to respective developer or project manager.
- Active involvement in preparing and executing GUI, Integration, Functional and Regression, Smoke, Sanity, Cross browser Testing, localisation Testing, compatibility and User acceptance and usability testing as per mockups and designs provided by product team.
- Ensuring builds bug free and verifying build for accepting or not to take it live by doing Build verification testing.
- Creating Weekly, Monthly Reports and User Manuals for further improvements to perform better
- work flow and making testing reports to ensure correct testing flow and better coverage

Software Test Engineer| Viscad software Pvt Ltd | Bangalore

June 2017 - April 2019

- Have tested mobile applications and web application of its client which is a agriculture based applications.
- Will Prepare Test cases and also updated old test cases with new flows
- I'll Test Smoke and Sanity Tests,Functional Tests, Regression Tests and more on Dev, staging environments and will do log Bugs on JIRA.
- Will test all the issue which are ready to test and do more rounds of testing till app is stable.
- once build stable will provide QA sign off with all QA Reports and will connect with product and dev team to push changes to production and on live will do sanity.

SKILLS

- |                      |                          |                           |                           |
|----------------------|--------------------------|---------------------------|---------------------------|
| • Manual Testing     | • API Testing            | • Compatibility Testing   | • Exploratory Testing     |
| • Regression Testing | • Selenium with Python   | • Cross Browser Testing   | • User Acceptance Testing |
| • Smoke Testing      | • Behave BDD Framework   | • Web Application Testing | • Localization Testing    |
| • Sanity Testing     | • API Testing            | • Mobile Apps testing     | • Test Case Design        |
| • Functional Testing | • Usability Testing      | • Integrating Testing     | • SQL Basics              |
| • Test Planning      | • User Interface Testing | • Adhoc Testing           | • Figma, UX Designing     |

CERTIFICATIONS

Basics in Automation Testing using Python from GUVI by Google  
Google UX Design by Coursera  
Manual Testing Course from Udemy  
Basic Cypress course  
API Testing By using Postman Tool, Udemy

AWARDS

- Got Spotlight award for being proactive and dedicated towards work
- Two times received Rewards & Recognition Award for Handling multiple projects with efficiency successfully.

EDUCATION

- Bachelor of Technology in Electrical and Electronics Engineering from JNTU Ananthapuramu in June 2016