

Kundana Yerragonda

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Narrative

I am a graduate student at University of Texas at Dallas with major in Social Data Analytics and Research. This program involves Data collection from research fields, its analyzation and visualization using different methods and tools. I have 2.2 years of work experience in Infosys as Systems Engineer. I have Hands-on experience on Python, DBMS, and Object-Oriented Programming Concepts. Performed ETL (Extract, Transform and Load) operations on data using BODS (Business Object Data Services) tool. Designed and developed different format of reports using MSBI tools (SSIS and SSRS) from the data extracted from SQL tables, flat files and excels.

Summary

- I have 2 years and 2 months of experience working as a Systems Engineer in Infosys.
- I have Hands-on experience on Python, DBMS, and Object-Oriented Programming Concepts that are learnt as a part of the Infosys's training program, for 2 months.
- Designed and developed different format of reports using MSBI tools (SSIS and SSRS) from the data extracted from SQL tables, flat files and excels.
- Comprehensive problem-solving abilities, willingness, and curiosity to learn new technology(s) and work efficiently to fulfill project needs and acquire more knowledge.
- Customer focused and a team player who works efficiently under pressure with no supervision.

Work Experience

- **Company:** Infosys Ltd
- **Duration:** From November-2019 to January -2022 (Full-time)

Project # 1

Company: Infosys Ltd

Designation: Systems Engineer Trainee

Client: Infosys Ltd

Project: Capstone Project

Duration: January -2020 to September-2020

Roles and Responsibilities:

- Performed ETL operations using MSBI by fetching data from various sources like SQL server Tables, flat files, Excels.
- Performed various transformations in SSIS like Merge join, union, aggregate, conditional split, Lookup.
- Designed, built the final reports by applying required data transformations using query designer

from the data extracted using SSRS.

- Generated and deployed business reports with tables in the form of data, graph, charts, etc. using SQL Server Reporting Services (SSRS) in the required format.

Project # 2

Company: Infosys Ltd

Designation: Systems Engineer

Client: Unilever, London, UK

Project: Unilever AMS Support

Duration: December-2020 to January-2022

Project Description:

The client, Unilever PLC is one of the premier consumer goods companies. The company is organized into three main divisions: Foods and Refreshments; Home Care; and Beauty & Personal Care. Unilever is headquartered in London, England. We as a team (AMS Support Team) responsible for monitoring the jobs to receive the data from upstream application teams and send the data with required modifications in the form of reports and files to our downstream application teams and solve any kind of issues when they occur.

Roles and Responsibilities:

- Responsibilities include providing support for environment and application related issues.
- Handling all priority incidents created by the end users and provide the solution on time via Service Now
- Handling Change Requests and Service Requests.
- Monitoring the jobs via production monitoring tools to ensure that all systems & applications are running and have as close to 100% availability.
- Analyzing the different databases (Teradata and Big Query) from which the data is loading into the multiple reports and fixing the issues in the reports if any.
- Collaborating across functional teams including Development, Infra, and Operations looking for and implementing changes to facilitate faster deployments.
- Troubleshooting production issues under client defined SLA's.
- Responsible for preparing weekly status reports and monthly status reports.
- Responsible for maintaining documentation of all solutions to issues and problems.

Technical Skills

- Tableau, Power BI, SAP BODS, SQL server, MSBI(SSIS, SSRS, SSAS)
- Python, DBMS, Java

Highlights

- Received Team Quarterly Award (INSTA AWARD) for excellent performance in delivering product.

- Received DNA RISE award for consistent performance and outstanding commitment to work.
- Participated and organized many cultural and technical events during my under graduation.
- Participated in many social activities like plantation, visiting and serving food in old age homes and orphanages under NSS.

Education

Degree	College/University	Aggregate
B.Tech in Electrical and Electronics Engineering	Annamacharya Institute of Science and Technology, Rajampet, Andhra Pradesh, India	78.8%
Intermediate (MPC)	Sri Chaithanya junior College, Tirupathi, Andhra Pradesh, India	94%
S.S.C	Sree Valmeeki High School, Kadiri, Andhra Pradesh, India	92%

Declaration

I hereby declare that all the particulars furnished above are true to the best of my knowledge and belief, and nothing has been concealed / distorted.

Date: 22-02-2022

Place: Talupula

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