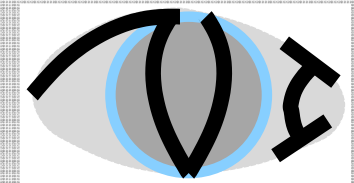


# PIA+COMM

An Intelligent Search Engine  
Supporting Scientific Communities

Dipl. soc. tec. Michael Hahne  
MA Corinna Jung  
Dipl.-Inform. Jérôme Kunegis  
Dipl.-Inform. Andreas Lommatzsch  
Dipl.-Inform. André Paus

**INFORMATIK 2006**



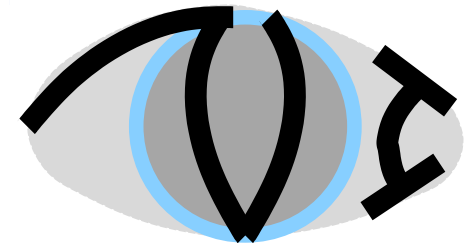
- ⇒ **Introduction**
- ⇒ **Community Model**
- ⇒ **Community Supporting Features**
- ⇒ **Conclusion and Outlook**

# Introduction

# Introduction

## Project Data

- ⇒ **Interdisciplinary research project including information scientists and sociologists**
- ⇒ **Project goal: an intelligent search engine with integrated support for scientific communities**
- ⇒ **Iterative system development process**
- ⇒ **Formative evaluation: continuous user questioning and user feedback integration**



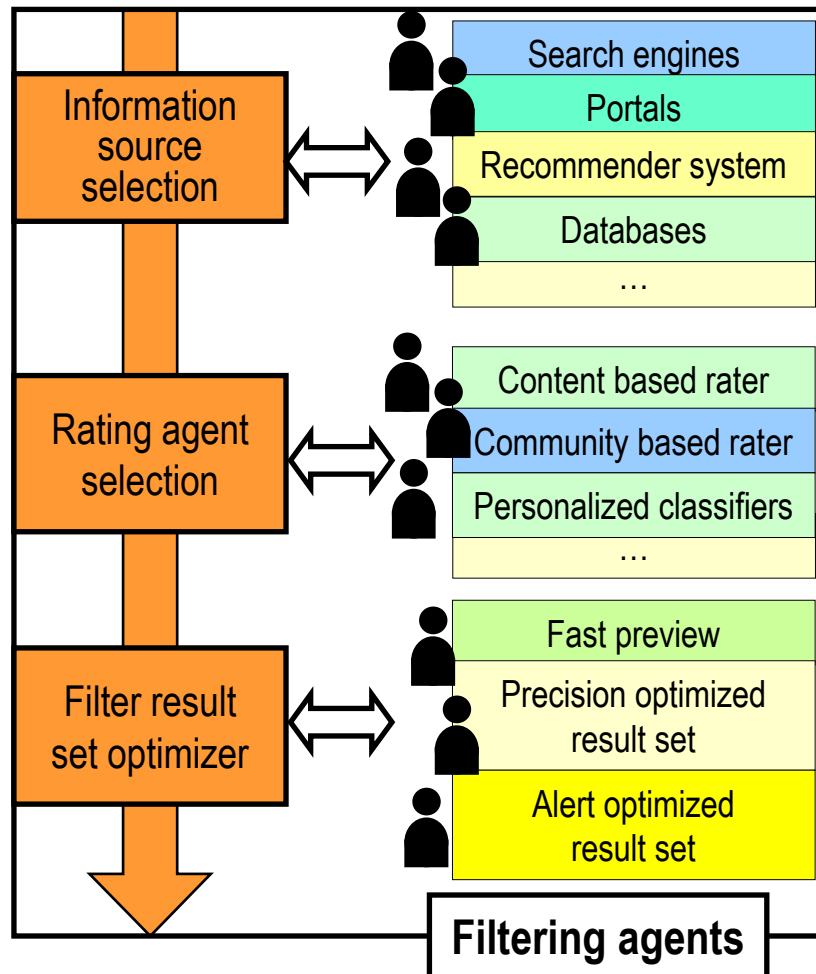
# PIA+COMM supports all aspects of information needs of scientific communities!

- ⇒ Supply of large, scientific information sources: databases, portals, multimedia content, ...
- ⇒ Advanced information search and management
- ⇒ Advanced data analysis, feature extraction, meta data calculation for classification and indexing
- ⇒ Integration of community building and functionalities supporting communities



# Introduction

## System Components



## Web – GUI



### Features:

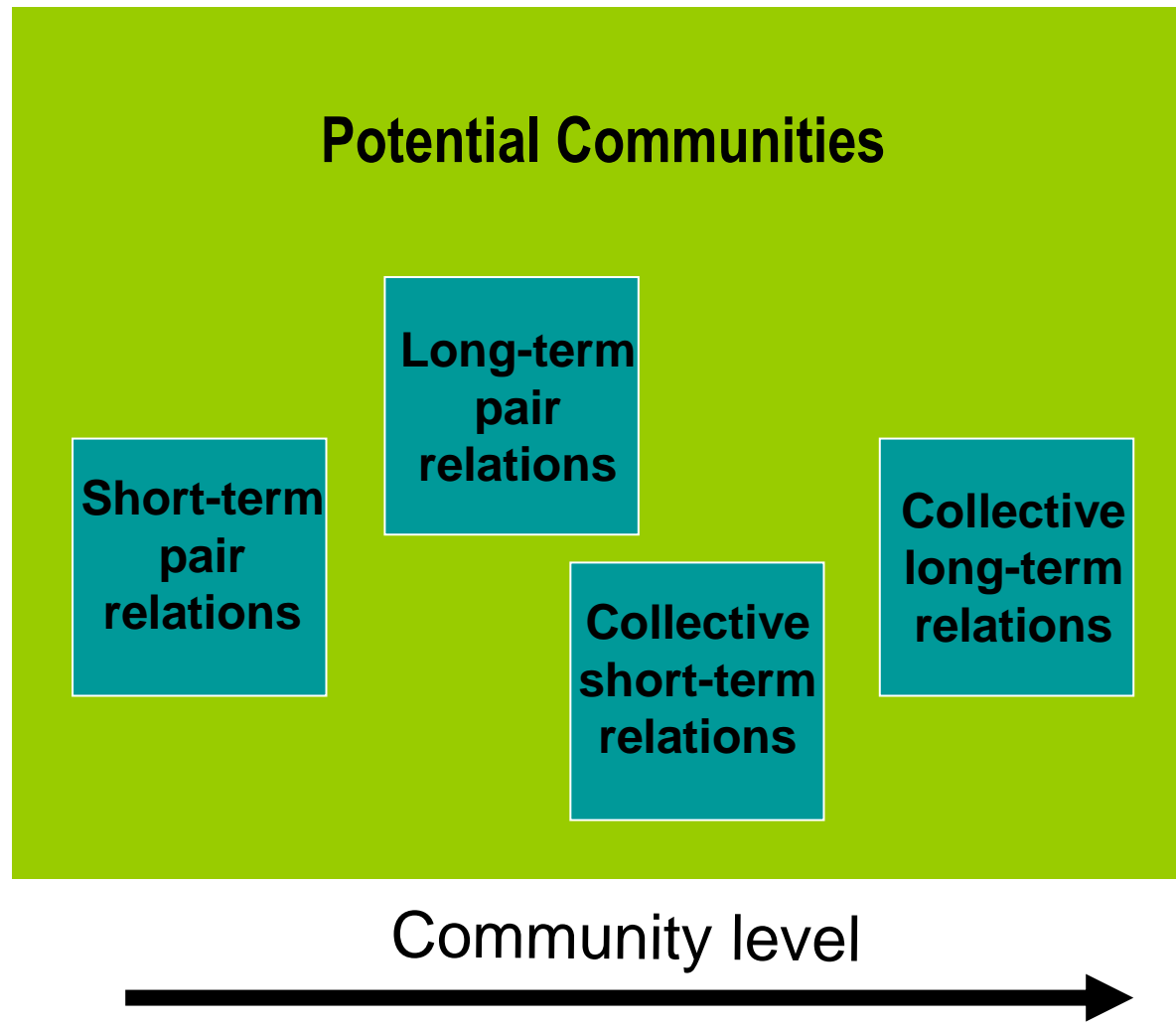
- Keyword suggestion
- Document clustering
- Alerts



# Community Model

# Community Model

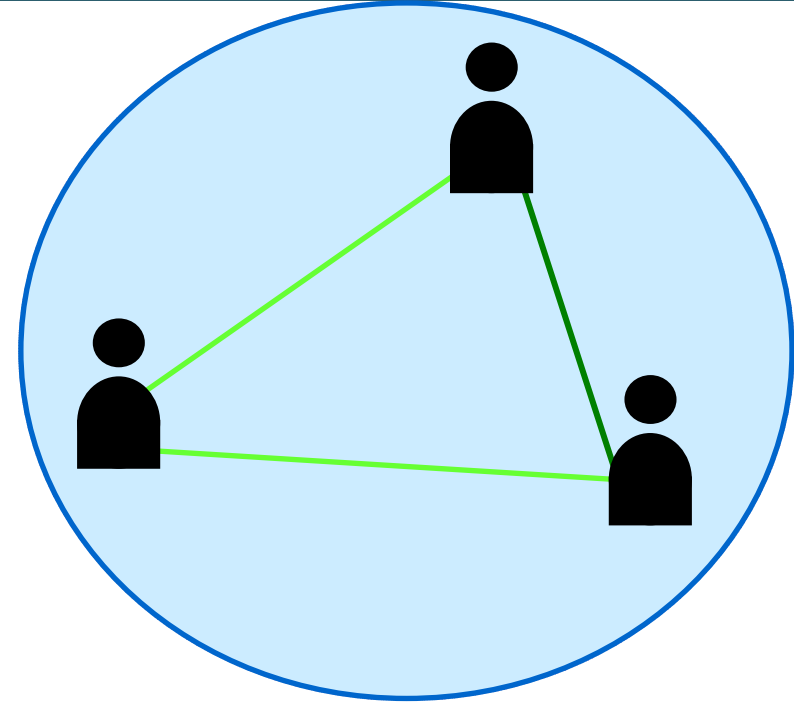
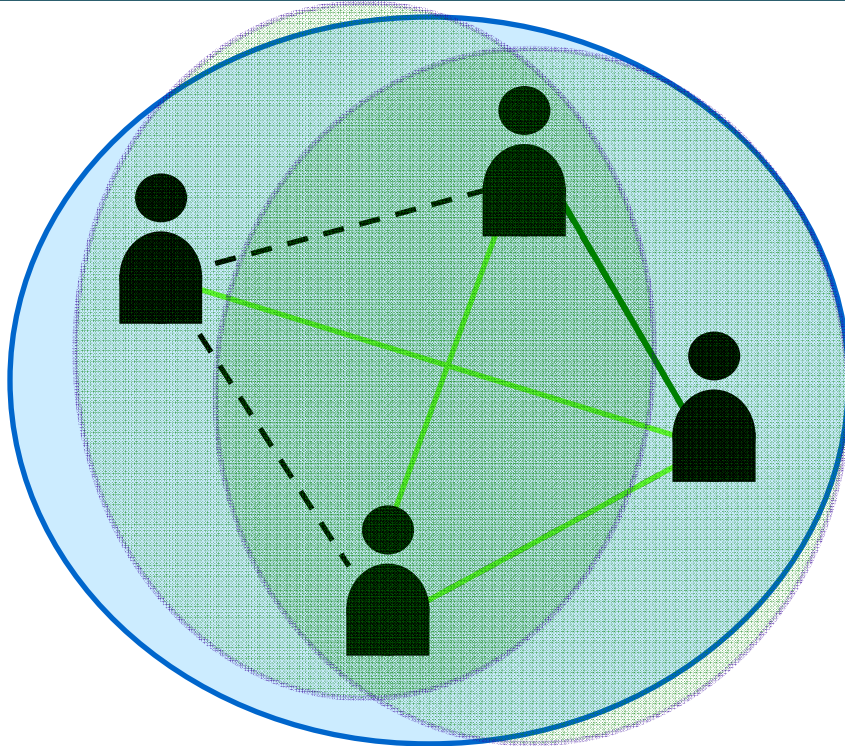
## The Gradual Community Model I





# Community Model

## The Gradual Community Model II



Collective  
short-term  
relations

Criterion 1 + C2 + C3 + C4 + C5 + C6 + C7 +  
+ community stereotype (C8)  
+ role differential (C9)

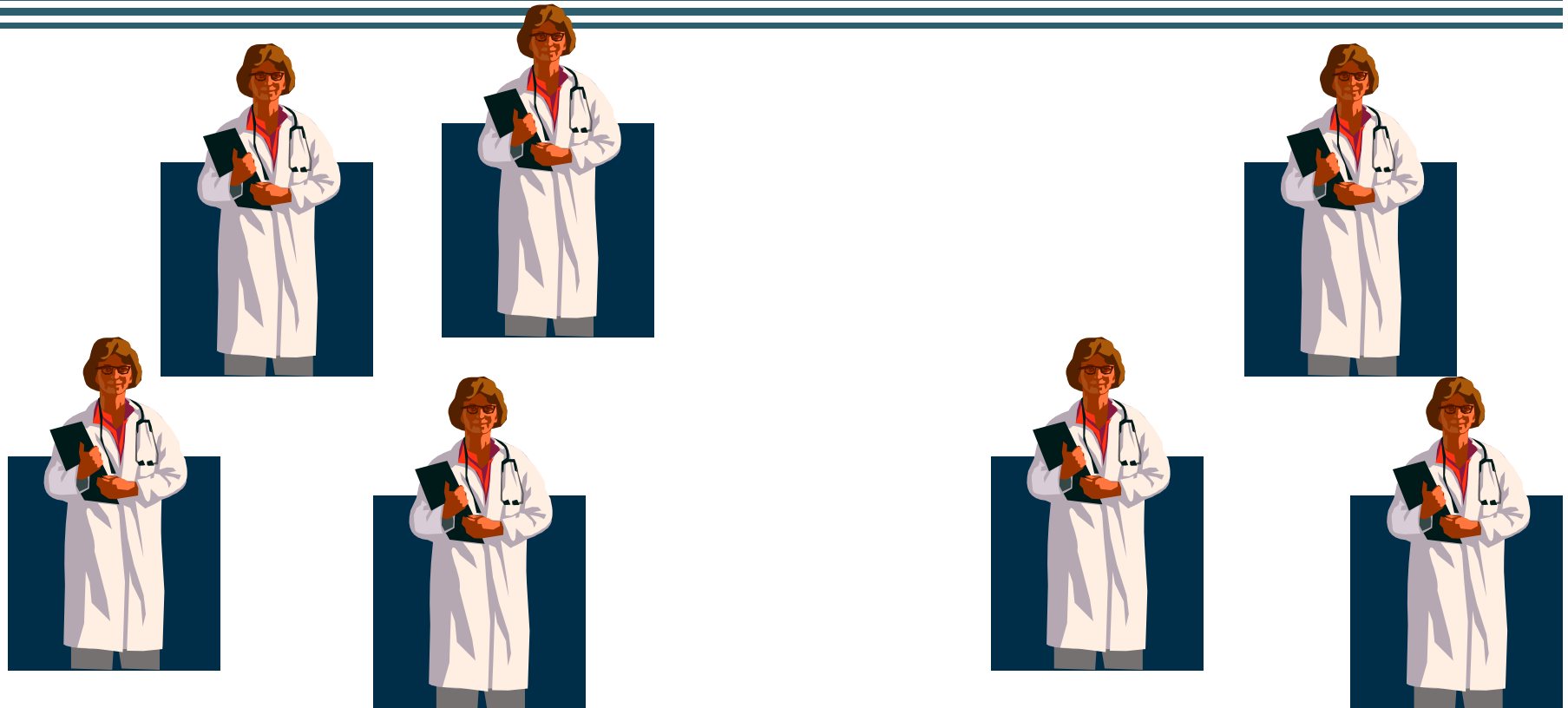
C6: coordination, information

C1: finding similar users

# Community Model

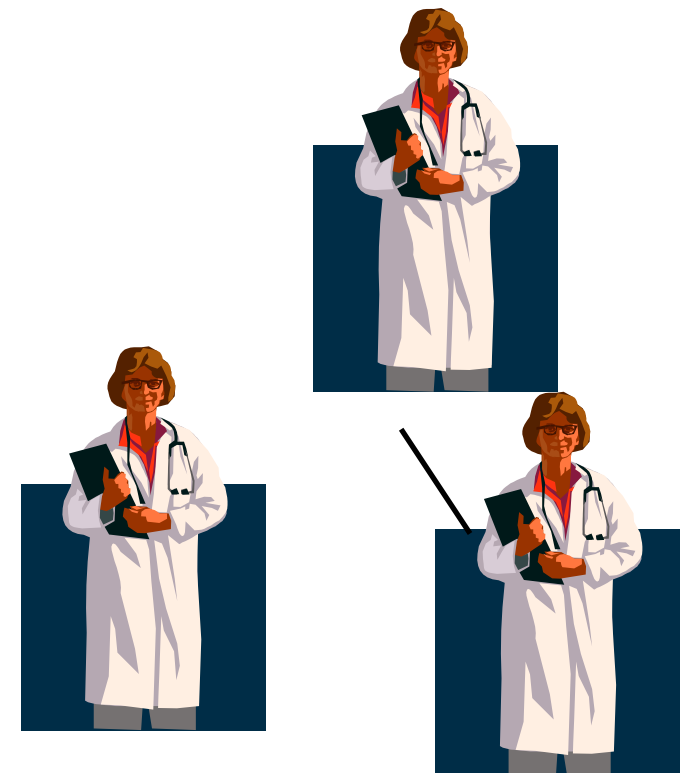
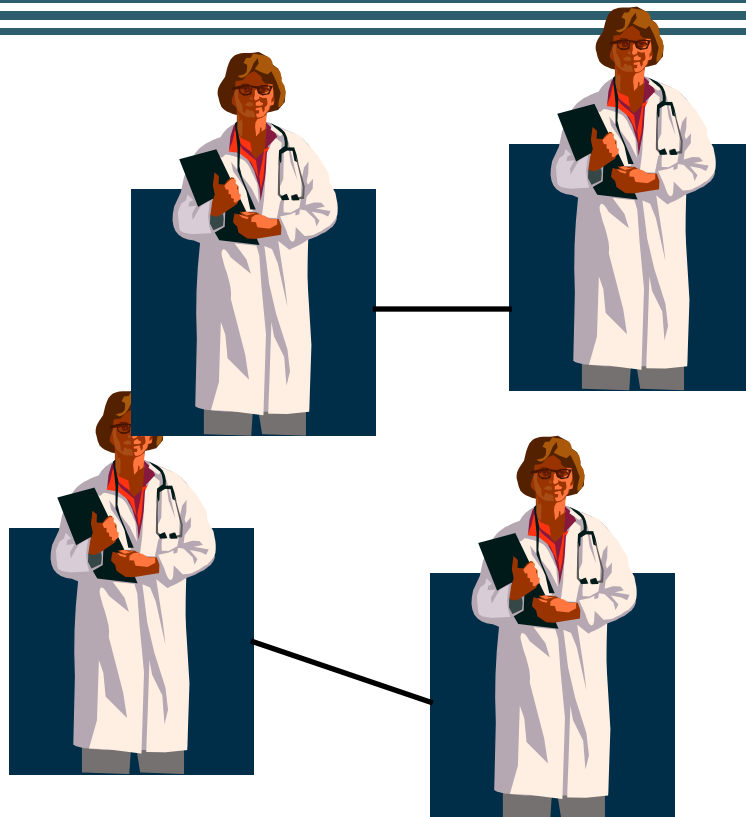
## The Gradual Community Model II

type	minimal community criteria	features
potential communities	pool of actors with something in common (C1)	C1: Finding Similar Users
short-term pair relations	Criterion 1 + mutual awareness (C2) + character / issue of interaction (C3)	C2: User-radar, User-page C3: offer several interaction channels
long-term pair relations	Criterion 1 + C2 + C3 + continuous interaction (C4) + external input (K 5)	C4: repository C5: Community Based Document Recommendation
collective short-term relations	Criterion 1 + C2 + C3 + community interaction (C6) + positive community feeling (C7)	C6: coordination, information control, distribution C7: conflict management, comparison
collective long-term relations	Criterion 1 + C2 + C3 + C4 + C5 + C6 + C7 + + community stereotype (C8) + role differential (C9)	C8: external representation C9: internal representation



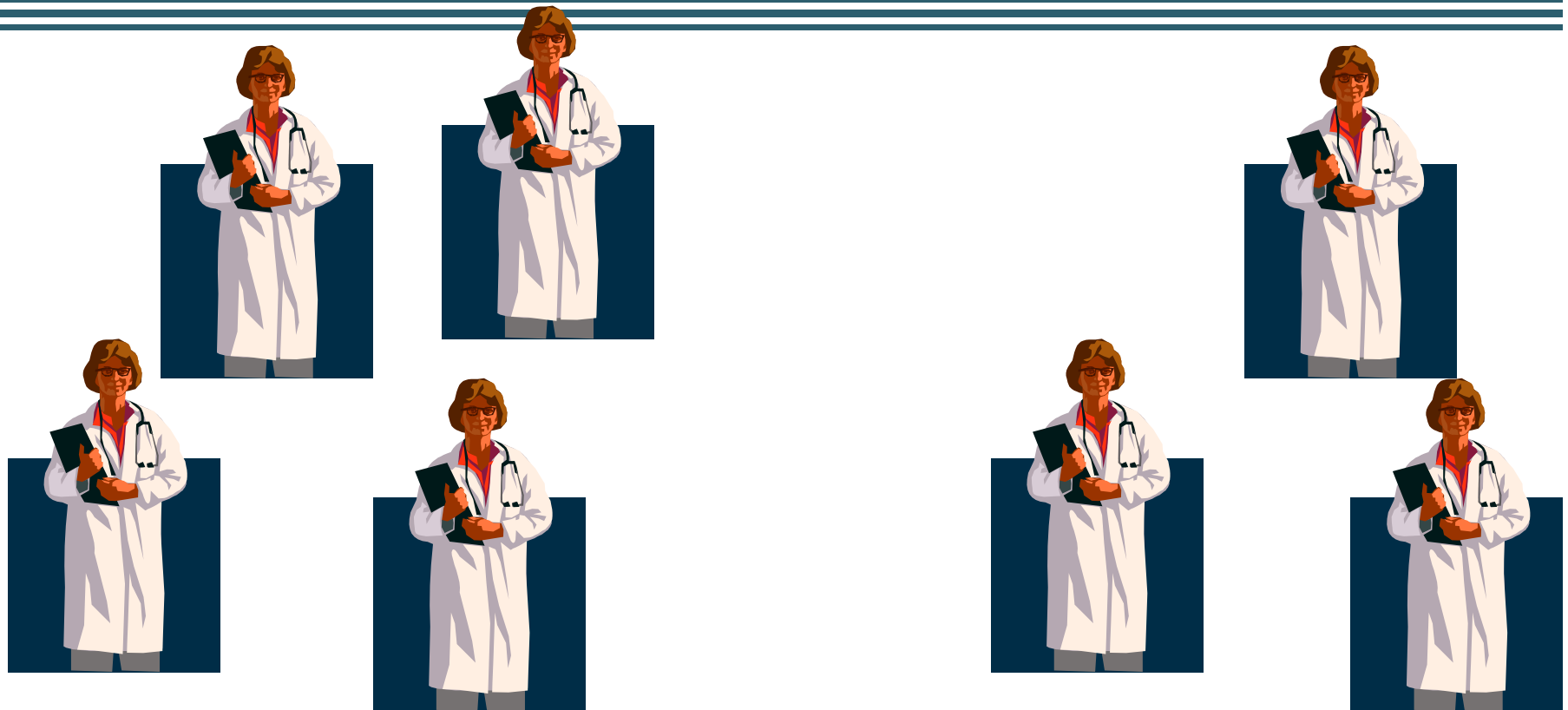
**pool of actors with something in common (C1)**

**C1: Finding Similar Users**



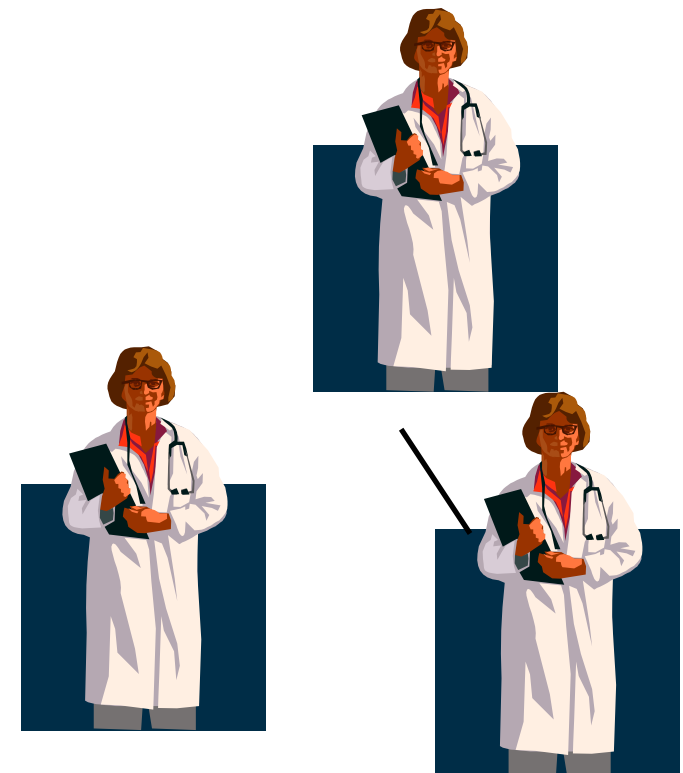
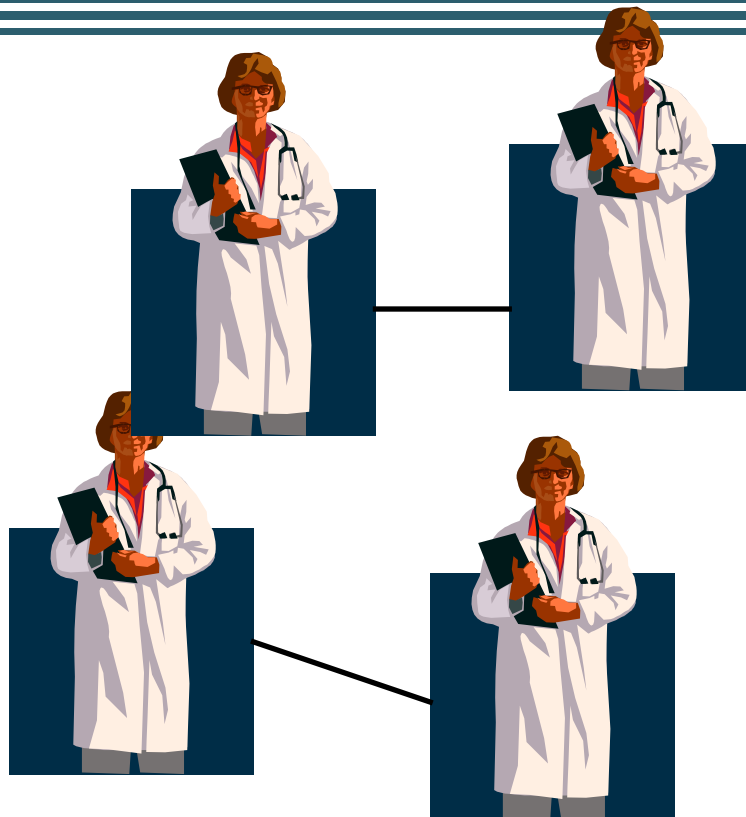
**Criterion 1**  
+ mutual awareness (C2)  
+ character / issue of interaction (C3)

**C2: User-radar, User-page**  
**C3: offer several interaction channels**



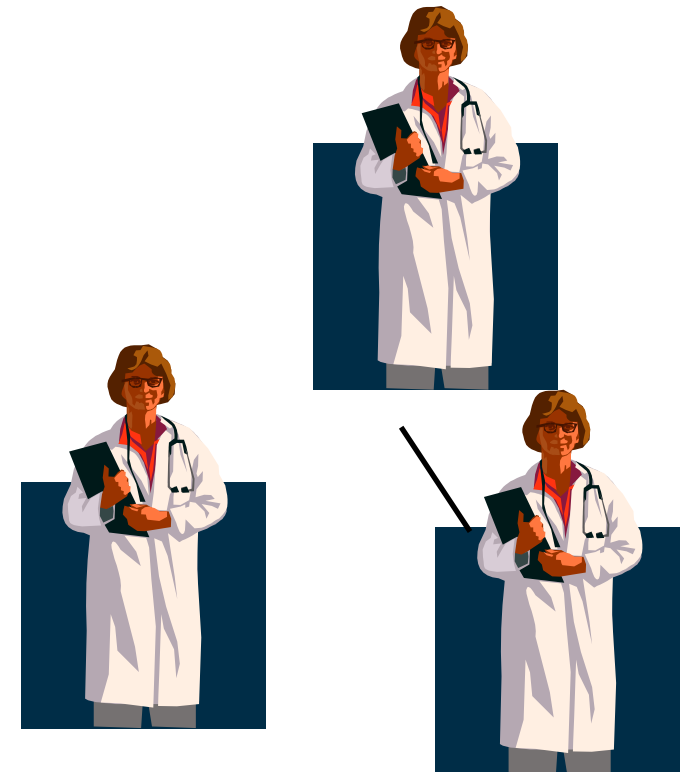
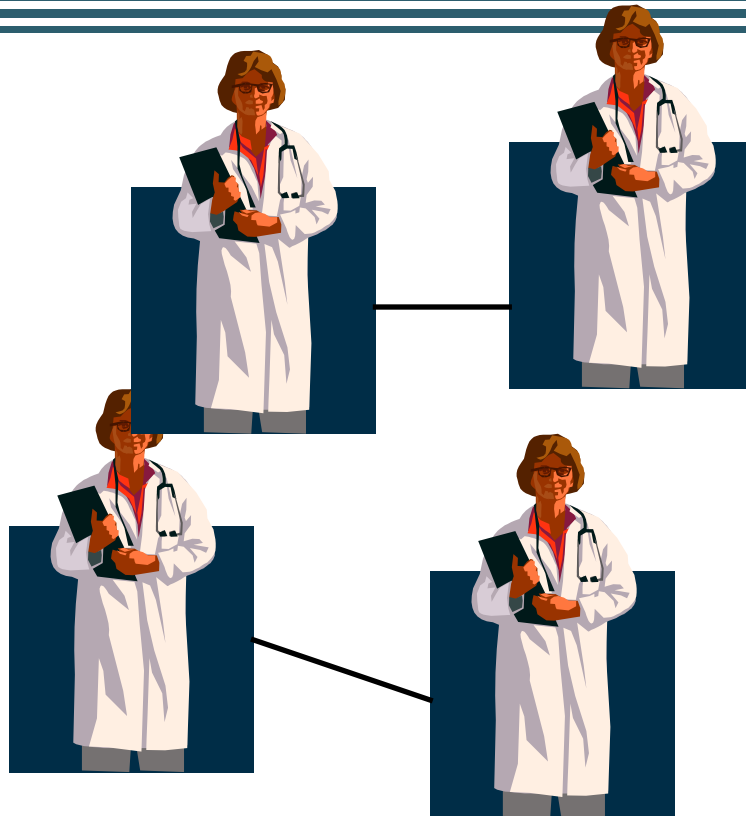
**pool of actors with something in common (C1)**

**C1: Finding Similar Users**



**Criterion 1**  
+ mutual awareness (C2)  
+ character / issue of interaction (C3)

**C2: User-radar, User-page**  
**C3: offer several interaction channels**



**Criterion 1**  
+ mutual awareness (C2)  
+ character / issue of interaction (C3)

**C2: User-radar, User-page**  
**C3: offer several interaction channels**



# Community Supporting Features



# Community Support Features

## Finding Similar Users

- ⇒ We want to determine how similar two users are to each other
- ⇒ Users read documents
- ⇒ Users rate documents ★★★★★
- ⇒ Finding documents read in common: Not enough documents are present
- ⇒ Therefore: Finding similarities between documents

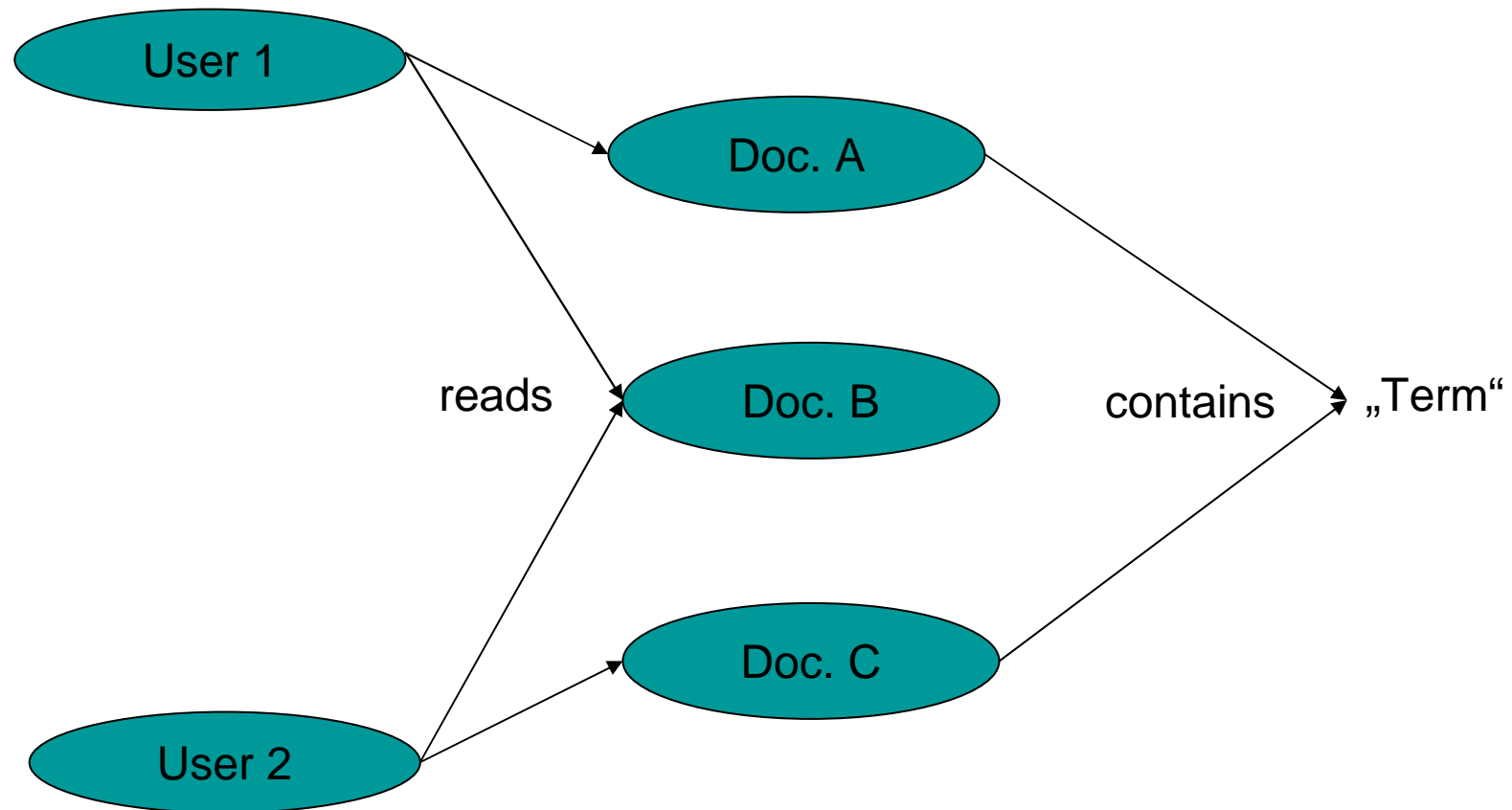
# Community Support Features

## Document Features

- ⇒ **Contained words**
- ⇒ **Weighted by number of appearances (term frequency)**
- ⇒ **Weighted by rarity (inverse document frequency)**
- ⇒ **Phrases**
- ⇒ **Synonyms, Metadata, References**

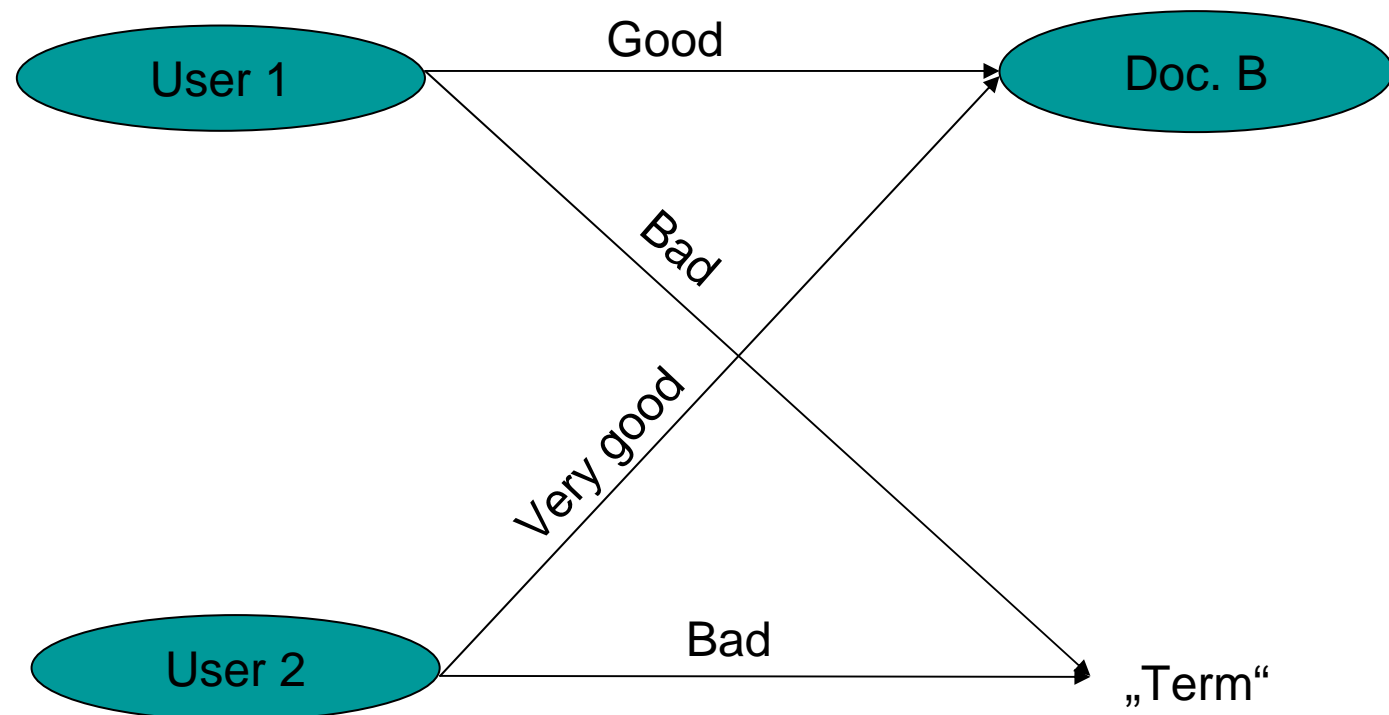
# Community Support Features

## Example



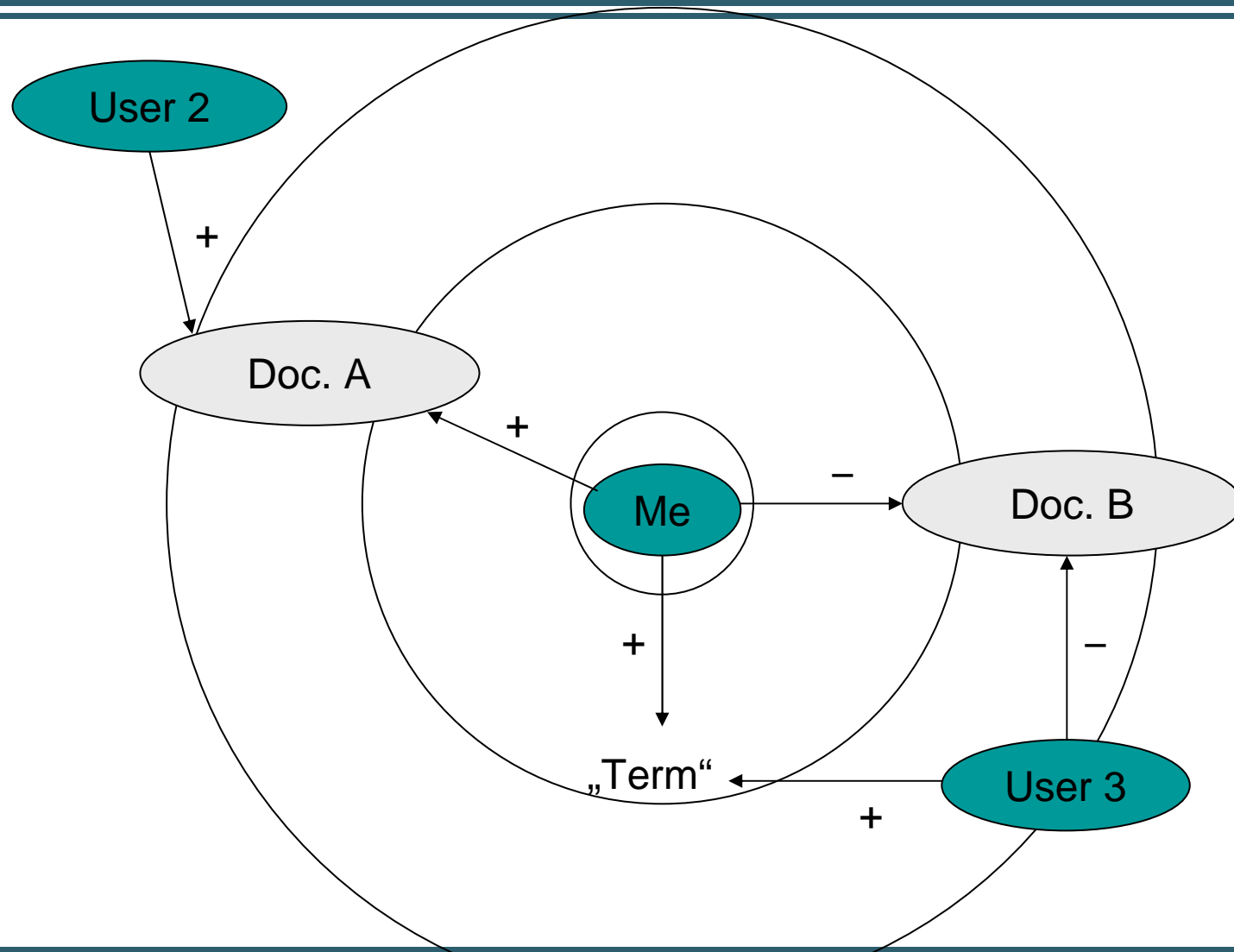
# Community Support Features

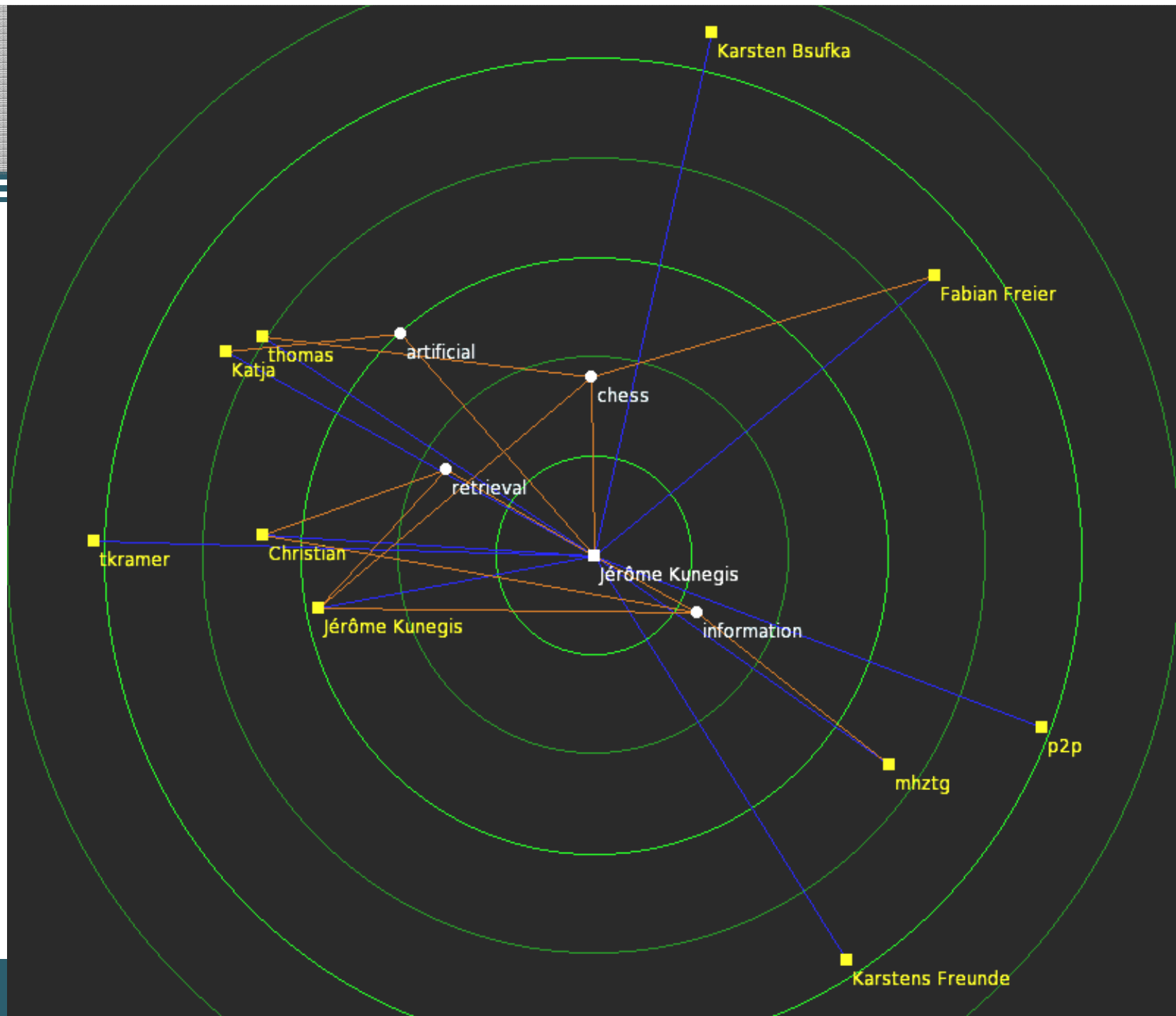
## Properties



# Community Support Features

## User-Radar





# Community Support Features

## Community Based Document Recommendation

- ⇒ **Virtual communities tend to decay fast as member contributions decrease**
- ⇒ **Provide not only single users with documents, but find continuously up-to-date documents for the whole community!**
- ⇒ **This might help to keep communities alive**
- ⇒ **Train a classifier which identifies documents relevant for the whole community**

# Community Support Features

## Community Based Document Recommendation

- ⇒ Unusual information retrieval task
- ⇒ Usually: single user, using query
- ⇒ Here:
  - ⇒ Classify documents for a whole community
  - ⇒ No query given
- ⇒ Because no benchmarks are available, we have to use synthetic benchmarks



# Community Support Features

## Community Based Document Recommendation

**The training set consists of all documents which community members have**

⇒ **Explicitly rated as relevant**

⇒ **Saved (implicitly relevant)**

⇒ **Explicitly rated as irrelevant**

⇒ **Documents in search results which have not been rated (implicitly irrelevant)**

# Community Support Features

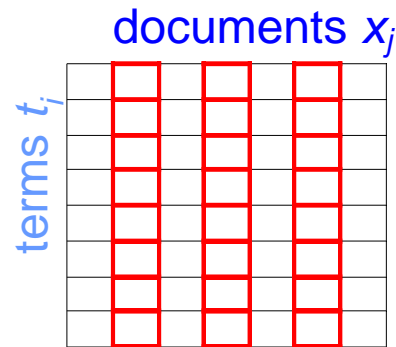
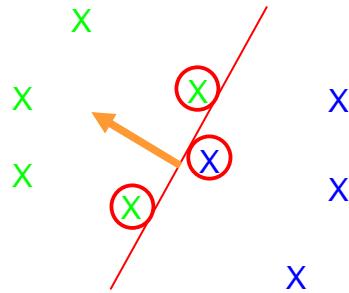
## Potential Support Vector Machine P-SVM

### Linear classification

$$y_i = \text{sign}(w \cdot x_i)$$

SVM:

$$w = \sum \alpha_i x_i$$



### Nonlinear classification

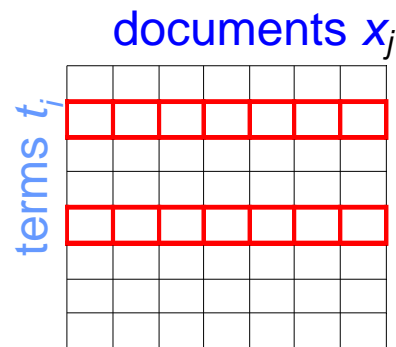
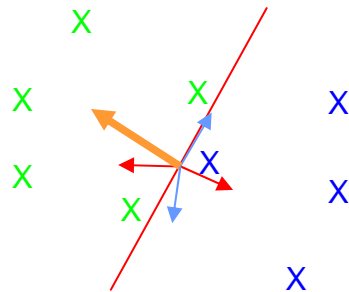
$$y_i = \text{sign}(k(w, x)_i)$$

$$K_{ij} = k(x_i, x_j)$$

positive definite, square

P-SVM:

$$w = \sum \alpha_i t_i$$



$$K_{ij} = k(t_i, x_j)$$

no restrictions

# Community Support Features

## Potential Support Vector Machine P-SVM

### Support Feature selection

- ⇒ **Saves time (more features than documents in training set)**
- ⇒ **Could help to characterize implicit community interests**



# Conclusion and Outlook

## Conclusion and Outlook

Type	Minimal community criteria	Features
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